

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Shasta Lake
Water System Number:	CA4510006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on April 3rd, April 12th, April 19th, and April 26th to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tony Thomasy	Title: Water Department Superintendent
Signature: <i>Tony Thomasy</i>	Date: April 28, 2022
Phone number: (530) 275-7488	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.cityofshastalake.org/ccr _____
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.cityofshastalake.org/ccr_____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Customers can call the main office and request a copy be mailed to them.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*



CITY OF SHASTA LAKE
MUNICIPAL UTILITIES
P.O. Box 777
4477 Main Street
Shasta Lake, CA 96019
Tele: (530) 275-7400
cityofshastalake.org



ADDRESS SERVICE REQUESTED

AUT0SCH 5-DIGIT 96013 2 PSS 130975AAD1-A-1
528 1 AV 0.423



SHASTA LAKE CA 96019-2262

STATEMENT DATE	CUSTOMER NAME
04/03/2022	
ACCOUNT NUMBER	SERVICE LOCATION
28-0600-	
TOTAL AMOUNT DUE NOW	
\$217.87	

AMOUNT ENCLOSED \$

☐ Check here if paying by credit card (see reverse for details)



CITY OF SHASTA LAKE
PO BOX 777
SHASTA LAKE CA 96019-0777



PLEASE DETACH THIS STUB AND MAIL WITH PAYMENT IN THE ENCLOSED ENVELOPE

28-0600-03

CITY OF SHASTA LAKE BILLING STATEMENT

Page 1 of 1

ALL BILLS DUE AND PAYABLE UPON RECEIPT. DELINQUENT 20 DAYS FROM STATEMENT DATE.

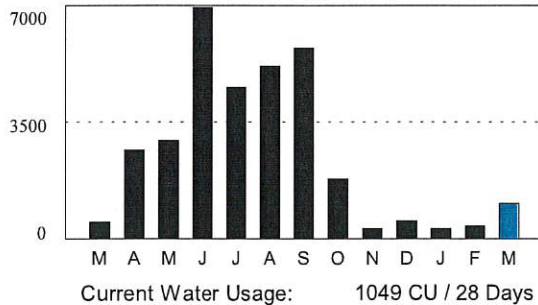
ACCOUNT INFORMATION

STATEMENT DATE: 04/03/2022
ACCOUNT NUMBER: 28-0600-
CUSTOMER:
SERVICE LOCATION:

ACCOUNT SUMMARY

TOTAL PAYMENTS: (\$218.90)
CURRENT CHARGES DUE 04/23/22: \$217.87
TOTAL AMOUNT DUE NOW: \$217.87

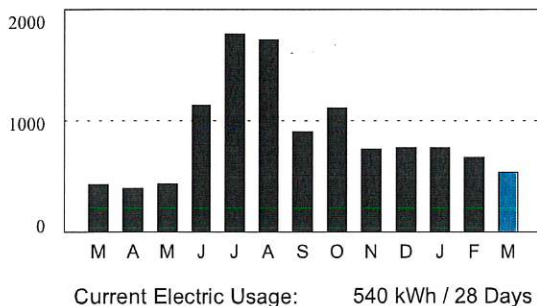
MONTHLY WATER USAGE IN CUBIC FEET



CURRENT WATER SERVICE 02/25/22 to 03/25/22

Description	Previous	Current	Usage	Amount
READING	531548	532597	1049	
Range	Rate	Usage	Cost	
0 - 1000 CU	\$0.0244	1000	\$24.40	
1000 - 2000 CU	\$0.0279	49	\$1.37	
READING TOTAL				\$25.77
WATER: 5/8" SERV				\$31.08
CURRENT WATER CHARGES				\$56.85

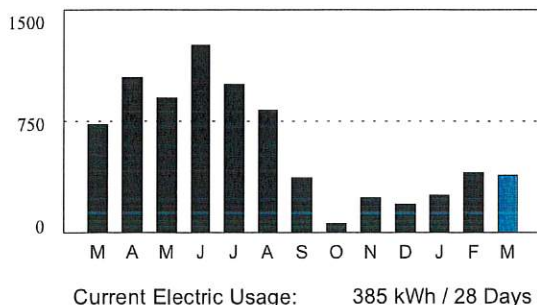
MONTHLY ELECTRIC USAGE IN kWh



CURRENT ELECTRIC SERVICE 02/25/22 to 03/25/22

Description	Previous	Current	Usage	Mult	Amount
READING	3514	4054	540	1.0	
Usage	Rate	Cost			
540	\$0.1627	\$87.85			
READING TOTAL					\$87.85
POWER COST ADJ					(\$8.91)
Description	Previous	Current	Production	Mult	Amount
READING	4405	4790	385	1.0	
Production	Rate	Cost			
385	-\$0.0865	(\$33.30)			
READING TOTAL					(\$33.30)
ELECTRIC:RES SERV					\$19.50
ELE PUBLIC BENEFIT					\$2.81
CURRENT ELECTRIC CHARGES					\$67.95

MONTHLY ELECTRIC PRODUCTION IN kWh



PLEASE COMPLETE IF PAYING WITH VISA OR MASTERCARD



Card No. _____

Signature _____



Exp. Date _____

Phone _____

PAYMENT OPTIONS

- **Online at:** cityofshastalake.org (it's free & easy!).
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **Walk in or drop box location:** 4477 Main St., Shasta Lake, CA 96019.
- **Direct debit:** Sign up to authorize automatic payments sent from your bank account each month. Log onto cityofshastalake.org to set up an online bill pay account and set up auto draft.
- **By phone:** Use your credit card by calling the Customer Service Office at (530) 275-7400.

OFFICE HOURS

7:00 A.M. - 4:00 P.M.

MONDAY THROUGH FRIDAY, EXCEPT HOLIDAYS

RATES

Rate schedules and Policies are available at the Customer Service Office during regular business hours, and online at cityofshastalake.org.

PAYMENT

All bills, if unpaid twenty (20) days after date of mailing, shall be deemed delinquent. If not paid within this time, service may be discontinued. In the event of termination, a service reconnection fee, field notice fee, and field collection fee will be charged in addition to the delinquent amount before service will be re-established.

THIRD PARTY NOTIFICATION

Third Party Notification is an optional service provided to residential customers 65 years of age or older which allows them to designate another person to contact us and whom we can contact about any bill paying problems the customer may be having.

DISPUTED BILL PROCEDURE

If you believe your bill is incorrect, please contact our billing office at 4477 Main St., P.O. Box 777, Shasta Lake, CA 96019 or call (530) 275-7400.

Any customer whose complaint or request for investigation by the City's review manager has resulted in adverse determination may appeal to the City Council of the City of Shasta Lake within five (5) days after receipt of the review manager's determination.

SPECIAL UTILITY SERVICE CHARGES:

Testing Watt hour Meter	\$15.00
Field Collection Charge	\$15.00
Field Notice Charge	\$15.00
Service Reconnection	\$20.00
Returned Check Charge	\$15.00

PUBLIC INFORMATION

The City Council meets every first and third Tuesday of each month (unless otherwise noted) in the Council Chambers located at 4488 Red Bluff Street, Shasta Lake, CA. Meetings start at 6:00 pm.

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

To view your 2021 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: www.cityofshastalake.org/ccr

If you would like a paper copy of the 2021 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530) 275-7400.