

APPENDIX G: CCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at
http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: City of Palo Alto

Water System Number: 4310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/26/2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Matt Zucca

Signature:

Title: Assist. Dir. Utilities

Phone Number: 650-329-2639 Date: June 27, 2024

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: direct mail
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR on the Internet at <https://www.cityofpaloalto.org/Departments/Utilities/Utilities-Services-Safety/Water-Resources>
- ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used) 94301, 94303, 94304, 94305, 94306
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places: *libraries, community centers, public-facing counters*
- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools: *delivered to all postal patrons within the zip codes of Palo Alto.*
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Other (attach a list of other methods used)) *social media, Nextdoor, key accounts, neighborhood groups, Utilities Advisory Commission, City Council.*

<https://nextdoor.com/city/feed/>

<https://www.facebook.com/PaloAltoUtilities/posts/pfbid0GXbn8XT64NzVJ9igGXoTD67T9dPqXgPqPx1caX9wrPfRDUSGdn9GD4Nenc4nwF3EI>

<https://x.com/PAUtilities/status/1805767815909326985>

<https://conta.cc/3VX0qKD>

<https://www.cityofpaloalto.org/files/assets/public/v/1/utilities/water-quality/pal108cpauwaterannual2023.pdf>



CPAU CCR 2023
Postcard.pdf



July 2024 UCA.pdf

- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: **[INSERT INTERNET ADDRESS]**
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).