

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Vallejo-Lakes
Water System Number:	CA4810021

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **03/17/2025** (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Vidia Gillula	Title: Water Quality Manager
Signature: <i>Vidia Gillula</i>	Date: 06/05/2025
Phone number: 707-649-3472	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
www.cityofvallejo.net/waterqualityreport
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used).
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations).

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice).
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized).
- ☒ Other (attach a list of other methods used).
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly accessible internet site at the following URL:
www.cityofvallejo.net/waterqualityreport
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:
www.cityofvallejo.net/waterqualityreport
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:
www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Vallejo Water Department included an insert in all utility billing statements mailings that informed the recipient where and when the 2024 CCR will be available to all customers on the City's website. The insert was printed in English, Spanish and Tagalog and included a statement on what the CCR is and the importance of the report. The City also provided a phone number and email to request delivery of a hard copy of CCR if customers wish to do so.

The City of Vallejo Water Department also placed notices in the City's weekly newsletter and on the City's social media platforms on how customers could access and download a digital copy by providing a direct link to CCR.

For any customers that are unable to receive electronic delivery the City provides them with a hard copy of the CCR by mail, if customers request it via phone or email.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

2024 Consumer Confidence Reports

Methods of Distribution

City of Vallejo - Lakes



The **bill-paying and non-billing water customer communication** included the following information:

- The short URL: www.cityofvallejo.net/waterqualityreport
 - Short statement on what the water quality report is and the importance of the report.
 - Provided phone number and email to request delivery of hard copy of CCR.
1. Bill-Paying water customers
 - a. All water customers received bill inserts in February and March 2025 bills.
(Copy of Insert attached).
 - i. Multi-lingual (English, Spanish, and Tagalog)
 2. Non-Bill-Paying Water Consumers
 - a. Posted CCR on website, linked directly to CCR,
<http://vallejowater.org/2024VallejoWaterQualityReport>
 - b. Posted about the CCR availability on the City of Vallejo's Instagram, Facebook, and LinkedIn pages (copy of one of the posts attached).
 - c. Posted about the CCR availability in the City of Vallejo's weekly newsletter (copy of notice attached).
 3. Hard copies of the 2024 CCR were delivered in the following manner:
 - a. Mailed to water customers/consumers upon request at the following zip codes: 94534.
 - b. Distributed the CCR to the following public places:
 - i. Vallejo City Hall (water billing)
 - ii. Vallejo JFK Library
 - iii. Vallejo Springstowne Library
 - c. Copies of the report were displayed prominently at the Fleming Hill WTP public lobby area.
 - d. Copies of the report were and shall be distributed at outreach events in the community, including farmers markets, community, and City events.
 4. Digital and/or hardcopies were sent to the water representatives of the following Local Agencies:
 - a. City of Fairfield (Hard and Digital Copies)

The City of Vallejo's annual Water Quality Report 2024

Available
April 1,
2025

Each year, the City of Vallejo Water Department provides a Water Quality Report (also called a Consumer Confidence Report) to its customers to inform them about important information regarding water quality.

In an effort to be more environmentally responsible, we do not print physical copies of the report for every customer; however, the report will be available on the City's Water Quality website on April 1, 2025 at the following web address:

www.cityofvallejo.net/waterqualityreport



If you would like a printed copy of the report mailed to you, or an electronic copy of the report emailed to you, please contact the City of Vallejo Water Quality Manager, Vidia Gillula, at (707) 649-3472 or Vidia.Gillula@cityofvallejo.net. Be sure to provide your name and address or email address.



El informe al que se hace referencia aquí contiene información importante sobre su agua para beber. Favor de comunicarse el Vallejo Water Department al (707) 648-4307 para asistirlo en español.



Ang ulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inuming tubig. Tawagan ang Vallejo Water Department sa (707) 648-4307 para ipasalin to sa Tagalog.



Vallejo Water Department | 555 Santa Clara Street, Vallejo, CA 94590





Vallejo Water Department

April 7 at 4:48 PM · 🌐 · 🌐



📄 Interested in learning more about what's in your water? Read our annual water quality report, now available online. Hard copies are available by request; contact Water Quality Manager Vidia Gillula at (707) 649-3472. Reports are available in English, Spanish, and Tagalog. 📄

English: <https://www.cityofvallejo.net/common/pages/GetFile.ashx...>

Spanish: <https://www.cityofvallejo.net/common/pages/GetFile.ashx...>

Tagalog: <https://www.cityofvallejo.net/common/pages/GetFile.ashx...>

Ciudad de Vallejo

Informe de la calidad del agua

Pruebas de agua realizadas en 2024



VALLEJO
WATER DEPARTMENT

City of Vallejo

Water Quality Report

Water Testing Performed in 2024



VALLEJO
WATER DEPARTMENT

Lungsod ng Vallejo

Ulat ng Kalidad ng Tubig

Isinagawang Pagsusuri ng Tubig noong 2024



VALLEJO
WATER DEPARTMENT

Sistema de la Ciudad de Vallejo, CA4810007

Sistema de Lagos de la Ciudad de Vallejo, CA4810021

City of Vallejo System, CA4810007

City of Vallejo Lakes System, CA4810021

Sistema ng Lungsod ng Vallejo, CA4810007

Sistema ng Lakes ng Lungsod ng Vallejo, CA4810021

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Vallejo Water Department

Water Communications Manager Valerie Walston · 6 days ago



Interested in learning more about what's in your water? Read our annual water quality report for the City of Vallejo and Lakes Systems, now available online. Hard copies are available by request; contact Water Quality Manager Vidia Gillula at (707) 649-3472. Reports are available in English, Spanish, and Tagalog.

English: <https://vallejowater.org/2024VallejoWaterQualityReport>

Spanish: <https://www.cityofvallejo.net/common/pages/GetFile.ashx?key=ju48AU0Q>

Tagalog: <https://www.cityofvallejo.net/common/pages/GetFile.ashx?key=kO48AVMQ>



cityofvallejo.net

City of Vallejo Water Quality Report *Water Testing Performed in 2024*



VALLEJO
WATER DEPARTMENT



City of Vallejo System, CA4810007

City of Vallejo Lakes System, CA4810021

Posted to **Subscribers of Vallejo Water Department**



783 Impressions



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