

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

Water System Name: City of Woodland

Water System Number: CA-5710006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/02/20 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Tim Busch  
Signature:   
Title: Principal Utilities Civil Engineer  
Phone Number: (530) 661-5813 Date: 06/26/20

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.cityofwoodland.org/WQR  
www.cityofwoodland.org/WQR/espanol
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.

- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## **Consumer Confidence Report Electronic Delivery Certification**

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).  
URL: [www.cityofwoodland.org/WQR](http://www.cityofwoodland.org/WQR)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.](http://www.)\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Statements similar to the one below were present on the June utility bill, the online utility bill pay website, Enviro Woodland News, and social media (Twitter and Facebook posts):

To view your 2019 Water Quality Report and to learn more about your drinking water, please visit the following URL: [www.cityofwoodland.org/WQR](http://www.cityofwoodland.org/WQR)  
[www.cityofwoodland.org/WQR/Espanol](http://www.cityofwoodland.org/WQR/Espanol)

If you would like a paper copy of the 2019 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530) 661-5945.

To ensure delivery to customers unable to receive electronic delivery, multiple paper copies of the 2019 CCR were delivered to public facilities (including City Hall, the Public Library, and the Police Department). Paper copies will be provided to the Community Center as soon as they open to the public (currently closed due to COVID-19). Paper copies were also mailed to apartment complexes with a letter to apartment complex managers to make the CCR available to their tenants.

*This form is provided as a convenience and may be used to meet the certification requirement of  
section 64483(c) of the California Code of Regulations.*



FINANCE DEPARTMENT  
300 First Street  
Woodland, CA 95695

9.5"

4.125"

7/8"  
0.875"

1.125" X 4.5"  
REGULAR LEFT WINDOW

1/2"  
0.5"

FRONT (Printed Stock) RLW

9.5"

*To view your 2019 Water Quality Report and to learn more about your drinking water, please visit the following URL:*

**[www.cityofwoodland.org/WQR](http://www.cityofwoodland.org/WQR)**

Para ver el reporte de Calidad del Agua de 2019 y para aprender más acerca de su agua potable, por favor visite nuestra página de internet al URL <http://cityofwoodland.org/WQR/Espanol>

BACK (Black Print) RLW

In addition to the Water Quality Report link being included on the envelope, the message below was also included in the actual Utility Bill.

## **BILL MESSAGE**

### **CITY OF WOODLAND UTILITIES - WATER & SEWER**

To view your 2019 Water Quality Report and to learn more about your drinking water, please visit the following URL:

[www.cityofwoodland.org/WQR](http://www.cityofwoodland.org/WQR)

Para ver el reporte de Calidad de Agua de 2019 y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL

<http://www.cityofwoodland.org/WQR/Espanol>

If you would like a paper copy of the 2019 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530) 661-5973.

**\*ANY PAST DUE BALANCE IS DELINQUENT AND DUE NOW\***

The following image shows the display page for customers accessing their utility bill online. This page can be viewed at:

<https://services.cityofwoodland.org/Default.asp?Build=UB.UtilitiesHome&ClearErrors=Y>



# City of Woodland

## ONLINE SERVICES

[Home](#) [Citizen Services](#) [Human Resources](#)

[Utilities](#) [Logon](#) [Help](#) [Contact](#)

**City of Woodland  
Online Services**  
300 First St  
Woodland, CA 95695  
(530) 661-5831  
[Contact Us](#)

Welcome to City of Woodland online Utilities services. This service allows utilities customers to check account balances, pay bills, and view transaction history.

To view your Water Quality Report and to learn more about your drinking water, please visit the following URL:  
<http://www.cityofwoodland.org/WQR>

Para ver el reporte de Calidad del Agua de y para aprender mas acerca de su agua potable, por favor visite nuestra pagina de internet al URL:  
<http://www.cityofwoodland.org/WQR/Espanol>

If you would like a paper copy of the CCR mailed to your mailing address, email [pubworks@cityofwoodland.org](mailto:pubworks@cityofwoodland.org), or if you would like to speak with someone about the report, please call (530) 661-5945.

**Please Logon or Register...**

**Registered Users** Please Logon Here.

**New Users** New? Register Here.

**Recover Password** Forgot your Password?

**From:** EnviroWoodland <listserv@civicplus.com>  
**Sent:** Friday, July 10, 2020 10:42 AM  
**To:** Matt Cohen  
**Subject:** EnviroWoodland eNewsletter - July 2020

# ENVIRO News WOODLAND

## Tip of the Month

If you have a dishwasher, put down the sponge. It may feel more efficient to wash by hand, but it's actually more wasteful. You can use up to 27 gallons of water by hand versus an ENERGY STAR-rated dishwasher can use less than 3.5 gallons per cycle. Remember to scrape off the food scraps instead of rinsing each dish for even more water savings!

For more water saving tips, [click here!](#)



## Bulky Waste Voucher Coming Soon

Due to COVID-19 and the temporary landfill closure, the annual bulky waste program was postponed earlier this year. To maintain safety measures, this year, the bulky waste program will now span from July to December 31, 2020. Watch your mailbox for your special marked voucher with information about the program to be mailed out in the next couple of weeks.



## Rebates Now Available

The City of Woodland offers some great rebates to help make your yard and garden more sustainable. Whether you need to replace your mulch or would like to install a compost bin, we have you covered.

For a full list of rebates, their details, and applications, visit [EnviroWoodland.org/Rebates](https://EnviroWoodland.org/Rebates).





## Is an Electric Vehicle Right for You?

Electric vehicles (EVs) cost less to operate, require less maintenance, and pollute less. Many of today's EVs have a range well over 100 miles per charge, with some models reaching more than 300 miles per charge, so you can go multiple days without recharging.

Find out how much you can save in operation and maintenance costs, learn about available tax credits and rebates, and determine if an EV is right for you by using [Valley Clean Energy's EV calculators and resources!](#)



## July is Smart Irrigation Month. What are you doing to celebrate?

Smart Irrigation Month is all about watering cooler, smarter, and less.

- **Water Cooler!** Water in the morning before 10am or in the evening after 6pm when it's cool. In the middle of the day, temperatures are at their peak and water will evaporate much quicker.
- **Water Smart!** Adjust your watering schedule regularly to account for seasonal weather conditions. Get a custom schedule at [BeyondTheDrought.com](#).
- **Water Less!** Replace broken sprinkler heads and adjust the arc to avoid runoff. Excessive runoff can pollute our local waterways and be costly.

Want to see how much water your irrigation system is using? Use AquaHawk, the City's water use portal, to view your hourly water use at [EnviroWoodland.org/MyWaterUse](#).



## 2019 Water Quality Report

The City of Woodland is proud to present this year's annual water quality report.

This report covers all drinking water testing from January 1 to December 31, 2019. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards.

To view our City's 2019 Water Quality Report and to learn more about our drinking water, please click one of the following link:

[www.cityofwoodland.org/WQR](http://www.cityofwoodland.org/WQR) (English)

[www.cityofwoodland.org/WQR/Espanol](http://www.cityofwoodland.org/WQR/Espanol) (Spanish)

If you would like a physical copy of the 2019 Water





Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5945.


## **The Utility Assistance Program (UAP) is now accepting applications.**

The UAP provides a utility rebate of \$40 each month that will be adjusted off your water bill for up to 12 months. In order to be eligible for this program you must qualify for the PG&E CARE or FERA program and be the legal property owner.

[Click here](#) to learn more and view the application.

 Share on Facebook

 Share on Twitter

 Share via Email


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300 First Street Woodland, CA 95695

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A Product of CivicPlus

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Email not displaying correctly? [View it in your browser](#).

Facebook Post 06/24/2020

 EnviroWoodland

1 hr · 🌐


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If you would like a physical copy of the 2019 Water Quality Report mailed to you or would like to speak with someone about the report, please call (530) 661-5945.



ANNUAL WATER  
QUALITY  
REPORT  
REPORTING YEAR 2019

75  
People Reached

2  
Engagements

Boost Post

Instagram Post 06/24/2020



Twitter Post 06/24/2020

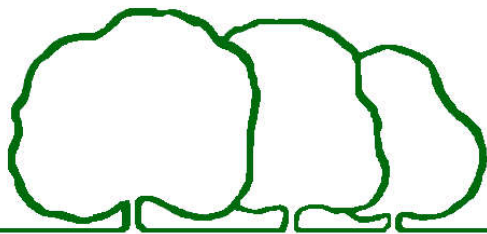


**EnviroWoodland** @EnviroWoodland · 1h

The City of Woodland is proud to present this year's annual water quality report covering all drinking water testing from January 1 to December 31, 2019.

View our City's 2019 Water Quality Report at [cityofwoodland.org/WQR](https://cityofwoodland.org/WQR) (English) or [cityofwoodland.org/WQR/Espanol](https://cityofwoodland.org/WQR/Espanol) (Spanish)





City of Woodland

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June 2020

**SUBJECT: 2019 Annual Water Quality Report**

Property Owner/Manager:

The City of Woodland prepares an annual water quality report every year and distributes the results to customers. Please share the enclosed copies of the 2019 Annual Water Quality Report with your tenants by posting and/or leaving the reports in common areas. The report is also available online with an English and Spanish version at:

<http://www.cityofwoodland.org/WQR>  
<http://www.cityofwoodland.org/WQR/espanol>

Thank you for your cooperation.

Sincerely,  
Tim Busch  
Principal Utilities Civil Engineer

Enclosure (5 copies of the 2019 Annual Water Quality Report)

Public Facilities where the annual water quality report is available

**1. City Hall**

300 First Street

Woodland, CA 95695

Main phone: (530) 661-5820

**2. Police Department**

1000 Lincoln Ave

Woodland, CA 95695

Phone: (530) 661-7800

**3. Library**

250 First Street

Woodland, CA 95695

Phone: (530) 661-5981

**4. Woodland Community & Senior Center**

2001 East Street

Woodland, CA 95776

Phone: (530) 661-5880

**5. Water Pollution Control Facility**

42929 County Road 24A

Woodland, CA 95776

Phone: (530) 406-5100

Note: Due to pandemic, not all of these facilities are currently open to the public (as of June 2020). Paper copies of the water quality report have been distributed at these locations regardless and are available to the public upon request, or will be available on display once the facilities open to the public again.