

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Woodland
Water System Number:	CA5710006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/15/2023 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: 

Name: Tim Busch	Title: Principal Utilities Civil Engineer
Signature: 	Date: <u>6/15/2023</u>
Phone number: (530) 661-5963	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.cityofwoodland.org/WQR,
& www.cityofwoodland.org/WQR/Espanol
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.cityofwoodland.org/WQR & www.cityofwoodland.org/WQR/Espanol
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
URL: www.cityofwoodland.org/WQR & www.cityofwoodland.org/WQR/Espanol
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Statements similar to the one below were printed on the July utility bill, the online utility bill pay website, the June EnviroWoodland Newsletter, and on social media posts in June including Twitter, Facebook, Instagram, and Nextdoor:

"The City of Woodland's 2022 Water Quality Report is now available. The report covers all drinking water testing from January 1 through December 31, 2022. To view, please visit:

www.cityofwoodland.org/WQR (English)

www.cityofwoodland.org/WQR/Espanol (Spanish)

For a physical copy or to speak with someone about the report, call (530) 661-5915."

To ensure delivery to customers unable to receive electronic delivery, multiple paper copies of the 2022 Water Quality Report were delivered to public facilities including City Hall, the Woodland public library, the Community Center, and the Police Department. Paper copies were mailed to apartment complexes and multi-family residential unit homes with a letter to managers to make the CCR available to tenants. Mailings were provided in both English and Spanish.

For electronic bill pay customers, a separate email with a direct link to the 2022 CCR and unique subject line was sent to alert customers of the new report. The subject line of this email was, "IMPORTANT MESSAGE: Your 2022 City of Woodland Annual Water Quality Report is Now Available!" The body of the email was written in both English and Spanish.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

The following notice was used for electronic bill and autopay notification:



655 N. Pioneer Ave | WOODLAND, CA 95776

PHONE: 530-661-5962 | FAX: 530-661-5892

Dear Woodland Water Customer,

Please go to www.cityofwoodland.org/WQR to view your 2022 Water Quality Report and learn about your drinking water. You must have a PDF view installed on your computer to view the report. This report contains information about the source and quality of your drinking water. If you would like a paper copy of this report mailed to you, please call (530) 661-5915 or email celia.taylor@cityofwoodland.org.

Sincerely,

City of Woodland

¡El reporte anual de calidad de agua del 2022 ya está disponible!

Estimado cliente de agua,

Por favor visite www.cityofwoodland.org/WQR/Espanol para que revise El reporte anual de calidad de agua y aprenda información importante acerca de su agua potable. Debe tener un visor de PDF instalado en su computadora para ver el informe. Este reporte contiene información importante sobre el origen y la calidad de su agua potable. Si usted desea una copia escrita por correo, por favor llame a (530) 661-5915 o por correo electrónico escriba a celia.taylor@cityofwoodland.org.

Atentamente,

Ciudad de Woodland

The following message was posted on each water bill with a DIRECT Link to access the 2022 Water Quality Report.

CITY OF WOODLAND UTILITIES – WATER & SEWER

To view your 2022 Water Quality Report and to learn more about your drinking water, please visit the following URL:

<http://www.cityofwoodland.org/WQR>

If you would like a paper copy of the 2022 Water Quality Report mailed to your address or would like to speak to someone about the report, please call (530) 661-5915.

Para ver el Reporte de Calidad de Agua de 2022 y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al:

<http://www.cityofwoodland.org/WQR/Espanol>

Para obtener una copia de este reporte, llame (530) 661-5915.



CITY OF
WOODLAND
CALIFORNIA
ONLINE SERVICES



Home

Citizen Services

Human Resources

Business Services

Utilities



Logon



Help



Contact

**City of Woodland
Online Services**

300 First St
Woodland, CA 95695

(530) 661-5831

[Online Contact Form](#)

Welcome to City of Woodland online Utilities services. This service allows utilities customers to check account balances, pay bills, and view transaction history.

To view your Water Quality Report and to learn more about your drinking water, please visit the following URL:

<http://www.cityofwoodland.org/WQR>

Para ver El reporte anual de la calidad del agua de y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL:

<http://www.cityofwoodland.org/WQR/Espanol>

If you would like a paper copy of the CCR mailed to your mailing address, email pubworks@cityofwoodland.org, or if you would like to speak with someone about the report, please call (530) 661-5820.

Please Logon or Register...



Registered Users

Please Logon Here.



New Users

New? Register Here.



Recover Password

Forgot your Password?

ENVIRO News

WOODLAND



Sustainability Advisory Committee News

The committee will be holding their next meeting on June 21 at 6pm and will discuss the recent Climate Action Plan (CAP) progress report.

The SAC meetings are open to the public and meets every third Wednesday of the month at the Woodland Community & Senior Center. To view upcoming meetings, agendas and past meeting minutes, [click here](#).



2022 Water Quality Report

The City of Woodland's 2022 Water Quality Report is now available. This report covers all drinking water testing from January 1 to December 31, 2022.

To view our City's 2022 Water Quality Report and to learn more about our drinking water, please click the following link:

www.cityofwoodland.org/WQR (English)

www.cityofwoodland.org/WQR/Espanol (Spanish)

If you would like a physical copy of the 2022 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5820.



FACEBOOK POST:



EnviroWoodland
May 30 at 3:01 PM · 🌐



The City of Woodland's 2022 Water Quality Report is now available. This report covers all drinking water testing from January 1 to December 31, 2022.

To view, please visit:

<https://www.cityofwoodland.org/.../2022-Annual-Water...> (English)

<https://www.cityofwoodland.org/.../2022-Reporte-anual-de...> (Spanish)

... See more

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💬 2

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Write a comment...



⚠️ You're commenting as Reese Eyecele.

INSTAGRAM
POST:

ANNUAL WATER QUALITY REPORT

Reporting Year 2022



envirowoodland



envirowoodland The City of Woodland's 2022 Water Quality Report is now available. This report covers all drinking water testing from January 1 to December 31, 2022.

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If you would like a physical copy of the 2022 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.

2w

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MAY 30



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Resource Hub

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Help Center

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About · Jobs · Press · Blog

© 2023 Nextdoor



City of Woodland

City of Woodland Environmental Services • Just now

ANNUAL WATER QUALITY REPORT

Reporting Year 2022



Presented By



Este informe contiene información muy importante sobre su agua potable. Tradúscalo o hable con alguien que lo entienda bien.

PWS ID#: 5710006

The City of Woodland's 2022 Water Quality Report is now available. This report covers all drinking water testing from January 1 to December 31, 2022.

See more...



EnviroWoodland @EnviroWoodland · May 30



The City of Woodland's 2022 Water Quality Report is now available. To view, visit:

cityofwoodland.org/WQR (English)

cityofwoodland.org/WQR/Espanol (Spanish)

For a physical copy or to speak with someone about the report, call (530) 661-5915.

ANNUAL WATER QUALITY REPORT

Reporting Year 2022



TWITTER POST:

For information contact information may
importantes sobre el agua potable. Tradúcelo
a habla con alguien que lo entienda bien.

PR'S ID# 5710006



655 N. Pioneer Ave | WOODLAND, CA 95776

PHONE: 530-661-5962 | FAX: 530-661-5892

June 1st, 2023

SUBJECT: 2022 Annual Water Quality Report

Dear Property Owner/Manager/Resident:

Each year, the City of Woodland prepares a Consumer Confidence Report (CCR), also known as an Annual Water Quality Report, which summarizes the results of all the testing detected in drinking water during the year prior. The Safe Drinking Water Act (SDWA) requires the city to make this report available and accessible to City of Woodland water supply users. The purpose of the CCR is to raise customer awareness about the quality of their drinking water, the level of any detected contaminants, the source of potable water including vulnerabilities to the source, and the City of Woodland's compliance with State and Federal regulations. It is important to note that detection of a contaminant does not necessarily mean that a hazard exists. Consumer confidence reports provide information to help consumers make informed choices and to become aware of the challenges to protecting drinking water resources.

The report is available online with an English and Spanish version at:

<http://www.cityofwoodland.org/WQR> &
<http://www.cityofwoodland.org/WQR/Espanol>

If you would like additional copies of the 2022 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch
Principal Utilities Civil Engineer

Enclosure: 2022 Annual Water Quality Report



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PHONE: 530-661-5962 | FAX: 530-661-5892

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In the past, City of Woodland has mailed its customers a printed copy of the CCR to comply with the SDWA. In 2013, the State of California expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method allows City of Woodland to reduce the consumption of paper, and minimize potential printing and mailing costs.

Please share the enclosed copies of the 2022 Annual Water Quality Report with your tenants. A couple of ways to disseminate this information is to post it in common areas such as laundry rooms or to leave a few copies in the office. The report is also available online with an English and Spanish version at:
<http://www.cityofwoodland.org/WQR> &
<http://www.cityofwoodland.org/WQR/Espanol>

If you would like additional copies of the 2022 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5915.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Busch".

Tim Busch
Principal Utilities Civil Engineer

Enclosure: 2022 Annual Water Quality Report

Public Facilities where the annual water quality report is available

1. City Hall

300 First Street

Woodland, CA 95695

Main phone: (530) 661-5820

2. Police Department

1000 Lincoln Ave

Woodland, CA 95695

Phone: (530) 661-7800

3. Library

250 First Street

Woodland, CA 95695

Phone: (530) 661-5981

4. Woodland Community & Senior Center

2001 East Street

Woodland, CA 95776

Phone: (530) 661-5880

5. Water Pollution Control Facility

42929 County Road 24A

Woodland, CA 95776

Phone: (530) 406-5100