

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Woodland
Water System Number:	CA-5710006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/29/22 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tim Busch	Title: Principal Utilities Civil Engineer
Signature: 	Date: 6/29/2022
Phone number: (530) 661-5963	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.cityofwoodland.org/WQR
www.cityofwoodland.org/WQR/Espanol
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.cityofwoodland.org/WQR
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Statements similar to the one below were present on the July utility bill, the online utility bill pay website, EnviroWoodland Newsletter, and social media (Twitter, Facebook, Instagram and Nextdoor posts):

“The City of Woodland is proud to present this year’s annual water quality report. This report covers all drinking water testing that was supplied from January 1 to December 31, 2021. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards.

To view your 2021 Water Quality Report and to learn more about your drinking water, please visit the following URL: www.cityofwoodland.org/WQR
www.cityofwoodland.org/WQR/Espanol

Please note that due to 2021 being one of the driest year in California history, a portion of Woodlands Water Portfolio was made up of groundwater. While water quality results are displayed for both ground and surface water, it is important to understand that no woodland water customer received water reflective of the groundwater testing results, as groundwater was always blended with surface water. Groundwater never exceeded 19 percent of the water supply blend for any given month.

If you would like a physical copy of the 2021 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5973.”

To ensure delivery to customers unable to receive electronic delivery, multiple paper copies of the 2021 CCR were delivered to public facilities (including City Hall, the Public Library, the Community Center, and the Police Department). Paper copies were also mailed to apartment complexes with a letter to apartment complex managers to make the CCR is available to their tenants.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

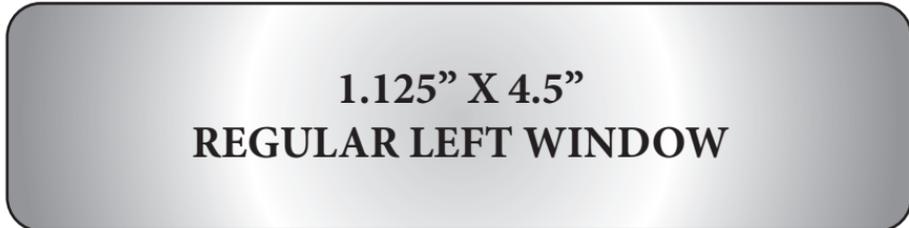
9.5"



FINANCE DEPARTMENT
 300 First Street
 Woodland, CA 95695

4.125"

7/8"
 0.875"



1.125" X 4.5"
 REGULAR LEFT WINDOW

1/2"
 0.5"

FRONT (Printed Stock) RLW

9.5"

To view your 2021 Water Quality Report and to learn more about your drinking water, please visit the following URL:

www.cityofwoodland.org/WQR

Para ver el reporte de Calidad del Agua de **2021** y para aprender más acerca de su agua potable, por favor visite nuestra página de internet al URL <http://cityofwoodland.org/WQR/Espanol>

BACK (Black Print) RLW

4.125"

In addition to the Water Quality Report link being included on the envelope, the message below is included in the actual Utility Bill:

CITY OF WOODLAND UTILITIES - WATER & SEWER

To view your 2021 Water Quality Report and to learn more about your drinking water, please visit the following URL:

<http://www.cityofwoodland.org/WQR>

Para ver el reporte de Calidad de Agua de 2021 y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL :

<http://www.cityofwoodland.org/WQR/Espanol>

If you would like a paper copy of the 2021 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530) 661-5973.

ANY PAST DUE BALANCE IS DELINQUENT AND DUE NOW

The following image shows the display page for customers accessing their utility bill online. This page can be viewed at:

<https://services.cityofwoodland.org/Default.asp?Build=UB.UtilitiesHome&ClearErrors=Y>



The screenshot shows the City of Woodland Online Services page. At the top, there is a dark blue header with the City of Woodland logo (a green outline of a tree) and the text "City of Woodland" in a white script font. Below the logo, the text "ONLINE SERVICES" is displayed in white capital letters. A navigation bar contains several menu items: Home, Citizen Services, Human Resources, Business Services, Utilities (highlighted), Logon, Help, and Contact. The Utilities section is active, displaying a welcome message and contact information. The contact information includes the City of Woodland Online Services address (300 First St, Woodland, CA 95695) and phone number (530) 661-5831. There are also links for "Online Contact Form", "Water Quality Report", and "CCR report". A notice about service disconnection is present, along with a "Please Logon or Register..." section with buttons for "Registered Users", "New Users", and "Recover Password".

City of Woodland Online Services
300 First St
Woodland, CA 95695
(530) 661-5831
[Online Contact Form](#)

Welcome to City of Woodland online Utilities services. This service allows utilities customers to check account balances, pay bills, and view transaction history.

To view your Water Quality Report and to learn more about your drinking water, please visit the following URL:
<http://www.cityofwoodland.org/WQR>

Para ver el reporte de Calidad del Agua de y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL:
<http://www.cityofwoodland.org/WQR/Espanol>

If you would like a paper copy of the CCR mailed to your mailing address, email pubworks@cityofwoodland.org, or if you would like to speak with someone about the report, please call (530) 661-5820.

Shut-Offs to resume on Wednesday, February 23, 2022. In order to avoid service disconnection, the City must receive your total past due charges no later than 5pm on Tuesday, February 22, 2022. If you cannot pay your total past due charges, you may contact us at 530-661-5831 option #2, to enroll in a payment plan. Enrollment period for entering into a payment plan ends at 5pm on Friday, February 11, 2022.

Please Logon or Register...

-  **Registered Users** Please Logon Here.
-  **New Users** New? Register Here.
-  **Recover Password** Forgot your Password?

Facebook Post



EnviroWoodland

Published by Loomly · 43m ·



The City of Woodland is proud to present this year's annual water quality report.

This report covers all drinking water testing from January 1 to December 31, 2021. Over 1,000 water quality samples were taken in 2021 to ensure you're receiving the highest-quality drinking water.

To view our City's 2021 Water Quality Report and to learn more about our drinking water, please click the following link:

<https://loom.ly/A9LxeD4> (English)

<https://loom.ly/-PPG46w> (Spanish)

If you would like a physical copy of the 2021 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5820.

ANNUAL WATER QUALITY REPORT

Reporting Year 2021



10

People reached

0

Engagements

-

Distribution score

Boost post



Like



Comment



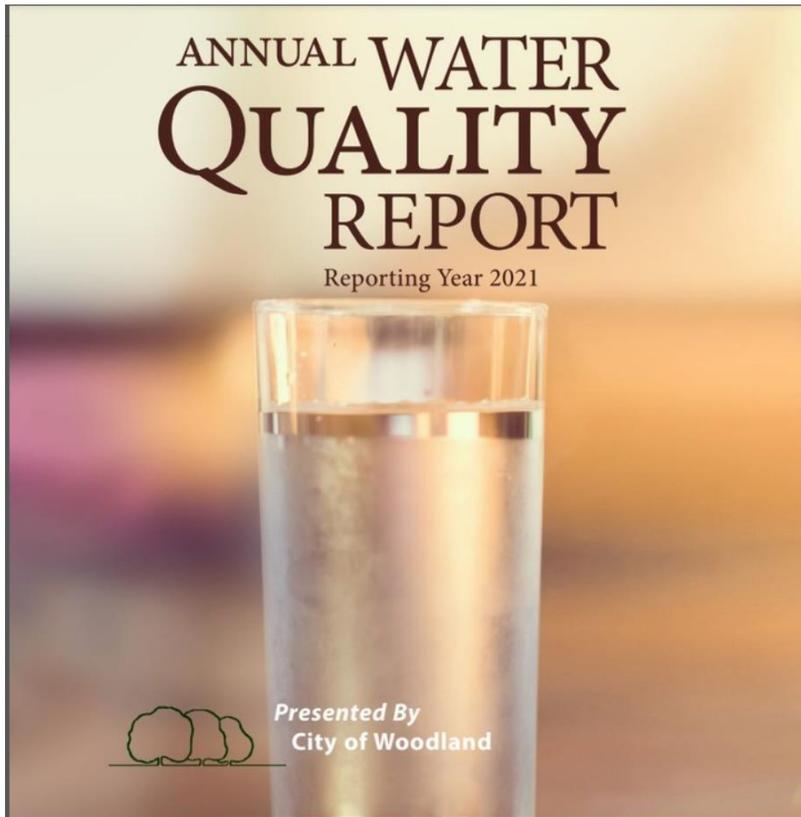
Share



Comment as EnviroWoodland



Instagram Post



The image shows the cover of the 'Annual Water Quality Report' for the reporting year 2021. The title is prominently displayed in a large, serif font. Below the title, it says 'Reporting Year 2021'. The background features a close-up of a glass of water with a blurred background. At the bottom left, there is a logo for the City of Woodland, consisting of three stylized trees. To the right of the logo, it says 'Presented By City of Woodland'.

ANNUAL WATER QUALITY REPORT
Reporting Year 2021

Presented By
City of Woodland

envirowoodland

envirowoodland The City of Woodland is proud to present this year's annual water quality report.

This report covers all drinking water testing from January 1 to December 31, 2021. Over 1,000 water quality samples were taken in 2021 to ensure you're receiving the highest-quality drinking water.

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www.cityofwoodland.org/WQR (English)
www.cityofwoodland.org/WQR/Espanol (Spanish)

If you would like a physical copy of the 2021 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5820.

40m

[View insights](#)

1 like
40 MINUTES AGO

Add a comment... [Post](#)

Twitter Post



EnviroWoodland @EnviroWoodland · 42m

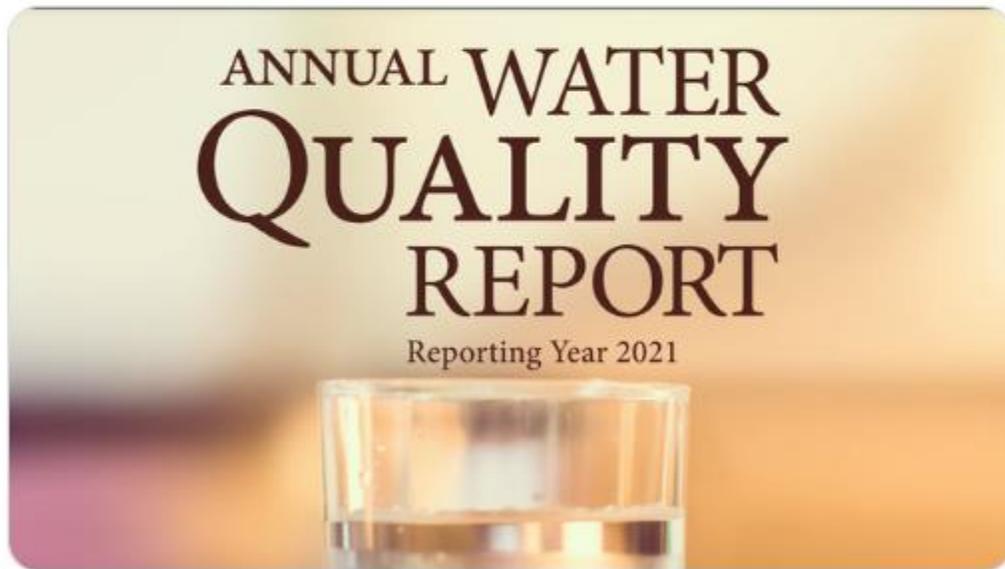


The City's 2021 Water Quality Report is now available. This report covers all drinking water testing in 2021. To view, visit

cityofwoodland.org/WQR (English)

cityofwoodland.org/WQR/Espanol (Spanish)

For a physical copy or to speak with someone about the report, call (530) 661-5820.



Nextdoor Post



- Home
- Messages
- Metrics
- Invite Residents
- Events
- Agency
- Neighborhoods
- Directory
- Add Staff Members
- Help
- Agency Community
- Settings
- Help Center

Help · Guidelines · Legal · Privacy
About · Jobs · Press · Blog
© 2022 Nextdoor

Search Nextdoor

- Post
- Poll
- Alert

Viewing posts from your agency. Filter ...

City of Woodland City of Woodland Environmental Services • Just now



The City of Woodland is proud to present this year's annual water quality report. This report covers all drinking water testing from January 1 to December 31, 2021. Over 1,000 water quality samples were taken in 2021 to ensure you're receiving the highest-quality drinking water.

See more...

cityofwoodland.org

Posted to Subscribers of City of Woodland

- Like
- Comment
- Share

Add a comment...



City of Woodland
12,430 members
8,803 claimed households
22 neighborhoods

Details Edit

City of Woodland
300 1st St
Woodland, CA 95695
[Get directions](#)

(530) 661-5800

cityofwoodland.org/

EnviroWoodland Newsletter Post

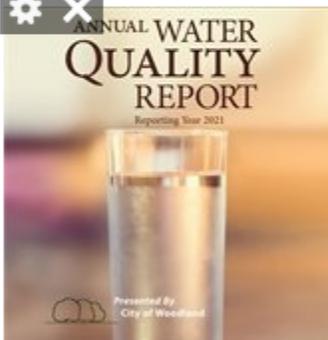


ENVIRO News WOODLAND



Tip of the Month

When you leave a room, you may think you're cooling the room by leaving the fan on, but you're actually wasting energy. Fans, unlike air conditioning, only circulate air and create a slight breeze that we feel cools us down, but does not actually change the air temperature. Save energy by turning off the air conditioner and turning on the ceiling fan while you are in a room but remember to turn both of them off when you leave!



2021 Water Quality Report

The City of Woodland is proud to present this year's annual water quality report.

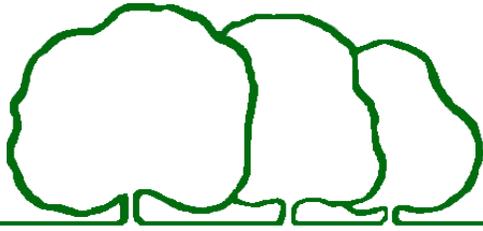
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www.cityofwoodland.org/WQR (English)

www.cityofwoodland.org/WQR/Espanol (Spanish)

If you would like a physical copy of the 2021 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5820.



City of Woodland

Jun 2022

SUBJECT: 2021 Annual Water Quality Report

Property Owner/Manager:

The City of Woodland prepares an annual water quality report every year and distributes the results to customers. Please share the enclosed copies of the 2021 Annual Water Quality Report with your tenants by possibly posting and/or leaving the reports in common areas. The report is also available online with an English and Spanish version at:

<http://www.cityofwoodland.org/WQR>
<http://www.cityofwoodland.org/WQR/espanol>

Please note that due to 2021 being one of the driest year in California history, a portion of Woodlands Water Portfolio was made up of groundwater. While water quality results are displayed for both ground and surface water, it is important to understand that no Woodland water customer received water reflective of the groundwater testing results, as groundwater was always blended with surface water. Groundwater never exceeded 19 percent of the water supply blend for any given month.

If you would like a physical copy of the 2021 Water Quality Report mailed to you or would like to speak with someone about the report, please call Matt at (530) 661-5973.

Sincerely,
Tim Busch
Principal Utilities Civil Engineer

Enclosure (copies of the 2021 Annual Water Quality Report)

Public Facilities where the annual water quality report is available

1. City Hall

300 First Street

Woodland, CA 95695

Main phone: (530) 661-5820

2. Police Department

1000 Lincoln Ave

Woodland, CA 95695

Phone: (530) 661-7800

3. Library

250 First Street

Woodland, CA 95695

Phone: (530) 661-5981

4. Woodland Community & Senior Center

2001 East Street

Woodland, CA 95776

Phone: (530) 661-5880

5. Water Pollution Control Facility

42929 County Road 24A

Woodland, CA 95776

Phone: (530) 406-5100