2022 Consumer Confidence Report

Water System Information

Water System Name: The Willows Resort

Report Date: June 19, 2023

Type of Water Source(s) in Use: Groundwater; Well

Name and General Location of Source(s): The systems drinking water well (Well #1) is located within the park grounds adjacent to the storage tanks at 14505 Stetson Rd. Los Gatos, CA 95033

Drinking Water Source Assessment Information:

Time and Place of Regularly Scheduled Board Meetings for Public Participation:

For More Information, Contact: Barrett Trinka (408) 857-5354

About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2022 and may include earlier monitoring data.

Importance of This Report Statement in Five Non-English Languages (Spanish, Mandarin, Tagalog, Vietnamese, and Hmong)

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse The Willows Resort a 408-857-0115 para asistirlo en español.

Language in Mandarin: 这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 [Enter Water System Name]以获得中文的帮助: The Willows Resort 408-857-0115.

Language in Tagalog: Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa The Willows Resort o tumawag sa 408-857-0115 para matulungan sa wikang Tagalog.

Language in Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ The Willows Resort tai 408-857-0115 để được hỗ trợ giúp bằng tiếng Việt.

Language in Hmong: Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau The Willows Resort ntawm 408-857-0115 rau kev pab hauv lus Askiv.

Terms Used in This Report

Term	Definition
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Term	Definition
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Primary Drinking Water Standards (PDWS)	MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
Public Health Goal (PHG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
Regulatory Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Secondary Drinking Water Standards (SDWS)	MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.
Treatment Technique (TT)	A required process intended to reduce the level of a contaminant in drinking water.
Variances and Exemptions	Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.
ND	Not detectable at testing limit.
ppm	parts per million or milligrams per liter (mg/L)
ppb	parts per billion or micrograms per liter (µg/L)
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picogram per liter (pg/L)
pCi/L	picocuries per liter (a measure of radiation)

Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

About Your Drinking Water Quality

Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, 5, 6, and 7 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Table 1. Sampling Results Showing the Detection of Coliform Bacteria

Complete if bacteria are detected.

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
E. coli	(In the year) 0	[Enter No.] 0	(a)	0	Human and animal fecal waste

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

Table 2. Sampling Results Showing the Detection of Lead and Copper

Complete if lead or copper is detected in the last sample set.

Lead and Copper	Sample Date	No. of Samples Collected	90th Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	[Enter Date]	[Enter No.]	[Enter No.]	[Enter No.]	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	[Enter Date]	[Enter No.]	[Enter No.]	[Enter No.]	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Table 3. Sampling Results for Sodium and Hardness

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	4/6/2022	85		None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	4/6/2022	130		None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

As water travels through the ground, it dissolves naturally-occurring minerals.

Table 4. Detection of Contaminants with a Primary Drinking Water Standard (PDWS)
Primary Drinking Water Standards MCLs and MRDLs are set for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Fluoride (mg/L)	4/6/2022	1		2.0	1	Erosion of natural deposits

Table 5. Detection of Contaminants with a Secondary Drinking Water Standard (SDWD)
Secondary Drinking Water Standards MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Odor (units)	4/6/2022	1		3		Naturally-occurring organic materials
Color (units)	4/6/2022	4		15		Naturally-occurring organic materials
Total Dissolved Solids [TDS] (mg/L)	4/6/2022	340		1000		Runoff/leaching from natural deposits; seawater influence
Specific Conductance (µS/cm)	4/6/2022	580		1,600		Substances that form ions when in water; seawater influence
*Iron (µg/L)	8/10/2022	586	480 - 586	300		Leaching from natural deposits
*Manganese (µg/L)	4/6/2022	520	459 - 520	50		Leaching from natural deposits
*Turbidity (units)	4/6/2022	6.3		5		Soil runoff
Sulfate (mg/L)	4/6/2022	34		500		Runoff/leaching from natural deposits; industrial wastes
Chloride (mg/L)	4/6/2022	11		500		Runoff/leaching from natural deposits; seawater influence

Table 6. Detection of Unregulated Contaminants

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects
Boron (µg/L)	4/6/2022	520		100	Boron exposures resulted in decreased fetal weight (developmental effects) in newborn rats.

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. [Enter Water System's Name] is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at http://www.epa.gov/lead.

Table 7. Violation of a MCL, MRDL, AL, TT or Monitoring Reporting Requirement.
The following contaminants listed below exceed the *Secondary MCL* (SMCL) asterisked in Table 5. As water travels through the ground, it dissolves naturally-occurring minerals; Secondary MCLs (SMCL) are set to protect the odor, taste, and appearance of drinking water.

Violation	Explanation	Duration	Actions Taken to Correct Violation	Health Effects Language
*Turbidity was found at levels that exceeded the *secondary* MCL of 5 units.	The major source of turbidity in drinking water is from soil runoff.	2022	Continued Monitoring; Turbidity has no health effects.	There is no mandatory health effects language for violation of a *secondary* MCL.

*Iron was found at levels that exceed the *secondary* MCL of 300 µg/L.	The high iron levels are due to leaching of natural deposits.	2022	Continued Monitoring; the iron *secondary* MCL was set to protect you against aesthetic effects such as color, taste and odor, and the staining of plumbing fixtures and clothing while washing.	There is no mandatory health effects language for violation of a *secondary* MCL.
* Manganese was found at levels that exceed the *secondary* MCL of 50 µg/L and above the notification level (NL) of 500 µg/L.	The major source of manganese in drinking water is leaching from natural deposits.	2022	Continued Monitoring; Notification levels are nonregulatory, health-based advisory levels for contaminants that are established as precautionary measures for contaminants.	There is no mandatory health effects language for violation of a *secondary* MCL. Manganese is an essential nutrient and enzyme cofactor that is naturally present in many foods and available as a dietary supplement, but despite its nutritional benefits, adverse health effects can be caused by over-exposure.