


Consumer Confidence Report Certification Form

Water System Name: City of Mountain View
Water System Number: 4310007

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June, 22, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Alison Turner
Signature: 
Title: Utilities Services Manager
Phone Number: (650)903-6329 Date: July 16, 2019

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.mountainview.gov/ccr2018
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL www.mountainview.gov/ccr2018
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.mountainview.gov/ccr2018
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.mountainview.gov/ccr2018
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Copies of the CCR are available at the following City Facilities

Municipal Operations Center – 231 N. Whisman Road

City Hall– 500 Castro Street

- Entrance Rotunda
- Finance and Administrative Services
- Public Works Department

Community Center -201 South Rengstorff Avenue

Senior Center 266 Escuela Avenue

Library – 585 Franklin Street

Social Media Outlets

Facebook

Twitter

Nextdoor

Instagram

Other Methods

Utility Bill insert July 10-August 28, 2019

Uploaded to State of California Electronic Annual Report System Portal

City staff attends public events (Thursday Night Live) and is on hand to distribute CCR and answer questions

FACEBOOK



City of Mountain View - City Hall
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The City of Mountain View announces the release of its 2018 Consumer Confidence Report, also known as the Water Quality Report (PDF) <https://www.mountainview.gov/civicax/filebank/blobdload.aspx?BlobID=295681>

The report describes where your water comes from and how it compares to drinking water standards set by the United States Environmental Protection Agency and the State Water Resources Control Board. To request a paper copy of the 2018 Consumer Confidence Report, or if you have questions, call (650) 903-6241.

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CityofMountainView @mtnviewcityhall · Jun 27

It's here! The 2018 Mountain View Water Quality Report (PDF) mountainview.gov/news/displayne... The report describes where your water comes from and how it compares to federal and state drinking water standards.



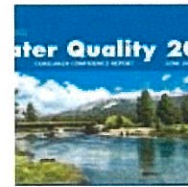
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NEXTDOOR



Annual Water Quality Report is Now Available (covers 2018)
City of Mountain View Shonda Ranson from City of Mountain View 27 Jun

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27 Jun Subscribers of City of Mountain View in General

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The City of Mountain View announces the release of its 2018 Consumer Confidence Report, also known as the Water Quality Report (PDF) <https://www.mountainview.gov/civicax/filebank/blobdload.aspx?BlobID=29581>.

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1w



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JUNE 27

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EMAIL NOTIFICATION

Dear April,

The City of Mountain View's [2018 Water Quality Report](#) is now available online. Learn about where your drinking water comes from, view water quality sampling results, and understand other important information regarding Mountain View's water system.

To request a paper copy of the report, please call (650) 903-6241 or email waterquality@mountainview.gov.

Thank you,

Emily Yarsinske
City of Mountain View

This email was sent to Emily.Yarsinske@mountainview.gov from City of Mountain View and refers to account 8020-278000.03 with service at 1820 Marich Wy 1830.

 Change your [communication preferences](#) or [unsubscribe](#).

UTILITY BILL NOTATION

Sequence Number	<input type="text" value="10"/>	Comment Type	<input type="text" value=""/>
Comment Code	<input type="text" value="S"/>	Delete Date	<input type="text" value=""/>

Comments:

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BILL DELINQUENT IF PAYMENT RECEIVED AFTER / /19
***** NEW UTILITY RATES IN EFFECT 07/01/19 *****
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Trash changes or inquires? Call 650-967-3034
Pay online at www.MountainView.gov/UtilityBill
or by phone 1-855-288-0315, 24/7, no fees.
Enroll autodebit at www.DirectPaymentPlan.com
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NEW! Your 2018 Water Quality Report is
online at www.MountainView.gov/CCR2018
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ANNUAL WATER QUALITY REPORT NOW AVAILABLE



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