## **APPENDIX B: eCCR Certification Form (Suggested Format)**

### **Consumer Confidence Report Certification Form**

(To be submitted with a copy of the CCR)

Water System Name:	Montecito Water District
Water System Number:	4210007

The water system named above hereby certifies that its Consumer Confidence Report was distributed on <u>June 3, 2022</u> (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

### Certified by:

3

Name: Chad Hurshman	Title: Water Treatment & Production Superintendent				
Signature: CUDAR	Date: July 5, 2022				
Phone number: (805) 969-2271	blank				

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: www.montecitowater.com/doc/ccr2020
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations) Public Board Meeting & Packet

B-1

	Delivery of multiple copies of CCR to single-billed addresses serving several
	persons, such as apartments, businesses, and schools
$\boxtimes$	Delivery to community organizations (attach a list of organizations)
	Publication of the CCR in the electronic city newsletter or electronic community
	newsletter or listserv (attach a copy of the article or notice)
$\square$	Electronic announcement of CCR availability via social media outlets (attach
	list of social media outlets utilized)
	Other (attach a list of other methods used)
For s	systems serving at least 100,000 persons: Posted CCR on a publicly-accessible
inter	net site at the following URL: www
For	privately-owned utilities: Delivered the CCR to the California Public Utilities
Con	nmission

## **Consumer Confidence Report Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.montecitowater.com/doc/ccr2021
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.montecitowater.com/doc/ccr2021
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Montecito Water District used electronic delivery for the 2021 CCR, and distribution was supported with these procedures:

CCR Posted to Web Site June 2, 2022 at www.montecitowater.com/doc/ccr2021

Bill Insert / Bill message sent to all District Customers with May Invoice: mailed before June 15, 2022.

Direct Email to all District Customers who have an email address associated with their account: sent on June 3, 2022

Delivery to Community Organizations: Montecito Association

Social Media Announcement: Facebook Post: June 8, 2022

Press placement / Advertisement in Montecito Journal announcing availability of CCR: June 29, 2022

Printed copies of the CCR are available / posted at the District Office.

Printed copies of the CCR are mailed upon request.

Multiple copies of the CCR are provided to landlords upon request.

PDF copies of the CCR are emailed upon request.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



## 2021 ANNUAL DRINKING WATER CONSUMER CONFIDENCE REPORT

This report explains where your water comes from, provides information on water quality and how it is measured, and presents the District's 2021 test results which show that *drinking water met, or was better than, state and federal water quality standards.* 

Montecito Water District was founded in 1921 to address the challenge of providing sufficient water to a growing community in a semiarid region.

## For the last century, the District has successfully achieved its mission:

to provide an adequate and reliable supply of high quality water to the residents of Montecito and Summerland, at the most reasonable cost.

In carrying out this mission, the District places particular emphasis on providing outstanding customer service, conducting its operations in an environmentally sensitive manner, and working cooperatively with other agencies.

Foresight and action over the years has made this possible. The creation of Jameson Lake, participation in the Cachuma Project, and investment in the State Water Project are some of the District's most noteworthy accomplishments in its first 75 years.

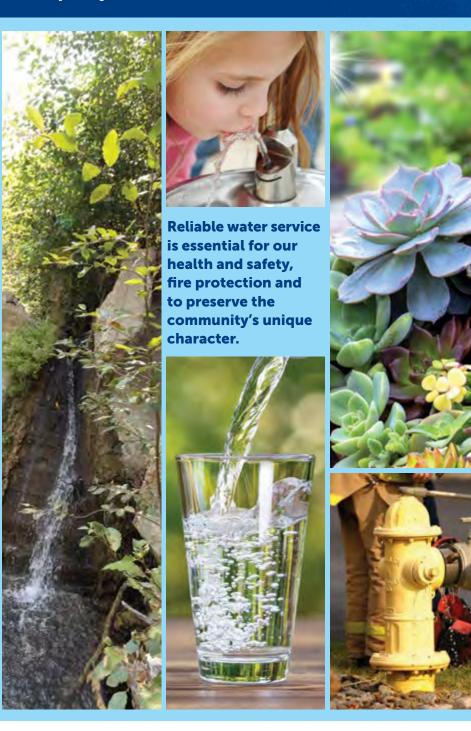
Drought reached unprecedented levels in the past decade, and due to its reliance on rainfall dependent supplies the District found itself in a vulnerable position. Since 2015 we've made tremendous strides—maximizing current investments and securing more local, more reliable supplies.

Through a century of experience we've learned: Change is certain in all arenas. We'll continue to focus on maintaining quality and improving resiliency. We'll also be asking all customers to do their part and practice efficient water use.

The District takes pride in continuing to deliver a reliable supply of high-quality water to the communities of Montecito and Summerland and plans to be well positioned to ensure a future of ongoing reliability and resilience—for the next 100 years!



Nick Turner, General Manager



Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para información en español llame al 805.969.2271. MONTECITO WATER DISTRICT 583 San Ysidro Road, Santa Barbara, CA 93108 phone: 805.969.2271 email: info@montecitowater.com

### Montecito Water District's Water Quality Summary 2021

Primary Standards (PDWS)	Units	Maximum Contaminant Level	Public Health Goal (MCLG)	Jameson Lake Average	Jameson Lake Range	Ground Water Average	Ground Water Range	Cachuma Lake Average	Cachuma Lake Range	Common Sources of Contamination in Drinking Water
Water Clarity										
Treated Turbidity	NTU	$TT = 1 \text{ NTU}$ $TT = 95\% \text{ of}$ $Samples \le 0.3$	NA	0.05	0.03-0.20 100.0%	<0.1	<0.1 100%	NA	ND -0.07 100%	Soil runoff.
Radioactive Cont	aminants	(2020)								
Gross Alpha Particle Activity	pCi/L	15	(0)	1.33	1.33	2.63	1.22 - 3.86	NA	NA	Erosion of natural deposits.
Inorganic Contan	ninants									
Aluminum	µg/L	1000	600	10	ND-10	ND	ND	26	ND - 83	Erosion of natural deposits; residue from some surface water treatment processes.
Arsenic	µg/L	10	0.004	ND	ND	0.33	ND-1	NA	NA	
Barium	mg/L	1	2	ND	ND	0.08	0.06-0.09	NA	NA	Discharges of oil drilling wastes: erosion of natural deposits.
Fluoride	mg/L	2	1	0.2	0.2	0.8	0.5 - 1.0	0.4	0.32 - 0.44	Erosion of natural deposits; discharge from fertilizer.
Mercury	µg/L	2	1.2	ND	ND	0.13	0.09-0.20	NA	NA	
Nickel	µg/L	100	12	ND	ND	1	ND-2.0	NA	NA	
Nitrate as N (Nitrogen)	mg/L	10	10	ND	ND	2.1	0.6-2.9	0.13	ND - 0.23	Runoff or leaching from fertilizer use; leaching from septic tanks and sewage; erosion from natural deposits
Selenium	µg/L	0.05	30	ND	ND	4	2.0-6.0	ND	NA	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive).

Primary Standards for Distribution System		Units	Maximum Contaminant Level	Public Health Goal (MCLG)	Distributi System Ave		Distribu System F	
Disinfectant								
Free Chlorine Residual		mg/L	MRDL, 4.0	MRDLG, 4.0	0.76		0.20-2	.01 Drinking water disinfectant added for treatment
Disinfection Byproducts								
Total Trihalomethanes		µg/L	80	NA	Highest LF 51.3	RAA,	14-64	4 Byproduct of drinking water disinfection
Haloacetic Acids		µg/L	60	NA	Highest LRAA, 44.3		9.0-6	6 Byproduct of drinking water disinfection
Bromate (Cachuma Lake)		µg/L	10	0.1	3.8		1.8 - 5	.3 Byproduct of drinking water disinfection
Total Organic Carbon (DBP Precursor)		mg/L	Π	NA	3.0		1.5-3.	Various natural and manmade sources. Total Organic Carbon 7 (TOC) has no health effects. However, it provides a medium for the formation of disinfection byproducts.
Microbiological Contamina	ant Sample	es						
Total Coliform Bacteria		% Tests Positive	<5% of Monthly Samples of minimum 48 samples	0	0.00%		0	Naturally present in the environment.
Lead and Copper Rule (2020)	Units		RAL I		amples bllected	Above RAL	90th Percentile	Schools Testing Again in 2022
Lead	µg/L		15	0.2	36	0	ND	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.
Copper	µg/L		1300	300	36	0	232	Internal corrosion of household plumbing systems; erosion of natural deposits: leaching from wood preservatives.

 Copper
 µg/L
 1300
 300
 30
 0
 232
 deposits; leaching from wood preservatives.

 Lead and Copper Rule
 Every three years, a minimum of 30 residences are tested for lead and copper levels at the tap. The most recent set of 36 samples was collected in 2020. All of the samples were well below the regulatory action level (RAL). Copper was detected in 28 samples. The 90th percentile value was at 232 ug/L. Lead was not detected in any of the samples. The 90th percentile value was as collected in drinking water is primarily from materials and components associated with service lines and home plumbing. Montecito Water District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/lead.

Secondary Standards	Units	Maximum Contaminant Level	Jameson Lake Average	Jameson Lake Range	Ground Water Average	Ground Water Range	Cachuma Lake Average	Cachuma Lake Range	Common Sources of Contamination in Drinking Water
Aesthetic Standards	5								
Color	Units	15	12	12	ND	ND	ND	NA	Naturally-occurring organic minerals.
Chloride	mg/L	500	6	6	148	89-198	29	28 - 31	Runoff or leaching from natural deposits; seawater influence.
Iron	µg/L	300	ND	ND	6.2	ND-250	12	ND - 17	Leaching from natural deposits; industrial wastes.
Manganese	µg/L	50	ND	ND	5.8	ND-100	1.3	ND - 2.2	Leaching from natural deposits.
Threshold Odor at 60 degrees celcius	Units	3	ND	ND	ND	ND	3	2 - 4	Naturally-occurring organic minerals.
Specific Conductance	µS/cm	1600	872	863-881	1167	910-1390	923	890 - 1005	Substances that form ions in water; seawater influence.
Sulfate	mg/L	500	218	218	149	128-195	262	249 - 290	Runoff or leaching from natural deposits; industrial wastes.
Total Dissolved Solids	mg/L	1000	584	578-590	710	560-890	710	598 - 776	Runoff or leaching from natural deposits.
Zinc	mg/L	5	ND	ND	0.017	ND - 0.030	ND	NA	Runoff or leaching from natural deposits; industrial wastes.

Secondary Standards	Units	Maximum Contaminant Level	Jameson Lake Average	Jameson Lake Range	Ground Water Average	Ground Water Range	Cachuma Lake Average	Cachuma Lake Range	
Additional Constituents Analyzed									
рН	pH units	NS	8.3	7.1-9.1	7.6	7.6-7.7	7.64	7.31 - 7.79	
Total Hardness	mg/L	NS	372	344-400	311	225-461	391	368 - 432	
Total Alkalinity	mg/L	NS	188	168-220	207	200-220	193	180 - 229	
Boron	mg/L	1000 (RAL)	ND	ND	0.6	ND-0.6	0.38	0.37 - 0.39	
Calcium	mg/L	NS	99	99	78	57-117	85	80 - 96.1	
Magnesium	mg/L	NS	26	26	28	20-41	42	38 - 45	
Sodium	mg/L	NS	28	28	97	72-137	53	48 - 58	
Potassium	mg/L	NS	3	3	0.7	ND-1.0	4.0	3.8 - 4.5	
Unregulated Contaminant	Monitoring F	Rule 4 (2019-20)							
HAA5	µg/L	NS	32.87	23.98 - 44	NA	NA	13	ND - 32	
HAA6Br	µg/L	NS	8.03	4.24 - 14.09	NA	NA	14	ND - 24	
HAA9	µg/L	NS	39.95	32.57 - 48.94	NA	NA	24	ND - 51	
Bromochloroacetic Acid	µg/L	NS	3.29	1.89 - 5.45	NA	NA	3.9	ND - 8.2	
Bromodichloroacetic Acid	µg/L	NS	2.95	2.15 - 4.05	NA	NA	3.5	ND - 5.8	
Chlorodibromoacetic Acid	µg/L	NS	0.85	0 - 1.9	NA	NA	2.2	ND - 3.3	
Dibromoacetic Acid	µg/L	NS	0.71	0 - 1.9	NA	NA	2.3	ND - 4.2	
Dichloroacetic Acid	µg/L	NS	12.34	7.75 - 20	NA	NA	6.0	ND - 16	
Monobromoacetic Acid	µg/L	NS	0.24	0 - 0.8	NA	NA	2.3	ND - 4.9	
Monochloroacetic Acid	µg/L	NS	1.17	ND - 1.6	NA	NA	2.3	ND - 4.9	
Trichloroacetic Acid	µg/L	NS	18.41	10.75 - 26	NA	NA	4.2	ND - 12	

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2021. These revisions add the requirements of the federal Revised Total Coliform Rule, effective since April 1, 2016, to the existing state Total Coliform Rule. The revised rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and E. coli bacteria). The U.S. EPA

Nitrate as N (Nitrogen): Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider. MWD's highest nitrate level in 2021 was 2.9 mg/L

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. anticipates greater public health protection as the rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system. The state Revised Total Coliform Rule became effective July 1, 2021.

Contaminants that may be present in source water include: Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems. Radioactive contaminants, that can be naturally-occurring or be

the result of oil and gas production and mining activities.

#### People with Sensitive Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

#### Drinking Water Info

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency's (USEPA's) Safe Drinking Water Hotline (1-800-426-4791). In order to ensure that tap water is safe to drink, the U.S Environmental Protection Agency (USEPA) and the California Department of Public Health (CDPH) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. CDPH regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Source Water Assessment: A comprehensive source water assessment of the District's drinking water sources was adopted in June 2021. A copy of this report is available for public inspection at the District Office.

Last year, as in years past, your tap water met all EPA and State drinking water health standards. Montecito Water District vigilantly safeguards its water supplies and once again we are proud to report that our system has never violated a maximum contaminant level or any other water quality standard. This brochure is a snapshot of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards. We are committed to providing you information because informed customers are our best allies.

#### WATER QUALITY TERMINOLOGY

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Primary Drinking Water Standard (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

mg/L: Milligrams per liter, or parts per million.  $1\,mg/L$  is equal to about one drop in 17 gallons of water.

ug/L: Micrograms per liter, or parts per billion. 1 ug/L is equal to about one drop in 17,000 gallons of water.

- <: Less than.
- ≤: Less than or equal to.
- NA: Not applicable.
- NS: No Standard.
- ND: Non-detected.

pCi/L: Pico curies per liter, a measure of radiation.

umhos/cm: Micromhos per centimeter (an indicator of dissolved minerals in water).

NTU: Nephelometric turbidity unit.

LRAA: Locational Running Annual Average

For Water Softeners: MWD's surface water has a hardness range of 20 to 23 grains per gallon, while groundwater has a hardness range of 13 to 27 grains per gallon. One grain per gallon equals 17.1 mg/L.

Footnotes: The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

Surface water sources include the District's Jameson Lake and Lake Cachuma. The District's Amapola Well, Paden Well No. 2, Ennisbrook Well No. 5, Ennisbrook Well No. 2 and T Mosby Well No. 2 were used as groundwater supply sources.

An average number of 52 coliform samples were collected each month at 12 District sampling stations in compliance with the Federal Revised Total Coliform Rule. All sample results were negative.

Turbidity is a measure of the cloudiness of the water. Montecito Water District monitors for it continuously because turbidity is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants. 100% of the District's samples met the Turbidity Performance standard. The highest single surface water turbidity measurement during the year was 0.20 NTU.

## WATER SOURCES 2021

Most water supplies are rainfall dependent, and become limited in times of drought. As the District looks to the future, it aims to increase its access to local, reliable supplies.



Doulton Tunnel, a horizontal well, source of groundwater and conveyance from Jameson Lake.



Cachuma Project (Lake Cachuma), a federally owned surface water facility.



Jameson Lake, a District owned surface water facility.



Groundwater wells, source from the Montecito Groundwater Basin.

## FACILITIES

The District's water source portfolio and array of facilities is highly diversified. The combination of its own assets and involvement with many partners provides regional water supply management opportunities and added resilency.

Conservation — water supply that is attained through efficiency of use — is unique in that it is people dependent. As climate change increases the uncertainty of hydrologic conditions, the District will continue to look to its customers for their partnership in using water wisely.



For more information please contact **Chad Hurshman**, Water Treatment and Production Superintendent, at 805.969.7924



Conservation - Water efficiency.









**1** Surface Water

Groundwater

Conveyance

Reservoir,

Dam and

Tunnel









State Water Project & Supplemental Water Purchase.



For meeting times, agendas, and additional resources: www.montecitowater.com

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para información en español llame al 805.969.2271.

### BOARD OF DIRECTORS: Tobe Plough, *President*

Ken Coates, Vice-President Floyd Wicks, Director Cori Hayman, Director Brian Goebel, Director Nick Turner, P.E. General Manager & Board Secretary

# CONSUMER CONFIDENCE REPORT 2021

## WATER QUALITY CONTINUES TO MEET OR EXCEED STANDARDS

Montecito Water District is pleased to provide you with the Annual Drinking Water Consumer Confidence Report. This report explains where your water comes from, provides information on water quality and how it is measured, and presents the District's 2021 test results which show that drinking water met, or was better than, state and federal water quality standards.

## The report is available to view or print online\* at: montecitowater.com/doc/ccr2021

## Attention landlords, businesses, schools, and others:

Please share this information with tenants, employees, students, and any water users at your location who may not be customers receiving communications directly from Montecito Water District.



MONTECITO

RELIABLE SINCE

## Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para información en español llame al 805.969.2271.

\*As part of our efforts to reduce costs and environmental impacts, we are no longer mailing reports. If you would like to receive a printed copy of the report, please email **info@montecitowater.com**, call us at **805-969-2271**, or visit the District office at 583 San Ysidro Road, Santa Barbara, CA 93108.

www.montecitowater.com | 805.969.2271 customerservice@montecitowater.com | **f** 🎔 Bill message appeared on invoice sent June, 2022

Montecito Water District is pleased to provide you with the Annual Drinking Water Consumer Confidence Report. Available online to view or print at: www.montecitowater.com/doc/ccr2021 the report presents the District's 2021 test results which show that drinking water met, or was better than, state and federal water quality standards.

Have you checked your water meter? It is time to find and fix leaks!

For more information please see the insert accompanying this invoice.

Montecito Water District is pleased to provide you with the Annual Drinking Water Consumer Confidence Report. The report presents the District's 2021 test results which show that drinking water met, or was better than, state and federal water quality standards. Online now at: www.montecitowater.com/doc/ccr2021 And...have you checked your water meter? It is time to find and fix leaks! Please start by finding more information on the next page of this invoice.

### Trouble Viewing this email? View it in your browser.



### 2021 Annual Drinking Water Consumer Confidence Report Now Available Online at <u>www.montecitowater.com/doc/ccr2021</u>

Attention landlords, businesses, schools and other groups: Please share this information with tenants, students, and other water users at your location who may not be customers receiving communications directly from Montecito Water District.

Dear Montecito Water District Customer,

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We encourage you to view the report and learn more about your drinking water by visiting: <a href="http://www.montecitowater.com/doc/ccr2021">www.montecitowater.com/doc/ccr2021</a>

We no longer mail the annual report in an effort to reduce costs and environmental impacts. If you would like to receive a printed version, please reply to this email (info@montecitowater.com) with your mailing address, or call us at 805-969-2271 with your request.

### Para información en español llame al 805-969-2271

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

### Please CONTACT the District if you have questions:

Montecito Water District 583 San Ysidro Road Santa Barbara, CA 93108 Phone: 805.969.2271 Fax: 805.969.7261 Email: info@montecitowater.com www.montecitowater.com Like 0 Tweet

### Stay Informed with Regular Email Updates from Montecito Water District Click here to subscribe to our enews letter

### Connect with us on Social Media Facebook – <u>facebook.com/montecitowater.com</u> Twitter – <u>@montecitowater</u>

Web - montecitowater.com

The mission of Montecito Water District is to provide an adequate and reliable supply of high quality water to the residents of Montecito and Summerland, at the most reasonable cost. In carrying out this mission, the District places particular emphasis on providing outstanding customer service, conducting its operations in an environmentally sensitive manner, and working cooperatively with other agencies.

583 San Ysidro Road, Montecito, CA 93108-2124 • 805-969-2271 • email: <u>info@montecitowater.com</u> BOARD OF DIRECTORS: Tobe Plough, President | Ken Coates, Vice-President Floyd Wicks, Director | Cori Hayman, Director | Brian Goebel, Director General Manager and Board Secretary: Nick Turner



## WATER QUALITY CONTINUES TO MEET OR EXCEED STANDARDS!

## 2021 Annual Drinking Water Consumer Confidence Report now available online at: montecitowater.com/doc/ccr2021

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View current information and sign up for enews at: www.montecitowater.com | 805.969.2271 | f 🎔



Montecito Water District CCR 2020 Cert Form Attachments:

Page 1-3	Cert Form
Page 4-7	CCR
Page 8	Bill Insert (mailed / emailed with all invoices)
Page 9	Bill message (included on all invoices)
Page 10-11	Email Notification
Page 12	Press Placement / Advertisement
Page 13	Social Media Placement