


# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Soquel Creek Water District

Water System Number: 4410017

The water system named above hereby certifies that its Consumer Confidence Report was distributed by July 1, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Ron Duncan  
Signature:   
Title: General Manager, Soquel Creek Water District  
Phone Number: (831) 475-8501 x144 Date: 6/10/2024

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL:  
<https://www.soquelcreekwater.org/ArchiveCenter/ViewFile/Item/144>
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of CCR availability (announcement) in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.soquelcreekwater.org/ArchiveCenter/ViewFile/Item/144>
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

- (1) The CCR was posted to the District's website on April 22, 2024.

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- (2) All customers who receive a paper bill were mailed a bill insert in their June 2024 bills notifying them of the CCR's availability and were provided a direct URL (listed above) to the CCR on the District's website.

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- (3) The availability of the CCR and URL was included in the District's monthly email blast to the local community on May 24, 2024.

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- (4) Customer accounts with an associated email address (13,470 accounts) were directly emailed a notification of the CCR availability on May 24, 2024 (CCR availability included in email subject line). There were 86 bounce-backs. Customers who had a bounce-back email and an available address were mailed a paper copy of the CCR.

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- (5) Social media – The availability of the CCR and URL was posted to the District's Twitter, NextDoor and Facebook feed on May 13, 2024.

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- (6) All notices included a statement that a paper copy can be mailed upon request and provided the phone number and address to make such a request. [gregw@soquelcreekwater.org](mailto:gregw@soquelcreekwater.org) / 831-475-8501 x138

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- (7) The CCR was uploaded to the SWRCB's DRINC Portal May 13, 2024 and the US EPA's "Find Your Local CCR" page on May 13, 2024.

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*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*



5180 Soquel Drive • Soquel, CA 95073  
831-475-0500 • [www.soquelcreekwater.org](http://www.soquelcreekwater.org)

**Board of Directors**  
Dr. Bruce Jaffe, President  
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Dear Soquel Creek Water District Customer,

Your 2023 Soquel Creek Water District Consumer Confidence/Water Quality Report is now available!

Visit our [Water Quality Report webpage](#) to view your 2023 Consumer Confidence/Water Quality Report and learn more about your drinking water. You must have Adobe Acrobat Reader installed on your computer to view the report. This report contains information about the source and quality of your drinking water.

If you would like a paper copy of the 2023 Consumer Confidence/Water Quality Report mailed to you, please call 831-475-8501 x138 or email [gregw@soquelcreekwater.org](mailto:gregw@soquelcreekwater.org).

Sincerely,  
Soquel Creek Water District

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Estimado Cliente de Soquel Creek Water District,

El Reporte Anual de Calidad de agua de el 2023 ya esta disponible!

Por favor visite <https://www.soquelcreekwater.org/210/Water-Quality-Report> para que revise El Reporte Anual de Calidad de agua y aprenda información importante acerca de su agua potable. Para acceder a esta página debe tener Adobe Acrobat Reader instalado en su computadora. Este reporte contiene información importante sobre el origen y la calidad de su agua potable. Si usted desea una copia por escrito del El Reporte Anual de Calidad de agua 2023 por correo, por favor llame Greg Wilson al 831-475-8501 x138, o por correo electronico escriba a [gregw@soquelcreekwater.org](mailto:gregw@soquelcreekwater.org).

Atentamente,  
Soquel Creek Water District

# MEETING WATER QUALITY STANDARDS YEAR AFTER YEAR

Read the 2023 Water  
Quality Report at  
[soquelcreekwater.org/  
waterqualityreport](https://soquelcreekwater.org/waterqualityreport)



**DELIVERING EXCELLENCE, ONE DROP AT A TIME**

