

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Shasta Lake
Water System Number:	CA4510006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on April 3rd, April 12th, April 19th, and April 26th to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tony Thomasy	Title: Water Utility Specialist
Signature: <i>Tony Thomasy</i>	Date: May 3, 2023
Phone number: (530) 275-7488	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.cityofshastalake.org/ccr _____
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.cityofshastalake.org/ccr_____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Customers can call the main office and request a copy be mailed to them.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*



CITY OF SHASTA LAKE
MUNICIPAL UTILITIES
P.O. Box 777
4477 Main Street
Shasta Lake, CA 96019
Tele: (530) 275-7400
cityofshastalake.org



ADDRESS SERVICE REQUESTED

AUTOSCH 5-DIGIT 96013 4 PSS 138011AA01-A-1
1008 1 AV 0.468



YELLOW PINE AVE
SHASTA LAKE CA 96019-2074

STATEMENT DATE	CUSTOMER NAME
05/03/2023	
ACCOUNT NUMBER	SERVICE LOCATION
32-0015	YELLOW PINE AVE



CITY OF SHASTA LAKE
PO BOX 777
SHASTA LAKE CA 96019-0777



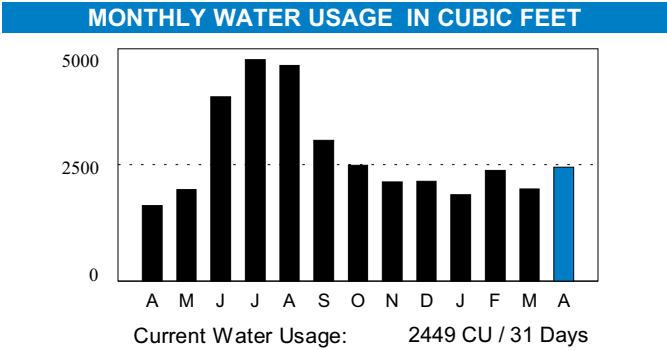
PAID BY CREDIT CARD - DO NOT PAY. PLEASE RETAIN THIS PAYMENT COUPON FOR YOUR RECORDS. 32-0015

CITY OF SHASTA LAKE BILLING STATEMENT
ALL BILLS DUE AND PAYABLE UPON RECEIPT. DELINQUENT 20 DAYS FROM STATEMENT DATE.

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ACCOUNT INFORMATION	
STATEMENT DATE:	05/03/2023
ACCOUNT NUMBER:	32-0015
CUSTOMER:	
SERVICE LOCATION:	YELLOW PINE AVE

ACCOUNT SUMMARY	
TOTAL PAYMENTS:	(\$106.52)
CURRENT CHARGES DUE 05/23/23:	\$122.71
AMOUNT CHARGED BY May 23, 2023	\$122.71
CREDIT CARD ACCOUNT - DO NOT PAY	



CURRENT WATER SERVICE 03/25/23 to 04/25/23				
Description	Previous	Current	Usage	Amount
READING	228967	231416	2449	
Range	Rate	Usage	Cost	
0 - 1000 CU	\$0.0244	1000	\$24.40	
1000 - 2000 CU	\$0.0279	1000	\$27.90	
2000 CU	\$0.0350	449	\$15.72	
READING TOTAL				\$68.02
WATER: 5/8" SERV				\$31.08
CURRENT WATER CHARGES				\$99.10

CURRENT ELECTRIC SERVICE 03/25/23 to 04/25/23	
CURRENT ELECTRIC CHARGES	\$0.00

OTHER SERVICES AND CHARGES		
Description	Service	Amount
SOLID WASTE	SOLID WASTE 96 GAL	\$23.61
CURRENT OTHER CHARGES		\$23.61

PLEASE COMPLETE IF PAYING WITH VISA OR MASTERCARD



Card No.

Signature



Exp. Date

Phone

PAYMENT OPTIONS

- **Online at:** cityofshastalake.org (it's free & easy!).
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **Walk in or drop box location:** 4477 Main St., Shasta Lake, CA 96019.
- **Direct debit:** Sign up to authorize automatic payments sent from your bank account each month. Log onto cityofshastalake.org to set up an online bill pay account and set up auto draft.
- **By phone:** Use your credit card by calling the Customer Service Office at (530) 275-7400.

OFFICE HOURS

7:00 A.M. - 4:00 P.M.

MONDAY THROUGH FRIDAY, EXCEPT HOLIDAYS

RATES

Rate schedules and Policies are available at the Customer Service Office during regular business hours, and online at cityofshastalake.org.

PAYMENT

All bills, if unpaid twenty (20) days after date of mailing, shall be deemed delinquent. If not paid within this time, service may be discontinued. In the event of termination, a service reconnection fee, field notice fee, and field collection fee will be charged in addition to the delinquent amount before service will be re-established.

THIRD PARTY NOTIFICATION

Third Party Notification is an optional service provided to residential customers 65 years of age or older which allows them to designate another person to contact us and whom we can contact about any bill paying problems the customer may be having.

DISPUTED BILL PROCEDURE

If you believe your bill is incorrect, please contact our billing office at 4477 Main St., P.O. Box 777, Shasta Lake, CA 96019 or call (530) 275-7400.

Any customer whose complaint or request for investigation by the City's review manager has resulted in adverse determination may appeal to the City Council of the City of Shasta Lake within five (5) days after receipt of the review manager's determination.

SPECIAL UTILITY SERVICE CHARGES:

Testing Watt hour Meter	\$15.00
Field Collection Charge	\$15.00
Field Notice Charge	\$15.00
Service Reconnection	\$20.00
Returned Check Charge	\$15.00

PUBLIC INFORMATION

The City Council meets every first and third Tuesday of each month (unless otherwise noted) in the Council Chambers located at 4488 Red Bluff Street, Shasta Lake, CA. Meetings start at 6:00 pm.

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

To view your 2022 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: www.cityofshastalake.org/ccr

If you would like a paper copy of the 2022 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530) 275-7400.

Pay your Utility Bill online at www.cityofshastalake.org

Don't have internet but would like to start paying your Bills online? The Affordable Connectivity Program can save you on Internet costs and in some cases make it free! Visit <https://www.internetforallnow.org> to see if you qualify!

FIRST COME FIRST SERVED: Low Cost FELINE Spay/Neuter: \$20/cat OR Senior Rate is \$10/cat. Includes: Altering, Vaccinations & Micro Chipping up to 4 Cats per customer. Assistance is limited to 343 Shasta Lake Residents. Contact Animal Control at 530-275-7480 to pick up your voucher. Procedures will be done at VCA Animal Hospital.

*****This MAY satisfy one of the printed documents needed to get a REAL ID at the DMV. For more information, Visit: dmv.ca.gov/realid *****

Public Locations for 2022 CCR viewing within the City limits

Posted on March 20th, 2023

- City of Shasta Lake main office
- City of Shasta Lake post office
- Project City post office
- Summit City post office