

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

Water System Name:	City of San José – North San José/Alviso, Evergreen, Edenvale and Coyote
Water System Number:	CA4310019 & CA4310020

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 21, 2024 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Roger Cox	Title: Associate Engineer
Signature:	Date: 6/28/2024
Phone number: 408-439-1494	

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.sjenvironment.org/waterquality](http://www.sjenvironment.org/waterquality)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www. www.sjenvironment.org/waterquality](http://www.sjenvironment.org/waterquality)
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www. www.sjenvironment.org/waterquality](http://www.sjenvironment.org/waterquality)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. \_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Each customer was sent a postcard by mail notifying them of the availability of the CCR
online and that a hard copy can be mailed out by request. The postcard has a direct

URL weblink along with a scannable QR code. Other means of outreach include:
<ul style="list-style-type: none"> <li>• CCR URL link included in customers billing statements</li> </ul>
<ul style="list-style-type: none"> <li>• <i>Posted digital ads in the SJ Mercury News and Evergreen Times</i></li> </ul>
<ul style="list-style-type: none"> <li>• Posted in department's social media outlets (Facebook, Twitter and Instagram)</li> </ul>
<ul style="list-style-type: none"> <li>• Dropped off copies of the CCR to public libraries and community center within service area <ul style="list-style-type: none"> <li>- Evergreen Library, 2635 Aborn Rd.</li> <li>- Alviso Library, 5050 N. 1<sup>st</sup> St.</li> <li>- Evergreen Community Center, 4860 San Felipe Rd.</li> <li>- Village Square Branch Library, 4001 Evergreen Village Square</li> </ul> </li> </ul>

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

AN  
IMPORTANT  
MESSAGE  
FROM YOUR  
SAN JOSE  
MUNICIPAL  
WATER SYSTEM



*Environmental Services*

POSTCARD - front

# 2023 WATER QUALITY REPORT

INFORME DE CALIDAD DEL AGUA DE 2023

BÁO CÁO CHẤT LƯỢNG NƯỚC NĂM 2023



YOUR 2023 WATER QUALITY REPORT  
IS NOW AVAILABLE ONLINE



POSTCARD - back

Presorted  
First-Class Mail  
U.S. Postage PAID  
San José, CA  
Permit No. 502

*Environmental Services*

San José Municipal Water System  
Environmental Services Department  
3025 Tuers Road, San José, CA 95121

*Annual Water Quality Report*

- The 2023 San José Municipal Water System water quality report is a summary of last year's water quality information. It will tell you where your water comes from and how it compares to drinking water standards set by the U.S. Environmental Protection Agency and State Water Resources Control Board.

THIS REPORT CONTAINS IMPORTANT FACTS  
AND INFORMATION ABOUT YOUR DRINKING  
WATER. TO VIEW A COPY, VISIT:

*[www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality)*

- For a paper copy of the 2023 water quality report, or questions, email [muniwater@sanjoseca.gov](mailto:muniwater@sanjoseca.gov) or call **408-277-3671**.

查看中文版請瀏覽 [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality)。

한국어로 읽으시려면 [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality) 로 가십시오.

Para ver una copia en español visite la página de internet [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality).

Upang makabasa ng kopya sa Tagalog, pumunta sa [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality).

Để xem bản tiếng Việt, xin truy cập [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality).

हंदी में एक प्रतऱ दिखने के लऱि, वेबसाइट पर जाएँ [www.SJEnvironment.org/WaterQuality](http://www.SJEnvironment.org/WaterQuality)।

300x250

Digital ad

NOW AVAILABLE

SAN JOSE MUNICIPAL WATER SYSTEM

2023 ANNUAL WATER  
QUALITY REPORT

*Learn more about  
the quality of your  
drinking water.*


CITY OF  
SAN JOSE  
CAPITAL OF SILICON VALLEY

Environmental Services

300x600

Digital ad

**NOW AVAILABLE**



SAN JOSE MUNICIPAL WATER SYSTEM

# 2023 ANNUAL WATER QUALITY REPORT

*Learn more about  
the quality of your  
drinking water.*


CITY OF  
**SAN JOSE**  
CAPITAL OF SILICON VALLEY

*Environmental Services*



970x90

Digital ad

A large, cylindrical, light-colored water storage tank stands in a grassy field. In the background, there are rolling hills under a clear sky.

NOW AVAILABLE: SAN JOSE MUNICIPAL WATER SYSTEM

# 2023 ANNUAL WATER QUALITY REPORT

*Learn more about the quality of your drinking water.*


CITY OF  
**SAN JOSE**  
CAPITAL OF SILICON VALLEY

Environmental Services



300x1,050

Digital ad



SAN JOSE MUNICIPAL  
WATER SYSTEM

2023  
ANNUAL  
WATER QUALITY  
REPORT

*Learn more about  
the quality of your  
drinking water.*

CITY OF  
**SAN JOSE**  
CAPITAL OF SILICON VALLEY

*Environmental Services*

**T**his brochure summarizes last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to drinking water standards set by the U.S. Environmental Protection Agency (EPA) and State Water Resources Control Board (SWRCB).



# 2023 WATER QUALITY REPORT

INFORME DE CALIDAD DEL AGUA DE 2023 ~ BÁO CÁO CHẤT LƯỢNG NƯỚC NĂM 2023

2023年度水質報告 ~ 2023년 수질 보고서 ~ 2023 ULAT SA KALIDAD NG TUBIG ~ 2023 जल गुणवत्ता रिपोर्ट

CITY OF SAN JOSE ENVIRONMENTAL SERVICES DEPARTMENT • SAN JOSE MUNICIPAL WATER SYSTEM

*Delivering World-Class Utility Services and Programs to Improve Our Health, Environment and Economy*



Environmental Services

San José Municipal Water System  
Environmental Services Department  
3025 Tuers Road  
San José, CA 95121

**2023**  
WATER QUALITY REPORT



This report contains important information about your drinking water. We hope it will provide the facts and perspective you need to make an informed evaluation of your tap water. To view a copy in a language other than English, visit [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality).

這份報告包含了有關您的飲用水的重要資訊。  
請於 [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality) 網址讀取這份報告的中文版。

이 설명서에는 여러분의 식수에 대한 중요한 정보들이 포함되어 있습니다.  
한국어로 읽으시려면 [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality)로 가십시오.

Este informe contiene información muy importante sobre su agua potable. Para ver una copia en español visite la página de internet [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality).

Mahalaga ang impormasyong ito. Upang makabasa ng kopya sa Tagalog, pumunta sa [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality).

Báo cáo này có nhiều thông tin quan trọng về nước uống. Để xem bản tiếng Việt, xin truy cập [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality).

इस रिपोर्ट में आपके पीने के पानी के बारे में महत्वपूर्ण जानकारी शामिल है। हॉदी में एक प्रत देखने के लिए, वेबसाइट पर जाएं [SJEnvironment.org/WaterQuality](https://SJEnvironment.org/WaterQuality)।





# A Message from the U.S. Environmental Protection Agency

Across America, the sources of both tap and bottled drinking water include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, which can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or result from oil and gas production and mining activities.

To ensure that tap water is safe to drink, the EPA and SWRCB prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. SWRCB regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV and AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA and Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 800-426-4791.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 800-426-4791.

## SAFEGUARDING YOUR WATER SUPPLY

*Protecting* our water supply is important to ensure that water is safe from contamination and aesthetically pleasing for use. Protection begins in the watersheds, where people and their activities can be a major cause of source contamination. Contamination requires additional treatment, which increases the cost to deliver water to your tap.

*Participating* in public meetings and forums regarding water issues enables decision-makers to hear your perspective and allows you to be directly involved in protecting your water supply. Visit [SanJoseCA.gov/CouncilAgenda](http://SanJoseCA.gov/CouncilAgenda) for San José City Council meeting agendas.

*Understanding* that drinking water, including bottled water, may reasonably be expected to contain at least minute amounts of contaminants will help you make an informed choice about your drinking water. However, the presence of contaminants does not necessarily indicate a health risk.



*Far Left:* Water System Operator Jesus Castro collecting a weekly water sample to ensure customers receive safe drinking water.

*Near Left:* San José Municipal Water System Reservoir with Water System Operator, Jesus Castro. (Photos by Rina Nguyen, City of San José Environmental Services Department)

During 2023, Muni Water utilized groundwater from local deep-water wells to supplement Valley Water's supply. Some customers may have received a blend of groundwater and Valley Water's treated water. A slight difference in taste and odor may have been noticed, since groundwater generally has a higher mineral content than surface water. Muni Water conducted a source water assessment for the Evergreen wells in December 2014.\*

## ■ Edenvale Service Area

Groundwater from deep-water wells provides 100 percent of the supply for the Edenvale service area. Muni Water conducted a one-time source water assessment for the Edenvale wells in January 2003.\* Although the source is considered potentially vulnerable to chemical and petroleum processing activities, no contaminants associated with these activities have been detected.

## ■ Coyote Valley Service Area

Groundwater from deep-water wells provides 100 percent of the supply for this service area. An assessment of these wells was conducted in June 2004,\* and potable use of the groundwater began in 2005. Although the source is considered potentially vulnerable to agricultural drainage, unauthorized dumping, storage tank leaks, and sewer collection systems, no contaminants associated with these activities have been detected.

*\* For information about the type of contaminants tested or to get a copy of the groundwater well assessment reports for your service area, please contact a Water Quality Engineer at 408-277-3671.*

## Water Quality

**Coliforms**, reported as “Total Coliform,” are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system.

**Disinfection** of surface water is necessary to destroy disease-causing organisms for the protection of public health. In Evergreen, North San José and Alviso, water is disinfected using chloramine. Except for a slight chlorinous taste or odor, chloramine is not harmful to the general public. However, it must be removed for kidney dialysis machines and aquariums. If you are receiving kidney dialysis treatment, please contact your doctor or dialysis technician. For pet fish, contact your local fish store for more information about special water treatment.

**Fluoride** is added to the treated water supplies in Evergreen, North San José and Alviso to help prevent dental cavities in consumers.

In Evergreen, Muni Water began fluoridating the treated water it received from Valley Water following an Evergreen community advisory vote in the early 1960s. Valley Water became responsible for fluoridating the water supply in 2016 and now provides fluoridation of the water supply at their water treatment plants.

SFPUC has been fluoridating its water supplies since November 2005. The fluoride levels in the treated water are maintained within the range required by state regulations.

In 2023, some areas of Evergreen, North San José and Alviso may have received a blend of treated water and non-fluoridated groundwater. As a result, some customers periodically received water with fluoride levels slightly below the recommended range.

At present, additional fluoride is not added in Edenvale or Coyote Valley service areas. Consult your doctor or dentist if you are considering additional fluoride supplements or treatments.

**Hardness** consists mainly of calcium and magnesium salts. Although it does not pose a health risk, it may be considered undesirable for other reasons. Some benefits to reducing hardness by using water softeners are reductions in soap usage, longer life for water heaters, and less incrustation of pipes. Some disadvantages are an increase in sodium

intake (depending on the type of softener used), proper maintenance and servicing requirements, and potential adverse effects on plants and landscaping.

**Turbidity** is a measure of the water’s cloudiness. It is monitored because it is a good indicator of the effectiveness of the water treatment process. The turbidity standard for unfiltered supplies (e.g., Hetch Hetchy) is 5 NTU. The turbidity for filtered water supplies (e.g., Valley Water treated water) must be less than 0.3 NTU 95 percent of the time and at no time higher than 1 NTU.

**Cryptosporidium and Giardia lamblia** are parasitic microbes found in most surface water. The SFPUC regularly tests for these waterborne pathogens and found them at very low levels in source water and/or treated water in 2023. However, current test methods approved by the United States Environmental Protection Agency do not distinguish between dead organisms and those capable of causing disease. Ingestion of these microbes may produce symptoms of nausea, abdominal cramps, diarrhea, and associated headaches. *Cryptosporidium* must be ingested to cause disease, and it may be spread through means other than drinking water.

**Lead**, if present at elevated levels, can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Muni Water is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4791 or at [EPA.gov/Lead](https://www.epa.gov/lead).

**UCMR5** is the EPA’s Unregulated Contaminant Monitoring Rule. Once every five years, the EPA issues a new list of unregulated contaminants to be monitored by public water systems. This monitoring provides a basis for future regulatory actions to protect public health. Muni Water monitored for 30 contaminants under the fifth cycle of the Unregulated Contaminant Monitoring Rule (UCMR5) during 2023. Only one of the 30 contaminants was detected, and is included in the data table within this report.

## 2023 Water Quality Data

Water at various locations in the distribution system is tested by certified City staff and a private, state-certified laboratory using the latest testing procedures and equipment. During 2023, numerous tests were conducted on samples taken from the distribution system. In addition to these tests, Valley Water and SFPUC perform their own water quality analyses of the source and treated water.

Test results from the distribution system and source water analyses are shown in the table at right. Some of the data, though representative, are more than one year old. SWRCB allows monitoring for some constituents less than once per year since their concentrations do not change frequently.

Lab analysis was also performed for many constituents other than those listed in the tables; only those constituents detected in the tap water are shown. For a complete list of all the constituents analyzed or any questions about this report, please contact a Water Quality Engineer at 408-277-3671.



PRIMARY DRINKING WATER STANDARDS — Public Health-Related Standards

Parameter	Unit	MCL (MRDL) [AL]	PHG (MCLG) [MRDLG]	Evergreen (Valley Water Treated Water)		Evergreen (Groundwater)		Edenvale* (Groundwater)		Coyote Valley** (Groundwater)		North San José/ Alviso (SFPUC Treated Water)		North San José/ Alviso (Groundwater)		Typical Source
INORGANIC CHEMICALS				Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	
Barium	ppm	1	2	ND	ND	0.2	0.1 - 0.2	0.1	0.1 - 0.2	0.1	ND - 0.1	ND	ND	0.2	0.2 - 0.2	1
Fluoride	ppm	2	1	0.8	0.2 - 0.9	0.2	0.1 - 0.2	0.2	0.2 - 0.2	0.1	0.1 - 0.1	0.6	0.4 - 2.6	ND	ND	1, 2
Nitrate (as N)	ppm	10	10	1.1	ND - 1.4	2.3	2.1 - 2.6	2.2	1.5 - 2.9	0.7	0.7 - 0.7	ND	ND - 0.6	1.8	0.6 - 3.0	1, 3
Selenium	ppb	50	30	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND - 5	6
ORGANIC CHEMICALS																
Total Trihalomethanes <sup>b</sup>	ppb	80	NS	49	23 - 61	NA	NA	NA	NA	NA	NA	63	21 - 102	NA	NA	4
Total Haloacetic Acids <sup>b</sup>	ppb	60	NS	15	1 - 29	NA	NA	NA	NA	NA	NA	46	19 - 62	NA	NA	4
Total Organic Carbon	ppm	TT	NS	1.8	1.3 - 2.6	NA	NA	NA	NA	NA	NA	1.5	1.2 - 1.8	NA	NA	14
RADIONUCLIDES																
Gross Alpha Particle Activity	pCi/L	15	0	3.3	3.3	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	1
DISINFECTION																
Bromate	ppb	10	0.1	ND	ND - 2.6	NA	NA	NA	NA	NA	NA	ND	ND	NA	NA	4
Chloramine (as chlorine) <sup>a</sup>	ppm	(4)	[4]	1.8	0.01 - 3.3	NA	NA	NA	NA - 2.2*	NA	NA - 2.6*	3.2	0.04 - 3.7	NA	NA	5
MICROBIOLOGICAL																
<i>Giardia lamblia</i>	cyst/L	TT	(0)	ND	ND	NA	NA	NA	NA	NA	NA	0.03	0 - 0.13	NA	NA	6
				Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	
Total Coliform <sup>a</sup>	TT	(0)		1	0 - 1	1	0 - 1	0	0	0	0	0	0	0	0	6
CLARITY																
Turbidity (unfiltered sources)	NTU	5	NS	NA		NA	NA	NA	NA	NA	NA	Highest Level = 2.0		NA	NA	7
Turbidity (filtered sources)	NTU	1	NS	Highest Level = 0.26 <sup>c</sup>		NA	NA	NA	NA	NA	NA	Highest Level = 0.2 <sup>c</sup>		NA	NA	7
LEAD AND COPPER																
90th Percentile (# Samples Exceeding AL)																
Lead <sup>d</sup>	ppb	[15]	0.2	ND (0 of 56)							ND (0 of 32)					8
Copper <sup>d</sup>	ppb	[1300]	300	150 (0 of 56)							ND (0 of 32)					8

SECONDARY DRINKING WATER STANDARDS — Aesthetic Standards

Parameter	Unit	SMCL	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	
Aluminum	ppb	200	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND - 82	ND	ND	1, 15
Chloride	ppm	500	59	12 - 64	54	51 - 57	45	42 - 48	40	38 - 41	5	ND - 9	35	31 - 39	9, 10
Color	CU	15	4	1 - 5	2	ND - 5	ND	ND	ND	ND	ND	ND - 5	ND	ND	11
Iron	ppm	0.3	ND	ND	ND	ND	ND	ND	ND	ND	0.02	ND - 0.04	ND	ND	1
Manganese	ppb	50	6	4 - 10	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND - 22	1
Odor	TON	3	1.7	1.4 - 2.0	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	11
Specific Conductance	µS/cm	1600	492	200 - 512	787	750 - 850	660	650 - 670	485	480 - 490	160	32 - 289	630	540 - 720	10, 13
Sulfate	ppm	500	60	37 - 71	63	61 - 66	49	48 - 50	38	37 - 39	19	1.2 - 36	66	56 - 75	9, 12
Total Dissolved Solids	ppm	1000	286	118 - 294	480	450 - 520	397	390 - 410	320	320 - 320	77	ND - 153	410	370 - 450	9
Turbidity	NTU	5	0.04	0.01 - 0.3	0.1	ND - 0.2	ND	ND	ND	ND	0.3	0.1 - 0.6	ND	ND	7

OTHER WATER QUALITY PARAMETERS

Parameter	Unit	MCL	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range
Boron	ppb	NS	151	ND - 168	NA	NA	NA	NA	NA	NA	43	22 - 65	NA	NA
Calcium	ppm	NS	23	9 - 25	64	61 - 66	52	47 - 59	45	43 - 47	13	3 - 24	86	72 - 100
Chlorate	ppb	NS	172	72 - 265	NA	NA	NA	NA	NA	NA	168	30 - 749	NA	NA
Hardness (as CaCO <sub>3</sub> ) <sup>e</sup>	ppm	NS	108	37 - 117	407	389 - 428	331	323 - 339	252	249 - 255	47	8 - 86	337	263 - 410
Magnesium	ppm	NS	12	4 - 13	60	55 - 67	49	43 - 52	34	33 - 34	4.3	0.2 - 8.4	28	19 - 36
Perfluoro-1-hexanesulfonic acid (PFHxS)	ppt	NS	NA	NA	ND	ND - 3.1	NA	NA	NA	NA	NA	NA	ND	ND
pH	-	NS	7.8	7.5 - 8.0	7.8	7.8 - 7.9	7.9	7.8 - 8.1	7.9	7.8 - 7.9	9.3	8.4 - 9.8	7.9	7.8 - 8.0
Potassium	ppm	NS	3.8	1.4 - 4.2	1.3	1.1 - 1.4	0.7	ND - 1.1	1.2	1.1 - 1.2	1	0.3 - 1.7	1.6	1.4 - 1.8
Silica	ppm	NS	14	10 - 15	NA	NA	NA	NA	NA	NA	7	5 - 9	NA	NA
Sodium	ppm	NS	52	21 - 57	42	41 - 42	31	30 - 31	22	20 - 23	11	3 - 19	39	36 - 42
Strontium	ppb	NS	ND	ND	NA	NA	NA	NA	NA	NA	173	14 - 331	NA	NA
Total Alkalinity (as CaCO <sub>3</sub> )	ppm	NS	72	35 - 79	337	320 - 350	253	250 - 260	180	180 - 180	44	3 - 103	260	220 - 300
Vanadium	ppb	NS	2	1 - 3	NA	NA	NA	NA	NA	NA	ND	ND	NA	NA

UCMR5<sup>a</sup>

Parameter	Unit	MCL	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range
Lithium	ppb	NS	ND	ND	13	11 - 14	ND	ND - 11	11	10 - 11	ND	ND	ND	ND - 9

\* Valley Water treated surface water was delivered to the Edenvale distribution system during May and December 2023. Refer to the Evergreen treated water data column in this table for details on the quality of that water supply.  
\*\* Temporary chlorination was performed during May and November 2023 for maintenance purposes. No chlorine was present in the service area during the remainder of the year

- NOTES:
- a** Distribution system data in 2023.
  - b** Distribution system data in 2023. Running averages are calculated from data for previous quarters that are not shown in this table.
  - c** Filtered water turbidity required to be < 0.3 NTU in 95% of samples. All filtered water sources met this standard.
  - d** Distribution system customer data from 2021.
  - e** Distribution system customer data from 2021.
  - f** To convert hardness from ppm to grains per gallon, divide by 17.1.

- TYPICAL SOURCES IN DRINKING WATER:
- 1** Erosion of natural deposits
  - 2** Water additive that promotes strong teeth
  - 3** Runoff/leaching from fertilizers
  - 4** By-product of drinking water disinfection
  - 5** Added for disinfection
  - 6** Naturally present in the environment
  - 7** Soil runoff
  - 8** Internal corrosion of household plumbing systems
  - 9** Runoff/leaching of natural deposits
  - 10** Seawater influence
  - 11** Naturally occurring organic material
  - 12** Industrial waste
  - 13** Substances forming ions in water
  - 14** Various natural and human-made sources
  - 15** Residue from some surface water processing

See back panel for definitions and abbreviations used in this table.

# Continue Making Water Efficiency a Way of Life

Your commitment to using water wisely has made a difference! San José Municipal Water customers saved a total of 1,654 million gallons between 2020 and 2023. That's enough to fill more than 2,500 Olympic sized swimming pools!

With an ever-changing climate, making water efficient changes now will have a positive impact on our future economy and environment.

**Did you know?** San José Municipal Water customers can sign up for is our WaterSmart customer web portal. From this site, you can view your water use history, get personalized recommendations for efficiency improvements at your home, and be alerted to unusual or high-water use. Sign up for WaterSmart at: [SanJose.WaterSmart.com](http://SanJose.WaterSmart.com).

For water-efficiency tips or to view the complete list of water use rules in effect at all times, please visit [SJEnvironment.org/WaterEfficiency](http://SJEnvironment.org/WaterEfficiency) or call 408-794-6784. Keep up the great work!



San José Municipal Water System engineering, inspection, water efficiency, operations, and recycled water staff. (Photo by Rina Nguyen, City of San José Environmental Services Department)

## About Us

**The San José Municipal Water System** is a City-owned water utility that has served customers since 1961. We are committed to delivering a reliable water supply that meets or exceeds all drinking water health standards.

Please contact us from 8 a.m. to 5 p.m., Monday through Friday (closed holidays) for any questions or inquiries. For more information, visit our website at [SJEnvironment.org/MuniWater](http://SJEnvironment.org/MuniWater) or call 408-535-3500 (translation services are available).

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*The City of San José is committed to open and honest government and strives to consistently meet the community's expectations by providing excellent service, in a positive and timely manner, and in the full view of the public.*

## Definitions

### AL (Regulatory Action Level)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

### MCL (Maximum Contaminant Level)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technically feasible. Secondary MCLs are set to protect the odor, taste and appearance of drinking water.

### MCLG (Maximum Contaminant Level Goal)

The level of a contaminant in drinking water below which there is no known or expected risk to health. The EPA sets MCLGs.

### MRDL (Maximum Residual Disinfectant Level)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

### MRDLG (Maximum Residual Disinfectant Level Goal)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

### NL (Notification Level)

Health-based advisory levels established by the SWRCB for chemicals in drinking water that lack maximum contaminant levels.

### PDWS (Primary Drinking Water Standard)

MCLs and MRDLs for contaminants that affect health along with their monitoring, reporting, and water treatment requirements.

### PHG (Public Health Goal)

The level of a contaminant in drinking water below which there is no known or expected risk to health. The California Environmental Protection Agency sets PHGs.

### Source Water

Raw water that has not been treated to meet drinking water standards.

### Treated Water

Water that has been treated to meet EPA and SWRCB drinking water standards.

### Treatment Technique

A required process intended to reduce the level of a contaminant in drinking water.

### Abbreviations:

<	less than
AL	Action Level
CU	Color Unit
NA	Not Applicable
ND	Not Detected
NS	No Standard
NTU	Nephelometric Turbidity Units
pCi/L	pico Curies per liter
ppb	parts-per-billion (equals 1 microgram per liter (µg/L))
ppm	parts-per-million (equals 1 milligram per liter (mg/L))
TON	Threshold Odor Number
TT	Treatment Technique
µS/cm	microSiemens per centimeter