APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Redwood City
Water System Number:	4110022

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 3, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Justin Chapel	Title: Public Works Superintendent
Signature:	Date: 7/10/2024
Phone number: (650) 780-7469	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.redwoodcity.org/2023ccr
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.redwoodcity.org/2023ccr

☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Redwood City mailed a postcard (attached) to every water service customer, as well as all addresses in the City's address database within the water service area, notifying them that the 2023 CCR was available at the following url: www.redwoodcity.org/2023ccr.

This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.

City of Redwood City
Public Works Services Department
1400 Broadway Street
Redwood City, CA 94063

PRSRT STD
U.S. Postage
PAID
Palo Alto, CA
Permit No. 1808

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

Este reporte contiene las instrucciones mas recientes para obetener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.



2023 ANNUAL DRINKING WATER QUALITY REPORT

THE CONSUMER CONFIDENCE REPORT, OR CCR, IS AN ANNUAL WATER QUALITY REPORT THAT THE SAFE DRINKING WATER ACT REQUIRES THE CITY TO PROVIDE YOU WITH. THE PURPOSE OF THE CCR IS TO RAISE CUSTOMERS' AWARENESS OF THEIR DRINKING WATER INCLUDING:

- DRINKING WATER QUALITY
- WHERE YOUR DRINKING WATER COMES FROM
- PROCESS TO BRING WATER TO OUR CUSTOMERS
- IMPORTANCE OF PROTECTING DRINKING WATER SOURCES

TO VIEW YOUR 2023 CONSUMER CONFIDENCE REPORT AND TO LEARN MORE ABOUT YOUR DRINKING WATER PLEASE VISIT THE FOLLOWING URL:

WWW.REDWOODCITY.ORG/2023CCR

If you would like a paper copy of the 2023 CCR mailed to your mailing address or would like to speak with someone about the report, please call (650) 780-7464.



EXPLORE OUR WATER EFFICIENCY REBATES & PROGRAMS

650-780-7436

www.redwoodcity.org/conservation

