

APPENDIX B: eCCR Certification Form (Suggested Format)

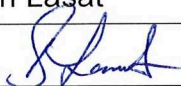
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of San José – North San José/Alviso, Evergreen, Edenvale and Coyote
Water System Number:	CA4310019 & CA4310020

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 14, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Darwin Lasat	Title: Associate Engineer
Signature: 	Date: 6/29/2022
Phone number: 408-439-1494	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.sjenvironment.org/waterquality
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.sjenvironment.org/waterquality
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.sjenvironment.org/waterquality
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Each customer was sent a postcard by mail notifying them of the availability of the CCR online and that a hard copy can be mailed out by request. The postcard has a direct

URL weblink along with a scannable QR code. Other means of outreach include:
<ul style="list-style-type: none"> • CCR URL link included in customers billing statements
<ul style="list-style-type: none"> • Posted digital ads in the SJ Mercury News and Evergreen Times
<ul style="list-style-type: none"> • Posted in department's social media outlets (Facebook, Twitter and Instagram)
<ul style="list-style-type: none"> • Dropped off copies of the CCR to public libraries and community center within service area <ul style="list-style-type: none"> - Evergreen Library, 2635 Aborn Rd. - Alviso Library, 5050 N. 1st St. - Evergreen Community Center, 4860 San Felipe Rd. - Village Square Branch Library, 4001 Evergreen Village Square

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

POSTCARD - front

2021 WATER QUALITY REPORT

INFORME DE CALIDAD DEL AGUA DE 2021

BÁO CÁO CHẤT LƯỢNG NƯỚC NĂM 2021

AN
IMPORTANT
MESSAGE
FROM YOUR
SAN JOSE
MUNICIPAL
WATER SYSTEM



Environmental Services



YOUR 2021 WATER QUALITY REPORT
IS NOW AVAILABLE ONLINE



POSTCARD - back

Presorted
First-Class Mail
U.S. Postage PAID
San José, CA
Permit No. 502

Environmental Services

San José Municipal Water System
Environmental Services Department
3025 Tuers Road, San José, CA 95121

Annual Water Quality Report

- The 2021 San José Municipal Water System water quality report is a summary of last year's water quality information. It will tell you where your water comes from and how it compares to drinking water standards set by the U.S. Environmental Protection Agency and State Water Resources Control Board.

THIS REPORT CONTAINS IMPORTANT FACTS
AND INFORMATION ABOUT YOUR DRINKING
WATER. TO VIEW A COPY, VISIT:

www.sjenvironment.org/waterquality

- For a paper copy of the 2021 water quality report, or questions, email muniwater@sanjoseca.gov or call **408-277-3671**.

查看中文版請瀏覽 www.sjenvironment.org/waterquality。

한국어로 읽으시려면 www.sjenvironment.org/waterquality 로 가십시오.

Para ver una copia en español visite la página de internet www.sjenvironment.org/waterquality.

Upang makabasa ng kopya sa Tagalog, pumunta sa www.sjenvironment.org/waterquality.

Để xem bản tiếng Việt, xin truy cập www.sjenvironment.org/waterquality.

हृदि मे एक प्रतिबिम्बने के लिए, वेबसाइट पर जाएँ www.sjenvironment.org/waterquality |

NOW AVAILABLE

Digital ad

SAN JOSE

MUNICIPAL WATER SYSTEM

2021 ANNUAL WATER QUALITY REPORT



The San José Municipal Water System is dedicated to providing a safe, clean and reliable source of drinking water to our customers.

Customers in the Evergreen, Alviso/North San José, Edenvale or Coyote Valley service areas can learn more about their drinking water by reading the 2021 Annual Water Quality Report online at www.sjenvironment.org/waterquality

If you would like a paper copy of the 2021 Annual Water Quality Report, or if you would like to speak to someone about the quality of your water, please call a Water Quality Engineer at 408-277-3671.



Environmental Services

This brochure summarizes last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to drinking water standards set by the U.S. Environmental Protection Agency (EPA) and State Water Resources Control Board (SWRCB).



2021 WATER QUALITY REPORT

INFORME DE CALIDAD DEL AGUA DE 2021 ~ BÁO CÁO CHẤT LƯỢNG NƯỚC NĂM 2021

CITY OF SAN JOSE ENVIRONMENTAL SERVICES DEPARTMENT • SAN JOSE MUNICIPAL WATER SYSTEM

Delivering World-Class Utility Services and Programs to Improve Our Health, Environment and Economy



Environmental Services

San José Municipal Water System
Environmental Services Department
3025 Tuers Road
San José, CA 95121

2021 WATER QUALITY REPORT



This report contains important information about your drinking water. We hope it will provide the facts and perspective you need to make an informed evaluation of your tap water. To view a copy in a language other than English, visit www.sjenvironment.org/waterquality.

這份報告包含了有關您的飲用水的重要資訊。
請於www.sjenvironment.org/waterquality網址讀取這份報告的中文版。

이 설명서에는 여러분의 식수에 대한 중요한 정보들이 포함되어 있습니다.
한국어로 읽으시려면 www.sjenvironment.org/waterquality로 가십시오.

Este informe contiene información muy importante sobre su agua potable. Para ver una copia en español visite la página de internet www.sjenvironment.org/waterquality.

Mahalaga ang impormasyong ito. Upang makabasa ng kopya sa Tagalog, pumunta sa www.sjenvironment.org/waterquality.

Báo cáo này có nhiều thông tin quan trọng về nước uống. Để xem bản tiếng Việt, xin truy cập www.sjenvironment.org/waterquality.

इस रीपीट में आपके पीने के पानी के बारे में महत्वपूर्ण जानकारी शामिल है। हद्दी में एक प्रत दिखने के लिये, वेबसाइट पर जाएँ www.sjenvironment.org/waterquality।

A Message from the U.S. Environmental Protection Agency

Across America, the sources of both tap and bottled drinking water include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, which can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or result from oil and gas production and mining activities.

To ensure that tap water is safe to drink, the EPA and SWRCB prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. SWRCB regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV and AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA and Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 800-426-4791.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 800-426-4791.

SAFEGUARDING YOUR WATER SUPPLY

PROTECTING our water supply is important to ensure that water is safe from contamination and aesthetically pleasing for use. Protection begins in the watersheds, where people and their activities can be a major cause of source contamination. Contamination requires additional treatment, which increases the cost to deliver water to your tap.

PARTICIPATING in public meetings and forums regarding water issues enables decision-makers to hear your perspective and allows you to be directly involved in protecting your water supply. Visit www.sanjoseca.gov/councilagenda for San José City Council meeting agendas.

UNDERSTANDING that drinking water, including bottled water, may reasonably be expected to contain at least minute amounts of contaminants will help you make an informed choice about your drinking water. The presence of contaminants does not necessarily indicate a health risk.

Top Right: A Muni Water Pump Station undergoing a full replacement as part of a capital improvement project to improve aging infrastructure. (Photo by Alvina Narayan)

Bottom Right: Justin Wentz and José Niño-Barajas, Water System Operators, performing equipment maintenance to ensure customers receive high-quality water. (Photo by Darwin Lasat)



The Source of Your Water

The San José Municipal Water System (Muni Water) serves the North San José, Alviso, Evergreen, Edenvale and Coyote Valley communities of the City of San José. The source of your water depends on the service area in which you are located.

■ North San José/Alviso Service Area

Muni Water purchases a blend of Hetch Hetchy water and treated water from the San Francisco Public Utilities Commission (SFPUC) and delivers it to our Alviso and North San José customers. In 2021, the Hetch Hetchy Watershed provided most of the total SFPUC water supply, supplemented by local watersheds in Alameda and Santa Clara counties. The major water source originates from spring snowmelt flowing down the Tuolumne River to the Hetch Hetchy Reservoir, where it is stored. Since this water source meets all federal and state criteria for watershed protection, disinfection treatment practices, bacteriological quality monitoring, and high operational standards, the EPA and state of California have granted this water source a filtration exemption.

The Alameda Watershed spans more than 35,000 acres in Alameda and Santa Clara counties. Surface water from rainfall and runoff is collected in the Calaveras and San Antonio reservoirs. Prior to distribution, the water from these reservoirs is treated at the Sunol Valley Water Treatment Plant (SVWTP). Filtration, disinfection, fluoridation and corrosion control treatment are provided for the combined Hetch Hetchy and SVWTP water at the Sunol Chloramination and Fluoridation facilities.

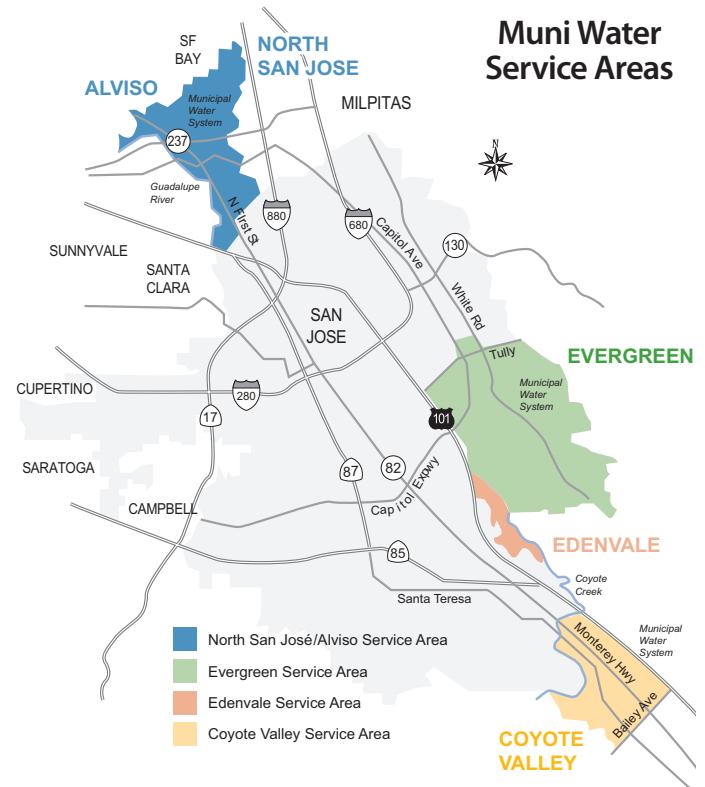
The SFPUC actively and aggressively protects the natural water resources entrusted to its care. An annual report on the Hetch Hetchy Watershed reflects the evaluation of its sanitary conditions, water quality and potential contamination sources. The report also presents performance results of watershed management activities implemented by the SFPUC and partner agencies to reduce or eliminate potential contamination sources. The SFPUC also conducts sanitary surveys of the local watersheds every five years. These surveys identified wildlife, livestock and human activities as potential contamination sources. You may contact the San Francisco office of the State Water Resources Control Board's Division of Drinking Water at 510-620-3474 for review of these reports.

In 2021, groundwater from local deep-water wells in North San José was utilized to supplement the SFPUC supply. With this additional water source, some customers may have received a blend of groundwater and SFPUC water. A slight difference in taste and odor may have been noticed, since groundwater generally has a higher mineral content than surface water.

Muni Water conducted a one-time source water assessment of the wells in January 2003.*

■ Evergreen Service Area

Muni Water purchases treated surface water from Valley Water (formerly known as the Santa Clara Valley Water District) and delivers it to our Evergreen customers. Valley Water's surface water is mainly imported from the South Bay Aqueduct, Dyer Reservoir, Lake Del Valle and San Luis Reservoir, which all draw water from the Sacramento-San Joaquin Delta watershed. Valley Water local surface water sources include Anderson and Calero reservoirs. Water from



imported and local sources is pumped to and treated at three water treatment plants located in San José.

Since 2006, Valley Water has used ozone as the primary disinfectant. Ozone disinfection is highly effective at inactivating microbial contaminants and creates fewer disinfection by-products than chlorine. Ozone also effectively removes negative tastes and odors often caused by seasonal algal blooms in the Delta source waters.

Valley Water's source waters are vulnerable to potential contamination from a variety of land use practices, such as agricultural and urban runoff, recreational activities, livestock grazing, and residential and industrial development. Imported sources are additionally vulnerable to wastewater treatment plant discharges, seawater intrusion, and wildfires in open space areas. Local sources are additionally vulnerable to contamination from commercial stables and historic mining practices. No contaminant associated with any of these activities has been detected in Valley Water's treated water. The water treatment plants provide multiple barriers for physical removal and disinfection of contaminants. For additional information, visit the Valley Water website at www.valleywater.org.

During 2021, Muni Water utilized groundwater from local deep-water wells to supplement Valley Water's supply. Some customers may have received a blend of groundwater and Valley Water's treated water. A slight difference in taste and odor may have been noticed, since groundwater generally has a higher mineral content than surface water. Muni Water conducted a source water assessment for the Evergreen wells in December 2014.*

■ Edenvale Service Area

Groundwater from deep-water wells provides 100 percent of the supply for the Edenvale service area. Muni Water conducted a one-time source water assessment for the Edenvale wells in January 2003.* Although the source is considered potentially vulnerable to chemical and petroleum processing activities, no contaminants associated with these activities have been detected.

■ Coyote Valley Service Area

Groundwater from deep-water wells provides 100 percent of the supply for this service area. An assessment of these wells was conducted in June 2004,* and potable use of the groundwater began in 2005. Although the source is considered potentially vulnerable to agricultural drainage, unauthorized dumping, storage tank leaks, and sewer collection systems, no contaminants associated with these activities have been detected.

** For information about the type of contaminants tested or to get a copy of the groundwater well assessment reports for your service area, please contact a Water Quality Engineer at 408-277-3671.*

Water Quality

Coliforms, reported as “Total Coliform,” are bacteria that are naturally present in the environment and are used as an indicator that other potentially harmful bacteria may be present. Standards for compliance vary depending on the size of the distribution system. In larger water systems collecting at least 40 samples per month, 95 percent of all samples taken each month must be free of coliforms.

Disinfection of surface water is necessary to destroy disease-causing organisms for the protection of public health. In Evergreen, North San José and Alviso, water is disinfected using chloramine. Except for a slight chlorinous taste or odor, chloramine is not harmful to the general public. However, it must be removed for kidney dialysis machines and aquariums. If you are receiving kidney dialysis treatment, please contact your doctor or dialysis technician. For pet fish, contact your local fish store for more information about special water treatment.

Fluoride is added to the treated water supplies in Evergreen, North San José and Alviso to help prevent dental cavities in consumers.

In Evergreen, Muni Water began fluoridating the treated water it received from Valley Water following an Evergreen community advisory vote in the early 1960s. Valley Water became responsible for fluoridating the water supply in 2016 and now provides fluoridation of the water supply at their water treatment plants.

SFPUC has been fluoridating its water supplies since November 2005. The fluoride levels in the treated water are maintained within the range required by state regulations.

In 2021, some areas of Evergreen, North San José and Alviso may have received a blend of treated water and non-fluoridated groundwater. As a result, some customers periodically received water with fluoride levels slightly below the recommended range.

At present, additional fluoride is not added in Edenvale or Coyote Valley service areas. Consult your doctor or dentist if you are considering additional fluoride supplements or treatments.

Hardness consists mainly of calcium and magnesium salts. Although it does not pose a health risk, it may be considered undesirable for other reasons. Some benefits to reducing hardness by using water softeners are reductions in soap usage, longer life for water heaters, and less incrustation of pipes. Some disadvantages are an increase in sodium intake (depending on the type of softener used), proper maintenance and servicing requirements, and potential adverse effects on plants and landscaping.

Turbidity is a measure of the water’s cloudiness. It is monitored because it is a good indicator of the effectiveness of the water treatment process. The turbidity standard for unfiltered supplies (e.g., Hetch Hetchy) is 5 NTU. The turbidity for filtered water supplies (e.g., Valley Water treated water) must be less than 0.3 NTU 95 percent of the time and at no time higher than 1 NTU.

Giardia lamblia is a parasitic microbe found in most surface water. The SFPUC and Valley Water regularly test for this waterborne pathogen and found it at very low levels in source and/or treated water in 2021. However, current test methods approved by the EPA do not distinguish between dead organisms and those capable of causing disease. Ingestion of *Giardia lamblia* may produce symptoms of nausea, abdominal cramps, diarrhea and associated headaches.

Lead, if present at elevated levels, can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Muni Water is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4791 or at www.epa.gov/lead.

The water at all 20 public K-12 schools in the Muni Water service area was tested in recent years, and results showed no detections of lead.

2021 Water Quality Data

Water at various locations in the distribution system is tested by certified City staff and a private, state-certified laboratory using the latest testing procedures and equipment. During 2021, numerous tests were conducted on samples taken from the distribution system. In addition to these tests, Valley Water and SFPUC perform their own water quality analyses of the source and treated water.



Test results from the distribution system and source water analyses are shown in the table. Some of the data, though representative, are more than one year old. SWRCB allows monitoring for some constituents less than once per year since their concentrations do not change frequently.

Lab analysis was also performed for many constituents other than those listed in the tables; only those constituents detected in the tap water are shown. For a complete list of all the constituents analyzed or any questions about this report, please contact a Water Quality Engineer at 408-277-3671.

PRIMARY DRINKING WATER STANDARDS — Public Health-Related Standards

Parameter	Unit	MCL (MRDL) [AL]	PHG (MCLG) [MRDLG]	Evergreen* (Valley Water Treated Water)		Evergreen (Groundwater)		Edenvale** (Groundwater)		Coyote Valley*** (Groundwater)		North San José/ Alviso (SFPUC Treated Water)		North San José/ Alviso (Groundwater)		Typical Source
INORGANIC CHEMICALS				Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	
Arsenic	ppb	10	0.004	ND	ND	2.3 ^a	2.1 - 2.5	2.5 ^a	2.4 - 2.7	2.2 ^a	2 - 2.4	ND	ND	2.8 ^a	2.5 - 3	6, 12
Barium	ppm	1	2	ND	ND	0.2 ^a	0.2 - 0.2	0.14 ^a	0.11 - 0.15	ND ^a	ND - 0.1	ND	ND	0.2 ^a	0.2 - 0.2	1
Fluoride	ppm	2	1	0.8	0.2 - 0.9	0.1 ^a	0.1 - 0.2	0.2 ^a	0.2 - 0.2	0.14 ^a	0.13 - 0.14	0.7	0.6 - 0.9	ND ^a	ND	1, 2
Nitrate (as N)	ppm	10	10	ND	ND - 1.0	2.3	2.0 - 2.8	2.5	1.8 - 3.0	0.6	0.5 - 0.7	ND	ND	1.7	0.5 - 2.9	1, 3
Selenium	ppb	50	30	ND	ND	ND ^a	ND	ND ^a	ND	ND ^a	ND	ND	ND	ND ^a	ND - 6	6
ORGANIC CHEMICALS																
Total Trihalomethanes ^c	ppb	80	NS	51	19 - 72	NA	NA	NA	NA	NA	NA	38	30 - 41	NA	NA	4
Total Haloacetic Acids ^c	ppb	60	NS	12	1 - 22	NA	NA	NA	NA	NA	NA	39	25 - 51	NA	NA	4
Total Organic Carbon	ppm	TT	NS	3	1.7 - 3.8	NA	NA	NA	NA	NA	NA	1.8	1.2 - 2.2	NA	NA	15
Bromate	ppb	10	0.1	2.8	ND - 6.0	NA	NA	NA	NA	NA	NA	2.1	ND - 1.9	NA	NA	4
DISINFECTION																
Chloramine (as chlorine) ^b	ppm	(4)	[4]	2.0	0 - 3.8	NA	NA	NA	NA - 2.2**	NA	NA - 4.0***	3.0	0.5 - 3.9	NA	NA	5
MICROBIOLOGICAL																
Giardia lamblia	cyst/L	TT	(0)	ND	ND - 0.1	NA	NA	NA	NA	NA	NA	0.01	ND - 0.04	NA	NA	6
				Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	Highest %	Range	
Total Coliform ^g	% positive per month	5	(0)	0.97	0 - 0.97	0.97	0 - 0.97	0.97	0 - 0.97	0.97	0 - 0.97	0	0	0	0	6
CLARITY																
Turbidity (unfiltered sources)	NTU	5	NS	NA		NA	NA	NA	NA	NA	NA	Highest Level = 3.3		NA	NA	7
Turbidity (filtered sources)	NTU	1	NS	Highest Level = 0.28 ^d		NA	NA	NA	NA	NA	NA	Highest Level = 0.4 ^d		NA	NA	7

LEAD AND COPPER															
90th Percentile (# Samples Exceeding AL)															
Lead ^e	ppb	[15]	0.2	ND (0 of 56)									ND (0 of 32)		
Copper ^e	ppb	[1300]	300	150 (0 of 56)									ND (0 of 32)		

SECONDARY DRINKING WATER STANDARDS — Aesthetic Standards

Parameter	Unit	SMCL	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	
Chloride	ppm	500	110	86 - 122	49 ^a	46 - 54	47 ^a	46 - 49	39 ^a	37 - 41	6.7	ND - 11	34 ^a	29 - 39	9, 10
Color	CU	15	ND	ND	3 ^a	ND - 10	ND ^a	ND	ND ^a	ND	ND	ND	ND ^a	ND	11
Iron	ppm	0.3	ND	ND	ND ^a	ND	ND ^a	ND - 0.12	ND	ND - 0.34	ND	ND	ND ^a	ND	1
Manganese	ppm	0.05	ND	ND	ND ^a	ND	ND ^a	ND	ND ^a	ND	ND	ND	0.03 ^a	0.02 - 0.04	1
Odor	TON	3	1	1 - 1	ND ^a	ND	ND ^a	ND	ND ^a	ND	ND	ND	ND ^a	ND	11
Specific Conductance	µS/cm	1600	738	586 - 784	880 ^a	850 - 930	700 ^a	690 - 710	543 ^a	530 - 560	135	34 - 217	720 ^a	610 - 830	10, 14
Sulfate	ppm	500	86	59 - 95	60 ^a	59 - 62	48 ^a	47 - 50	34 ^a	34 - 35	13	1.1 - 29	60 ^a	45 - 75	9, 12
Total Dissolved Solids	ppm	1000	435	330 - 458	587 ^a	510 - 630	463 ^a	430 - 490	320 ^a	310 - 330	52	ND - 96	390 ^a	310 - 470	9
Turbidity	NTU	5	ND	ND - 0.28	0.2 ^a	0.2 - 0.3	0.12 ^a	ND - 0.15	0.3 ^a	0.2 - 0.4	ND	ND - 0.2	0.38 ^a	0.15 - 0.61	7

OTHER WATER QUALITY PARAMETERS

Parameter	Unit	MCL	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range	Average	Range
Boron	ppb	NS	228	171 - 285	NA	NA	NA	NA	NA	NA	ND	ND - 123	NA	NA
Calcium	ppm	NS	25	20 - 28	61 ^a	58 - 63	49 ^a	43 - 56	44 ^a	41 - 45	9.5	3 - 17	78 ^a	61 - 95
Hardness (as CaCO ₃) ^f	ppm	NS	132	98 - 140	407 ^a	386 - 438	319 ^a	316 - 323	249 ^a	243 - 257	34	7.7 - 60	305 ^a	228 - 382
Magnesium	ppm	NS	17	12 - 18	62 ^a	56 - 71	48 ^a	43 - 51	34 ^a	33 - 35	2.9	ND - 5.5	27 ^a	18 - 35
pH	-	NS	7.9	7.5 - 8.0	7.8 ^a	7.7 - 7.8	7.7 ^a	7.3 - 8.3	7.7 ^a	7.7 - 7.7	9.2	8.6 - 9.7	7.8 ^a	7.7 - 7.9
Potassium	ppm	NS	4.5	3.2 - 5.0	1.1 ^a	1 - 1.2	0.8 ^a	ND - 1.2	1 ^a	ND - 1	0.7	0.4 - 1.1	1.5 ^a	1.3 - 1.7
Silica	ppm	NS	14	9 - 14	NA	NA	NA	NA	NA	NA	4.8	3 - 5.9	NA	NA
Sodium	ppm	NS	90	59 - 99	39 ^a	38 - 39	31 ^a	30 - 31	19 ^a	17 - 22	12	3.1 - 17	40 ^a	34 - 46
Total Alkalinity (as CaCO ₃)	ppm	NS	85	76 - 92	340 ^a	320 - 360	103 ^a	100 - 110	183 ^a	180 - 190	37	4.5 - 79	270 ^a	240 - 300

* SFPUC treated water was delivered to the Evergreen System in June 2021 via the SFPUC-Valley Water Intertie connection. Refer to the North San José/Alviso treated water data column in this table for details on the quality of that water supply.
** Valley Water treated surface water was delivered to the Edenvale distribution system during May and October 2021. Refer to the Evergreen treated water data column in this table for details on the quality of that water supply.
*** Temporary chlorination was performed during May and November 2021 for routine operational purposes. No chlorine was present in the service area during the remainder of the year.

- NOTES:
- a** Well data from 2020.
 - b** Distribution system data in 2021.
 - c** Distribution system data in 2021. Running averages are calculated from data for previous quarters that are not shown in this table.
 - d** Filtered water turbidity required to be < 0.3 NTU in 95 percent of samples. All filtered water sources met this standard.
 - e** Distribution system customer data from 2021.
 - f** To convert hardness from ppm to grains per gallon, divide by 17.1.
- g** Distribution system data in 2021. This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2021. These revisions add the requirements of the federal Revised Total Coliform Rule, effective since April 1, 2016, to the existing state Total Coliform Rule. The revised rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and E. coli bacteria). The U.S. EPA anticipates greater public health protection as the rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system. The state Revised Total Coliform Rule became effective July 1, 2021.

- TYPICAL SOURCES IN DRINKING WATER:
- 1** Erosion of natural deposits
 - 2** Water additive that promotes strong teeth
 - 3** Runoff/leaching from fertilizers
 - 4** By-product of drinking water disinfection
 - 5** Added for disinfection
 - 6** Naturally present in the environment
 - 7** Soil runoff
 - 8** Internal corrosion of household plumbing systems
 - 9** Runoff/leaching of natural deposits
 - 10** Seawater influence
 - 11** Naturally occurring organic material
 - 12** Industrial waste
 - 13** Industrial discharges
 - 14** Substances forming ions in water
 - 15** Various natural and manmade sources
 - 16** Naturally occurring
 - 17** Human/animal fecal waste
 - 18** Discharge from steel and pulp mills, chrome plating
 - 19** Discharge from metal factories

See back panel for definitions and abbreviations used in this table.

Continue Making Water Efficiency a Way of Life

Muni Water's customers continue to demonstrate a steadfast commitment to water conservation. Collectively, water use in **2021 dropped by more than 23 percent** compared to eight years ago during the height of the previous drought!

The state is currently experiencing drought conditions, and San José has implemented Stage 2 of its Water Shortage Contingency Plan. In addition to the water use rules that are always in effect, watering days have been reduced to two days per week. Watering days for residences and businesses with odd numbered addresses or no address are Mondays and Thursdays, while watering days for even numbered addresses are Tuesdays and Fridays. On the designated watering days, sprinkler systems should only be operated before 10 a.m. and after 8 p.m.

For water-efficiency tips or to view the complete list of water use rules in effect at all times, please visit www.sjenvironment.org/waterefficiency or call 408-794-6784.



San José Municipal Water System engineering, inspection and water efficiency staff. (Photo by Darwin Lasat)

About Us

THE SAN JOSE MUNICIPAL WATER SYSTEM is a City-owned water utility that has served customers since 1961. We are committed to delivering a reliable water supply that meets or exceeds all drinking water health standards. Our office is open from 8 a.m. to 5 p.m., Monday through Friday (closed holidays). For more information, visit our website at www.sjenvironment.org/muniwater or call 408-535-3500 (translation services are available).

In accordance with the Americans with Disabilities Act, City of San José Environmental Services Department materials can be made available upon request in alternative formats, such as Braille, large print, audiotope or computer disk. Requests may be made by calling 408-277-3671 (voice), 800-735-2929 (California Relay Service), or 408-294-9337 (TTY).

The City of San José is committed to open and honest government and strives to consistently meet the community's expectations by providing excellent service, in a positive and timely manner, and in the full view of the public.



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Definitions

AL (Regulatory Action Level)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technically feasible. Secondary MCLs are set to protect the odor, taste and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal)

The level of a contaminant in drinking water below which there is no known or expected risk to health. The EPA sets MCLGs.

MRDL (Maximum Residual Disinfectant Level)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NL (Notification Level)

Health-based advisory levels established by the SWRCB for chemicals in drinking water that lack maximum contaminant levels.

PDWS (Primary Drinking Water Standard)

MCLs and MRDLs for contaminants that affect health along with their monitoring, reporting, and water treatment requirements.

PHG (Public Health Goal)

The level of a contaminant in drinking water below which there is no known or expected risk to health. The California Environmental Protection Agency sets PHGs.

Source Water

Raw water that has not been treated to meet drinking water standards.

Treated Water

Water that has been treated to meet EPA and SWRCB drinking water standards.

Treatment Technique

A required process intended to reduce the level of a contaminant in drinking water.

Abbreviations:

<	less than
AL	Action Level
CU	Color Unit
NA	Not Applicable
ND	Not Detected
NS	No Standard
NTU	Nephelometric Turbidity Units
pCi/L	pico Curies per liter
ppb	parts-per-billion (equals 1 microgram per liter (mg/L))
ppm	parts-per-million (equals 1 milligram per liter (mg/L))
TON	Threshold Odor Number
TT	Treatment Technique
mS/cm	microSiemens per centimeter