APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	GSWC-Simi Valley
Water System Number:	CA5610059

The water system named above hereby certifies that its Consumer Confidence Report was distributed on <u>July 1, 2020</u> to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:	Name:	Elizabeth E. Clark		
	Signature: Title:	Elizabethy? Clark) Associate Water Quality Engineer		
	Phone Number:	(805) 459-1123	Date:	9/17/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.<u>https://www.gswater.com/simi-valley</u>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www.
- *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.___https://www.gswater.com/simi-valley_____
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. <u>https://www.gswater.com/simi-valley</u>_____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board – Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



Consumer Confidence Reports Available Now!

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2020 CCR mailed to your address or would like to speak with someone about the report, please call 1-800-999-4033 or email **waterquality@gswater.com**.

You can view your 2020 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse.



El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en ingles) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2020 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033** o por correo electrónico a **waterquality@gswater.com**.





DIRECT URL LINK

Apple Valley North Water System Apple Valley South Water System Arden Water System Artesia Water System **Barstow Water System Baypoint Water System** Bell-Bell Gardens Water System Calipatria Water System **Claremont Water System** Clearlake Water System Cordova Water System Cowan Heights Water System Culver City Water System Cypress Ridge Water System **Desert View Water System** Edna Road Water System Florence-Graham Water System Hollydale Water System Lake Marie Water System Los Osos Water System Lucerne Water System Morongo Del Norte Water System Morongo Del Sur Water System Nipomo Water System Norwalk Water System **Orcutt Water System** Placentia-Yorba Linda Water System San Dimas Water System Simi Valley Water System Sisquoc Water System South Arcadia Water System South San Gabriel Water System Southwest Water System Tanglewood Water System West Orange County Water System Willowbrook Water System Wrightwood Water System www.gswater.com/AppleValleyNorthCCR www.gswater.com/AppleValleySouthCCR www.gswater.com/ArdenCCR www.gswater.com/ArtesiaCCR www.gswater.com/BarstowCCR www.gswater.com/BaypointCCR www.gswater.com/BellBellGardensCCR www.gswater.com/CalipatriaCCR www.gswater.com/ClaremontCCR www.gswater.com/ClearlakeCCR www.gswater.com/CordovaCCR www.gswater.com/CowanHeightsCCR www.gswater.com/CulverCityCCR www.gswater.com/CypressRidgeCCR www.gswater.com/DesertViewCCR www.gswater.com/EdnaRoadCCR www.gswater.com/FlorenceGrahamCCR www.gswater.com/HollydaleCCR www.gswater.com/LakeMarieCCR www.gswater.com/LosOsosCCR www.gswater.com/LucerneCCR www.gswater.com/MorongoDelNorteCCR www.gswater.com/MorongoDelSurCCR www.gswater.com/NipomoCCR www.gswater.com/NorwalkCCR www.gswater.com/OrcuttCCR www.gswater.com/Placentia-YorbaLindaCCR www.gswater.com/SanDimasCCR www.gswater.com/SimiValleyCCR www.gswater.com/SisquocCCR www.gswater.com/SouthArcadiaCCR www.gswater.com/SouthSanGabrielCCR www.gswater.com/SouthwestCCR www.gswater.com/TanglewoodCCR www.gswater.com/WestOrangeCountyCCR www.gswater.com/WillowbrookCCR www.gswater.com/WrightwoodCCR





Simi Valley Water System

Consumer Confidence Report on Water Quality for 2019



Providing Quality Drinking Water in California Since 1929

www.gswater.com/SimiValleyCCR 📑 facebook.com/GoldenStateH20 😏 @GoldenStateH20

About the Company

Golden State Water Company (GSWC) is a wholly owned subsidiary of American States Water Company (NYSE:AWR). GSWC provides water service to more than 1 million people in over 80 communities throughout California and distributes electricity to approximately 24,000 customers in the City of Big Bear Lake and surrounding areas in San Bernardino County, California, through its Bear Valley Electric Service division. AWR also owns a contracted services subsidiary, American States Utility Services, Inc. (ASUS). ASUS provides operations, maintenance and construction management services for water and wastewater systems located on military bases throughout the country under 50year privatization contracts with the U.S. government.



Robert Sprowls President and Chief Executive Officer Golden State Water Company



Mark 7immer General Manager, Coastal District Golden State Water Company

Providing Quality Drinking Water in California Since 1929

Dear Golden State Water Customer,

Golden State Water Company (GSWC) is pleased to present our 2020 Annual Water Quality Report (Consumer Confidence Report), providing customers with important information regarding local water quality and service during the 2019 calendar year.

Last year was a monumental year for California water policy, specifically related to water quality. Water providers throughout the state were required to complete lead testing at schools in their local service areas by July 2019 to meet compliance with legislation (AB 746) that California Governor Jerry Brown signed into law in 2017. Additionally, the state established new guidelines for testing and reporting for certain compounds that fall within a class of emerging contaminants known as per- and polyfluoroalkyl substances, or PFAS. While consumer products and food are a large source of exposure to PFAS, drinking water can be an additional source in communities where these chemicals have infiltrated water supplies from industrial facilities where these chemicals were produced or used to manufacture other products, or where certain firefighting foams were used for either training or fighting Class B (liquid) fires.

This new decade brings its own challenges too, as we all band together to limit the spread of Coronavirus (COVID-19). There is a lot of uncertainty regarding the availability of essential supplies and public health necessities, but we hope customers find solace knowing that Golden State Water's dedicated team of water professionals will never stop working to ensure they have quality, reliable water at their taps when they need it.

Water quality is a top priority for GSWC, and it has been for more than 90 years. Our team of scientists, engineers and water experts is dedicated to protecting our water systems and ensuring the water we deliver to local homes and businesses meets the stringent standards set by the state and federal governments and is safe to drink.

GSWC provides water service to approximately 1 million customers in more than 80 communities throughout California. We aggressively monitor and test for hundreds of contaminants in each of our 37 water systems and have consistently scored among the top water companies for compliance with water quality regulations.

GSWC is proud to report that the water delivered to your tap continues to meet all federal and state quality standards established to protect public health and safety. Within this document, you will find information regarding local water supply sources, testing, and the steps GSWC takes to ensure our water is in compliance with standards set by the United States Environmental Protection Agency (USEPA), State Water Resources Control Board's Division of Drinking Water (DDW) and California Public Utilities Commission (CPUC).

To access the most up-to-date Water Quality Report for your area, sampling results, and to learn more about common contaminants, you can visit www.gswater.com/water-quality/. If you have any questions about this report, please contact our 24-hour Customer Service Center at 1.800.999.4033 or email us at customerservice@gswater.com.

GSWC is constantly working toward 100 percent customer satisfaction and encourages all customers to visit www.gswater.com and follow us on Twitter and on Facebook at @GoldenStateH2O.

On behalf of everyone at GSWC, thank you for allowing us the opportunity to serve you and your community.

Sincerely,

Robert Sprowls Mark Zimmer

BUT .

Golden State Water is constantly working toward 100 percent customer satisfaction and encourages all customers to visit www.gswater.com and follow us on Twitter and on Facebook at @GoldenStateH20

Where Does My Water Come From?

Water delivered to customers in the Simi Valley System is treated surface water purchased from the Calleguas Municipal

Water District, which obtains its supply from the Metropolitan Water District of Southern California. The primary water supply is also supplemented with groundwater from the Simi Valley Groundwater Basin. The groundwater is blended with the purchased water source, pursuant to a State Water Board approved plan, prior to delivery to customers.



Source Water Assessment

Golden State Water Company conducted a source water assessment in December 2002 for each groundwater well serving the customers of its Simi Valley System.

The groundwater well sources are considered most vulnerable to one or more of the following possible contaminating activities. Contaminants associated with these activities have not been detected in the water supply: corridors-railroads and freeways/state highways, gas stations, high density housing, parking lots/ malls, photo processing, repair shops, transportation and water supply wells.

The groundwater well sources are also considered most vulnerable to one or more of the following activities, which have been associated with contaminants detected in these water sources: dry cleaners and known contaminant plumes (perchlorate, nitrate, perchloroethylene).

A copy of the assessment may be viewed at:

State Water Board Coastal District Office 1180 Eugenia Place, Suite 200, Carpinteria, CA 93013

or

Golden State Water Company, Simi Valley Office 4680 E. Los Angeles Ave., Suite H, Simi Valley, CA 93063

You may request a summary of the assessment be sent to you by contacting: State Water Board Coastal District Office at 1.805.566.1326

For more details, contact Beth Clark, Associate Water Quality Engineer, at 1.800.999.4033.

In December 2002, the Metropolitan Water District of Southern California (MWD) completed a source water assessment of its Colorado River and State Water Project supplies. Colorado River supplies are considered to be most vulnerable to the following: increasing urbanization in the watershed, recreation, urban/ stormwater runoff, and

3 Source Water Assessment **Glossary of Terms** 4 Source Water Quality Table 5 How to Read Your Table Laboratory Analyses 6 **Distribution Water Quality Table** 6 Risk to Tap and Bottled Water 7 For Sensitive Immune Systems 7 **Cross Connection Control Program** 7 Flushing 7 **Contact Us** 8 Connect with Us 8 Infrastructure Investments 8 Conserving for California 8

CONTENTS

In every one of our water systems, a team of highly-trained employees monitors water quality on an on-going basis to ensure that our customers are receiving high-quality water.

wastewater. State Water Project supplies are considered to be most vulnerable to the following: agriculture, recreation, urban/stormwater runoff,

A copy of the assessment can be obtained by contacting MWD at 1.213.217.6000.

wastewater and wildlife.







Glossary of Terms

Maximum Contaminant Level (MCL)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the public health goals and maximum contaminant level goals as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste and appearance of drinking water.

California Notification Level (NL)

Non-regulatory, health-based advisory levels established by the State Board for contaminants in drinking water for which an MCL has not been established.

Maximum Contaminant Level Goal (MCLG)

The level of contaminant in drinking water below which there is no known or expected risk to health. Maximum contaminant level goals are set by the United States Environmental Protection Agency (USEPA).

Maximum Residual Disinfectant Level (MRDL)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS)

MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

Public Health Goal (PHG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. Public health goals are set by the California Environmental Protection Agency (CalEPA).

Regulatory Action Level (AL)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT)

A required process intended to reduce the level of a contaminant in drinking water.



Delivering drinking water is serious business, and our team of scientists, engineers and water experts is dedicated to protecting our water systems and ensuring the water we deliver to local homes and businesses meets stringent standards set by the state and federal governments and is safe to drink.

Contaminants are measured in	Units	Also known as	This can be compared to
Parts per million (PPM)	mg/L	milligrams per liter	1 second in 12 days
Parts per billion (PPB)	µg/L	micrograms per liter	1 second in 32 years
Parts per trillion (PPT)	ng/L	nanograms per liter	1 second in 32,000 years
Grains per gallon	grains per gallon	a measurement for water hardness often used for sizing household water softeners	1 grain/gal equals 17.1 mg/L of hardness
Nephelometric Turbidity Units	NTU	a measurement of the clarity of water	Turbidity in excess of 5 NTU is noticeable to the average person
Microsiemens per centimeter	µS/cm	a measurement of a solution's ability to conduct electricity	
Picocuries per liter	pCi/L	a measurement of radioactivity in water	

How to Read This Table

The consumer confidence report lets you know which constituents, if any, are in your drinking water and how this may affect your health. The constituents presented in this table were detected above the detection limit set by the State Water Quality Control Board. Below is a guide that explains each column of the table.

The EPA health advisory Limit for the contaminant in drinking water.		which the contaminant was a constituent detected year tests were constit		ests were constituent enters the drinking water.			
in chinking ruteri	Primary Standards - Health Based (units)	Primary MCL	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
The highest level for which the contaminant	Substance A (mg, (-)	1	0.6	ND - 40	20	2018	Erosion of natural deposits; residue from some surface water treatment processes
has no known or expected health risks.	Substance B (µg/L)	6	1	0.1 - 2.8	1.7	2018	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder

YOUR WATER MEETS ALL CURRENT FEDERAL AND STATE REQUIREMENTS

Simi Valley Water System – Source Water Quality						
Primary Standards - Health Based (units)	Primary MCL	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Turbidity						
Highest single measurement of the treated surface water (NTU)	TT = 1.0	n/a	n/a	0.06	2019	Soil runoff
Lowest percent of all monthly readings less than 0.3 NTU (%)	TT = 95	n/a	n/a	100%	2019	Soil runoff
Inorganic Constituents						
Arsenic (µg/L)	10	0.004	ND - 3.5	3.0	2019	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Fluoride (mg/L)	2.0	1	0.4 - 0.7	0.7	2019	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate [as N] (mg/L)	10	1	ND - 4.2	1.9	2019	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Selenium (µg/L)	50	30	9.2 - 20	12	2019	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)
Radioactive Constituents						
Gross Alpha Activity (pCi/L)	15(a)	(0)	ND - 8.3	5.8	2019	Erosion of natural deposits
Gross Beta Activity (pCi/L)	50(b)	(0)	4.1 - 11	3.8	2017	Decay of natural and manmade deposits
Uranium (pCi/L)	20	0.43	ND - 8.8	4.2	2019	Erosion of natural deposits
Secondary Standards - Aesthetic (units)	Secondary MCL	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Chloride (mg/L)	500	n/a	62 - 130	110	2019	Runoff/leaching from natural deposits; seawater influence
Odor – Threshold (units)	3	n/a	ND - 1	ND	2019	Naturally-occurring organic materials
Specific Conductance (µS/cm)	1600	n/a	471 - 1600	1100	2019	Substances that form ions when in water; seawater influence
Sulfate (mg/L)	500	n/a	56 - 280	130	2019	Runoff/leaching from natural deposits; industrial wastes
Turbidity (units)	5	n/a	ND - 0.12	ND	2019	Soil runoff
Total Dissolved Solids (mg/L)	1000	n/a	280 - 820	460	2019	Runoff/leaching from natural deposits
Other Parameters (units)	Notification Level	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Alkalinity (mg/L)	n/a	n/a	80 - 260	170	2019	
Calcium (mg/L)	n/a	n/a	26 - 260	130	2019	
Hardness [as CaCO3] (mg/L)	n/a	n/a	112 - 580	270	2019	The sum of polyvalent cations present in the water, generally magnesium and calcium; the cations are usually naturally occurring
Hardness [as CaCO3] (grains/gal)	n/a	n/a	6.5 - 34	16	2019	
Magnesium (mg/L)	n/a	n/a	12 - 90	46	2019	
pH (pH units)	n/a	n/a	7.4 - 8.2	7.7	2019	
Potassium (mg/L)	n/a	n/a	2.7 - 6.2	3.8	2019	
Sodium (mg/L)	n/a	n/a	51 - 190	120	2019	Refers to the salt present in the water and is generally naturally occurring
Unregulated Drinking Water Constituents (units)	Notification Level	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	
Chlorate (µg/L)	800	n/a	49 - 53	51	2015	
Hexavalent Chromium (µg/L)	n/a	0.02	0.45 - 0.47	0.46	2015	
Chromium, Total (µg/L)(c)	50	(100)	0.55 - 2.9	1.7	2015	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
HAA6Br [Total of 6 Brominated Haloacetic Acids] (ug/L)	n/a	n/a	5.7 - 13.9	8.6	2018	
HAA9 [Total of 9 Haloacetic Acids] (ug/L)	n/a	n/a	6.6 - 21	12	2018	
Manganese (mg/L)(d)	n/a	n/a	0.63 - 2.9	1.8	2018	
Molybdenum (µg/L)	n/a	n/a	6.2 - 6.9	6.6	2015	
Strontium (µg/L)	n/a	n/a	n/a	500	2015	
Vanadium (µg/L)	50	n/a	n/a	4.3	2019	

(a) MCL is based on Gross Alpha minus Uranium.

(b) DDW considers 50 pCi/L to be the level of concern for beta particles.

(c) Chromium is a regulated contaminant but was not detected in routine samples associated with regulatory compliance and is below all regulatory standards.

(d) Manganese is a regulated contaminant but was not detected in routine samples associated with regulatory compliance and is below all regulatory standards.

ND = Not Detected CaCO3 = Calcium Carbonate

This table includes data only on constituents that were detected.

Laboratory Analyses

Through the years, we have taken thousands of water samples to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants in your drinking water. The table we provide shows only detected contaminants in the water.

Even though all the substances listed here are under the Maximum Contaminant Level (MCL), we feel it is important that you know exactly what was detected and how much of these substances were present in your water. Compliance (unless otherwise noted) is based

Lead — If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Golden State Water Company is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information about lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1.800.426.4791 or at www.epa.gov/safewater/lead.

School Lead Testing — Water quality and protecting public health are top priorities for Golden State Water Company, and we are proud to have partnered with schools throughout our service areas over the last few years to test the drinking water at their facilities for the presence of lead.

California state law (AB 746), established in 2018, requires that all public K-12 schools built before January 1, 2010, have their drinking water tested for lead before the deadline of July 1, 2019. Golden State Water worked collaboratively with schools we serve to ensure 100% compliance.

To learn more about the school lead testing program, please visit www.gswater.com/schools.

on the average level of concentration below the MCL. The state allows us to monitor for some contaminants less than once per year because the concentrations do not change frequently. Some of our data, while representative, is more than a year old.

Chloramination — The water purchased by GSWC from Calleguas Municipal Water District (CMWD) contains chloramine. Chloramine is added to the water for public health protection. Chloraminated water is safe for people and animals to drink, and for all other general uses. Three special user groups, including kidney dialysis patients, aquarium owners, and businesses or industries that use water in their treatment process, must remove chloramine from the water prior to use.

Hospitals or dialysis centers should be aware of chloramine in the water and should install proper chloramine removal equipment, such as dual carbon adsorption units. Aquarium owners can use readily available products to remove or neutralize chloramine. Businesses and industries that use water in any manufacturing process or for food or beverage preparation should contact their water treatment equipment supplier regarding specific equipment needs.

Fluoridation — Fluoride has been added to the water that GSWC purchases from Calleguas Municipal Water District (CMWD). Customers should see no difference in the taste, color or odor of their water as a result of fluoridation. Fluoridation does not change the way you normally use water for fish, pets or cooking. Parents and guardians of children who receive fluoride supplements should consult the child's doctor or dentist. For information regarding fluoridation of your water, please visit the Department of Drinking Water's fluoridation website at https://www.waterboards.ca.gov/drinking water/certlic/drinkingwater/Fluoridation.html.

Specific Conductance — The secondary MCL for specific conductance is set for aesthetic reasons and there is no health concern associated with the specific conductance levels in this water system.

Turbidity – Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of surface water filtration.

Unregulated Contaminant Monitoring – Monitoring for unregulated contaminants helps the USEPA and the State Water Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

Simi Valley Water System – Distribution Water Quality							
Disinfection Byproducts and Disinfectant Residuals (units)	Primary MCL (MRDL)	PHG (MRDLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of	Constituent
Bromate (µg/L)	10	0.1	ND - 8.4	5.6	2019	Byproduct of drinking water disinfection	I
Chloramines [as Cl2] (mg/L)	(4.0)	(4)	0.6 - 2.6	1.8	2019	Drinking water disinfectant added for tre	eatment
HAA5 [Sum of 5 Haloacetic Acids] (µg/L)	60	n/a	ND - 12.6	5.7	2019	Byproduct of drinking water disinfection	I
TTHMs [Total Trihalomethanes] (µg/L)	80	n/a	10 - 22	19	2019	Byproduct of drinking water disinfection	I
Inorganic Constituents (units)	Action Level	PHG (MCLG)	Sample Data	90th % Level	Most Recent Sampling Date	Typical Source of	Constituent
Copper (mg/L)	1.3	0.3	One of the 47 samples collected exceeded the action level.	0.51	2017	Internal corrosion of household plumbin deposits; leaching from wood preservati	
Lead sampling in schools and residential plumbing	Action Level	PHG	Sample Data	90th % Level	Most Recent Sampling Date	Typical Source	Number of Schools Tested (e)
Lead (µg/L)	15	0.2	None of the 47 samples collected exceeded the action level.	6.0	2017	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.	13

(e) The State of California made lead sampling in schools mandatory with a compliance window through 2019.

ND = Not Detected

This table includes data only on constituents that were detected.



Risk to Tap and Bottled Water

Drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at 1.800.426.4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the layers in the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, which can pick up substances resulting from the presence of animal or human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Contaminants in Drinking Water Sources May Include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, and farming
- Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems
- Radioactive contaminants that can be naturally occurring or be the result of oil and gas production and mining activities

For People with Sensitive Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised people, such as those individuals with cancer undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, some elderly populations, and infants, can be particularly at risk from infections. These people should seek advice from their health care providers.

The USEPA and Centers for Disease Control issue guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants. To obtain a copy of these guidelines, please call the USEPA's Safe Drinking Water Hotline at 1.800.426.4791.

Cross Connection Control Program

Golden State Water Company's Cross Connection Control Program provides a level of certainty that the water in the company's distribution system is protected from possible backflow of contaminated water from commercial or industrial customers' premises. For additional information, visit http://www.gswater.com/protecting-our-drinking-water/.



Flushing

Hydrant flushing is an essential maintenance procedure that all water providers must perform periodically to ensure the water delivered to customers meets state and federal drinking water standards. In 2019, GSWC launched NO-DES, or Neutral Output-Discharge Elimination System, units in our Southwest service area to help flush our system sustainably.

Traditional hydrant flushing discharges hundreds of thousands of gallons of water onto the street. Golden State Water's NO-DES truck offers a new maintenance technology, connecting two hydrants to a complex filtration system which cleans the water and returns it to the distribution system.

For more information about hydrant flushing, visit www.gswater.com/no-des-flushing/.

If You Have Questions – Contact Us

For information about your water quality or to find out about upcoming opportunities to participate in public meetings, please contact our 24-hour Customer Service Center at 1.800.999.4033. Visit us online at www.gswater.com or email us at customerservice@gswater.com.

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo o hable con alguien que lo entienda bien.



Connect with us to learn more!

Visit www.gswater.com to:

- Access the latest Water Quality Report for your area
- Get the latest updates and news regarding the drought and state/local restrictions
- Learn more about water-use efficiency, including programs and rebates in your area
- Understand your water bill and learn about payment options
- Obtain information about programs for low-income customers (CARW)
- Sign up to receive email updates about your water service.

For additional information, please contact our 24-hour Customer Service Center at **1.800.999.4033** or email us at customerservice@gswater.

Infrastructure Investments

Water providers have a duty to maintain the local water infrastructure to ensure that the delivery of reliable, quality water is not compromised. At GSWC, we take that responsibility seriously.

In 2019, GSWC installed 76,560 feet of pipeline, 1,920 service lines and 153 fire hydrants throughout the state. Proactive system investments like these are critical to protect the quality of water we serve to the customers and to avoid the costly and sometimes dangerous effects of deferring maintenance.

Customers interested in learning more about current and completed infrastructure projects in their service areas are encouraged to visit www.gswater.com/infrastructureinvestments.





A drought-tolerant garden.

Conserving for California

After a wet 2018-19 winter season that lifted California out of a drought, the state has experienced yet another year of minimal rain that will have a direct impact on our lakes, reservoirs and groundwater aquifers. As Californians, it is our duty to make conservation a way of life and protect this precious resource that only continues to become more scarce.

GSWC is proud to be your conservation partner and reminds customers that we must continue to use water responsibly to ensure supplies will be available when they are needed. It is important that we all work together to incorporate water-use efficiency into our daily lives.

To learn more about conservation programs and/or water-use restrictions in your area, please visit www.gswater.com or call 1.800.999.4033.

SERVICE FOR



Simi Valley CA 93065-1425

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com Hearing Impaired TTY: (877) 933-9533 Preguntas? Llame al Centro de Servicio al Consumidor al (800) 999-4033

Visit **gswater.com** to enroll for service updates via **e-newsletter**. Your local Office: **Is Closed to the Public at** Simi Valley, CA 93063

To learn about the various Payment Options we offer go to: www.gswater.com/payment-options

Current Activity

Rate Schedule SI-1 (SI1NRB)

Service Charge	3/4" meter	
Service Charge 67 Days		\$71.32
Water Usage		
Water Usage - 33.00 CCF at \$4.002	2	\$132.07
Surcharges, Fees, & Credits		
CARW Prog Adm Surcharge - 33.00) CCF at \$0.136	\$4.49
WRAM/MCBA Surcharge/credit		-\$4.94
Other Surcharges/credits		\$6.17
CPUC Fee - 1.23% of \$209.11		\$2.57
Total New Charges		\$211.68

ACCOUNT NUMBER

BILL DATE May 04, 2020 **DUE DATE** May 26, 2020

\$413.35

AMOUNT DUE

Page 1 of 2

		Account Summary	
3	Previous Balance		\$201.67
	Payments		\$0.00
	Total Prior Balance	Due Immediately	\$201.67
	Current Charges	Due On May 26, 2020	\$211.68
	Total Amount Due		\$413.35

Your opinion is very important to us. Please rate our job performance by calling 1-888 933 8648. Enter code 311 when prompted.



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

SAN DIMAS CA 91773-9016



PO BOX 9016

ACCOUNT NUMBER:

999-4033 or fill out form on back.



CEBILL

Total Prior Balance Due Immediately	\$201.67	Amount Enclosed
Current Charges Due On May 26, 2020	\$211.68	Linciosed
Total Amount Due	\$413.35	

If you have changed your address or are moving, please call (800)



GOLDEN STATE WATER COMPANY PO BOX 9016 SAN DIMAS CA 91773-9016

Message Center

To view your 2020 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/SimiValleyCCR

Effective 1/1/2020, your water bill includes the 2020 escalation increase, as approved by D.19-05-044. A WRAM&MCBA refund will be applied to the service charge effective on March 25, 2020 for a 12-month period.

PAYMENT OPTIONS:

Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- Auto Pay (Electronic Funds Transfer): Submit an application to pay your bill automatically from a checking or savings account.
- Online: Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- Phone: Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check. A service fee applies.
- Mail: Send bill stub and payment in enclosed envelope.
- In Person: Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent (service fee applies) or go to your local GSWC Office.

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT

The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit https://www.gswater.com/policy-of-discontinuation available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT

The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit gswater.com/rates-schedules-and-tariffs.

DISPUTING YOUR BILL: If you believe there is an error on your bill or have a question about your service, please call Golden State Water Company customer support at (800) 999-4033. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone:1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)Mail:California Public Utilities Commission, Consumer Affairs Branch,
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Language	Type of Call	Toll-free 800 Number
English	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO From or to Speech-to- Speech	1-800-735-2929 1-800-735-2922 1-800-854-7784
Spanish	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO	1-800-855-3000

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill,** please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level or rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name:	
Address:	
City:	
State:	Zip:
Home Phone:	
Work Phone:	
Email:	

From: Sent: To: Subject:

Follow Up Flag: Flag Status: Golden State Water Company <waterways@gswater.com> Wednesday, May 20, 2020 10:27 AM

[Test] Consumer Confidence Reports Are Now Available

Flag for follow up Flagged



View this email in your browser



Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2020 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1- 800-999-4033 or email waterquality@gswater.com.

You can view your 2020 Consumer Confidence Report and learn more about

your drinking water by visiting the following URL:

gswater.com/simivalleyCCR/

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2020 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

Sincerely, Golden State Water Company

> For the latest updates, visit our website at <u>www.gswater.com</u> or follow us on Twitter and Facebook @GoldenStateH2O.



Copyright © 2020 Golden State Water Company, All rights reserved.

You are receiving this email because you are a current Golden State Water customer or have opted in to receive email communication about your water service. If you received this email in error or wish to unsubscribe from future emails, please click unsubscribe.

Our mailing address is: Golden State Water Company 630 E Foothill Blvd San Dimas, CA 91773-1207

Add us to your address book

Want to change how you receive these emails? You can <u>update your preferences</u> or <u>unsubscribe from this list</u>.



GOLDEN STATE WATER C OMPANY 401 S. SAN DIMAS CANYON RD

SAN DIMAS, CA 91773

State of California))) County of Ventura)

I hereby certify that the Ventura County Star Newspaper has been adjudged a newspaper of general circulation by the Superior Court of California, County of Ventura within the provisions of the Government Code of the State of California, printed in the City of Camarillo, for circulation in the County of Ventura, State of California; that I am a clerk of the printer of said paper; that the annexed clipping is a true printed copy and publishing in said newspaper on the following dates to wit:

07/20/2020, 07/27/2020

I certify under penalty of perjury, that the foregoing is true and correct.

Dated this August 20, 2020; in Green Bay, Wisconsin, County of Brown

Legal Clerk

Interested parties who would like to view or print a copy of Golden State Water Company's 2020 Water Quality Report (Consumer Confidence Report) for the Year 2019 can access the report on the web at: www.gswater.com/annual-w ater-quality-reports.

Publish July 20, 27, 2020 Ad# 4285473

Publication Cost: \$93.14 Ad No: 0004285473 Customer No: 305281 PO #: Quality

of Affidavits: 1

Classifieds

To Advertise, visit: classifieds.vcstar.com

Classifieds Phone: 805.437.0347

- Classifieds Email: VenturaClassifieds@vcstar.com
- Hours: Monday Friday 6:00am 3:00pm

All classified ads are subject to the applicable rate card, copies of which are available from our Advertising Dept. All ads are subject to approval before publication. The Ventura County Star reserves the right to edit, refuse, reject, classify or cancel any ad at any time. Errors must be reported in the first day of publication. The Ventura County Star shall not be liable for any loss or expense that results from an error in or omission of an advertisement. No refunds for early cancellation of order.





Contact Us at GannettRealEstate@gannett.com

County of Ventura, CA A copy of this Order to Show Cause shall be pub-lished at least once each week for four successive weeks prior to the date set for hearing on the public for hearing on the petition in the following newspaper of general circulation, print-ed in this county Ventura County Star. Date: JUN 30 2020 Date: JUN 30 2020 By Order of the Court Mi-chael D. Planet, Ventura Superior Court, Executive Officer and Clerk by Amber Coronado Deputy Clerk Publish: July 6, 13, 20, 27, 2020 2020 AD#4266781

Love the house. Know the neighborhood. es

ING BUSINESS AS: Lady Locksmith Lady Locksmith & Security 1800 Via Petirrojo Ln, Apt. L, Newbury, CA 91320 County of Ventura State of Incorporation/ Organization: Full Name of Registrant: Richard Loren Galvan 1800 Via Petirrojo Ln, Apt. L, Newbury, CA 91320 This Business is conducted by An Individual The registrant commenced to transact business under the fictitious business name or names listed above on N/A

declare that all information in this statement is true and correct. (A registrant who declares information as true any material matter pursuant to Section 17913 of Business and Professions Code that the registrant We know the

neighborhood.

