

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Santa Barbara Water Department

Water System Number: 4210010-C

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/22/2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Catherine Taylor, PE

Signature:



Title: Acting Water Supply Manager

Phone Number: (805-564-5571) Date: 6/25/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.SantaBarbaraCa.gov/water
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used):
93101, 93103, 93105, 93109, 93102, 93120, 93121, 93130, 93190
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☒ Other (attach a list of other methods used)
Announced availability of CCR and included the direct link and QR code in monthly utility bill insert (beginning July 1). See attachment.

- ☐ For systems serving at least 100,000 persons: N/A
- ☐ For privately-owned utilities: N/A

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.SantaBarbaraCa.gov/water
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Each water customer is mailed a postcard via the USPS notifying them that the City of Santa Barbara's CCR is available online. The postcard includes both the web address of the CCR, as well as a QR code which once scanned by a smart device, brings up the City's CCR up on the customer's smart phone or computer.

For water customers wanting a hardcopy of the CCR, the postcard provides a phone number that the water customer can call to request having a hardcopy of the CCR mailed to their address via the USPS.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*