

How must the CCR be distributed?

General

You must mail or deliver a copy of your CCR to each of your customers and make a good faith effort to get CCRs to non-bill-paying consumers. Deliver your CCR annually by July 1 of each year. You may include your CCR with water bills, if feasible, or you may send it as a separate mailer. Sending your CCR as a separate mailer will likely be more effective, and you will reach renters who may not receive water bills directly. You must also make your CCR available to the public upon request.

Systems that serve 100,000 or more people must post their CCRs on a publicly-accessible site on the Internet. We encourage other systems to post their CCRs as well. Many local governments have sites where you can post your CCR, even if your system itself does not have a website. U.S. EPA provides a mechanism that allows systems to link their CCR to the U.S. EPA website (<https://www.epa.gov/ccr/how-water-systems-comply-ccr-requirements>).

Consumers not receiving water bills

It is in your system's interest to spread the word about the quality of its water. Since many consumers of your water may not receive bills (people such as apartment renters or workers), you must make "good faith" efforts to reach non-bill paying consumers. A "good faith" effort means selecting the most appropriate method(s) to reach those consumers from a menu of options that the State Water Board recommends. Those options include but are not limited to:

- Posting the CCR on the Internet using websites, email notifications, Podcasts, blogs, or Tweets;
- Mailing the CCR to postal patrons in metropolitan areas; mailing to all postal patrons is recommended;
- Advertising the availability of the CCR in news media (e.g., newspapers, TV, and radio);
- Publishing the complete CCR in a local newspaper;
- Posting the CCR in public places such as cafeterias, lunchrooms, and lobbies of public buildings, libraries, churches, and schools;
- Delivering multiple copies of the CCRs for distribution by single-billed customers such as apartment buildings or large private employers;
- Delivering the CCR to community organizations.

State and local agencies and media outlets

Send a copy to the State Water Board or LPA, depending on who oversees your regulatory compliance, when you mail it to customers. Within three months of the CCR's due date, submit to the State Water Board a certification (see Appendix G for a sample form) that you distributed the CCR, and that its information is correct and consistent with the compliance monitoring data previously submitted to the State Water Board. In addition, if your system is investor-owned, send a copy of the CCR to the California Public Utilities Commission by July 1. We also encourage you to send copies to local TV and radio stations and newspapers.

Electronic delivery

The State Water Board allows electronic delivery of the CCR. Suggested delivery methods, examples, and the certification form to use are available on the State Water Board's website

(http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml).

How long must the CCR be kept?

Keep your report on file for no less than three years.

**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State
Water Board's website at
http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Brand Water Company
Water System Number:	4900587

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/22/26 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Moon Valley Properties, LLC
Name:	Cristina Menes
Signature:	
Title:	Property Manager
Phone Number:	707-408-8184
Date:	06/22/26

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: EMAIL to Tenants
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR on the Internet at
<https://moonvalleypropertiesllc.managebuilding.com/Resident/public/documents>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address:

- ❑ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

APPENDIX H: Translations of “Note of Importance” for CCR

Pursuant to the California Code of Regulations, section 64481(I), your CCR is required to contain information in Spanish on the importance of the report or contain a telephone number or address where Spanish-speaking residents may contact the water system to obtain a translated copy of the report or assistance in Spanish. For any language spoken by a non-English speaking group that exceeds 1,000 residents or 10 percent of the residents in a community, the CCR is required to contain the same information in the appropriate language(s).

In addition to the English CCR template, the State Water Board is offering CCR templates in Spanish, Chinese (Simplified), and Hmong, for your convenience. These templates are available at https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/CCR.html. The State Water Board is also offering translations of the below statement in 18 of the languages most spoken in California.¹ If a utility has a translation not available on this website that it would like to share with other utilities, please email DDWRegUnit@waterboards.ca.gov.

This report contains important information about your drinking water. Please contact BRAND WATER COMPANY at 707-408-8184 for assistance in English/Spanish

Armenian

Այս զեկույցը պարունակում է կարեւոր տեղեկություններ ձեր խմելու ջրի մասին: Խնդրում ենք դիմել BRAND WATER COMPANY ջրի համակարգի հասցեով 440 BRAND RD, SANTA ROSA CA 95409 կամ հեռախոսահամարով 707-408-8184 հայերենով օգնություն ստանալ համար:

Cantonese

本報告包含閣下飲用水嘅重要訊息。如需廣東話垂詢，請聯絡 BRAND WATER COMPANY 707-408-8184 **Farsi, Persian**

¹ From the Demographic Statistical Atlas of the United States, December 19, 2024, <https://statisticalatlas.com/state/California/Languages>

این گزارش حاوی اطلاعات مهمی در مورد آب آشامیدنی شماست.

[707-408-8184] تلفن شماره .بگیرید تماس [440 BRAND RD] آدرس در که [BRAND WATER COMPANY] آب سازمان به اطلاعات کسب ایبر لتفا است.

French

Ce rapport contient des informations importantes concernant votre eau potable. Veuillez contacter **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** pour de plus amples informations en français.

German

Dieser Bericht enthält wichtige Information über Ihr Trinkwasser. Bitte wenden Sie sich an **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184**, um Unterstützung in deutscher Sprache zu erhalten.

Hindi

इस रिपोर्ट में आपके पीने के जल से सम्बंधित महत्वपूर्ण जानकारी है। हिंदी में सहायता के लिए, **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** पर संपर्क करें।

Hmong

Tsab ntawv no muaj cov ntsiab lus tseem ceeb hais txog koj cov dej haus. Thov hu rau **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** yog koj xav tau kev pab hais lus Hmoob.

Japanese

この報告書には上水道に関する重要な情報が記されております。
ご質問等ございましたら、**BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** まで日本語でご連絡下さい。

Korean

이 보고서는 당신의 식수에 관한 중요한 정보를 포함하고 있습니다. 한국어로 된 도움을 원하시면 **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** 로 문의 하시기 바랍니다.

Mandarin (Simplified)

这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** 以获得中文的帮助。

Mandarin (Traditional)

這份報告含有關於您的飲用水的重要訊息。請用以下地址和電話聯繫 **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** 以獲得中文的幫助。

Portuguese

Este relatório contém informação importante sobre sua água potável. Por favor entre em contato com **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** para auxílio em português.

Punjabi

ਐਸ ਰਿਪੋਟ ਵਿਚ ਤੁਹਾਡੇ ਪੀਣੇ ਦੇ ਵਾਹੇ ਮਹੱਤਵਪੂਰਨ ਸੂਚਨਾ ਹੈ। ਪੰਜਾਬੀ ਵਿਚ ਮਦਦ ਲਈ, **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** ਤੇ ਸੰਪਰਕ ਕਰੋ।

Russian

Этот отчет содержит важную информацию о вашей питьевой воде. Пожалуйста, свяжитесь с **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** для получения помощи на русском языке.

Spanish

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse con **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** para asistirlo en español.

Tagalog

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409** o tumawag sa **707-408-8184** para matulungan sa wikang Tagalog.

Thai

รายงานฉบับนี้มีข้อมูลที่สำคัญเกี่ยวกับน้ำประปาของท่าน กรุณาติดต่อ **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** เพื่อการช่วยเหลือในภาษาไทย

Vietnamese

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ **BRAND WATER COMPANY, 440 BRAND RD, SANTA ROSA CA 95409, 707-408-8184** để được trợ giúp bằng tiếng Việt.