

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Big Basin Water Company
Water System Number:	CA4410001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28<sup>th</sup>, 2024, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Miles Farmer	Title: Operator, Cypress Water Services
Signature: 	Date: 9/27/2024
Phone number: (831) 920-6796	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
<https://www.bigbasinwater.com/announcements/big-basin-water-2023-consumer-confidence-report>
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.bigbasinwater.com/announcements/big-basin-water-2023-consumer-confidence-report>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://www.bigbasinwater.com/announcements/big-basin-water-2023-consumer-confidence-report>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*


*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

## **Big Basin Water Company**

### **Notice of Water Conservation & Notice of Consumer Confidence Report Availability**

Dear Big Basin Water Customer,

This letter contains notice of two important items, please read the following carefully.

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### **Please Conserve Water**

Due to a reduction in well water production capacity, we are urging all Big Basin water customers to conserve water, especially during these summer months. This means minimizing water usage beyond what is necessary.

As you may know, Big Basin has an intertie with San Lorenzo Valley Water District, which helps supplement the water supply in times of need. SLVWD sells water to us at a rate of \$12.66 per hundred cubic feet, which is greater than the Big Basin customer usage rate of \$5.33 per hundred cubic feet. We are now asking for your cooperation and support in conserving so that we can continue to invest funding back into the water system to make it more resilient, instead of purchasing water from an external source at an unsustainable rate.

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### **The 2023 Consumer Confidence Report (CCR) is now available**

The 2023 Consumer Confidence Report (CCR) for Big Basin Water is now available on the Big Basin Water Website. This report contains information regarding the quality of the drinking water. Please read it carefully.

Please enter the following link in your web browser to be directed to the Big Basin Water Website, which is being routinely updated. The second link is a direct link to the CCR page.

<https://www.bigbasinwater.com/>

<https://www.bigbasinwater.com/announcements/big-basin-water-2023-consumer-confidence-report>

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The above items were emailed previously to all customers that we have emails on file for. **If you have not been receiving email updates from us, please let us know your email address so that you can receive timely updates from us moving forwards.**

Thank you,

Cypress Water Services

[bigbasin@cypresswaterservices.com](mailto:bigbasin@cypresswaterservices.com)

(831) 920-6796

Please send any Big Basin related mail to:

PO Box 197, Boulder Creek, CA 95006