

APPENDIX F: Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

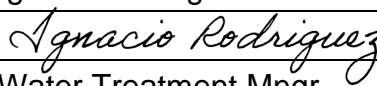
(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at

http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	City of Ventura, Ventura Water
Water System Number:	CA5610017

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 5, 2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Ignacio Rodriguez	
	Signature:		
	Title:	Water Treatment Mngr.	
	Phone Number:	(805) 652 4549	Date: 10/10/2024

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

☐ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR on the Internet at
www.cityofventura.ca.gov/904/Consumer-Confidence-Report
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

Instructions for Small Water Systems Appendix F

Revised **February 2021**

- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Other (attach a list of other methods used):

Distributed bill inserts, social media postings, newsletter

- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address:

www.cityofventura.ca.gov/904/Consumer-Confidence-Report

- ☐ *For investor-owned utilities:* Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

2024

**CONSUMER
CONFIDENCE REPORT**

DRINKING WATER



**FEATURING
CALENDAR YEAR 2023
WATER QUALITY RESULTS**

www.venturawater.net

This report contains very important
information about your drinking water.



A MESSAGE FROM THE GENERAL MANAGER

Ventura Water is pleased to present our 2024 Consumer Confidence Report (CCR) as required by the Safe Drinking Water Act. This annual water quality report provides a snapshot of where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. Every year water quality staff tests water for several hundred chemical compounds at multiple points in the distribution system, as well as in our treatment plants, watersheds and reservoirs. We have dedicated certified professionals committed to delivering a safe and dependable supply of drinking water that meets or exceeds all drinking water quality and health standards 24 hours a day, 7 days a week. It is a honor to serve you and on behalf of the entire staff, thank you for partnering with us to protect and preserve our local water resources.



Sincerely,

GINA DORRINGTON

General Manager

OUR WATER SOURCES

Ventura is one of the largest cities in Southern California that relies exclusively on local water supplies. We manage our water portfolio of three distinct sources based on the availability from each source.

1. VENTURA RIVER

Groundwater under the influence of Surface Water

Located near Foster Park, this water primarily services West & Midtown Ventura.

2. CASITAS

Purchased Treated Surface Water

Originating from Lake Casitas, this water primarily services West & Midtown Ventura.

3. GROUNDWATER BASINS

- Mound
- Oxnard Plain
- Santa Paula

Originating from three groundwater basins, this water primarily services East & Midtown Ventura.

- Ground Water Well
- Treatment Plant
- Conditioning Facility

Lake Casitas

101

Avenue
Treatment
Plant

Ventura

Waste
Water
Treatment
Plant

Bailey
Conditioning
Facility

Saticoy
Conditioning
Facility

126

Santa Clara River

101

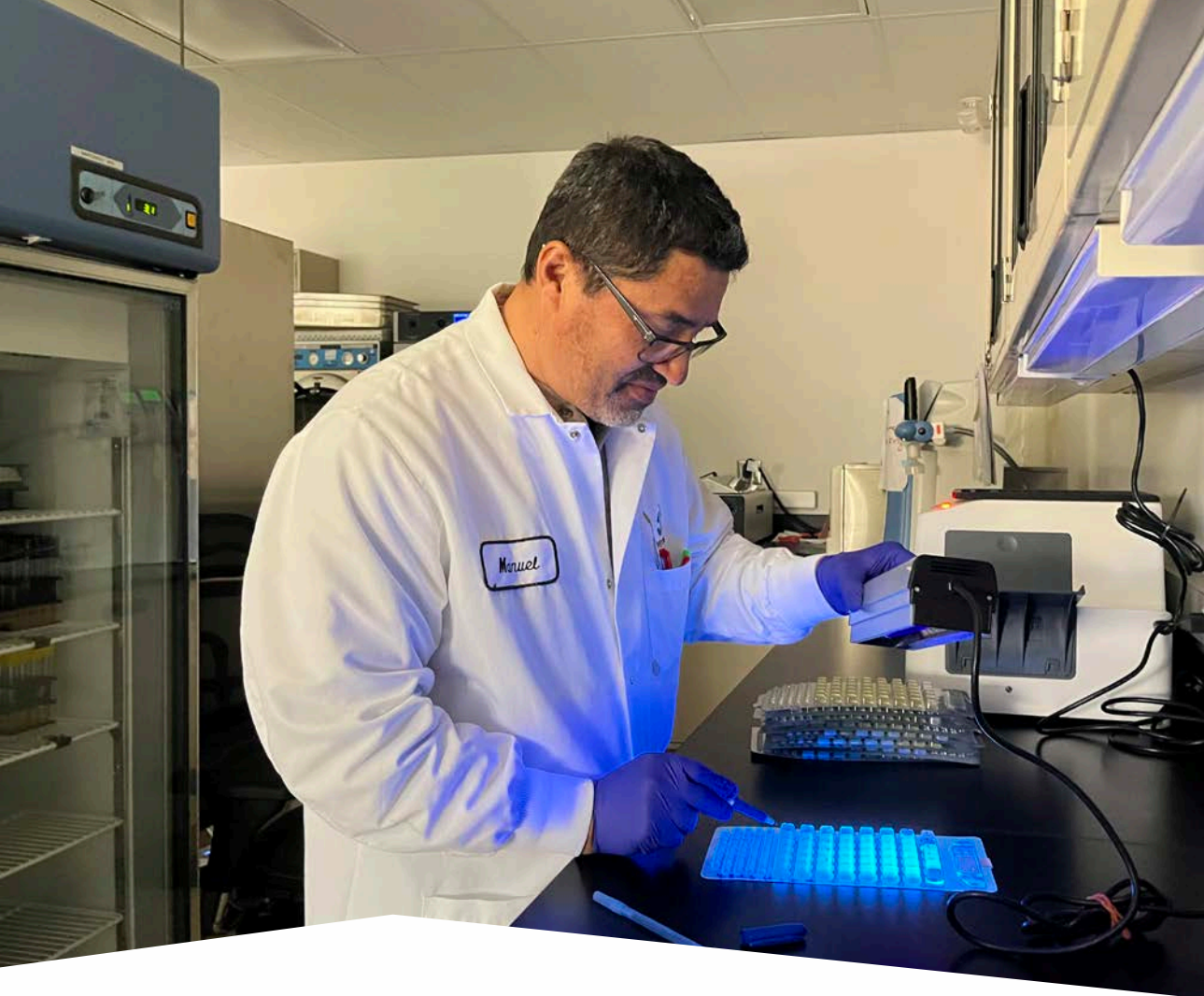
COMMUNITY PARTICIPATION

Want to get involved?

Regularly scheduled Water Commission meetings are held on the fourth Monday of each month. A public comment period is held during each meeting.

Visit www.venturawater.net and click on the Water Commission Button for agendas and minutes.





MEET OUR LABORATORY STAFF

The City of San Buenaventura Laboratory is located at the Ventura Water Reclamation Facility (VWRF) Laboratory and employs seven full-time staff members. The laboratory is accredited through the California Environmental Laboratory Accreditation Program (ELAP) and is certified in nine different fields of testing (FOT) covering drinking water, wastewater, hazardous waste, and recreational water. Laboratory staff members are certified through the California Water Environment Association (CWEA) Laboratory Analyst program.

To ensure that the citizens of Ventura have access to safe drinking water, the laboratory is responsible for collecting and analyzing water in the distribution system to ensure that the City's drinking water supply meets or exceeds all State regulatory requirements. To protect the health of local ecosystems, the laboratory also collects and analyzes water samples from the wastewater treatment process to ensure that the City meets all discharge requirements as required by its National Pollutant Discharge Elimination System (NPDES) permit issued by the State of California. In addition, the laboratory analyzes water from industrial dischargers within the City aiding the Environmental Compliance Division to ensure industries are complying with the City's sewer ordinance.

WATER QUALITY FLUSHING NO-DES

The City's water service area is a complex system of more than 390 miles of pipelines with a total storage capacity of approximately 52 million gallons in 32 tanks and reservoirs providing water to residents and businesses. Water main flushing is a necessary part of operating and maintaining a drinking water distribution system to ensure high quality drinking water.

Routine maintenance is required to:

- Maintain water quality
- Clean water mains
- Maintain proper distribution operation
- Flush dead ends
- Maximize pipe lifespan
- Conduct fire flow tests

To save water, Ventura Water invested in a state-of-the-art flushing unit called the NO-DES (Neutral Output Discharge Elimination System) truck. The unit filters and recirculates water within the distribution system, saving thousands of gallons of clean drinking water from flushing to residential streets.



CAPITAL IMPROVEMENT PROJECTS

To learn more about these and other exciting Ventura Water projects, visit: www.venturawater.net

STATE WATER INTERCONNECTION PROJECT

The California State Water Project (SWP) is a water storage and delivery system of reservoirs, aqueducts, power plants and pumping plants extending more than 700 miles—two-thirds the length of California. To date, the City has not received direct delivery of its annual State Water Project allocation due to a lack of infrastructure. The nearest SWP wholesaler to the City is Calleguas Municipal Water District (Calleguas). The City is currently working with Calleguas to develop an interconnection to allow for delivery of their SWP allocations. The interconnection project will include a pipeline used to transport water between Calleguas and the City's water distribution systems to improve regional water supply reliability.



VENTURAWATERPURE | POTABLE REUSE

The VenturaWaterPure Program will diversify Ventura's water supplies through innovative water treatment technologies. The proposed program includes an Advanced Water Purification Facility (AWPF) for potable water reuse. It will create a locally owned source of highly purified drinking water that provides Ventura with a long-term drought-resilient water supply.

To learn more, visit: www.venturawaterpure.net



**Adaptable
Solutions**



**Enhancing
Environment**



**High
Quality**



**Drought
Resistant**

METER UPGRADE PROJECT

Ventura Water is committed to equipping customers to use water efficiently. One of the ways the City is demonstrating this commitment is through the Meter Upgrade Project. Your new Smart Meter comes equipped with an easy-to-use online water tracker – Web Connect – that enables customers to visually see and track their water use daily or hourly and receive leak detection notifications. **For more project information visit: venturawater.net**



EDUCATIONAL INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling:

U.S. EPA's Safe Drinking Water Hotline, 1-800-426-4791

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agriculture and livestock operations and wildlife.
- **Inorganic contaminants**, such as salts and metals that may be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Pesticides and herbicides** from a variety of sources, such as agriculture, urban storm water runoff and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural applications, and septic systems.
- **Radioactive contaminants** that can be naturally-occurring or be the result of oil and gas production and mining activities.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Ventura Water is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the **Safe Drinking Water Hotline, 1-800-426-4791** or at: <http://www.epa.gov/lead>



In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board (SWRCB), Division of Drinking Water (DDW) prescribe regulations that limit the number of contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available by calling the **Safe Drinking Water Hotline, 1-800-426-4791**



Ventura Water conducted a Source Water Assessment (DSWAP) in 2013 for each of the drinking water sources serving the Ventura Water system. Sources in this system are considered most vulnerable to the following activities: gas stations, automobiles repair shops, sewer collection systems, and metal manufacturing. Contaminants associated with these activities have not been detected in the water supply.

A copy of the assessment may be viewed at:

SWRCB, DDW Santa Barbara District Office
1180 Eugenia Place, Suite 200, Carpinteria, CA 93013

You may request a summary of the assessment by contacting:

SWRCB, DDW Santa Barbara District Office at 805-566-1326



Ventura’s Water Quality Summary 2023				Only water quality constituents detected by laboratory testing appear in the chart. USING DATA COLLECTED IN 2023 UNLESS NOTED							
PRIMARY DRINKING WATER STANDARDS (PDWS)											
WATER CLARITY		UNITS	MCL	VENTURA RIVER		CASITAS MUNICIPAL WATER DISTRICT (CMWD)			TYPICAL ORIGINS		
Filtered Effluent Turbidity		NTU	TT = 1	Highest Value = 0.24		0.07			Soil runoff		
Percentage of measurements below 0.2 NTU				99%		100%					
MICROBIOLOGICAL		UNITS	MCL	DISTRIBUTION SYSTEM MONTHLY MAXIMUM					TYPICAL ORIGINS		
Total coliform		%	TT=5	1.32%					Naturally present in the environment		
There were two different occasions with two positive samples for total coliform in 2023, one in January and one in October. In addition there were two different occasions with one positive sample for total coliform in 2023, one in July and one in December. The result is the highest percentage of positive samples collected in a month. All follow-up samples were negative for Total Coliform bacteria. No positive samples of E. coli were detected the entire year. Treatment Technique (TT): For systems with ≥40 samples/month, 5.0% of monthly samples are positive.											
DISINFECTION		UNITS	MRDL	MRDLG	DISTRIBUTION SYSTEM AVERAGE		DISTRIBUTION SYSTEM RANGE			TYPICAL ORIGINS	
Chloramine Residual		ppm	4	4	2.3 (highest RAA)		0.1 - 3.9			Disinfectant added for treatment	
Disinfectant compliance with the MRDL (maximum residual disinfectant level) is based on the calculated Running Annual Average (RAA).											
DISINFECTION BY-PRODUCTS		UNITS	MCL	AVERAGE			RANGE			TYPICAL ORIGINS	
Total Trihalomethanes		ppb	80	55.4 (highest LRAA)			2.5 - 90			Byproduct of drinking water disinfection	
Total Haloacetic Acids (HAA5)		ppb	60	46.8 (highest LRAA)			ND - 102			Byproduct of drinking water disinfection	
Disinfection By-Product compliance with the MCL is based on the Locational Running Annual Average (LRAA), calculated at each sample location every quarter.											
LEAD AND COPPER - RESIDENTIAL		UNITS	RAL	PHG	DISTRIBUTION SYSTEM 90TH PERCENTILE		DISTRIBUTION SYSTEM RANGE			TYPICAL ORIGINS	
Lead		ppm	0.015	0.0002	ND		ND			Corrosion of household plumbing	
Copper		ppm	1.3	0.0003	0.33		ND - 0.69			Corrosion of household plumbing	
Every three years, residences are sampled and tested for lead and copper at the tap. The most recent set of samples (57 residences) was collected in 2023. Copper was detected in 52 samples; none exceeded the RAL. Lead was not detected at or above the detection limit for purposes of reporting.											
LEAD - SCHOOLS		UNITS	RAL	PHG	AVERAGE		RANGE			TYPICAL ORIGINS	
Lead		ppm	0.015	0.0002	Not Detected		ND - 0.0055			Corrosion of household plumbing	
In 2018, Ventura Unified School District requested lead sampling at 22 schools. A total of 108 samples were collected from 22 schools for lead; none exceeded the RAL.											
PFAS 2019	UNITS	MCL	NL	VENTURA RIVER		GROUND WATER		CASITAS MWD		TYPICAL ORIGINS	
				AVERAGE	RANGE	AVERAGE	RANGE	AVERAGE	RANGE		
Perfluorooctanesulfonic Acid (PFOS)		ppt	4.0	0.0065 (NL)	N/A	N/A	ND	ND	N/A	N/A	Runoff/leaching from industrial processes or chemical factories
Perfluorooctanoic Acid (PFOA)		ppt	4.0	0.0051 (NL)	N/A	N/A	ND	ND	N/A	N/A	Runoff/leaching from industrial processes or chemical factories
INORGANIC CONSTITUENTS	UNITS	MCL	PHG (MCLG)	VENTURA RIVER		GROUND WATER		CASITAS MWD		TYPICAL ORIGINS	
				AVERAGE	RANGE	AVERAGE	RANGE	AVERAGE	RANGE		
Arsenic		ppb	10	0.004	ND	ND	<2	ND - 7	ND	ND	Erosion of natural deposits; Runoff from orchards
Barium		ppm	1	2	ND	ND	ND	ND	0.13	0.13	Erosion of natural deposits; Discharges of oil drilling wastes and from metal refineries
Fluoride		ppm	2	1	0.5	0.4 - 0.5	0.44	0.3 - 0.6	0.30	0.30	Erosion of natural deposits
Nitrate (as Nitrogen)		ppm	10	10	2.8	2.1 - 3.5	2.0	ND - 7.2	ND	ND	Runoff/leaching from fertilizer use; Leaching from tanks and sewage
Selenium		ppm	0.05	0.03	0.002	ND - 0.006	0.014	ND - 0.029	ND	ND	Erosion of natural deposits; Runoff from livestock lots (feed additive)
Gross Alpha Particle Activity		pCi/L	15	0	<3	ND - 3.1	6.7	5.2 - 9.2	ND	ND	Erosion of natural deposits
Uranium		pCi/L	20	0.43	2.7	1.8 - 3.7	3.2	1.8 - 5.06	N/A	N/A	Erosion of natural deposits

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Aesthetic Standards	Units	Secondary MCL	Ventura River		Ground Water		Casitas MWD		Typical Origins
			Average	Range	Average	Range	Average	Range	

Inorganic Constituents	Boron	ppm	1 (NL)	0.13	ND - 0.4	0.07	ND - 0.5	0.20	0.20	Naturally-occurring element
	Chloride	ppm	500	38	36 - 43	73	48 - 100	22	22	Runoff/leaching from natural deposits; seawater influence
	"Corrositivity (Aggressive Index)"	no units	None	12.1	12.1 - 12.2	12.40	12.3 - 12.5	Non-Corrosive		Langlier Index is an indicator of corrosion. A value greater than 12 indicates the water is non-corrosive
	Iron	ppm	0.3	ND	ND	<0.1	ND - 0.054	ND	ND	Erosion of natural deposits
	Manganese	ppm	0.05	ND	ND	<0.020	ND - 0.039	ND	ND	Erosion of natural deposits
	Specific Conductance	µmhos	1,600	1,078	1,070 - 1,099	1,791	1,546 - 2,050	628	628	Substances that form ions in water; seawater influence
	Sulfate	ppm	500	267	205 - 289	631	565 - 763	166	166	Runoff/leaching from natural deposits
	Total Dissolved Solids	ppm	1,000	778	750 - 820	1,376	1,210 - 1,614	420	420	Runoff/leaching from natural deposits
	Zinc	ppm	5	0.023	ND - 0.07	ND	ND	ND	ND	Runoff/leaching from natural deposits
	Hardness	ppm	None	445	433 - 451	637	489 - 911	263	263	
	Hardness	grains per gallon	None	26	25 - 26	37	29 - 53	15	15	
	Magnesium	ppm	None	32	30 - 32	51	34 - 80	25	25	
	Potassium	ppm	None	2.2	2 - 3	5.1	4 - 8	3.0	3.0	
Sodium	ppm	None	49	46 - 55	128	87 - 213	28	28		

WATER QUALITY PARAMETERS	UNITS	SECONDARY MCL	DISTRIBUTION SYSTEM		
			AVERAGE	RANGE	
Alkalinity, Total	mg/L as CaCO3	None	227	152 - 288	
Calcium	ppm	None	142	77 - 227	
Orthophosphate (PO4)	mg/L as PO4	None	0.8	ND - 1.35	
pH	pH units	6.5 - 8.5	7.5	7.2 - 8	
Specific Conductance	µmhos/cm	1,600	1,354	674 - 1,869	
Turbidity	NTU	5	<0.1	ND - 3.4	

USEPA UCMR4 - HALOACETIC ACID GROUPS (HAAs)	UNITS	MCL	DISTRIBUTION SYSTEM		VENTURA RIVER		TYPICAL ORIGINS
			AVERAGE	RANGE	AVERAGE	RANGE	
HAA5 (HAA5)	ppb	60	24	0.98 - 44	N/A		Byproduct of drinking water disinfection
Brominated HAAs (HAA6Br)	ppb	None	19	1.4 - 32	N/A		Byproduct of drinking water disinfection
HAAs (HAA9)	ppb	None	37	1.4 - 63	N/A		Byproduct of drinking water disinfection
Total Organic Carbon (TOC)	ppm	None	N/A	N/A	2.1	1.3 - 2.9	Runoff/leaching from natural deposits
Formide	ppb	None	N/A	N/A	47	32 - 55	Runoff/leaching from natural deposits

USEPA UCMR4 - ADDITIONAL CONTAMINANTS	UNITS	SECONDARY MCL	TREATED SURFACE WATER		TREATED GROUNDWATER		TYPICAL ORIGINS
			AVERAGE	RANGE	AVERAGE	RANGE	
Manganese	ppm	0.05	0.00055	ND - 0.0014	0.0083	0.007 - 0.014	Runoff/leaching from natural deposits

USEPA UCMR5 - ADDITIONAL CONTAMINANTS	UNITS	NOTIFICATION LEVEL	TREATED VENTURA RIVER		TREATED GROUNDWATER		CASITAS MWD		TYPICAL ORIGINS
			AVERAGE	RANGE	AVERAGE	RANGE	AVERAGE	RANGE	
Lithium	ppb	None	33	29 - 36	74	48 - 140	15	14 - 15	Naturally occurring metal that may concentrate in brine waters; Lithium salts are used as pharmaceuticals, in electrochemical cells, batteries, and in organic syntheses
Perfluorobutane sulfonic acid (PFBS)	ppb	0.005	<0.003	ND - 0.0031	ND	ND	ND	ND	Runoff/leaching from industrial processes or chemical factories
Perfluorohexane Sulfonic Acid (PFHxS)	ppb	0.003	<0.003	ND - 0.003	ND	ND	ND	ND	Runoff/leaching from industrial processes or chemical factories
All Other 27 per- and Polyfluoroalkyl Substances (PFAS)	ppb	Varies	ND	ND	ND	ND	ND	ND	Runoff/leaching from industrial processes or chemical factories

DEFINITIONS

CMWD	Casitas Municipal Water District
LRAA	Locational running annual average of total trihalomethanes or haloacetic acids, calculated at each monitoring location
MCL	Maximum contaminant level
MCLG	Maximum contaminant level goal
mg/L as CaCO3	milligrams per liter as calcium carbonate
MRDL	Maximum residual disinfectant level
MRDLG	Maximum residual disinfectant level goal
N/A	Not applicable
ND	Not detected above the detection limit for purposes of reporting
(NL)	Notification Level as established by the State Water Resources Control Board (SWRCB)
NTU	Nephelometric Turbidity Unit
pCi/L	picoCuries per liter
PHG	Public health goal
ppb	parts per billion, or micrograms per liter (µg/L)
ppm	parts per million, or milligrams per liter (mg/L)
RAA	Running annual average
RAL	Regulatory action level, the concentration which, if exceeded in more than 10% of the residences tested, triggers treatment or other requirements that a water system must follow.
SWRCB	State Water Resources Control Board
TT	Treatment technique
UCMR4	Fourth Unregulated Contaminant Monitoring Rule https://www.epa.gov/dwucmr/fourth-unregulated-contaminant-monitoring-rule
µmhos	micromhos

This Consumer Confidence Report (CCR) includes the results from the fifth Unregulated Contaminant Monitoring Rule (UCMR5) The Safe Drinking Water Act (SDWA) requires that once every five years the EPA issues a list of unregulated contaminants to be monitored by public water systems (PWSs). UCMR 5 requires sample collection for 30 chemical contaminants, 29 PFAS and Lithium. PFAS are a group of synthetic chemicals used in a wide range of consumer products and industrial applications including non-stick cookware, water-repellent clothing, stain-resistant fabrics and carpets, cosmetics, firefighting foams, electroplating, and products that resist grease, water, and oil. Consistent with the EPA's steps to safeguard communities from PFAS contamination, UCMR 5 will provide new data that will improve the agency's understanding of the frequency that 29 PFAS (and lithium) are found in the nation's drinking water systems, and at what levels.

While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The U.S. Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

QUESTIONS?

Water Treatment & Production Manager
805-652-4549