Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:		Californi	ia American Water	– Dunnigan					
Wate	r Syste	m Number:	5700712						
May system moni	<u>10 – Ju</u> m certi	ne 15, 2020 t fies that the idata previous	o customer	rs (and appropriate in contained in the r	notices of avai	Confidence Report was distability have been given). For and consistent with the control Board, Division of	Further, the compliance		
Certi	fied by	: Name:		Victoria Kunda					
		Signat	ure:	Victoria	Kundo				
		Title:		Water Quality/En	nv Comp Mgr.				
		Phone	Number:	(916) 568-4278		Date: June 12 th , 2020	0		
	delive CCR Delive must of "Good	was distributery of the Cocomplete the difficulties for the Mailing the Advertising Publication published no Posted the Cocomplete the Cocomp	ed using ensumer Consecond pages to were used. CCR at the CCR to poor the availation of the CC to poor the CC to poor the CCR in public multiple consumers.	electronic delivery onfidence Report (vge). sed to reach non-be following URL ostal patrons within bility of the CCR in a local newsuding name of newsblic places (attach a	methods descrivater systems ill paying cor www.amwate the service are news media (paper of gene paper and date list of location	•	Electronic ry methods cluded the e) opy of the		
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		vstems serving llowing URL	_	100,000 persons: 1	osted CCK of	a publicly-accessible inter	rnet site at		
\boxtimes		•	·	Delivered the CC	R to the Califo	rnia Public Utilities Comm	ission		

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate. \boxtimes Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.amwater.com/ccr/dunnigan.pdf Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. Water system emailed the CCR as an electronic file email attachment. Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR). Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement. Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery. Customers receive a mailed notification with bills that provides a direct URL to the CCRs in May and June. The message will run as optional for the remainder of the year as space allows on the bill. Customers may also call our 24-hour customer service number to receive assistance with accessing the files or to request a hard copy be mailed or delivered. In addition, customers receive mailed postcards that provides a direct URL to the CCRs in June. Additional cards were left in the RV park check-in kiosk; laminated copy of the CCR was posted in the public place. Any person, customer or non-customer, bill-paying or non-bill-paying may review the CCR by using the zip code search tool at the following URL:

https://amwater.com/caaw/water-quality/water-quality-reports

Attachment 1: CAW Press Release CCR, June 5, 2020

Attachment 2: Copy of customer bill showing water quality notification language

Attachment 3: Copy of the notification postcard and picture of the posted CCR copy.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Press Release



CONSUMER CONFIDENCE REPORTS SHOW EXCELLENT WATER QUALITY IN CALIFORNIA

California American Water Surpasses State and Federal Standards

SAN DIEGO (June 5, 2020) – California American Water published the 2019 Consumer Confidence Reports, which show high quality water service throughout its state districts. The annual reports compare California American Water's water quality with standards established by the U.S. Environmental Protection Agency and the California State Water Resources Control Board, Division of Drinking Water.

The reports also cover drinking water sources, public health information, substances detected in the water and the levels of those substances. Commonly asked questions and answers concerning drinking water are also included.

The reports feature illustrated sections on common containments and simple-to-read explanations of the various technical terms.

"We are pleased to announce that our 2019 reports demonstrate excellent water quality that meet and exceed all regulatory standards," said Rich Svindland, President of California American Water. "We hope that customers will find these reports as educational and helpful in answering the questions they may have about the state of their water."

Customers can look up their water quality reports by zip code by visiting: www.californiaamwater.com/water-quality.

Press Release



About California American Water: California American Water, a subsidiary of American Water (NYSE: AWK), provides high-quality and reliable water and/or wastewater services to more than 690,000 California residents. Information regarding California American Water's service areas can be found on the company's website www.californiaamwater.com.

About American Water: With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,800 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to more than 15 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

Media Contact:

Kevin Tilden Vice President of External Affairs California American Water Office: (619) 446-4762 Cell: (619) 206-8099

kevin.tilden@amwater.com

WE KEEP LIFE FLOWING™

Service Address:





THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- · This is your final bill for service and your account is now closed. Should you need to restore service at this location or another area served by American Water, please give us a call or use My Account for fast and easy self service.
- This bill reflects an extended or partial billing period. As a result, a portion of your charges may be prorated accordingly to represent actual days of service received. Please refer to Account Detail for more information.

For more information, visit www.californiaamwater.com

Monthly Statement

661253590887

Account No **Total Amount Due:** Payment Due By: June 19, 2020

Billing Date: May 28, 2020 Service Period: May 15 to May 27 (13 Days) **Total Gallons:** 800

Account Summary - See page 3 for Account Detail

Prior Billing:	
Payments:	-
Balance Forward:	
Service Related Charges:	+
Taxes:	+
Total Amount Due:	

View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone: Pay anytime at 1-855-748-6066



Customer Service: 1-888-237-1333 M-F 7:00am to 7:00pm - Emergencies 24/7

6 Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 6

**** FINAL BILL ****



WE KEEP LIFE FLOWING"

PO Box 7150 Pasadena, CA 91109-7150

Service to: 1 HORSESHOE CIRCLE DUNNIGAN, CA 95937-0720



Account No **Total Amount Due:** June 19, 2020 Payment Due By:

Amount **Enclosed**

CALIFORNIA AMERICAN WATER PO BOX 7150 PASADENA, CA 91109-7150

Messages from California American Water

- California American Water understands that some customers may need financial assistance to keep the water flowing, especially during these trying times. That's why we offer our Assistance for Low-Income Customers Program. Learn more at www.californiaamwater.com.
- Beginning on or after April 15, 2020 you may notice a change to the WRAM surcharge on your bill. The increase in rates for Sacramento customers will be 14 cents or 0.22% per month for the typical residential customer and is being implemented by Advice Letter 1288.
- ****IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/dunnigan.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 888-237-1333.





CUSTOMER SERVICE 1-888-237-1333

HOURS: M-F, 7a.m.-7p.m. ■ Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711 (and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit californiaamwater.com. Under Water Quality, select Water Quality Reports.

EXPLANATION OF DISPUTES



Disputes: Should you question this bill, please request an explanation from the company within five (5) days of the receipt of this bill. This bill is due and payable upon date of presentation. It will become past due if not paid within nineteen (19) days from the date of the mailing. If you believe there is an error on your bill or have a question about your service, please call California American Water Company customer support at 1-888-237-1333. If you are not satisfied with California American Water Company's response, submit a complaint to the

California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/complaints. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

TTY: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail: California Public Utilities Commission, Consumer Affairs Branch
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

TYPE OF CALL	LANGUAGE	TOLL-FREE 800 NUMBER
TTY/VCO/HCO to Voice	English Spanish	1-800-735-2929 1-800-855-3000
Voice to TTY/VCO/HCO	English Spanish	1-800-735-2922 1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Other ways to pay your bill



Auto Pay



Online

Save time and money. With My Account, you can Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required! With My Account, you can pay your bill free anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay.



In Person

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



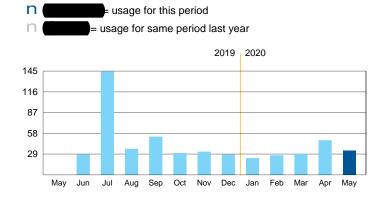


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Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
	100 gal		05/15/2020	05/27/2020			•		
A = Actual E			1 Billing Unit =	100 gallons			Total Gallons:		

Billed Usage History (graph shown in 100 gallons)



Account Type: Residential

Average daily use for this period is: (13 days)

Year to Date Billed Usage: 16,100 gallons

Account Detail Account No. DUNNIGAN, CA 95937-0720 Service To: **Prior Billing Payments Balance Forward** Service Related Charges - 05/15/20 to 05/27/20 **Water Service** Water Service Charge Water Usage Charge Wastewater Service Dunnigan Flat Rate Wastewater - Residential Other Charges WRAM/MCBA Surcharge Conservation Surcharge TCJA ADIT Surcredit Payment Assistance Surcharge Water CIAC Surcharge Consolidated Expense Balancing Account Purchased Water Surcharge Chrome 6-Surcharge TCJA ADIT - Plant Surcredit TCJA ADIT Surcredit - WW TCJA ADIT - Plant Surcredit **Total Service Related Charges** Taxes Commission Surcharge **Total Current Period Charges Total Amount Due**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges: This section includes charges for services related to water (or wastewater) service. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments: This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Surcharges: Surcharges are used to recover changes to costs that occur between ratemaking cycles. Common surcharges include Purchased Water, Consolidated Expenses, Conservation, Intervenor Compensation and Payment Assistance.
- Billing Units: One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use: The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions? We are here to help. Our customer service representatives are available M–F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: https://amwater.com/caaw/rates

Additional Messages from California American Water

- Su informe anual de la calidad de agua puede consultarse electrónicamente en www.amwater.com/ccr/dunnigan.pdf. Si prefiere una copia, por favor póngase en contacto al cliente con nuestro centro de servicio en 888-237-1333.
- Please update your contact information at <u>www.amwater.com/myaccount</u> in order to ensure you receive notifications of water-related emergencies, service outages and more. You can enter up to three phone numbers and three email addresses.

More messaging is available at the following link(s):

https://amwater.com/files/OACA41.pdf





4701 Beloit Drive Sacramento, CA 95838

YOUR WATER QUALITY REPORT IS AVAILABLE ONLINE



WE KEEP LIFE FLOWING™

Each year, California American Water produces a Water Quality Report to let customers know how our water quality stacks up against established federal and state drinking water standards. We encourage you to review this report, because it provides details about the source and quality of the drinking water delivered to your community.

In an effort to be more environmentally responsible, instead of printing the report, your water quality report can be viewed online at: www.amwater.com/ccr/dunnigan.pdf

For a paper copy, please print one directly from our website or contact our Customer Service Center at 1-888-237-1333.

ATTENTION LANDLORDS, BUSINESSES, SCHOOLS AND OTHER GROUPS

Please share this information with tenants, students and other water users at your location who are not billed customers of California American Water.



OUALITY. ONE MORE WAY WE KEEP LIFE FLOWING.

List Name: 79321-2 Am Water CCR - Champaign Military Tuesday 5/12/2020 10:30 AM Page 1

Distribution Report: NAME

MAILCODE	\	:==========
Andalusia	 467	
Arbor Hills	66	
Battisiti	50	
Beaver Dam Lake	138	
Bel Air	4,592	
Boone Raleigh	428	
Calumet	3,612	
Cambridge OPS	411	
Dunnigan	87	
Dykeer OPS	117	
Edison	10,952	
Fort Belvoir	2,109	
Fort Hood	5 , 876	
Fort Leavenworth	1,653	
Fort Lee	1,459	
Fort Leonard Wood	1,793	
Fort Meade	2,475	
Fort Polk North	, 4	
Fort Polk North Housing	1,101	
Fort Polk South	2,406	
Fort Rucker	1,390	
Fort Sill	1,771	
Glasgow	281	
Hoey Degraw	19	
Indian Hill	78	
Kingsvale OPS	212	
Lucas Estates	27	
Mill Neck Estates	94	
Mt Ebo	404	
New Vernon	79	
Painted Apron	30	
Picatinny Arsenal	67	
Spring Glen Lake	32	
Vandenberg AFB	976	
West Branch Acres	72	
Whitlock Farms	32	
Wild Oaks	205	
Wright Patterson AFB	429	

Total Records Processed: 45,994

	ostage Statem		First-Cla	ss Mail			•	
	saction Number: 014208101349 M0	CAPS 1244	/ EPS Transaction 3352	Number:	Postage Sta 380704527	tement Number:		
Group	Mailing Group ID 270002883					Mailing Job Num 00793214	nber	Open Date 05-20-2020
ng Gr	Preparer CASKEY GROUP LLC)				Origin Mail.dat		Close Date
Mailing	Job Description Am Water CCR - Cam	den						
Mailer	Permit Holder's Name and Addr CASKEY GROUP LLC 850 VOGELSONG RE YORK, PA 17404-137 Contact Name: BERN (717)764-4500 BScialabba@caskeyg CAPS Customer Ref. No: 42 CRID: 3436669	ess and Email A C O 9 IE SCIALABI roup.com		Name and Addres (If other than perm CASKEY C 850 VOGE YORK, PA CRID: 34366	nit holder) GROUP LLO LSONG RI 17404-137	C	Name and Address of In Organization for Which I (If other than permit hold AMERICAN WA SERVICES PO BOX 5070 FORT HOOD, T CRID: 11377272	Mailing is Prepared der) TER MILITARY
Mailing	Post Office of Mailing YORK PA 17405-9998 Type of Postage Permit Imprint Permit # 323 For Automation Rate Pieces, Er Address Matching and Coding	[]Marketing M Mail	Hold For Pickup (HFPU): No. of Pieces 0 ed Within Another Clail []Bound Print	ted Matter []Library	ece Cor []\$	eral Agency Cost Code nbined Mailing Single Class []Periodicals dia []Parcel Pos	SSF Transaction ID # Total Pieces 10,919 Customer Generated	No. & type of Containers Sacks: 0 1 ft. Letter Trays: 7 2 ft. Letter Trays: 5 EMM Letter Trays: 0 Flat Trays: 0 Pallets: 2 Other: 0
Postage	D5/12/20 Letter-size mailpieces contain: []Round Trip Only: One DVI This is a Political Mailing No This is Official Election Mail No Complete if the mailing includes piece precanceled stamps. Rate at Which Postage Affixed (i []Correct []Lowest []Neither	s bearing metered/ Check one)	PC Postage or		Subto	= Po: centive/Discount Fe	Postage Due	\$2,847.54 \$0.000 \$-31.00 \$0.00 \$2,847.54
Certification	Incentive/Discount Claimed: The mailer certifies acceptar he or she is authorized on be any deficiencies resulting fro accurate, truthful, and compl claimed; and that the mailing information on this form or w Privacy Notice: For informati	nce of liability fehalf of the ma m matters with ete; that the m does not cont ho omits inform	iler then that mai nin their responsil ail and the suppo ain any matter po mation requested	t to pay any revenuler is bound by the bility, knowledge, our ting documentation on this form may be	ue deficience certification r control. The on comply w postal regul pe subject to	es assessed on this and agrees to pay a le mailer hereby cer ith all postal standar ation. I understand t	any deficiencies. In addit tifies that all information ds and the mailing qualit hat anyone who furnishe	ion, agents may be liable fo furnished on this form is fies for the prices and fees is false or misleading

This postage statement was verified and accepted under the PostalOne! program. No postal signature or round stamp is required.

Part A

Automation Prices

Postcards

		Price	No. of Pieces	Subtotal	Discount	Fee Total	Total Postage
				Postage	Total*		
A1	5-Digit	\$0.260	8,237	\$2,141.620	\$-24.7110	\$0.0000	\$2,116.9090
				0			
A2	AADC	\$0.270	1,432	\$386.6400	\$-4.2960	\$0.0000	\$382.3440
А3	Mixed AADC	\$0.276	664	\$183.2640	\$-1.9920	\$0.0000	\$181.2720

A11	Part A Total (Add lines A1-A10)	\$2,680.53
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^{*} May contain both Full Service Intelligent Mail and other discounts.

Part B

Nonautomation Prices

Postcards

		Price	No. of Pieces	Subtotal	Discount	Fee Total	Total Postage
				Postage	Total		
B1	Presorted	\$0.285	586	\$167.0100	\$0.0000	\$0.0000	\$167.0100

Part B Total (Add lines B1-B18) \$167.01

This postage statement was verified and accepted under the PostalOne! program. No postal signature or round stamp is required.



850 Vogelsong Rd, York, PA 17404 Phone: 717-764-4500 www.caskeygroup.com

Invoice To:

California American Water AP Dept 1015 1 Water Street Camden NJ 08102-1658 Accounts Payable Invoice # Date

79327 May 22, 2020

Terms: Net 30 Days

Due Date:

6/21/2020

Tax Exempt #:

Customer #:

7945

Ship To:

	•	•	-	
Your	Customer	Service	Representative Is:	Katie

Your Sales Representative Is: Tony Rife

Customer P.O. victoria.kunda@amwater.com

Quantity: 337

Project: CCR Available - PWS ID # CA5700712 - Dunnigan

Qua	intity	Part Description	Price
1.00	337	CCR Available - PWS ID # CA5700712 - Dunnigan	21.00

International MAIL:	0.00
Int. Mail Deposit:	
Sub Total:	21.00
Shipping & Handling:	15.15
Sub Total:	36.15
Tax NJ	2.39
Postage:	22.95
Postage Deposit:	
Balance Due	61.49
Deposit Received	
Net Due	61.49

We accept all major Credit/Debit Cards CASKEY GROUP

Phone: 717-764-4500 Toll Free: 800-864-2040 FAX: 717-764-5003

Victoria Kunda

From: Katie Ryan < kryan@caskeygroup.com>

Sent: Tuesday, June 9, 2020 7:36 AM

To:Victoria KundaCc:Matthew J CorsonSubject:79327 - Dunnigan CCRAttachments:79327 - Dunnigan.pdf

EXTERNAL EMAIL: The Actual Sender of this email is kryan@caskeygroup.com "Think before you click!".

Good Morning

Attached is the invoice for the Dunnigan CCR Mailing.

Below you will find the paid receipt.

Please let us know any questions or if you need any further information.

Thank-you Katie Ryan

From: Caskey Group LLC <notifications@paytrace.com>

Sent: Tuesday, June 2, 2020 11:00 AM **To:** Katie Ryan < kryan@caskeygroup.com>

Subject: Caskey Group LLC Transaction Receipt - Reference Number 322385625

Caskey Group LLC

850 Vogelsong Road York, PA 17404 7177644500

6/2/2020 10:58:58 AM

Reference Number: 322385625 Total: \$61.49 Transaction Type: Sale

Transaction Status: Pending Settlement

Card Brand: Visa

Card Number: xxxxxxxxxxx5652

Entry Method: Keyed Approval Code: 056724

Approval Message: EXACT MATCH AVS Result: Full Exact Match

CSC Result: Match

Customer Name:

Invoice: 79327

X_____

Please sign here to agree to payment.