

# APPENDIX F: CCR Certification Form 2024

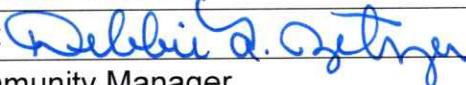
## Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at [http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name:	El Portal Mobile Estate
Water System Number:	#4900799

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **10 February 2025** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Debbie A. Zetzer
Name: Debbie A. Zetzer
Signature: 
Title: Community Manager
Phone number:
Date: 10 February 2025

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: **Standard USPS**
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☐ Posting the CCR on the Internet at **[INSERT INTERNET ADDRESS]**
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: **[INSERT INTERNET ADDRESS]**
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California  
Code of Regulations, section 64483(c)

El Portal MHC  
3010 Santa Rosa Ave,  
Santa Rosa, CA 95407

Juan Arteaga  
364 El Centro Way  
Santa Rosa, CA 95407

Homeowner  
364 El Centro Way  
Santa Rosa, CA 95407

2/10/2025

Re: 2024 Water Consumer Confidence Report

Dear Homeowner,

Please find a copy of El Portal Mobile Estates' 2024 Water Consumer Confidence Report. This report shows the results of the monitoring of our two (2) Ground Water Wells for the period of January 1, 2024 through December 31, 2024 enclosed with this notice.

If you require further assistance, please don't hesitate to contact the Office Monday through Friday either by phone at: 1-707-200-1787 or email at: [ElPortalEstates@WGPPM.com](mailto:ElPortalEstates@WGPPM.com) between 9:00 am - 3:00 pm.

Sincerely,

Debbie A. Zetzer, Community Manager

## 2024 Consumer Confidence Report

Water System Name: El Portal Mobile EstatesReport Date: 01/20/2025

*We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2024 and may include earlier monitoring data.*

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse El Portal Mobile Estates para asistirlo en español.

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa El Portal Mobile Estates o tumawag sa para matulungan sa wikang Tagalog.

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ El Portal Mobile Estates tại để được hỗ trợ giúp bằng tiếng Việt.

Tsaw ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau El Portal Mobile Estates ntawm rau kev pab hauv lus Askiv.

Type of water source(s) in use: Two Ground Water WellsName & general location of source(s): Well 01A - Main is located in the North-West corner of the park.  
Well 02 is located on the South side of the park.

Drinking Water Source Assessment information: \_\_\_\_\_

Time and place of regularly scheduled board meetings for public participation: N/AFor more information, contact: Tyler Judson, Weeks Water Treatment Phone: (707) 823-3184

### TERMS USED IN THIS REPORT

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

**Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Primary Drinking Water Standards (PDWS):** MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

**Secondary Drinking Water Standards (SDWS):** MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Regulatory Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**Variances and Exemptions:** State Board permission to exceed an MCL or not comply with a treatment technique under certain conditions.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**ND:** not detectable at testing limit

**ppm:** parts per million or milligrams per liter (mg/L)

**ppb:** parts per billion or micrograms per liter (µg/L)

**ppt:** parts per trillion or nanograms per liter (ng/L)

**ppq:** parts per quadrillion or picogram per liter (pg/L)

**pCi/L:** picocuries per liter (a measure of radiation)

**The sources of drinking water** (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present in source water include:**

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

**In order to ensure that tap water is safe to drink**, the USEPA and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

**Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent.** The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

**TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA**

Microbiological Contaminants (complete if bacteria detected)	Highest No. of Detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (state Total Coliform Rule)	(In a mo.) 0	0	1 positive monthly sample	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i> (state Total Coliform Rule)	(In the year) 0	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or <i>E. coli</i> positive		Human and animal fecal waste
<i>E. coli</i> (federal Revised Total Coliform Rule)	(In the year) 0	0	(a)	0	Human and animal fecal waste

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

**TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER**

Lead and Copper (complete if lead or copper detected in the last sample set)	Sample Date	No. of samples collected	90 <sup>th</sup> percentile level detected	No. sites exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	6/14/22	5	ND	0	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	6/14/22	5	0.107	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	9/23/22	36	32-39	none	none	Salt present in the water and is generally naturally occurring
Hardness (ppm)	9/23/22	164	147-181	none	none	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Nitrate (ppm)	6/4/24	1.54	1.3-1.7	10	10	Runoff and leaching from fertilizer use; leaching from septic tank and sewage; erosion of natural deposits
Fluoride (ppm)	9/23/22	0.13	0.12-0.13	2	1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Arsenic (ppb)	2024	4.88	4.3-5.2	10	0.004	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Barium (ppm)	9/23/22	0.060	0-0.120	1	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits
Chlorine (ppm)	2024	0.89	<0.1-1.5	[MRDL = 4.0 (as Cl <sub>2</sub> )]	[MRDLG = 4 (as Cl <sub>2</sub> )]	Drinking water disinfectant added for treatment
Hexavalent Chromium (ppb)	11/18/24	0.199	0.037-0.36	10	0.02	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production and textile manufacturing facilities; erosion of natural deposits
Gross Alpha (PC/L)	3/14/16	1.57	1.43-1.72	15	0	Erosion of natural deposits
Trichloroethylene (TCE) (ppb)(after Treatment)	2024	0	0	5	1.7	Discharge from industrial chemical factories
1,1-Dichloroethylene (ppb)(after Treatment)	2024	0	0	6	10	Discharge from industrial chemical factories

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Iron (ppb)	9/23/22	180	0-360	300	n/a	Leaching from natural deposits; industrial wastes
Manganese (ppb)	9/23/22	35	0-70	50	n/a	Leaching from natural deposits
Conductivity (uS/cm)	9/23/22	455	440-470	1600	n/a	Substances that form ions when in water: seawater influence
Zinc (ppm)	9/23/22	0.09	0-0.18	5	na	Runoff/leaching from natural deposits; industrial wastes
Chloride (ppm)	9/23/22	54.5	54-55	500	n/a	Runoff/leaching from natural deposits; seawater influence
Sulfate (ppm)	9/23/22	8.25	5.5-11	500	n/a	Runoff / leaching from natural deposit; industrial wastes

Total Dissolved Solids (TDS) (ppm)	9/23/22	310	300-320	1000	n/a	Runoff / leaching from natural deposits
Turbidity (units)	9/23/22	0.85	0-1.7	5	n/a	Soil runoff

**TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects Language
None					

### Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

**Lead-Specific Language for Community Water Systems:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. **El Portal Mobile Estates** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [Optional: If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4701) or at <http://www.epa.gov/lead>.

**The El Portal Mobile Estates water system is operated under contract by Weeks Water Treatment of Sebastopol.**

**To inquire about the system or to report trouble, please call 707-823-3184.**

In 2023 and 2024, El Portal began testing for PFOA's and PFOS in raw water. Although there were detections, all results for the individual analytes were below the notification levels.

**\*\* In 2016 Well 02 was activated and has a treatment system in place to reduce the TCE to acceptable levels.**

Some people who use water containing Trichloroethylene in excess of the MCL over many years may experience liver problems and may have an increased risk of getting cancer.

### Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
None				

## For Water Systems Providing Ground Water as a Source of Drinking Water

**TABLE 7 – SAMPLING RESULTS SHOWING  
FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLES**

Microbiological Contaminants (complete if fecal-indicator detected)	Total No. of Detections	Sample Dates	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
<i>E. coli</i>	(In the year) 0		0	(0)	Human and animal fecal waste
Enterococci	(In the year) 0		TT	n/a	Human and animal fecal waste
Coliphage	(In the year) 0		TT	n/a	Human and animal fecal waste

### Summary Information for Fecal Indicator-Positive Ground Water Samples, Uncorrected Significant Deficiencies, or Ground Water TT

<b>SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLE</b>				
None				
<b>SPECIAL NOTICE FOR UNCORRECTED SIGNIFICANT DEFICIENCIES</b>				
None				
<b>VIOLATION OF GROUND WATER TT</b>				
<b>TT Violation</b>	<b>Explanation</b>	<b>Duration</b>	<b>Actions Taken to Correct the Violation</b>	<b>Health Effects Language</b>
None				