

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Turlock
Water System Number:	CA 5010019

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/25/2021 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Carl Brown	Title: Interim Municipal Services Deputy Director
Signature: 	Date: 6/29/2021
Phone number: 209-668-5590	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
[https://cityofturlock.org/\\_pdf/files/CCR.pdf](https://cityofturlock.org/_pdf/files/CCR.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [https://cityofturlock.org/\\_pdf/files/CCR.pdf](https://cityofturlock.org/_pdf/files/CCR.pdf)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [https://cityofturlock.org/\\_pdf/files/CCR.pdf](https://cityofturlock.org/_pdf/files/CCR.pdf)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

In June 2021, customers received an insert in their utility bills with notification that the 2020 CCR would be available on 7/1/2021 at the direct link listed, in bold. [\*\*https://cityofturlock.org/\\_pdf/files/CCR.pdf\*\*](https://cityofturlock.org/_pdf/files/CCR.pdf)

The 2020 CCR was posted to the City's website on 6/25/2021. <a href="https://cityofturlock.org/_pdf/files/CCR.pdf">https://cityofturlock.org/_pdf/files/CCR.pdf</a>
The 2020 CCR was posted on the Municipal Services FaceBook, Instagram and Twitter accounts on 6/25/2021. The direct link was listed in the caption of each post. It is also in the Instagram bio.
Customers who are on autopay or enrolled in paperless billing received a special email, with "City of Turlock 2020 Water Quality Report is NOW AVAILABLE" as the subject line, and the direct link ( <a href="https://cityofturlock.org/_pdf/files/CCR.pdf">https://cityofturlock.org/_pdf/files/CCR.pdf</a> ) listed in the body of the email on 6/25 or 6/28 2021.
Any email address that "bounce-backed" received a phone call and/or a message was left letting them know the 2020 CCR was now available online, in our office, or we will mail them a hard copy upon request.
CCR was uploaded to the EPA's website on 6/30/21 <a href="https://ofmpub.epa.gov/apex/safewater/f?p=136:103:::">https://ofmpub.epa.gov/apex/safewater/f?p=136:103:::</a>
Press Release was sent out on 7/1/2021 with a direct link to the CCR.
Publication of a notice that the CCR is available on the City's website in Turlock's newspaper, The Turlock Journal was published on Saturday 7/3 with the direct link to the CCR.

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*







## **YOUR 2020 WATER QUALITY REPORT WILL BE AVAILABLE ONLINE**

**7/1/2021**

Each year, the City of Turlock publishes a Consumer Confidence Report, also referred to as a Water Quality Report to inform its customers about Turlock's drinking water quality. This information is based on water samples collected from the City's water system. Federal and state drinking water standards can be found in this report and can be used as a reference. The City of Turlock encourages drinking water customers to review this report as it provides details about the drinking water quality that the City provides.

In an effort to be more environmentally responsible, the City is no longer printing and mailing these reports. The report can be found on the City's website beginning 07/01/2021. Visit <https://ci.turlock.ca.us/pdf/files/CCR.pdf> to view the 2020 Annual Water Quality Report.

If you wish to have a paper copy, you may print one from our website or contact Municipal Services at (209) 668-5590.



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## SU INFORME DE CALIDAD DEL AGUA 2020 ESTARÁ DISPONIBLE EN LÍNEA 7/1/2021

Cada año, la Ciudad de Turlock publica un Informe de Confianza del Consumidor, también conocido como Informe de Calidad del Agua para informar a sus clientes sobre la calidad del agua potable de Turlock.

Esta información se basa en muestras de agua recogidas del sistema de agua de la ciudad. Las normas federales y estatales sobre agua potable se pueden encontrar en este informe y se pueden utilizar como referencia. La ciudad de Turlock anima a los clientes de agua potable a revisar este informe, ya que proporciona detalles sobre la calidad del agua potable que la Ciudad brinda a sus clientes. En un esfuerzo por ser más ambientalmente responsable, la ciudad ya no está imprimiendo y enviando por correo estos informes.

El informe se puede encontrar en el sitio web de la ciudad a partir del 07/01/2021. Visite <https://ci.turlock.ca.us/pdf/files/CCR.pdf> para ver el Informe anual de calidad del agua de 2020.

Si desea tener una copia en papel, puede imprimir uno desde nuestro sitio del web o ponerse en contacto con servicios municipales en (209) 668-5590.



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Instagram @TurlockMuni 6-25-21



FaceBook CityofTurlockMunicipalServices 6-25-21



TWITTER @TurlockMuni 6-25-21

**Danae Lawrence**

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**From:** Municipal Services (General)  
**Sent:** Monday, June 28, 2021 12:23 PM  
**To:** Danae Lawrence  
**Subject:** FW: City of Turlock 2020 Water Quality Report is NOW AVAILABLE

*\* sent to all 6,000+ autopay and paperless billing customers*

**From:** Municipal Services (General)  
**Sent:** Monday, June 28, 2021 12:15 PM  
**To:** 'themoens5@yahoo.com' <themoens5@yahoo.com>  
**Subject:** City of Turlock 2020 Water Quality Report is NOW AVAILABLE

Attention City of Turlock utilities customer,

You are receiving this email because you are a City of Turlock utilities customer who is enrolled in paperless billing and/or autopay. This notification is to inform you that the City of Turlock's 2020 Water Quality Report is now available at <https://cityofturlock.org/pdf/files/CCR.pdf>.

Thank you,

City of Turlock - Municipal Services Department  
209-668-5590  
156 S. Broadway Suite 270  
Turlock CA 95380



CITY OF TURLOCK



156 S. Broadway  
Turlock, CA 95380  
Phone (209) 668-5590  
[www.turlock.ca.us](http://www.turlock.ca.us)

# Press Release

For more information, contact:  
[municipalservices@turlock.ca.us](mailto:municipalservices@turlock.ca.us)  
(209) 668-5590

July 1, 2021

## ***For Immediate Release***

### **City of Turlock 2020 Water Quality Report Now Available**

The City of Turlock Municipal Services Department has published their annual drinking water quality report. As part of the Safe Drinking Water Act, the Environmental Protection Agency (EPA) requires community water systems to deliver a Consumer Confidence Report, also known as an annual drinking water quality report, to their customers. These reports provide information about local drinking water quality, data from tests conducted the previous year, and contact information for any questions or concerns.

The City is committed to providing Turlock residents with water that meets and exceeds all water quality regulations. Staff tests water at various points in the distribution system for bacteria and a wide range of inorganic and organic chemicals. These tests insure that the City's drinking water meets or exceeds the health and safety standards set by the State of California.

The City tests drinking water for more chemicals and more frequently than required by law. Because of these stringent testing and safety measures, the City provides residents with high quality safe drinking water.

Listed in the report are the contaminants detected in Turlock's drinking water during 2020. City of Turlock utility customers can find their report at <https://cityofturlock.org/pdf/files/CCR.pdf>.



If you have questions about the annual drinking water quality report, or to request that a paper copy be mailed to you, contact the Municipal Services Department at [municipalservices@turlock.ca.us](mailto:municipalservices@turlock.ca.us) or (209) 668-5590.

###

# CRIME STOPPERS

Crime doesn't pay. Crime Stoppers do!  
ANONYMOUS TIP HOTLINE 24 HOURS A DAY: 1-866-602-7463 \*TEXT AN ANONYMOUS TIP TO 274637 INCLUDE "TIP 704" IN YOUR MESSAGE \*ANONYMOUS TIPS CAN BE SUBMITTED VIA WEBSITE @ [www.stancrimetips.org](http://www.stancrimetips.org)

414 FUGITIVES CAPTURED!  
**WANTED:**

## KIDNAPPING

The Stanislaus County Sheriff's Office is requesting the public's help in the search for a Modesto mother of two, Susana Torres (32, Modesto), who was kidnapped at gunpoint by her estranged husband on Sunday, 04/11/21 in the evening. The suspect, Javier Chavez (41, Modesto), is believed to have fled to Mexico. If anyone has any information please contact Crime Stoppers.



## WANTED

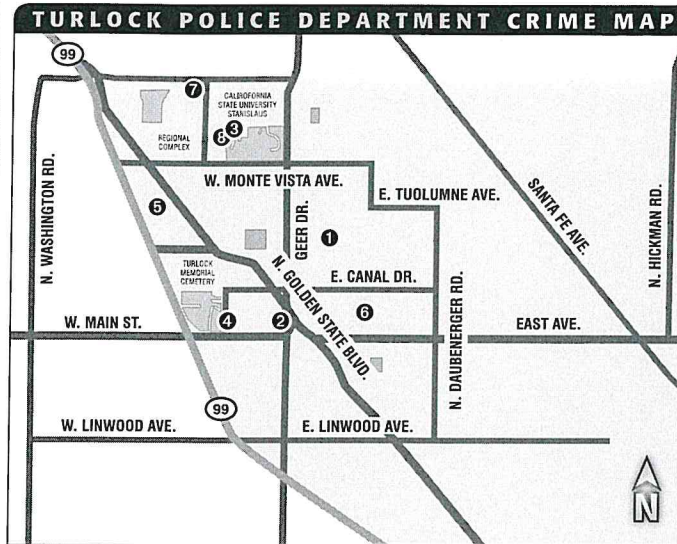
The Stanislaus County Sheriff's Office is requesting assistance in locating Oscar Daniel Hurtado Mora. The suspect is wanted for stalking and assault with a deadly weapon. He is described as a Hispanic male adult, standing at 5'6", approximately 185 lbs., with brown eyes and black hair.



**\*\*Suspect is ARMED and DANGEROUS\*\***  
If anyone has any information regarding the whereabouts of this suspect, contact Crime Stoppers.

## ID NEEDED

On July 5th, 2006, at approximately 12:50 AM, Joey Ross was attacked near the USA Gas Station located at Gilbert Ave. and F St. in Oakdale. The attack was believed to be motivated by a personal conflict and suspects were believed to be associated with the Norteno criminal street gang in the Oakdale or Riverbank area. Upon the anniversary of his death, the Oakdale Police Department are requesting assistance from the public regarding any information regarding this incident or the identity of the suspects. If anyone has any information, please contact Crime Stoppers.



## Tuesday

① A suspicious incident was reported at 8:22 a.m. in the 900 block of Delbon Avenue.

- A larceny was reported at 9:19 a.m. in the 1600 block of Lander Avenue.
- ② An auto burglary was reported at 11:44 a.m. in the 300 block of Lexington Avenue.
- An auto theft was reported at 11:52 a.m. in the 300 block of W. Linwood

Avenue.

③ An auto theft was reported at 12:23 p.m. in the 3600 block of Crowell Road.

## Wednesday

- A larceny was reported at 9:52 a.m. in the 1000 block of S. Rose Street.
- ④ An assault and battery was reported at 12:30 p.m. in the 200 block of Clifford Avenue.
- Narcotics were reported

at 1:31 p.m. in the 700 block of Vermont Avenue.

- ⑤ A sideshow was reported at 8:38 p.m. in the 2700 block of Countryside Drive.
- A suspicious vehicle was reported at 9:54 p.m. in the 2300 block of Car-rigan Street.

## Thursday

- ⑥ A disturbance was reported at 12:25 a.m. in the 1700 block of E. Marshall Street.
- An assault and battery was reported at 2:30 a.m. in the 2300 block of Rochelle Avenue.
- ⑦ An auto theft was reported at 4:02 a.m. in the 4600 block of Crimson Way.
- An aggravated assault was reported at 8:37 a.m. in the 200 block of N. Broadway.
- ⑧ An auto theft was reported at 10:58 a.m. in the 3400 block of Crowell Road.

**Editor's Note:** The entries in the police log are a listing of calls received by the Turlock Police Department. They do not necessarily indicate crimes that were committed or incidents that happened.

# TURLOCK JOURNAL

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## TURLOCK'S 2020 WATER QUALITY REPORT IS NOW AVAILABLE

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## SU INFORME SOBRE LA CALIDAD DEL AGUA 2020 YA ESTÁ DISPONIBLE

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