

2025 Consumer Confidence Report

Water System Information

Water System Name: Palo Alto Park Mutual Water Company

Report Date: April 29, 2026

Type of Water Source(s) in Use: Type of Water Source(s) in Use: San Mateo Plan Groundwater Basin, 2190 Addison in East Palo Alto. There are 3 wells (Well #5, #6, and #7). Well #7 was taken offline in December 2019 due to water quality issues and Well 3 failed in September of 2021. **Well #7 was not online at any time in 2025.**

Name and General Location of Source(s): All wells are located on the Company owned property located at 2190 Addison which is also the address of the Company's office.

Drinking Water Source Assessment Information: The Source Water Assessment was prepared on February 1, 2021 and is available on the Company's website <https://papmwc.org/>

Time and Place of Regularly Scheduled Board Meetings for Public Participation The Annual Board meeting was held on 20 December 2025. It is regularly held in December of each year. **Regularly scheduled Board meetings are held every 3rd Thursday at 4:00 p.m. at 2190 Addison, East Palo Alto, CA 94303**

For More Information, Contact: Mrs. Niambi K.V. Lincoln, MBA 650-322-6093]

About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2025 and may include earlier monitoring data.

Importance of This Report Statement in Spanish

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Palo Alto Park Mutual Water Company a 650-322-6093 para asistirlo en español.

Terms Used in This Report

Term	Definition
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Term	Definition
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Primary Drinking Water Standards (PDWS)	MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
Public Health Goal (PHG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
Regulatory Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Secondary Drinking Water Standards (SDWS)	MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.
Treatment Technique (TT)	A required process intended to reduce the level of a contaminant in drinking water.
Variations and Exemptions	Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.
ND	Not detectable at testing limit.
ppm	parts per million or milligrams per liter (mg/L)
ppb	parts per billion or micrograms per liter ($\mu\text{g/L}$)
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picogram per liter (pg/L)
pCi/L	picocuries per liter (a measure of radiation)

Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.

Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

About Your Drinking Water Quality

Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

Table 1. Sampling Results Showing the Detection of Coliform Bacteria

Complete if bacteria are detected.

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
<i>E. coli</i>	0	0	(a)	0	Human and animal fecal waste

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

Table 2. Sampling Results Showing the Detection of Lead and Copper

Complete if lead or copper is detected in the last sample set.

Lead and Copper	Sample Date	No. of Samples Collected	90 th Percentile Level Detected	No. Sites Exceeding AL	Range of Results	AL	PHG	Typical Source of Contaminant
Lead (ppm)	July-August 2023	14	0.0029 mg/l	None	ND-0.0046 mg/l	0.015 mg/l	0.2	Corrosion of household plumbing systems; Erosion of natural deposits
Copper (ppm)	July-August 2023]	14	0.17 mg/l	None	ND-0.42 mg/l	1.3 mg/l	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Table 3. Sampling Results for Sodium and Hardness

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	8/1/23 10/21/25	92	90-94	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	10/21/25	209	209-211	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

Table 4. Detection of Contaminants with a Primary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Fluoride	10/21/25	0.21	0.20-0.22	2.0	1	Erosion of natural deposits, additives which promote strong teeth, discharges from fertilizers and aluminum factories
Nitrate	8/5/25 12/30/25	0.94	0.92-0.97	10	10	Runoff and leaching from fertilizer, septic tanks, and sewage: erosion of natural deposits
Gross Alpha Particle (pC/L)	9/10/24	1.17	0.717-1.62	15	0	Erosion of natural deposits
TTHMs Total Trihalomethanes (ppb)	8/1/23	2.59		80	N.A.	Byproduct of drinking water disinfection
HAA% (Sum of 5 Haloacetic) Acids (ug/l)	8/1/23	1.5		60		Byproduct of drinking water disinfection

Table 5. Detection of Contaminants with a Secondary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Chloride	8/1/23- 10/21/25	92	90-94	500	N.A.	Leaching from natural deposits; seawater intrusion
MBAS(ppb)	12/22/19	160		500		Municipal and industrial waste discharges
Specific Conductance	8/1/23 10/1/22	828	739-993]	1000	N.A.	Substance that form ions when in water; seawater influences
Sulfate (ppm)	8/1/23 10-21-25	51	49- 54	500	N.A.	Runoff/leaching from natural deposits; seawater influences
Turbidity (NTU)	8/1/23 2/11/25	0.40	0.34-0.45	5.0	N/A	Soil Runoff
Total Dissolved Solids (TDS)	8/1/23	389	358-444	1000	N/A	Runoff; leaching from natural deposits

Table 6. Detection of Unregulated Contaminants

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects
Vanadium	6/19/14	3.25	3.1-3.3	50	Babies of some pregnant women who drink water containing vanadium in excess of the notification level may have a risk of developmental effects based on studies in laboratory animals.

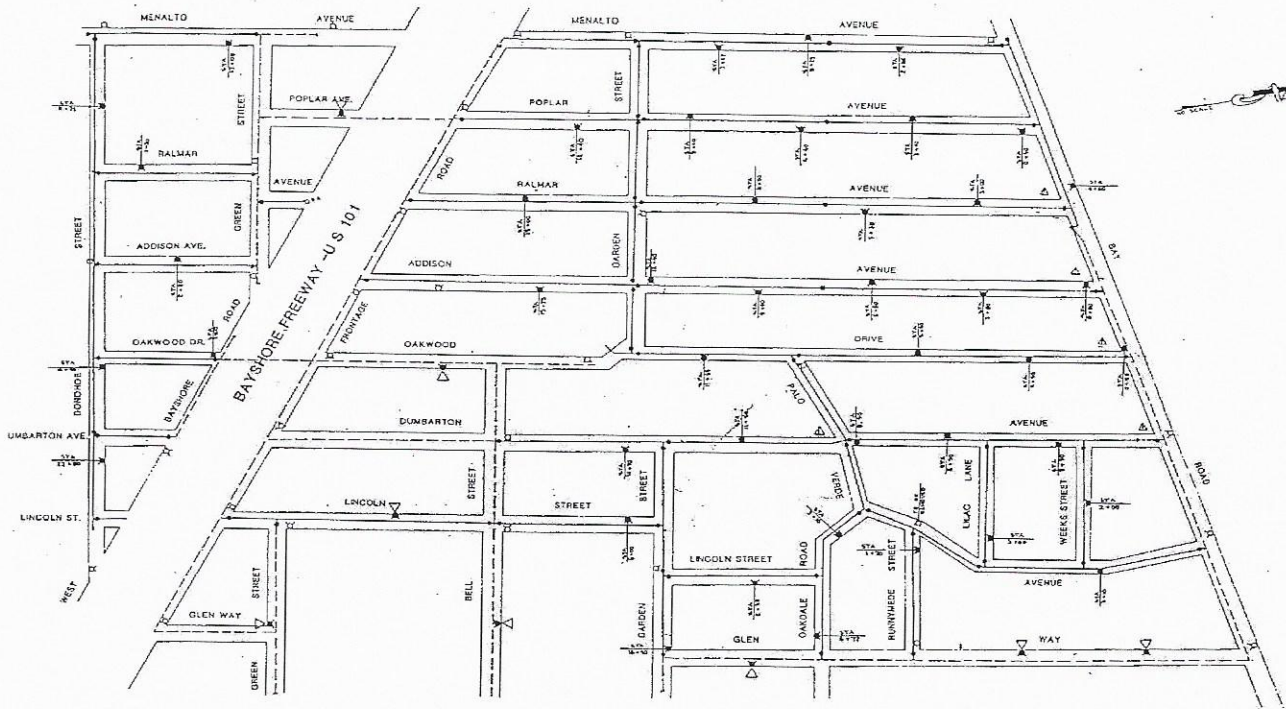
Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Palo Alto Park Mutual Water Company is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact the Palo Alto Park Mutual Water Company, 650-322-6093. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

SERVICE AREA



MAP OF THE PALO ALTO PARK MUTUAL WATER COMPANY'S SERVICE AREAS

Palo Alto Park Mutual Water Company

2190 Addison Avenue
 East Palo Alto, CA 94303
www.PAPMWC.org

Community Water Service Since 1924
Servicio de Agua a la Comunidad Desde 1924

BOARD OF DIRECTORS / MESA DIRECTIVA

FIDEL ALAS, President
 SHARIFA WILSON, Vice President
 NIAMBI LINCOLN, Treasurer
 MARIA HERNANDEZ, Board Member
 BARBARA JACOBS, Board Member
 ALBERTA MITCHELL, Secretary

Palo Alto Park Mutual Water Company (PAPMWC) is Not a Metered System

“Water—Our Most Precious Resource”
 “Agua—Nuestro Recurso Más Valioso”

STATEMENTS: All Accounts, Sorted: Location
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Zip Code	City	Count	Total
22206	ARLINGTON	1	1
53203	MILWAUKEE	1	2
84323	LOGAN	2	4
90066	LOS ANGELES	1	5
91910	CHULA VISTA	1	6
93635	LOS BANOS	1	7
94002	BELMONT	1	8
94010	BURLINGAME	1	9
94019	HALF MOON BAY	1	10
94022	LOS ALTOS	2	12
94025	MENLO PARK	11	23
94027	ATHERTON	2	25
94061	REDWOOD CITY	2	27
94062	REDWOOD CITY	3	30
94063	REDWOOD CITY	3	33
94064	REDWOOD CITY	2	35
94065	REDWOOD CITY	1	36
94066	SAN BRUNO	1	37
94080	SOUTH SAN FRANCISCO	1	38
94086	SUNNYVALE	1	39
94087	SUNNYVALE	1	40
94089	SUNNYVALE	1	41
94104	SAN FRANCISCO	1	42
94110	SAN FRANCISCO	1	43
94112	SAN FRANCISCO	1	44
94115	SAN FRANCISCO	1	45
94132	SAN FRANCISCO	3	48
94142	SAN FRANCISCO	1	49
94302	PALO ALTO	3	52
94303	EAST PALO ALTO	504	556
94306	EAST PALO ALTO	2	558
94403	SAN MATEO	2	560
94502	ALAMEDA	1	561
94506	DANVILLE	1	562
94533	FAIRFIELD	1	563
94535	FAIRFIELD	1	564
94537	FREMONT	1	565
94539	FREMONT	1	566
94541	HAYWARD	1	567
94545	HAYWARD	1	568
94547	HERCULES	1	569
94550	NEWARK	2	571
94560	NEWARK	6	577
94583	SAN RAMON	1	578
94587	UNION CITY	1	579
94605	OAKLAND	1	580
95009	CAMPBELL	3	583
95033	LOS GATOS	1	584

RUN DATE: 6/11/2026

PALO ALTO PARK MUTUAL WATER COMPANY
ZIP COUNT REPORT

PAGE NO:
BY: NKL

STATEMENTS: All Accounts, Sorted: Location
Printed: 06/11/2026 18:41

Zip Code	City	Count	Total
95052	SANTA CLARA	1	585
95111	SAN JOSE	1	586
95116	SAN JOSE	2	588
95119	SAN JOSE	1	589
95123	SAN JOSE	1	590
95127	SAN JOSE	1	591
95129	SAN JOSE	1	592
95348	MERCED	1	593
95376	TRACY	1	594
95377	TRACY	2	596
95667	PLACERVILLE	1	597
96734	KAILUA	1	598
96797	WAIPAHU	1	599

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