

APPENDIX B: eCCR Certification Form

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	WILSHIRE HEIGHTS MUTUAL WATER CO.
Water System Number:	CA4900573

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Gail Fadenrecht	Title: Secretary/Treasurer
Signature: <i>Gail Fadenrecht</i>	Date: 7/29/2022 (revised 9/1/2022)
Phone number: 602.619.0390	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☐ Posting the CCR at the following URL: www._____
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:
www._____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:
www._____
- ☒ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

All 35 shareholders have provided functional emails with reliable internet connections, and regularly receive electronic messages from the water company, **except** for one new shareholder. This owner, who bought into our water company in March, lives in central California. Although an email address, provided to us by the title company to facilitate the purchase of the property, was used to send the CCR to the new owner, the email was kicked back to us. Recently in August, the owner paid their overdue water bill, so we could confirm that they are receiving USPS mail at the address noted on their Grant Deed, even if they otherwise have not responded to our requests. We then resent the CCR by USPS mail to the Bakersfield address. We feel confident the Report reached them. Without a home on the Santa Rosa property since the Tubbs Fire and no building or human activity, we have chosen to lock their water service connection as a safety measure until we obtain phone contacts and working email addresses from the owner for notification purposes.