

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Woodland
Water System Number:	CA5710006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/6/2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: 

Name: Tim Busch	Title: Principal Utilities Civil Engineer
Signature: 	Date: 6/6/2024
Phone number: (530) 661-5963	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR),  
& [www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).  
URL: [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) & [www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).  
URL: [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) & [www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Statements similar to the one below were printed on a separate flyer sent with the June utility bill, the online utility bill pay website, the June EnviroWoodland Newsletter, and on social media posts in June including Twitter, Facebook, Instagram, and Nextdoor:

*"The 2023 Annual Water Quality Report is now available!" To learn more about your drinking water please visit [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) (English).*

*Para informacion sobre la calidad del agua potable, visite [www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol) (Spanish)."*

A QR code was added to the mailer for easy access to the report.

To ensure delivery to customers unable to receive electronic delivery, multiple paper copies of the 2023 Water Quality Report were delivered to public facilities including City Hall, the Woodland public library, the Woodland Community and Senior Center, the Municipal Services Center (Public Works), Woodland Community College, and the Police Department. Paper copies were mailed to apartment complexes and multi-family residential unit homes with a letter to managers to make the CCR available to tenants. Mailings were provided in both English and Spanish.

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

This message was sent as a separate attachment for autopay and E-bill customers.



300 First Street | WOODLAND, CA 95695

PHONE: 530-661-5962 | FAX: 530-661-5892

Dear Woodland Water Customer,

Please go to [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) to view your 2023 Water Quality Report and learn about your drinking water. You must have a PDF viewer installed on your computer to view the report. This report contains information about the source and quality of your drinking water. If you would like a paper copy of this report mailed to you, please call (530) 661-5915 or email [celia.taylor@cityofwoodland.gov](mailto:celia.taylor@cityofwoodland.gov).

Sincerely,

City of Woodland

**¡El reporte anual de calidad de agua del 2023 ya está disponible!**

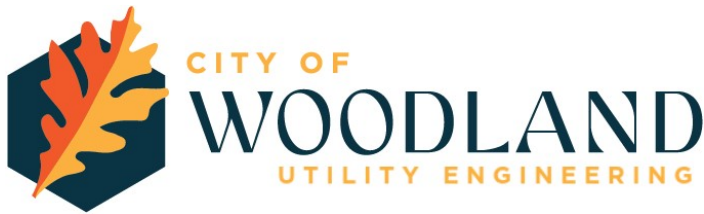
Estimado cliente de agua,

Por favor visite [www.cityofwoodland.gov/WQR/espanol](http://www.cityofwoodland.gov/WQR/espanol) para que revise El reporte anual de calidad de agua y aprenda información importante acerca de su agua potable. Debe tener un visor de PDF instalado en su computadora para ver el informe. Este reporte contiene información importante sobre el origen y la calidad de su agua potable. Si usted desea una copia escrita por correo, por favor llame a (530) 661-5915 o por correo electrónico escriba a [celia.taylor@cityofwoodland.gov](mailto:celia.taylor@cityofwoodland.gov).

Atentamente,

Ciudad de Woodland

A separate notice was sent with June utility bills.



## The 2023 Annual Water Quality Report is now available!

To learn more about your drinking water please visit [www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR)

Para informacion sobre la calidad del agua potable, visite

[www.cityofwoodland.gov/WQR/espanol](http://www.cityofwoodland.gov/WQR/espanol)



The 2023 Water Quality Report covers all the testing performed from January 1 to December 31, 2023. To read the report, compare the Amount Detected value for each substance listed against the value in the MCL (or AL or SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance. **Last year, there were no violations of state and federal drinking water standards.**

Protecting our drinking water supply is everyone's responsibility. You can take steps to safeguard your drinking water by picking up after your pets, reducing excess use of garden fertilizers and pesticides, and disposing of chemicals properly. Remember, only rain should go down the storm drain!



← **Scan here for more information on the Service Line Inventory Project for Lead Detection**

A few residents have inquired about the upcoming Service Line Inventory Project for Lead Detection.

Here are two common questions in brief:

**Do I need to replace my water lines if lead is detected?** Stay tuned! At the moment, the EPA is requiring a survey to understand the current water system. Lead lines may be required to be replaced within the next 10 years, however, this regulation is pending.

**How can I protect my health?** The City distribution pipes are protected from corrosion by the use of orthophosphate. Each month, the city tests for orthophosphate at various sample stations to ensure this corrosion inhibitor is present. By using this inhibitor, potable water is protected from leaching by potential contaminants. If water is left sitting in pipes for an extended time, such as if you were away for a week, consider flushing the tap for a few minutes before using the water for cooking or drinking. Check out the QR code above for answers to other questions or visit:

<https://cityofwoodland.gov/1489/Inventory-Project-for-Lead-Detection>







# City of Woodland

## ONLINE SERVICES

 Home

Citizen Services

Human Resources

Business Services

**Utilities**

 Logon

 Help

 Contact

**City of Woodland  
Online Services**

300 First St  
Woodland, CA 95695

(530) 661-5831

[Online Contact Form](#)

Welcome to City of Woodland online Utilities services. This service allows utilities customers to check account balances, pay bills, and view transaction history.

To view your Water Quality Report and to learn more about your drinking water, please visit the following URL:

<http://www.cityofwoodland.gov/WQR>

Para ver El reporte anual de la calidad del agua de y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL:

<http://www.cityofwoodland.gov/WQR/Espanol>

If you would like a paper copy of the CCR mailed to your mailing address, email [pubworks@cityofwoodland.gov](mailto:pubworks@cityofwoodland.gov), or if you would like to speak with someone about the report, please call (530) 661-5820.

***Please Logon or Register...***



**Registered Users**

Please Logon Here.



**New Users**

New? Register Here.



**Recover Password**

Forgot your Password?



300 First Street | WOODLAND, CA 95695

PHONE: 530-661-5962 | FAX: 530-661-5892

June 1<sup>st</sup>, 2024

**SUBJECT: 2023 Annual Water Quality Report**

Dear Resident:

Each year, the City of Woodland prepares a Consumer Confidence Report (CCR), also known as an Annual Water Quality Report, which summarizes the results of all the testing detected in drinking water during the year prior. The Safe Drinking Water Act (SDWA) requires the city to make this report available and accessible to City of Woodland water supply users. The purpose of the CCR is to raise customer awareness about the quality of their drinking water, the level of any detected contaminants, the source of potable water including vulnerabilities to the source, and the City of Woodland's compliance with State and Federal regulations. It is important to note that detection of a contaminant does not necessarily mean that a hazard exists. Consumer confidence reports provide information to help consumers make informed choices and to become aware of the challenges to protecting drinking water resources.

The report is available online with an English and Spanish version at:

<http://www.cityofwoodland.gov/WQR> &  
<http://www.cityofwoodland.gov/WQR/Espanol>

If you would like additional copies of the 2023 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch  
Principal Utilities Civil Engineer

Enclosure: 2023 Annual Water Quality Report



300 First Street | WOODLAND, CA 95695

TELÉFONO: 530-661-5962 | FAX: 530-661-5892

1 de junio de 2024

ASUNTO: Reporte anual de la calidad del agua potable para 2023

Estimado residente:

Cada año, la ciudad de Woodland prepara un Informe de confianza del consumidor (CCR), también conocido como Reporte anual de la calidad del agua potable para 2023, que resume los resultados de todas las pruebas detectadas en el agua potable durante el año anterior. La Ley de Agua Potable Segura (SDWA) requiere que la ciudad haga que este informe esté disponible y sea accesible para los usuarios del suministro de agua de la Ciudad de Woodland. El propósito del CCR es concienciar a los clientes sobre la calidad de su agua potable, el nivel de cualquier contaminante detectado, la fuente de agua potable, incluidas las vulnerabilidades de la fuente, y el cumplimiento de la ciudad de Woodland con las regulaciones estatales y federales. Es importante señalar que la detección de un contaminante no significa necesariamente que exista un peligro. Los informes sobre la confianza del consumidor brindan información para ayudar a los consumidores a tomar decisiones informadas y tomar conciencia de los desafíos que enfrenta la protección de los recursos de agua potable.

El informe está disponible en línea con una versión en inglés y español en:

<http://www.cityofwoodland.gov/WQR> y  
<http://www.cityofwoodland.gov/WQR/espanol>

Si desea que le enviemos por correo copias adicionales del Reporte de la calidad del agua de 2023 o desea hablar con alguien sobre el informe, llame al (530) 661-5915.

Atentamente,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch  
Ingeniero civil principal de servicios públicos

Recinto: Reporte anual de la calidad del agua potable para 2023





300 First Street | WOODLAND, CA 95695

PHONE: 530-661-5962 | FAX: 530-661-5892

June 1<sup>st</sup>, 2024

**SUBJECT: 2023 Annual Water Quality Report**

Dear Property Owner/Manager:

Each year, the City of Woodland prepares a Consumer Confident Report (CCR), also known as an Annual Water Quality Report, which summarizes the results of all the testing detected in drinking water during the year prior. The Safe Drinking Water Act (SDWA) requires the city to make this report available and accessible to City of Woodland water supply users. The purpose of the CCR is to raise customer awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In the past, City of Woodland has mailed its customers a printed copy of the CCR to comply with the SDWA. In 2013, the State of California expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method allows City of Woodland to reduce the consumption of paper, and minimize potential printing and mailing costs.

Please share the enclosed copies of the 2023 Annual Water Quality Report with your tenants. A couple of ways to disseminate this information is to post it in common areas such as laundry rooms or to leave a few copies in the office. The report is also available online with an English and Spanish version at:

<http://www.cityofwoodland.gov/WQR> &  
<http://www.cityofwoodland.gov/WQR/Espanol>

If you would like additional copies of the 2023 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch  
Principal Utilities Civil Engineer

Enclosure: 2023 Annual Water Quality Report



300 First Street | WOODLAND, CA 95695

TELÉFONO: 530-661-5962 | FAX: 530-661-5892

1 de junio de 2024

ASUNTO: Reporte anual de la calidad del agua potable para 2023

Estimado propietario/administrador de la propiedad:

Cada año, la ciudad de Woodland prepara un Informe de confianza del consumidor (CCR), también conocido como Reporte anual de la calidad del agua potable para 2023, que resume los resultados de todas las pruebas detectadas en el agua potable durante el año anterior. La Ley de Agua Potable Segura (SDWA) requiere que la ciudad haga que este informe esté disponible y sea accesible para los usuarios del suministro de agua de la Ciudad de Woodland. El propósito del CCR es concientizar a los clientes sobre la calidad de su agua potable, de dónde proviene, qué se necesita para llevar agua a sus hogares y la importancia de proteger las fuentes de agua potable.

En el pasado, la ciudad de Woodland envió por correo a sus clientes una copia impresa del CCR para cumplir con la SDWA. En 2013, el Estado de California amplió su interpretación de la SDWA para permitir la entrega electrónica del CCR. El método de entrega electrónica permite a la Ciudad de Woodland reducir el consumo de papel y minimizar los posibles costos de impresión y envío por correo.

Comparta las copias adjuntas del reporte anual sobre la calidad del agua de 2023 con sus ocupantes. Un par de formas de difundir esta información es publicarla en áreas comunes como la lavandería o dejar algunas copias en la oficina. El informe también está disponible en el internet con una versión en inglés y español en:

<http://www.cityofwoodland.gov/WQR> y

<http://www.cityofwoodland.gov/WQR/espanol>

Si desea que le enviemos por correo copias adicionales del Reporte de la calidad del agua de 2023 o desea hablar con alguien sobre el informe, llame al (530) 661-5915.

Atentamente,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch

Ingeniero civil principal de servicios públicos

Recinto: Reporte anual de la calidad del agua potable para 2023

# ENVIROWOODLAND NEWSLETTER



## Tip of the Month

Did you know that AquaHawk can help you effectively monitor your irrigation usage? When reviewing your water usage, look for trends in your usage data. If your system is on a timer, track the amount of water each time your system is scheduled to run. Identify the frequency of irrigation sessions and ensure they align with your landscaping needs.

### ANNUAL WATER QUALITY REPORT Reporting Year 2023



## Water Quality Report Now Available

Check out the latest Water Quality Report for 2023 from the City of Woodland! It details all the drinking water tests conducted throughout the year, from January 1, 2023 to December 31, 2023.

To view our City's 2022 Water Quality Report and to learn more about our drinking water, please click the following link:

[www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) (English)

[www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol) (Spanish)

If you would like a physical copy of the 2022 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5820.



Social Media Post to X  
(formerly Twitter)



Edit profile

EnviroWoodland

@EnviroWoodland

City of Woodland Environmental Services focuses on environmental awareness & conservation throughout Woodland

Woodland, CA   [EnviroWoodland.org](https://EnviroWoodland.org)   Joined January 2012

188 Following   274 Followers

Posts

Replies

Highlights

Articles

Media

Likes



EnviroWoodland @EnviroWoodland · May 28

The City of Woodland’s 2023 Water Quality Report is now available. To view, visit:

[cityofwoodland.org/WQR](https://cityofwoodland.org/WQR) (English)  
[cityofwoodland.org/WQR/Espanol](https://cityofwoodland.org/WQR/Espanol) (Spanish)

For a physical copy or to speak with someone about the report, call (530) 661-5915.

ANNUAL WATER  
QUALITY  
REPORT  
Reporting Year 2023



Presented By  
City of Woodland



PWS ID#: 5710006



# ANNUAL WATER QUALITY REPORT

Reporting Year 2023



*Presented By*  
**City of Woodland**



envirowoodland



envirowoodland Check out the latest Water Quality Report for 2023 from the City of Woodland! It details all the drinking water tests conducted throughout the year, from January 1, 2023 to December 31, 2023.

To view, please visit:

[www.cityofwoodland.gov/WQR](http://www.cityofwoodland.gov/WQR) (English)  
[www.cityofwoodland.gov/WQR/Espanol](http://www.cityofwoodland.gov/WQR/Espanol) (Spanish)


If you would like a physical copy of the 2023 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.


Edited · 13m

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3 days ago

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[Post](#)





EnviroWoodland

Published by Loomly · 3 days ago ·

Social Media Post - Instagram



Check out the latest Water Quality Report for 2023 from the City of Woodland! It details all the drinking water tests conducted throughout the year, from January 1, 2023 to December 31, 2023.

To view, please visit:

<https://www.cityofwoodland.gov/DocumentCenter/View/11079/2023-Annual-Water-Quality-Report?bidId=> (English) ... See more

# ANNUAL WATER QUALITY REPORT

Reporting Year 2023



*Presented By*  
**City of Woodland**



PWS ID#: 5710006

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[Boost post](#)



City of Woodland and 5 others

3 comments

Public facilities where the annual water quality report is available:

- 1. City Hall**  
300 First Street  
Woodland, CA 95695
- 2. Police Department**  
1000 Lincoln Ave  
Woodland, CA 95695
- 3. Woodland Public Library**  
250 First Street  
Woodland, CA 95695
- 4. Woodland Community and Senior Center**  
2001 East Street  
Woodland, CA 95776
- 5. Municipal Services Center – Public Works**  
515 N. Pioneer Avenue  
Woodland, CA 95776
- 6. Woodland Community College**  
2300 E. Gibson Road  
Woodland, CA 95776