

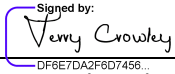
## Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

Water System Name:	City of Palo Alto
Water System Number:	4310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/27/25 to customers and appropriate notices of availability have been given. Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Terry Crowley P.E.	Title: Acting Utilities Chief Operating Officer
Signature: 	Date: 9/29/2025
Phone number: (650) 566-4506	

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).  
 Direct Mail: Mailed a postcard notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URLs:  
<https://www.paloalto.gov/waterresources> & <https://www.paloalto.gov/utilities>
  - Mailing the CCR postcard notification to postal patrons within the service area for zip codes: 94301, 94302, 94303, 94304, 94306, and 94309
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations):  
 City Hall, Engineering and Operations Offices, and Citywide Open House Event

- Delivery of multiple copies of the CCR postcard notification to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used):  
Nextdoor, Neighborhood Groups, Utilities Advisory Commission (UAC), and City Council
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Links to the 2024 CCR, postcard notification, and media outlets and other methods utilized to distribute the CCR:

- [https://nextdoor.com/p/\\_sqrf63LFGH7?](https://nextdoor.com/p/_sqrf63LFGH7?)
- <https://conta.cc/3ZSOQ8>
- <https://x.com/PAUtilities/status/1939836112597606843>
- <https://www.facebook.com/PaloAltoUtilities/posts/pfbid02YQATQ7YS4k1wMsudEwXMcU4qcqw7URLim9LwHwvvr2hta414Ux5feEmV781eBGaqI>
- <https://www.paloalto.gov/files/assets/public/v/2/utilities/bill-inserts/2025/july-2025-uca.pdf>
- <https://paneighborhoods.org/>
- <http://www.paloalto.gov/files/assets/public/v/1/utilities/water-quality/pal154postcard.pdf>
- <https://www.paloalto.gov/files/assets/public/v/2/utilities/water-quality/2024-annual-water-quality-report.pdf>
- [https://www.paloalto.gov/files/assets/public/v/1/utilities/water-quality/pal154cpauwaterannual2024\\_zhcn.pdf](https://www.paloalto.gov/files/assets/public/v/1/utilities/water-quality/pal154cpauwaterannual2024_zhcn.pdf)

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*