


**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: City of Palo Alto

Water System Number: 4310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/29/2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Dave Cordova
Signature: 
Title: Sr. Water system Operator
Phone Number: (650) 496-6967 Date: 9/21/2022

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.cityofpaloalto.org/waterresources>
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - 94301, 94303, 94304, 94305, 94306
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

Community centers, libraries, public-facing City facilities, at community events.

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

informing them of the availability of the CCR online, as well as in print by request. Messaging was posted as a rotating banner image on the City's home webpage and social media platforms so followers or subscribers could receive immediate access to the information. These posts link directly to the www.cityofpaloalto.org/waterresources where the CCR is available.

Both the electronic communication and mailed postcard offered these three choices for how to view or receive a copy of the CCR: through electronic viewing of the information via our website, having a pdf of the report emailed to the requestor, or having a hard copy sent via US Mail. The City's website at www.cityofpaloalto.org/waterresources also lists these various options for people to request the City provide a copy of the report, and posts in social media channels include the same information. On the water resources website, links to the CCR in English, Chinese, and Spanish are easily accessible.

View the [City of Palo Alto's Annual Water Quality Report\(PDF, 14MB\)](#). Also available in [Spanish\(PDF, 694KB\)](#) and [Traditional Chinese\(PDF, 883KB\)](#).

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.