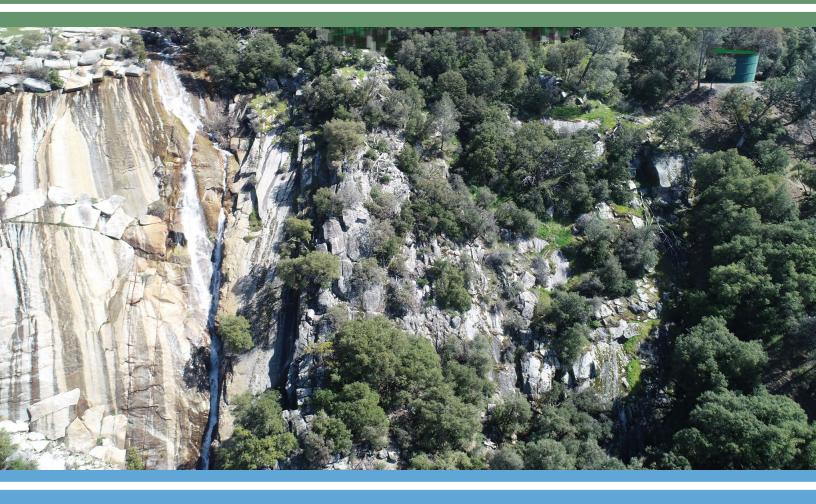
# ANNUAL WATER OUALITY REPORT

Reporting Year 2023





### **Our Commitment**

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2023. Included are details about your sources of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

When the well is dry, we

know the worth of water."

-Benjamin Franklin

### Where Does My Water Come From?

The most important factor in water quality is its source. Tuolumne Utilities District (TUD) receives its water from two sources: surface water that originates from rainfall and runoff from snowpack in the Sierra Nevada Mountains and groundwater from wells throughout our systems. The district is comprised of 11 water service areas, which include 11 surface water treatment plants and 12 active wells. These produce and supply quality drinking water to these service areas.

Our surface water is delivered to TUD treatment plants starting at the South Fork of the Stanislaus River at Lyons Reservoir via the Tuolumne Main Canal by agreement with Pacific Gas and Electric Company (PG&E). PG&E owns and operates Pinecrest Lake, Lyons Reservoir, and the Tuolumne Main Canal. Approximately 96

percent of TUD's annual water needs is supplied by surface water from Lyons Reservoir and Pinecrest Lake; the other 4 percent is supplied by groundwater wells, either as a primary or a backup source. To learn more about our watershed, visit the U.S. EPA's How's My Waterway at epa.gov/waterdata/hows-my-waterway.

### Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. Environmental Protection Agency (EPA)/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection

by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa. gov/drink/hotline.

### How Is My Water Treated and Purified?

The typical water treatment process requires several steps to ensure that your water is safe, wholesome, and free of contaminants.

**Intake from source water:** This is where the water entering the treatment process is screened to remove large debris.

Coagulation: Small particles are brought together to form a large floc, which allows for the majority of sediment to settle

out of the water.

Filtration: The remaining finer particles are filtered from the water using specially designed media.

**Disinfection:** A disinfectant is applied to the water to kill any bacteria that may be present.

**Storage:** The finished water product is stored in sealed tanks, where it is then delivered to the consumer.

Quality monitoring: Water quality is monitored at the treatment process and throughout the distribution system to ensure that it is in compliance with federal and state standards at all times.

### **Community Participation**

The Public is invited and encouraged to attend the Districts regularly scheduled Board meetings which occur on the second and fourth Tuesday of each month at 9:00 a.m. These meeting are being held in accordance with Assembly Bill 361, and the Federal Americans with Disabilities Act. AB 361 allows the Board of Directors to participate by teleconference. Members of the public are able to provide oral comments in-person or telephonically using Zoom during the meeting. Members of the public who wish to provide public comment will be invited to do so by the Board President. Members of the public who wish to provide public comment will be invited to do so by the Board President. Members of the public who are physically present will be called first. Members of the public who were not present and wish to provide remote public comment via Zoom may us "Raise Hand" feature on their computer or press \*9 if participating by phone. The public may also listen and view the Board meetings by logging onto the Districts website https://tudwater.com/ boards-of-directors/meeting-agenda-minutes-video/.

**QUESTIONS?** For more information about this report, or any questions relating to your drinking water, please call Rachel Taylor, Regulatory Compliance Specialist, at (209) 532-5536, extension 537.

### Source Water Assessment

An assessment of the drinking water sources for all TUD water systems was completed in 2013. The vulnerability summary for each system is included. A copy of the complete assessment of each system may be viewed at the Department of Health Services, Water Field Operations Branch, Yosemite District Office, 265 West Bullard Avenue, Suite 101, Fresno, California 93704.

VULNERABILITY	APPLE VALLEY	PEACEFUL PINES	PHOENIX LAKE	SONORA	PONDEROSA	TUOLUMNE	UPPER BASIN	COLUMBIA	CEDAR RIDGE	SCENIC VIEW	WARDS FERRY
Sewer Collection	X			X		X	X	X			
Septic System Low Density				X		X		X			X
Septic System High Density		X	X	X	X		X		X	X	
Grazing	X						X				X
Other Animal Operations	X						X				
Lumber Processing/ Manufacturing	X			X							
Wood/Pulp/Mills								X			
Recreational/Surface water source				X	X	X	X	X	X	X	
Historic waste dumps/ landfills				X			X				
Auto/Machine Shop				X							
Car Washing				X							
Dry Cleaners				X							
Highways/Transportation Corridor				X							

### **Substances That Could Be in Water**

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Water Resources Control Board (SWRCB) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and which can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems;

Radioactive Contaminants that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

### What's a Cross-Connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air-conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (back-siphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection. For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.

### Water Main Flushing

istribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains. Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell. During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water, to prevent sediment accumulation in your hot water tank. Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

### **Tip Top Tap**

The most common signs that your faucet or sink is affecting the quality of your drinking water are discolored water, sink or faucet stains, a buildup of particles, unusual odors or tastes, and a reduced flow of water. The solutions to these problems may be in your hands.

### Kitchen Sink and Drain

Hand washing, soap scum buildup, and the handling of raw meats and vegetables can contaminate your sink. Clogged drains can lead to unclean sinks and backed up water in which bacteria (i.e., pink-and black-colored slime growth) can grow and contaminate the sink area and faucet, causing a rotten egg odor. Disinfect and clean the sink and drain area regularly. Also, flush regularly with hot water.

### Faucets, Screens, and Aerators

Chemicals and bacteria can splash and accumulate on the faucet screen and aerator, which are located on the tip of faucets, and can collect particles like sediment and minerals resulting in a decreased flow from the faucet. Clean and disinfect the aerators or screens on a regular basis.

Check with your plumber if you find particles in the faucet screen as they could be pieces of plastic from the hot water heater dip tube. Faucet gaskets can break down and cause black, oily slime. If you find this slime, replace the faucet gasket with a higher-quality product. White scaling or hard deposits on faucets and showerheads may be caused by hard water or water with high levels of calcium carbonate. Clean these fixtures with vinegar or use water softening to reduce the calcium carbonate levels for the hot water system.

### Water Filtration/Treatment Devices

A smell of rotten eggs can be a sign of bacteria on the filters or in the treatment system. The system can also become clogged over time so regular filter replacement is important. (Remember to replace your refrigerator filter!)

### What's Your Water Footprint?

You may have some understanding about your carbon footprint, but how much do you know about your water footprint? The water footprint of an individual, community, or business is defined as the total volume of freshwater that is used to produce the goods and services that are consumed by the individual or community or produced by the business. For example, 11 gallons of water are needed to irrigate and wash the fruit in one half-gallon container of orange juice. Thirtyseven gallons of water are used to grow, produce, package, and ship the beans in that morning cup of coffee. Two hundred and sixty-four gallons of water are required to produce one quart of milk, and 4,200 gallons of water are required to produce two pounds of beef. According to the U.S. EPA, the average American uses over 180 gallons of water daily. In fact, in the developed world, one flush of a toilet uses as much water as the average person in the developing world allocates for an entire day's cooking, washing, cleaning, and drinking. The annual American per capita water footprint is about 8,000 cubic feet; twice the global per capita average. With water use increasing six-fold in the past century, our demands for freshwater are rapidly outstripping what the planet can replenish. To check out your own water footprint, go to www.watercalculator.org.

### **BY THE NUMBERS**



# **5.1**

The dollar value needed to keep water, wastewater, and stormwater systems in good repair.



# 12 THOUSAND

The average amount in gallons of water used to produce one megawatt-hour of electricity.



## 2

How often in minutes a water main breaks.



47.5

The amount in gallons of water used to meet U.S. electric power needs in 2020.



# 1.7

The gallons of drinking water lost each year to faulty, aging, or leaky pipes.



33

The percentage of water sector employees who will be eligible to retire in 2033.

### **Water Stress**

Water stress occurs when the demand for water exceeds the amount available during a certain period or when poor water quality restricts its use. Water stress causes deterioration of freshwater resources in terms of quantity (aquifer overexploitation, dry rivers, etc.) and quality (eutrophication, organic matter pollution, saline intrusion, etc.).

According to the World Resources Institute (www.wri.org), the Middle East and North Africa remain the most water-stressed regions on Earth. However, several states in the western half of the U.S. are similarly experiencing extremely high levels of water stress from overuse. It is clear that even in countries with low overall water stress, individual communities may still be experiencing extremely stressed conditions. For example, South Africa and the United States rank #48 and #71 on WRI's list, respectively, yet the Western Cape (the state home to Cape Town) and New Mexico experience extremely high stress levels.

There are undeniably worrying trends in water quality. But by taking action now and investing in better management, we can solve water issues before it's too late.

# What type of container is best for storing water?

Consumer Reports has consistently advised that glass or BPA-free plastics such as polyethylene are the safest choices. To be on the safe side, do not use any container with markings on the recycle symbol showing 7PC (that's code for BPA). You could also consider using stainless steel or aluminum with BPA-free liners.

# How much emergency water should I keep?

Typically, one gallon per person per day is recommended. For a family of four, that would be 12 gallons for three days. Humans can survive without food for one month but can only survive one week without water.

# How long does it take a water supplier to produce one glass of treated drinking water?

It can take up to 45 minutes to produce a single glass of drinking water.

# How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

# Which household activity wastes the most water?

Most people would say the majority of water use comes from showering or washing dishes; however, toilet flushing is by far the largest single use of water in a home (accounting for 40 percent of total water use). Toilets use about 4 to 6 gallons per flush, so consider an ultra-low-flow (ULF) toilet, which requires only 1.5 gallons.

# How Long Can I Store Drinking Water?

The disinfectant in drinking water will eventually dissipate even in a closed container. If that container housed bacteria prior to filling up with the tap water the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

### **Fixtures with Green Stains**

A green or blue-green stain on kitchen or bathroom fixtures is caused by tiny amounts of copper that dissolve in your home's copper plumbing system when the water sits unused overnight. Copper staining may be the result of a leaky faucet or a faulty toilet flush valve, so be sure your plumbing is in good working order.

Copper stains may also be caused by overly hot tap water. Generally speaking, you should maintain your water temperature at a maximum of 120 degrees Fahrenheit. You should consult the owner's manual for your heater or check with your plumber to determine your current heat setting. Lowering your water temperature will reduce the staining problem and save you money on your energy bill.

Also keep in mind that a tap that is used often throughout the day usually will not produce copper stains, so if you flush the tap for a minute or so before using the water for cooking or drinking, copper levels will be reduced.

### Count on Us

Delivering high-quality drinking water to our customers involves far more than just pushing water through pipes. Water treatment is a complex, time-consuming process. Because tap water is highly regulated by state and federal laws, water treatment plant and system operators must be licensed and are required to commit to long-term, on-the-job training before becoming fully qualified. Our licensed water professionals have a basic understanding of a wide range of subjects, including mathematics, biology, chemistry, and physics. Some of the tasks they complete on a regular basis include:

- Operating and maintaining equipment to purify and clarify water.
- Monitoring and inspecting machinery, meters, gauges, and operating conditions.
- Conducting tests and inspections of water and evaluating the results.
- Maintaining optimal water chemistry.
- Applying data to formulas that determine treatment requirements, flow levels, and concentration levels.
- Documenting and reporting test results and system operations to regulatory agencies.
- Serving our community through customer support, education, and outreach.

So the next time you turn on your faucet, think of the skilled professionals who stand behind each drop.

### **Water Conservation Tips**

You can play a role in conserving water and save yourself money in the process by becoming conscious of the amount of water your household is using and looking for ways to use less whenever you can. It's not hard to conserve water. Here are a few tips:

- Automatic dishwashers use four to six gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water-using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

### Think Before You Flush!

Flushing unused or expired medicines can be harmful to your drinking water. Properly disposing of unused or expired medication helps protect you and the environment. Keep medications out of our waterways by disposing responsibly. To find a convenient drop-off location near you, please visit https://bit.ly/3IeRyXy.

### What Causes Pink Stain on Bathroom Fixtures?

The reddish-pink color frequently noted in bathrooms on shower stalls, tubs, tile, toilets, sinks, and toothbrush holders and on pets' water bowls is caused by the growth of the bacterium Serratia marcescens. Serratia is commonly isolated from soil, water, plants, insects, and vertebrates (including humans). The bacteria can be introduced into the house through any of the above-mentioned sources. The bathroom provides a perfect environment (moist and warm) for bacteria to thrive. The best solution to this problem is to clean and dry these surfaces to keep them free from bacteria. Chlorine-based compounds work best, but keep in mind that abrasive cleaners may scratch fixtures, making them more susceptible to bacterial growth. Chlorine bleach can be used periodically to disinfect the toilet and help eliminate the occurrence of the pink residue. Keeping bathtubs and sinks wiped down using a solution that contains chlorine will also help to minimize its occurrence. Serratia will not survive in chlorinated drinking water.

### **Failure in Flint**

The national news coverage of water conditions in Flint, Michigan, has created a great deal of confusion and consternation. The water there has been described as being corrosive; images of corroded batteries and warning labels on bottles of acids come to mind. But is corrosive water bad?

Corrosive water can be defined as a condition of water quality that will dissolve metals (iron, lead, copper, etc.) from metallic plumbing at an excessive rate. There are a few contributing factors, but generally speaking, corrosive water has a pH of less than 7; the lower the pH, the more acidic, or corrosive, the water becomes. (By this definition, many natural waterways throughout the country can be described as corrosive.) While all plumbing will be somewhat affected over time by the water it carries, corrosive water will damage plumbing much more rapidly than water with low corrosivity.

By itself, corrosive water is not a health concern; your morning glass of orange juice is considerably more corrosive than the typical lake or river. What is of concern is that drinking water with elevated levels of the dissolved metals increases adverse health risks. And therein lies the problem.

Public water systems are required to maintain their water at optimal conditions to prevent it from reaching corrosive levels. Rest assured that we routinely monitor our water to make sure that what happened in Flint never happens here.

### Safeguard Your Drinking Water

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides – they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain it to reduce leaching to water sources, or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use U.S. EPA's Adopt Your Watershed to locate groups in your community.
- Organize a storm drain stenciling project with others in your neighborhood. Stencil a message next to the street drain reminding people: "Dump No Waste Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

### FOG (Fats, Oils, and Grease)

You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

### **NEVER:**

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a wastebasket.

### **ALWAYS:**

- Scrape and collect fat, oil, and grease into a waste container, such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products, including nonbiodegradable wipes.

### **Naturally Occurring Bacteria**

The simple fact is, bacteria and other microorganisms inhabit our world. They can be found all around us: in our food; on our skin; in our bodies; and, in the air, soil, and water. Some are harmful to us and some are not. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern because it indicates that the water may be contaminated with other organisms that can cause disease. Throughout the year, we tested many water samples for coliform bacteria. In that time, none of the samples came back positive for the bacteria. Federal regulations require that public water that tests positive for coliform bacteria must be further analyzed for fecal coliform bacteria. Fecal coliform are present only in human and animal waste. Because these bacteria can cause illness, it is unacceptable for fecal coliform to be present in water at any concentration. Our tests indicate no fecal coliform is present in our water.

### To the Last Drop

The National Oceanic and Atmospheric Administration (NOAA) defines drought as a deficiency in precipitation over an extended period of time, usually a season or more, resulting in a water shortage causing adverse impacts on vegetation, animals, and people. Drought strikes in virtually all climate zones, from very wet to very dry.

There are primarily three types of drought: Meteorological Drought refers to the lack of precipitation, or the degree of dryness and the duration of the dry period; Agricultural Drought refers to the agricultural impact of drought, focusing on precipitation shortages, soil water deficits, and reduced groundwater or reservoir levels needed for irrigation; and Hydrological Drought pertains to the periods following extended precipitation shortfalls that can impact water supply (i.e., stream flow, reservoir and lake levels, groundwater).



Drought is a temporary aberration from normal climatic conditions; thus, it can vary significantly from one region to another. Although normally occurring, human factors such as water demand can exacerbate the duration and impact that drought has on a region. By following simple water conservation measures, you can help significantly reduce the lasting effects of extended drought.

### How Is My Water Treated and Purified?

The typical water treatment process requires several steps. These steps are required to ensure that your water is safe, wholesome, and free of contaminants.

**Intake from source water:** This is where the water entering the treatment process is screened to remove large debris.

**Coagulation:** Small particles are brought together to form a large floc, which allows for the majority of sediments to settle out of the water.

Filtration: The remaining finer particles are filtered from the water using specially designed filter media.

Disinfection: A disinfectant is applied to kill any bacteria that may be present in the water.

**Storage:** The finished water product is stored in sealed tanks, from which it is delivered to the consumer.

Quality Monitoring: Water quality is monitored at the treatment process and throughout the distribution system to ensure that the water is in compliance with federal and state standards at all times.

### **Table Talk**

Cet the most out of the Testing Results data table with this simple suggestion. In cless than a minute, you will know all there is to know about your water:

For each substance listed, compare the value in the Amount Detected column against the value in the MCL (or AL, SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

### **Other Table Information Worth Noting**

Verify that there were no violations of the state and/or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less-than symbol (<), that means that the substance was not detected (i.e., below the detectable limits of the testing equipment).

The Range column displays the lowest and highest sample readings. If there is an NA showing, that means only a single sample was taken to test for the substance (assuming there is a reported value in the Amount Detected column).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

### **Benefits of Chlorination**

Disinfection, a chemical process used to control disease-causing microorganisms by killing or inactivating them, is unquestionably the most important step in drinking water treatment. By far, the most common method of disinfection in North America is chlorination

Before communities began routinely treating drinking water with chlorine (starting with Chicago and Jersey City in 1908), cholera, typhoid fever, dysentery, and hepatitis A killed thousands of U.S. residents annually. Drinking water chlorination and filtration have helped to virtually eliminate these diseases in the U.S. Significant strides in public health are directly linked to the adoption of drinking water chlorination. In fact, the filtration of drinking water and the use of chlorine are probably the most significant public health advancements in human history.

How chlorination works:

Potent Germicide Reduction of many diseasecausing microorganisms in drinking water to almost immeasurable levels.

Taste and Odor Reduction of many disagreeable tastes and odors from foul-smelling algae secretions, sulfides, and decaying vegetation.

Biological Growth Elimination of slime bacteria, molds, and algae that commonly grow in water supply reservoirs, on the walls of water mains, and in storage tanks.

Chemical Removal of hydrogen sulfide (which has a rotten egg odor), ammonia, and other nitrogenous compounds that have unpleasant tastes and hinder disinfection. It also helps to remove iron and manganese from raw water.

### **Lead in Home Plumbing**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds

to two minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or www.epa.gov/safewater/lead.

### **Protecting Your Water**

Bacteria are a natural and important part of our world. There are around 40 trillion bacteria living in each of us; without them, we would not be able to live healthy lives. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern, however, because it indicates that the water may be contaminated with other organisms that can cause disease.

In 2016 the U.S. EPA passed a regulation called the Revised Total Coliform Rule, which requires water systems to take additional steps to ensure the integrity of the drinking water distribution system by monitoring for the presence of bacteria like total coliform and E. coli. The rule requires more stringent standards than the previous regulation, and it requires water systems that may be vulnerable to contamination to have procedures in place that will minimize the incidence of contamination. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment and correct any problems quickly. The U.S. EPA anticipates greater public health protection under this regulation due to its more preventive approach to identifying and fixing problems that may affect public health.

Though we are fortunate in having the highestquality drinking water, our goal is to eliminate all potential pathways of contamination into our distribution system, and this requirement helps us accomplish that goal.

### What are PFAS?

Per- and polyfluoroalkyl substances (PFAS) are a group of manufactured chemicals used worldwide since the 1950s to make fluoropolymer coatings and products that resist heat, oil, stains, grease, and water. During production and use, PFAS can migrate into the soil, water, and air. Most PFAS do not break down; they remain in the environment, ultimately finding their way into drinking water.

Because of their widespread use and their persistence in the environment, PFAS are found all over the world at low levels. Some PFAS can build up in people and animals with repeated exposure over time.

The most commonly studied PFAS are perfluorooctanoic acid (PFOA) and perfluorooctane sulfonic acid (PFOS). PFOA and PFOS have been phased out of production and use in the United States, but other countries may still manufacture and use them.

Some products that may contain PFAS include:

- Some grease-resistant paper, fast food containers/wrappers, microwave popcorn bags, pizza boxes
- Nonstick cookware
- Stain-resistant coatings used on carpets, upholstery, and other fabrics
- Water-resistant clothing
- Personal care products (shampoo, dental floss) and cosmetics (nail polish, eye makeup)
- Cleaning products
- Paints, varnishes, and sealants

Even though recent efforts to remove PFAS have reduced the likelihood of exposure, some products may still contain them. If you have questions or concerns about products you use in your home, contact the Consumer Product Safety Commission at (800) 638-2772. For a more detailed discussion on PFAS, please visit http://bit.ly/3Z5AMm8.

### Information on the Internet

The U.S. EPA (https://goo.gl/TFAMKc) and the Centers for Disease Control and Prevention (www.cdc.gov) Web sites provide a substantial amount of information on many issues relating to water resources, water conservation, and public health. Also, the Division of Drinking Water and Environmental Management has a Web site (https://goo.gl/kGepu4) that provides complete and current information on water issues in California, including valuable information about our watershed.

### **Test Results**

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the fifth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR5) program by performing additional tests on our drinking water. UCMR5 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water to determine if it needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES													
				Apple	Valley	Cedar	Ridge	Colum	bia/Big Hill	Peacef	ul Pines		
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2021	10	0.004	ND	NA	ND¹	NA	ND¹	NA	ND	NA	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Asbestos (MFL)	2019	7	7	ND	NA	ND	NA	ND	NA	ND²	NA	No	Internal corrosion of asbestos cement water mains; erosion of natural deposits
Chlorine (ppm)	2023	[4.0 (as Cl2)]	[4 (as Cl2)]	1.15	0.9–1.4	1.6	1.3–1.9	1.7	1.3–1.8	1.13	0.76–1.5	No	Drinking water disinfectant added for treatment
Control of DBP precursors [TOC] (removal ratio)	2023	ТТ	NA	NA	NA	1.3	1.0–1.7	NA	NA	NA	NA	No	Various natural and human- made sources
Fluoride (ppm)	2021	2.0	1	ND	NA	ND¹	NA	ND <sup>1</sup>	NA	0.13	NA	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2020	15	(0)	2.45	NA	0.099¹	NA	1.2641	NA	ND <sup>5</sup>	NA	No	Erosion of natural deposits
HAA5 [sum of 5 haloacetic acids]— Stage 2 (ppb)	2023	60	NA	ND	NA	14.25	ND-29	40.13	27–57	ND	NA	No	By-product of drinking water disinfection
Magnesium (ppm)	2021	NA	NA	19	NA	1.21	NA	0.571	0.55-0.59 <sup>1</sup>	7.8	NA	No	NA
Nitrate [as nitrogen] (ppm)	2021	10	10	ND	NA	ND¹	NA	ND¹	NA	ND <sup>1</sup>	NA	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
TTHMs [total trihalomethanes]- Stage 2 (ppb)	2023	80	NA	2.5	NA	13.85	ND-28	29.75	14–52	1.7	NA	No	By-product of drinking water disinfection
Turbidity (NTU)	2021	TT	NA	ND	NA	0.081	NA	0.051	NA	0.12	NA	No	Soil runoff

REGULATED SUBSTANCES													
				Phoe	nix Lake	Pond	erosa	Scenio	View	Son	iora		
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2021	10	0.004	ND	NA	ND¹	NA	ND¹	NA	ND¹	NA	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Asbestos (MFL)	2019	7	7	ND²	NA	ND	NA	ND³	NA	$ND^3$	NA	No	Internal corrosion of asbestos cement water mains; erosion of natural deposits
Chlorine (ppm)	2023	[4.0 (as Cl2)]	[4 (as Cl2)]	1.3	0.75–1.86	1.7	1.6–1.8	1.6	1.6–1.7	1.7	1.4–2.0	No	Drinking water disinfectant added for treatment
Control of DBP precursors [TOC] (removal ratio)	2023	TT	NA	NA	NA	1.2	1.0–1.3	1.3	1.1–1.7	1.4	1.1–2.2	No	Various natural and human- made sources
Fluoride (ppm)	2021	2.0	1	0.13	NA	ND¹	NA	ND¹	NA	ND¹	NA	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2020	15	(0)	$2.89^{6}$	NA	1.33¹	NA	3.536	NA	ND¹	NA	No	Erosion of natural deposits
HAA5 [sum of 5 haloacetic acids]— Stage 2 (ppb)	2023	60	NA	36.0	NA	35.75	25–49	26.25	20–33	36.88	19–58	No	By-product of drinking water disinfection
Magnesium (ppm)	2021	NA	NA	22	NA	0.571	NA	3.141	NA	1.31	NA	No	NA
Nitrate [as nitrogen] (ppm)	2021	10	10	ND¹	NA	ND¹	NA	ND¹	NA	ND¹	NA	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
TTHMs [total trihalomethanes]– Stage 2 (ppb)	2023	80	NA	28.0	NA	38.75	29–45	33.75	31–36	48.94	35–70	No	By-product of drinking water disinfection
Turbidity (NTU)	2021	TT	NA	ND	NA	0.061	NA	0.051	NA	0.051	NA	No	Soil runoff
Tap water samples were collected for lead and	d copper ana	lyses from	sample sites	throughout t	he community								
		Apple Valle	у	Cedar F	Ridge	Columbia	/Big Hill	Pea	ceful Pines		Phoenix Lake		
SUBSTANCE	INT	SITES	AMOUNT	SITES	AMOUNT	SITES	AMOUNT	SITES	AMOL	JNT SI	TES		

				Apple	Valley	Cedar	<sup>-</sup> Ridge	Columbi	a/Big Hill	Peacef	ul Pines	Phoen	ix Lake		
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE								
Copper (ppm)	2023	1.3	0.3	0.365	0/5	0.110	0/10	0.089	0/21	ND	0/5	0.130	0/5	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb)	2023	15	0.2	ND	0/5	ND	0/10	0.0047	0/21	ND	0/5	ND	0/5	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

REGULATED SUBST	TANCES																	
						Tuolui	nne	Up	pper Basin		Wards	Ferry						
SUBSTANCE (UNIT OF MEASURE)			YEAR SAMPLE	MCL D [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RAN LOW-F		MOUNT TECTED	RANGE LOW-HIGH	VIOLATIO	ON TYPIC	AL SOURCE			
Arsenic (ppb)			2021	10	0.004	ND¹	NA	ND¹	N.	A	ND	NA	No		ion of natural deposits; runoff from orchards; and electronics production wastes			
Asbestos (MFL)			2019	7	7	ND	NA	$ND^3$	N.	A 1	ND <sup>4</sup>	NA	No		rnal corrosion of asbestos cement water mains; ion of natural deposits			
Chlorine (ppm)			2023	[4.0 (as Cl2)]	[4 (as Cl2)]	1.6	1.3–1.8	1.8	1.5–	1.9	1.3	0.76–1.8	No	Drinking water disinfectant added for treatme				
Control of DBP pred (removal ratio)	cursors [TC	OC]	2023	ТТ	NA	1.2	1.0–1.5	1.09	0.8–	1.8	NA	NA	No	No Various natural and human-made sources				
Fluoride (ppm)			2021	2.0	1	ND¹	NA	ND¹	N.	A :	ND	NA	No	Erosion of natural deposits; water additive the promotes strong teeth; discharge from fertilize aluminum factories				
Gross Alpha Particle	Activity (p	Ci/L)	2020	15	(0)	0.2151	NA	0.892 <sup>1</sup>	N.	A 1	1.22 <sup>7</sup>	NA	No	No Erosion of natural deposits				
HAA5 [sum of 5 hale Stage 2 (ppb)	oacetic acid	ls]–	2023	60	NA	30.75	28–36	29.25	18–	50	ND	NA	No	By-product of drinking water disinfection				
Magnesium (ppm)			2021	NA	NA	0.771	NA	0.50 <sup>1</sup>	0.47-	0.551	16	NA	No	NA				
Nitrate [as nitrogen]	(ppm)		2021	10	10	ND¹	NA	ND¹	N.	A	3.71	NA	No		off and leaching from fertilizer use; leaching a septic tanks and sewage; erosion of natural osits			
TTHMs [total trihal Stage 2 (ppb)	omethanes]	]–	2023	80	NA	37.25	29–47	27.38	21–	38	2.7	NA	No	Ву-р	product of drinking water disinfection			
Turbidity (NTU)			2021	TT	NA	0.051	NA	0.051	N.	A i	ND	NA	No	Soil	runoff			
Tap water samples were	collected for	lead an	d copper a	nalyses from s	ample sites t	hroughout th	e community	<i>'</i>										
				Pond	derosa	S	cenic View		Sono									
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/ TOTAL SITES		D ABOVE	E AL/ DE	MOUNT TECTED TH %ILE)	SITES ABOVE AL/ TOTAL SITES	AMO DETE (90TH	CTED ABO	SITES OVE AL/ AL SITES	VIOLATION	TYPICAL SOURCE			
Copper (ppm)	2023	1.3	0.3	$0.100^{6}$	0/116	0.092	0/1	06 0	0.0883	0/313	0.1	70 <sup>6</sup> 0	0/10 <sup>6</sup>	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives			
Lead (ppb)	2023	15	0.2	$\mathrm{ND}^6$	0/116	ND <sup>6</sup>	0/1	06	ND³	plumbing systems; discharges fi					Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits			
Tap water samples were	collected for	lead an	d copper a	nalyses from s	ample sites t	hroughout th	e community	1										
				Uppe	r Basin	V	lards Ferry											
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/ TOTAL SITES		D ABOVE	E AL/	OLATION	TYPICAL SOL	JRCE							
Copper (ppm)	2023	1.3	0.3	0.15	0/20	0.625	0/2	56	No	Internal co			old plumb	ing system	ss; erosion of natural deposits; leaching from			
Lead (ppb)	2023	15	0.2	ND	0/20	ND <sup>6</sup>	0/5	56	No Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits									

SECONDARY SU	DOTANC	L3															
				Apple \	/alley	Cedar	Ridge	Columbia	a/Big Hill	Peacefu	l Pines	Phoenix	Lake				
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SO	DURCE									
Chloride (ppm)	2021	500	NS	8.1	NA	3.01	NA	ND¹	NA	4.8	NA	9.5	NA	No		eaching from influence	natural deposits;
Iron (ppb)	2021	300	NS	ND	NA	73¹	NA	ND¹	NA	ND¹	NA	ND	NA	No	Leaching wastes	from natural	l deposits; industri
<b>Manganese</b> (ppb)	2021	50	NS	11	NA	ND¹	NA	ND¹	NA	ND	NA	$ND^3$	NA	No	Leaching	from natural	l deposits
Sulfate (ppm)	2021	500	NS	13	NA	ND¹	NA	ND¹	NA	3.2	NA	3.3	NA	No	Runoff/lo industria		natural deposits;
Zinc (ppm)	2021	5.0	NS	ND	NA	ND¹	NA	ND¹	NA	ND	NA	ND	NA	No	Runoff/le		natural deposits;
SECONDARY SU	JBSTANCI	ES															
				Ponde	rosa	Scenic	View	Sono	ora	Tuolu	mne	Uppe	r Basin	Wards	Ferry		
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE										
Chloride (ppm)	2021	500	NS	ND¹	NA	6.291	NA	2.71	NA	1.11	NA	ND¹	NA	6.6	NA	No	Runoff/leaching from natural deposits; seawate influence
Iron (ppb)	2021	300	NS	ND¹	NA	ND	NA	No	Leaching from natural deposits; industrial wastes								
Manganese (ppb)	2021	50	NS	ND¹	NA	21.6¹	NA	311	NA	ND¹	NA	181	ND-541	ND	NA	No	Leaching from natural deposits
Sulfate (ppm)	2021	500	NS	ND¹	NA	ND¹	NA	2.31	NA	ND¹	NA	ND¹	NA	4.1	NA	No	Runoff/leaching from natural deposits; industr wastes
Zinc (ppm)	2021	5.0	NS	ND¹	NA	ND	NA	No	Runoff/leaching from natural deposits; industr								

### What Are PPCPs?

When cleaning out your medicine cabinet, what do you do with your expired pills? Many people flush them down the toilet or toss them into the trash. Although this seems convenient, these actions could threaten our water supply.

wastes

Recent studies are generating a growing concern over pharmaceuticals and personal care products (PPCPs) entering water supplies. PPCPs include human and veterinary drugs (prescription or over-the counter) and consumer products, such as cosmetics, fragrances, lotions, sunscreens, and house cleaning products. From 2006 to 2010, the number of U.S. prescriptions increased 12 percent to a record 3.7 billion, while nonprescription drug purchases held steady around 3.3 billion. Many of these drugs and personal care products do not biodegrade and may persist in the environment for years.

The best and most cost-effective way to ensure safe water at the tap is to keep our source waters clean. Never flush unused medications down the toilet or sink. Instead, check to see if the pharmacy where you made your purchase accepts medications for disposal, or contact your local health department for information on proper disposal methods and drop-off locations. You can also go on the Web (https://goo.gl/aZPgeB) to find more information about disposal locations in your area.

### UNREGULATED SUBSTANCES 8 **Apple Valley** Cedar Ridge Columbia/Big Hill Peaceful Pines Phoenix Lake Ponderosa Scenic View AMOUNT SUBSTANCE YEAR **AMOUNT** RANGE **AMOUNT** RANGE **AMOUNT** RANGE **AMOUNT** RANGE AMOUNT RANGE RANGE **AMOUNT** RANGE **TYPICAL** (UNIT OF MEASURE) SAMPLED DETECTED LOW-HIGH SOURCE 13<sup>1</sup> $7.6^{1}$ $7.6^{1}$ 30.61 Hardness, Total [as NA NA $7.4 - 7.8^{1}$ 79 NA 270 NA NA NA NA 2021 200 CaCO3] (ppm) 2021 14 4.31 $ND^1$ $1.1^{1}$ NA 8.841 Sodium (ppm) NA NA NA 18 NA 21 NA NA NA

UNKEGULATED SU	JBSTANC	ES °								
		Son	ora	Tuolu	mne	Upper	Basin	Wards		
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Hardness, Total [as CaCO3] (ppm)	2021	16¹	NA	111	NA	6.41	5.6–7.71	140	NA	NA
Sodium (ppm)	2021	28¹	NA	1.61	NA	$ND^1$	NA	11	NA	NA

<sup>1</sup> Sampled in 2023.

<sup>2</sup> Sampled in 2016.

<sup>3</sup> Sampled in 2022.

<sup>4</sup> Sampled in 2018.

<sup>5</sup> Sampled in 2015.

<sup>6</sup> Sampled in 2021.

7 Sampled in 2019.

Unregulated contaminant monitoring helps U.S. EPA and the SWRCB determine where certain contaminants occur and whether the contaminants need to be regulated.

### **Definitions**

**90th %ile:** The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

**AL** (**Regulatory Action Level**): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred or why total coliform bacteria have been found in our water system on multiple occasions.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MFL (million fibers per liter): A measure of the presence of asbestos fibers that are longer than 10 micrometers.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant

**Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA:** Not applicable.

**ND** (**Not detected**): Indicates that the substance was not found by laboratory analysis.

NS: No standard.

NTU (Nephelometric Turbidity Units):

Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**pCi/L** (**picocuries per liter**): A measure of radioactivity.

PDWS (Primary Drinking Water Standard):

MCLs and MRDLs for contaminants that affect health, along with their monitoring and reporting requirements and water treatment requirements.

**PHG** (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (µg/L) (parts per billion): One part substance per billion parts water (or micrograms per liter).

**ppm (mg/L) (parts per million):** One part substance per million parts water (or milligrams per liter).

**Removal Ratio:** A ratio between the percentage of a substance actually removed and the percentage of the substance required to be removed.

**TT** (**Treatment Technique**): A required process intended to reduce the level of a contaminant in drinking water.