

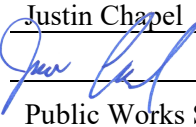
APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Redwood City
Water System Number: 4110022

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **06/22/2020** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Justin Chapel
Signature: 
Title: Public Works Superintendent
Phone Number: (650) 780-7466 Date: 06/26/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.redwoodcity.org/2019ccr
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.redwoodcity.org/2019ccr
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Redwood City mailed a postcard (attached) to every water system customer stating that the 2019 Consumer Confidence Report is available at the direct url: www.redwoodcity.org/2019ccr.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



City of Redwood City
Public Works Services Department
1400 Broadway
Redwood City, CA 94063

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO
OBTAIN IMPORTANT INFORMATION ABOUT YOUR
DRINKING WATER. TRANSLATE IT, OR SPEAK WITH
SOMEONE WHO UNDERSTANDS IT.**

**Este reporte contiene las instrucciones mas recientes para
obtener informacion importante sobre su agua potable.
Traducir, o hablar con alguien que lo entienda.**

2019 Annual Drinking Water Quality Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act requires the City to provide you with. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to customer homes, businesses, buildings, and the importance of protecting drinking water sources.

To view your 2019 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:

www.redwoodcity.org/2019CCR

If you would like a paper copy of the 2019 CCR mailed to your mailing address or would like to speak with someone about the report, please call (650) 780-7464.

We need your help conserving our precious drinking water resource.
Join us and make a commitment to

Make Water Conservation a Way of Life

Redwood City has your outdoor water savings covered!
Install—Replace—Educate

ATTENTION REDWOOD CITY HOMEOWNERS!

*Save \$\$ With a Rachio R3
Smart Watering Technology for only \$100 +tax*

RACHIO 3 CAN SAVE UP TO 50% OF YOUR OUTDOOR WATER

REDWOOD CITY IS OFFERING A **DISCOUNTED** RACHIO SMART IRRIGATION CONTROLLER. COST TO YOU \$100 +TAX, A \$270 VALUE.



**Exclusive Instant
Rebate on the Rachio 3**

*Don't wait—supplies limited
Claim your Rachio today!*

Sign up today at bawasca.rachio.com

BAWSCA
Bay Area Water Conservation Council

rachio

LAWN BE GONE!

Save water by removing your grass! Redwood City residents and businesses are eligible to receive rebates of \$1 per square foot for replacing lawn with a beautiful, water efficient landscape.

[How do I receive a rebate?](#)

Submit an application and receive a Notice to Proceed from your water provider before removing your lawn.

FREE!

**Landscape Education
Spring & Fall Classes**

Classes now offered online

Register at bayareaconservation.org

For more tips and a full list of programs, visit www.redwoodcity.org/conservation.

