


APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form (To be submitted with a copy of the CCR)

Water System Name:	Santa Cruz Water Department
Water System Number:	4410010

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 7, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Lindsay Neun	Title: Water Quality Manager
Signature: 	Date: 06/09/22
Phone number: 831-420-5486	Email: lneun@cityofsantacruz.com

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <http://www.cityofsantacruz.com/ccr2021>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (**posted on Santa Cruz Water Department's Facebook page on 06/07/22-see attached**)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <http://www.cityofsantacruz.com/ccr2021>
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The Santa Cruz Water Department utilized multiple methods to distribute the 2021 annual Consumer Confidence Report to its customers. The report was provided electronically to customers on the Santa Cruz Water Department's webpage as well as by posting it on our Facebook account. Additionally, a notice that the CCR is available was provided in the June 2021 customer water bill and will continue for three months. The summer SCMU Review Newsletter will be sent to our water customers at the end of June 2021 and will provide a link to the 2021 CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



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Santa Cruz Water Department

2.1K followers • 103 following

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Intro

Providing safe, high-quality water service that protects public health & is essential to daily life.

 Page · Public Utility Company

 Santa Cruz Water Department
is responsible for this Page

 212 Locust St Ste A, Santa Cruz, CA, United States, California

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Santa Cruz Water Department

41 mins · 🌐

The 2021 Consumer Confidence Report on your water quality is now available on our website - please take a looksee!

CITYOFSANTACRUZ.COM

www.cityofsantacruz.com

Connect with Santa Cruz Water Department on Facebook

Log In

or

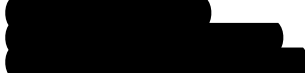
Create new account



SANTA CRUZ MUNICIPAL UTILITIES
 212 LOCUST STREET, STE. D
 SANTA CRUZ, CA 95060
 Customer Service: (831) 420-5220
 scmu@cityofsantacruz.com



CRT0607A 5 1 SP 0.530
 7000000005 00.0001.0005 5/1



Service Period:	5/1/2022 - 5/31/2022	
Bill Date:	6/7/2022	
Account Number:	[REDACTED]	
Customer Name:	[REDACTED]	
Service Address:	[REDACTED]	
Unpaid Balance:	\$0.00	
Current Charges:	DUE 7/5/2022	\$15,128.90
Total Due:	\$15,128.90	
Amount Enclosed:		



SANTA CRUZ MUNICIPAL UTILITIES
 PO BOX 682
 SANTA CRUZ, CA 95061-0682

100086000112 0000570155 0001512890 00015128907

Please detach the above portion and return with your payment.

Previous Balance	Payment Made	Adjustments	Unpaid Balance	Current Charges	Total Charges
\$5,701.55	-\$5,701.55	\$0.00	\$0.00	\$15,128.90	\$15,128.90

Account Summary:	Santa Cruz Municipal Utilities
Account Number: [REDACTED]	
Customer Name: [REDACTED]	
Service Address: [REDACTED]	
Account Type: Irrigation Business	
Service Period: 5/1/2022 - 5/31/2022, 31 days	
Current Charges due by 3 p.m. on 7/5/2022	

Summary Of Charges:	Miscellaneous Adjustments:
Refuse, \$392.44, 3% Water, \$14,736.46, 97% 	None

Refuse Charges:	Important News from the Resource Recovery Department:
2 Yard 1x week-Front Load \$325.68 Utility Tax @ 8.5% \$27.68 Franchise Tax @ 12% \$39.08 <hr/> TOTAL \$392.44	Remember to Recycle Right! Keep it loose -- Don't Bag Recyclables www.cityofsantacruz.com/recycleright

Water Charges:	Important News from the Water Department:
Irrigation Ready-to-Serve 4" \$49.55 Irrigation Consumption Charges (950 CCF): 950 CCF @ 8.80 (up to 100% of budget) \$8,360.00 Infrastructure Reinvestment Fee (950 CCF): 950 CCF @ 4.06 (up to 100% of budget) \$3,857.00 Rate Stabilization Fee (950 CCF): 950 CCF @ 1.00 \$950.00 Utility Tax @ 8.5% \$1,123.41 Franchise Tax @ 3% \$396.50 <hr/> TOTAL \$14736.46	The City of Santa Cruz Water Department's 2021 Consumer Confidence Report is now available and provides information regarding our water sources, detected contaminants, compliance and educational information. To view the report, please visit cityofsantacruz.com/ccr2021

Meter Information: (1 CCF = 100 cubic feet or 748 gals.)	Water Usage Analysis Graph:										
<table border="1"> <thead> <tr> <th>Meter No.</th> <th>Read Date</th> <th>Current</th> <th>Previous</th> <th>Cons.</th> </tr> </thead> <tbody> <tr> <td>72304452</td> <td>6/1/2022</td> <td>15311</td> <td>14361</td> <td>950</td> </tr> </tbody> </table> Water consumption this period: 710,600 gallons Average water use this period: 22,923 gallons/day Water budget this period: 2,742 CCF	Meter No.	Read Date	Current	Previous	Cons.	72304452	6/1/2022	15311	14361	950	
Meter No.	Read Date	Current	Previous	Cons.							
72304452	6/1/2022	15311	14361	950							