

## 2024 Consumer Confidence Report

### Water System Information

Water System Name: Ventura Coastal, LLC – Visalia Division

Report Date: 2/19/2025

Type of Water Source(s) in Use: Well Water

Name and General Location of Source(s): Well 04 located in our service area

Drinking Water Source Assessment Information: N/A

Time and Place of Regularly Scheduled Board Meetings for Public Participation: N/A

For More Information, Contact: Cassidy Marcouiller, HR Corporate Compliance Dir, (805) 561-0036

### About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2023 and may include earlier monitoring data.

### Importance of This Report Statement in Five Non-English Languages (Spanish, Mandarin, Tagalog, Vietnamese, and Hmong)

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Ventura Coastal, LLC – Visalia Division a 12310 Avenue 368 Visalia, CA 93291 para asistirlo en español.

Language in Mandarin: 这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 [Enter Water System Name] 以获得中文的帮助: Ventura Coastal, LLC – Visalia Division 12310 Avenue 368 Visalia, CA 93291.

Language in Tagalog: Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa Ventura Coastal, LLC – Visalia Division o tumawag sa 12310 Avenue 368 Visalia, CA 93291 para matulungan sa wikang Tagalog.

Language in Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ Ventura Coastal, LLC – Visalia Division tại 12310 Avenue 368 Visalia, CA 93291 để được hỗ trợ giúp bằng tiếng Việt.

Language in Hmong: Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau Ventura Coastal, LLC – Visalia Division ntawm 12310 Avenue 368 Visalia, CA 93291 rau kev pab hauv lus Askiv.

## Terms Used in This Report

Term	Definition
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Primary Drinking Water Standards (PDWS)	MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
Public Health Goal (PHG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
Regulatory Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Secondary Drinking Water Standards (SDWS)	MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.
Treatment Technique (TT)	A required process intended to reduce the level of a contaminant in drinking water.
Variations and Exemptions	Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.
ND	Not detectable at testing limit.
ppm	parts per million or milligrams per liter (mg/L)
ppb	parts per billion or micrograms per liter (µg/L)
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picogram per liter (pg/L)
pCi/L	picocuries per liter (a measure of radiation)

## Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

## Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

## About Your Drinking Water Quality

### Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, 5, 6, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

**Table 1. Sampling Results Showing the Detection of Coliform Bacteria**

Complete if bacteria are detected.

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (State Total Coliform Rule)	(In a month) 1	0	0	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i> (State Total Coliform Rule)	(In the year) 0	0	0	None	Human and animal fecal waste
<i>E. coli</i> (Federal Revised Total Coliform Rule)	(In the year) 0	0	0	0	Naturally present in the environment

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

**Table 2. Sampling Results Showing the Detection of Lead and Copper**

Complete if lead or copper is detected in the last sample set.

Lead and Copper	Sample Date	No. of Samples Collected	90 <sup>th</sup> Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	11/25/24	5	ND	0	15 ppb	0.2 ppb	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	11/25/24	5	ND	0	1300 ppb	170 ppb	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

**Table 3. Sampling Results for Sodium and Hardness**

<b>Chemical or Constituent (and reporting units)</b>	<b>Sample Date</b>	<b>Level Detected</b>	<b>Range of Detections</b>	<b>MCL</b>	<b>PHG (MCLG)</b>	<b>Typical Source of Contaminant</b>
Sodium (ppm)	N/A	N/A	N/A			Salt present in the water and is generally naturally occurring
Hardness (ppm)	N/A	N/A	N/A			Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

**Table 4. Detection of Contaminants with a Primary Drinking Water Standard**

<b>Chemical or Constituent (and reporting units)</b>	<b>Sample Date</b>	<b>Level Detected</b>	<b>Range of Detections</b>	<b>MCL [MRDL]</b>	<b>PHG (MCLG) [MRDLG]</b>	<b>Typical Source of Contaminant</b>
Nitrate*	8/26/24	10		10	10	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Trihalomethanes	7/30/24	9		80	N/A	Byproduct of drinking water disinfection

**Table 5. Detection of Contaminants with a Secondary Drinking Water Standard**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Specific Conductance	1/8/24	543		1,600 μS/cm		Substances that form ions when in water; seawater influence

**Table 6. Detection of Unregulated Contaminants**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects
Dibromoacetic Acid	7/30/24	1		N/A	Formed as a by-product during the disinfection of water by chlorination in the presence of organic matter and bromide

**Additional General Information on Drinking Water**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

**Lead-Specific Language:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Ventura Coastal, LLC – Visalia Division is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [Optional: If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

*\*Additional Special Language for Nitrate: Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant’s blood to carry oxygen, resulting in serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.*

*Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity.*

**Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement**

**Table 7. Violation of a MCL, MRDL, AL, TT or Monitoring Reporting Requirement**

Violation	Explanation	Duration	Actions Taken to Correct Violation	Health Effects Language
Nitrate Monitoring and Reporting Violation	NONCOMPLIANCE WITH CALIFORNIA HEALTH AND SAFETY CODE, SECTION 116555(a)(1) AND CALIFORNIA CODE OF REGULATIONS, TITLE 22 SECTION 64432.1(a) NITRATE MONITORING AND REPORTING VIOLATION 2022	12 months	Well 2 (source of violation destructed in 2020; documentation provided in 2024)	Infants below the age of six months who drink water containing nitrate in excess of the MCL may quickly become seriously ill and, if untreated, may die because high nitrate levels can interfere with the capacity of the infant’s blood to carry oxygen. Symptoms include shortness of breath and blueness of the skin. High nitrate levels may also affect the oxygen-carrying ability of the blood of pregnant women.

**For Water Systems Providing Groundwater as a Source of Drinking Water**

**Table 8. Sampling Results Showing Fecal Indicator-Positive Groundwater Source Samples**

<b>Microbiological Contaminants (complete if fecal-indicator detected)</b>	<b>Total No. of Detections</b>	<b>Sample Dates</b>	<b>MCL [MRDL]</b>	<b>PHG (MCLG) [MRDLG]</b>	<b>Typical Source of Contaminant</b>
<i>E. coli</i>	0		0	(0)	Human and animal fecal waste
Enterococci	0		TT	N/A	Human and animal fecal waste
Coliphage	0		TT	N/A	Human and animal fecal waste

**Table 9. Violation of Groundwater TT**

<b>Violation</b>	<b>Explanation</b>	<b>Duration</b>	<b>Actions Taken to Correct Violation</b>	<b>Health Effects Language</b>
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