THE WELL OF LIFE

The Newsletter of the Palo Alto Park Mutual Water Company

SPRING/SUMMER 2022

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(Spanish version available upon request)

Honoring Cheryl Cooper



DECEMBER 21, 1949

APRIL 18, 2022

This 49th edition of "The Well of Life" newsletter is dedicated in memory of Cheryl Cooper. To God be the Glory. We believe that our God has received you in the place that He prepared for you from the beginning of time and that you are now resting in His care. Amen. We truly believe that we will see you again, in Almighty God our Heavenly Father's time. The Holy Bible says in 2 Corinthians 4:7-18: 7. But we have this treasure in earthen vessels, that the excellency of the power may be of God, and not of us. 8. We are troubled on every side, yet not distressed; we are perplexed, but not in despair, 9. Persecuted, but not forsaken; cast down, but not destroyed. 10. Always bearing about in the body the dying of the Lord Jesus, that the life also of Jesus might be made manifest in our body. 11. For we which live are always delivered unto death for Jesus' sake, that the life also of Jesus might be made manifest in our mortal flesh. 12. So then death worketh in us, but life in you, 13. We having the same spirit of faith, according as it is written, I believed, and therefore have I spoken: Ps. 116.10 we also believe, and therefore speak. 14. Knowing

Cheryl and her daughter Wendi

that He which raised up the Lord Jesus shall raise up us also by Jesus, and shall present us with you. 15. For all things are for your sakes, that the abundant grace might through the thanksgiving of many redound to the glory of God. 16. For which cause we faint not; but though our outward man perish, yet the inward man is renewed day by day. 17. For our light affliction, which is but for a moment, worketh for us a far more exceeding and eternal weight of glory; 18. while we look not at the things which are seen, but at the things which are not seen: for the things which are seen are temporal; but the things which are not seen are eternal, TO THE FAMILY WE OFFER OUR SINCERE SYMPATHY AND LOVE, WE MOURN WITH YOU AND ARE HERE FOR YOU. The Holy Bible reminds us in Isaiah 35:10 that earth has no sorrow that heaven cannot heal. And in Psalm 119:89, Forever, O LORD, thy word is settled in heaven. Rest on my sister, you are so missed, we will never forget you. We will always remember you and your faithfulness. You were a faithful believer in our Lord and Savior Christ Jesus.

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Welcome



TO NEW MEMBERS (SHAREHOLDERS) AND CONSUMERS WELCOME

From the Board of Directors of Palo Alto Park Mutual Water Company (PAPMWC), we are extending to you a special welcome, while sharing some important information with you, our members, at the same time. You are welcome!!! If you have received this newsletter, then you are either an existing member or a new member, which means that you recently purchased a property within the PAPMWC boundaries or already own one. (Shareholders was the old title of property owners under the old bylaws; the new title for owners under the new restated bylaws is Member.)

The map on the back cover of this newsletter shows our service boundary area. One becomes a Member with the purchase of a property in our service area; developed or not, you are a Member.

We are a nonprofit mutual benefit corporation, under the laws of the State of California. Being one of the many owners entitles you to participate in the decision-making for this company via voting at an annual meeting or special meeting. You also can serve as an officer by being elected to the Board of Directors. (The Company is governed by a five-member elected Board of Directors on a rotating basis.) The number of Member interest/ shares that you have (to vote) is determined by the size of your property and how many properties you own. (Each Member interest/share is equal to how many properties you own within the service area by 2,500 square feet of property owned equaling 1 Member interest. The billing of assessment depends on the size and the use (i.e., extra units). For further information on assessment/billing, please check the bylaws and rate schedule. (These Member interests/shares are without par or nominal value; therefore, the member interests/ shares pay no dividend.) Palo Alto Park Mutual Water Company is not a public utility; rather, a quasi-public utility. Our bylaws prohibit the sale of water to anyone other than Members. Our company operates strictly from revenues received from monthly water assessments (i.e., water bills).

Our Community WE ARE SO CONCERNED ABOUT OUR COMMUNITY APPEARANCE AND SAFETY

We implore every resident to take an active role in keeping The Palo Alto Park Mutual Water Company service area clean and safe. We can do this! There are stop signs throughout our service area. Please be careful; many drivers drive through them as if they were not there, and some speed up. Please show that you care. Call the police about this condition, please, before someone gets hurt. Also, we have a street sweeper service in our area; the date and time are clearly posted throughout the city. Let us all honor this service by moving our cars, etc. before the street sweeper comes down our street; if possible, the night before. This will greatly cut down on the amount of dust that comes into our homes from cars traveling on our streets. Please take note that the streets in our service area belong to the Palo Alto Park Mutual Water Company.

People walk their dogs, which is good, but sometimes they allow their dogs to poop in the middle of the sidewalk. Please take notice that parents of small children walk on these same sidewalks as well as individuals going to the neighborhood store or laundromat and must dodge the poop or step in it or walk in the streets where automobiles are traveling. This is not safe and this is not right.

I have viewed individuals allowing this to happen and have talked with some individuals about this practice. I have been shown poop bags, and I have noticed poop bags tossed in or under a bush. We make the following suggestion: Please let your dog poop at home in one spot, if you have a yard, then pick it up and properly toss it. Then walk your dog without causing a problem for others.

The tossing of unwanted items on the side of the streets or in front of fire hydrants or on the corners is not acceptable. Recology of San Mateo County offers each property owner two (2) date options each year for bulky item trash cleanup pickup for free. The number for this service is 650-595-3900. This is not to discourage individuals from putting out items that others may be able to use. On items you set outside your property to give away, please place a label

on what you put to say "FREE," which is a good idea. But after one (1) week, if what you put out is still there, please save it for your big cleanup day, or call one of the used stores (e.g., Goodwill Industries or the Salvation Army).

Above all, please do your part. Do not be ashamed to pick up trash on your street; we all appreciate that. We give you the "BLUE THUMB SALUTE" and a big thank you!!!



Working for You, Quality on Tap

Our commitment to providing you quality on TAP and great service we do even while in the COVID-19 pandemic. Our main concern was yours and our safety. Why? Because we all matter. The federal government and the State of California made funding available to water utilities to cover unpaid water bills that accrued between March 2020 and June 2021.

To assist our community, Palo Alto Park Mutual Water Company applied for that financial assistance and was fortunate enough to receive that funding. As a result of the Company's efforts, eligible customers received credits to help alleviate some of the financial hardship so many of us are facing. We were very successful in this. Many received funds to alleviate their outstanding due balances or lower them. We do give thanks to God, for He alone is so worthy.

Honorable Nancy Pelosi, Special Letter

This is a copy of a letter from Honorable Nancy Pelosi, Speaker of the House of Representatives. We here at Palo Alto Park Mutual Water Company wholeheartedly concur with the Speaker.

Dear Friend,

As we mark the glory of the holy season, I am writing to thank you for the opportunity you have given us to address some of the challenges that face our country. We do so with particular solemnity in the face of tragedy and suffering in our nation and the world.

Our nation will soon mark one million lives lost to the COVID-19 pandemic: a heart-wrenching, once-

unthinkable milestone. Congress and the Country mourn with every family who has lost a loved one. Under President Biden's leadership, our nation is on the mend. As we continue a strong recovery, the trauma and loss of the last two years weigh on our hearts. May we use this season of holy days to continue to make progress toward healing, with a special emphasis on improving mental health.

Tragically, during this sacred and peaceful season, our brothers and sisters in Ukraine remain under cruel and callous assault. Sadly, we have seen the lasting scars of war that have devastated nations around the globe — and our hearts break for the generations of Ukrainians who will never be the same. Let us continue to pray for the Ukrainian people, saluting their courage and helping them as they fight to protect democracy.

Amid the darkness, the spirit of Easter, Passover, and Ramadan teaches us that between faith and charity, we find hope. Today, we find hope in the indomitable spirit and unwavering goodness of the American people: who, throughout our nation's history, have shown that together we can solve any challenge, defeat any threat, overcome any adversity. May these sacred holidays renew our inspiration to vanquish anguish and despair, deliver For The People, and build a brighter future for all of our children.

Thank you again and again for your friendship.

May God bless you and your family during this glorious season and may God continue to bless America.

NANCY PELOSI

Covid-19: A Heartfelt Sympathy

We feel your pain and suffering due to the pandemic of COVID-19's devastating effects on many in our service area. We, the Board and staff of the Palo Alto Park Mutual Water company (PAPMWC), have and will continue to lift you up in our prayers to Almighty God our heavenly Father, that He would comfort you and your loved ones as only He can.

We just want you to know that we truly care about you and are concerned about your welfare and safety. We are here to serve the consumers as best we can. We are praying that all of our lives will resume with some sort

of normality very soon. We ask that you please stay safe.

97 YEARS OF SERVICE TO THIS COMMUNITY, "QUALITY ON TAP"

We must say thanks to God Almighty and congratulations to Palo Alto Park Mutual Water Company for weathering the many storms while providing "Quality on Tap" for the past 97 years. You, our consumers, are a very important part of this historical point; without you, it would have been impossible. We give each of you," A BLUE THUMB SALUTE"; you, our consumers, are a vital part of this great occasion. We are trusting and believing in God to keep this Company growing and moving forward each year that comes.

We invite you to help plan for this historical event. Let's come together and plan a great celebration for 98 years. Please share your views. You can write them out and submit them to the office. We welcome you and look forward to a great celebration of "98 years".

WE ARE IN A DROUGHT; EVERY DROP OF WATER IS PRECIOUS!!!

We are not a metered system. THEREFORE, WE STRESS CONSERVING THIS VERY SPECIAL PRECIOUS GOD-GIVEN RESOURCE—WATER! We ask you to please assist us in promptly repairing all leaks and using your water very wisely and keeping your water assessments (i.e., water bill) current.

THIS DROUGHT IS VERY SERIOUS, and our yearly rain has not returned to normal. We are looking at the snowpack with some hope. Something that we can all do is to PRAY for the rain to come.

Earthquake Awareness ARE YOU READY FOR THE BIG ONE? EARTHQUAKE

On the 18th day of April in 1906, the big earthquake—without giving notice—hit San Francisco; the city was not ready. We have asked this question many times; are we ready? Because the Board of Directors feels so strong about your preparedness for any disaster, they have—in the past and at every annual meeting—offered time and information on this vital need. We feel you should give it your utmost attention. Why, you may ask. Because what and how you prepare for a disaster before it occurs could save you and your family's lives.

Please remember you are the main one in charge of you and your family's well-being.

Flushing Our System

True, we are in a drought, and all must conserve this God-given resource. We must flush to ensure that we send Quality on Tap to our residents. The reason wethe Palo Alto Park Mutual Water Company-flush the distribution system is to clean the water mains. "Flushing" is the term used in water treatment that describes this process of cleaning the water mains. Flushing removes sedimentation from water mains and is performed by opening fire hydrants and allowing water to flow through the hydrant at a very high velocity. This process helps maintain the water quality in the PAPMWC distribution system. Currently, we are flushing-on a routine basis four times a yearespecially the dead-end water mains. However, some situations occur that may require additional flushing (e.g., a water main or lateral break). Not flushing at dead-ends or low-flow areas could create a condition for the presence of coliform bacteria to form. To ensure that our distribution system is free of bacteria, samples are collected weekly. These samples are taken to a State Certified Lab for analysis and the results are then reported to the State monthly as well as to you, our consumers, once a year in the Consumer Confidence Report (CCR) attached to this newsletter.

After flushing, you will probably notice that the water has a brownish color; nevertheless, the water is safe. We ask that you allow the water to run from your hose bib or at a faucet for a few minutes until the water runs clear. We are serving you "QUALITY ON TAP". Should you have any questions or concerns, please call 650-322-6903.

CERTIFIED WATER TREATMENT OPERATOR (T) & DISTRIBUTION OPERATORS (D)

Katherine J. P. Loudd, Grade T II/D II
Jabari Loudd, Grade T II/D II
Bryan Lincoln, Grade T I/D II
Michael Ward, Grade D I
Niambi Lincoln, Grade D II

!!!VOTE!!!

PLEASE REMEMBER TO VOTE! IT IS YOUR DUTY AND PRIVILEGE!

2021 Consumer Confidence Report

Water System Information

Water System Name: Palo Alto Park Mutual Water Company

Report Date: March 31, 2022

Type of Water Source(s) in Use: Groundwater

Name and General Location of Source(s): San Mateo Plan Groundwater Basin, 2190 Addison Avenue, East Palo Alto, CA 94303. There are 5 wells (#2, #3, #5, #6, and #7). #2 and #7 were offline all of 2021 and #3 was taken offline in September (see explanation at end of Table 5). A new replacement well is planned for 2022.

Drinking Water Source Assessment Information: The Source Water Assessment was prepared on February 1, 2021, and is available on the Company's website: https://www.papmwc.org/

Time and Place of Regularly Scheduled Board Meetings for Public Participation: The Annual Board meeting was held on 18 December 2021. It is regularly held in December of each year. Regularly scheduled Board meetings are held every 3rd Thursday at 4:00 p.m. at 2190 Addison Avenue, East Palo Alto, CA 94303.

For more information, contact Mrs. Niambi K. V. Lincoln, MBA at 650-322-6903.

About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 through December 31, 2021 and may include earlier monitoring data.

Importance of This Report Statement in Spanish

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Palo Alto Park Mutual Wáter Company a [650-322-6903] para asistirlo en español.

Terms Used in This Report

| Term | Definition | | | | | |
|--------------------|---|--|--|--|--|--|
| Level 1 Assessment | A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system. | | | | | |
| Level 2 Assessment | A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions. | | | | | |

| Term | Definition |
|--|---|
| Maximum Contaminant Level (MCL) | The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water. |
| Maximum Contaminant Level Goal (MCLG) | The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA). |
| Maximum Residual Disinfectant Level (MRDL) | The highest level of disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for the control of microbial contaminants. |
| Maximum Residual Disinfectant Level Goal (MRDLG) | The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. |
| Primary Drinking Water Standard (PDWS) | MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements. |
| Public Health Goal (PHG) | The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency. |
| Regulatory Action Level (AL) | The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow. |
| Secondary Drinking Water Standard (SDWS) | MCLs for contaminants that affect the taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect health at the MCL levels. |
| Treatment Technique (TT) | A required process intended to reduce the level of a contaminant in drinking water. |
| Variances and Exemptions | Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions. |
| ND | Not detectable at the testing limit. |
| ppm | parts per million or milligrams per liter (mg/L) |
| ppb | parts per billion or micrograms per liter (µg/L) |
| ppt | parts per trillion or nanograms per liter (ng/L) |
| ppq | parts per quadrillion or picogram per liter (pg/L) |
| pCi/L | picocuries per liter (a measure of radiation) |

Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it

dissolves naturally occurring minerals—and, in some cases, radioactive material—and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include the following:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems.
- Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production and mining activities.

Regulation of Drinking Water and Bottled Water Quality

To ensure tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amounts of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protections for public health.

About Your Drinking Water Quality

Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Table 1.A. Compliance with Total Coliform MCL between January 1, 2021 and June 30, 2021

(inclusive)

| Microbiological Contaminants | Highest No. of Detections | No. of Months in Violation | MCL | MCLG | Typical Source of Bacteria |
|--------------------------------------|---------------------------------|----------------------------------|-------------------------------|------|--------------------------------------|
| Total Coliform Bacteria | 0 | 0 | 1 positive monthly sample (a) | 0 & | Naturally present in the environment |
| Fecal Coliform and <i>E. coli</i> | 0 | 0 | 0 | None | Human and animal fecal waste |

Table 2. Sampling Results Showing the Detection of Lead and Copper

Complete if lead or copper is detected in the last sample set.

| Lead and Copper | Sample Date | No. of Samples Collected | 90 th Percentile Level Detected | No. Sites Exceeding AL | AL . | PHG | No. of Schools Requesting Lead Sampling | Typical Source of Contaminant |
|--------------------|-------------------|--------------------------------|--|------------------------------|------|-----|---|--|
| Lead (ppb) | June-July 2020 | 10 | ND | None | 15 | 0.2 | 0 | Internal corrosion of household water plumbing systems, discharges from industrial manufacturers, erosion of natural deposits |
| Copper (ppm) | June-July 2020 | 10 | 0.19 | None | 1.3 | 0.3 | Not applicable | Internal corrosion of household plumbing systems, erosion of natural deposits, leaching from wood preservatives |

Table 3. Sampling Results for Sodium and Hardness

| Chemical or Constituent (and Reporting Units) | Sample Date | Level Detected | Range of Detections | MCL | PHG (MCLG) | Typical Source of Contaminant |
|---|-------------|-------------------|------------------------|------|---------------|--|
| Sodium (ppm) | 6/8/21 | 110 | 110 | None | None | Salt is present in the water and is generally naturally occurring |
| Hardness (ppm) | 8/8/21 | 156 | 156 | None | None | Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring |

Table 4. Detection of Contaminants with a Primary Drinking Water Standard

| Chemical or Constituent (and | Sample Date | Level Detected | Range of Detections | MCL [MRDL] | PHG (MCLG) [MRDLG] | Typical Source of Contaminant |
|---|----------------------------|-------------------|---------------------|---------------|--------------------------|--|
| Reporting Units) Aluminum (ppb) (see explanation at end of Table 5) | 10/12/21 | 5200 | 5200 | 1000 | 600 | Erosion of natural deposits, residue from some surface water treatment processes |
| Fluoride (ppm) | 6/18/19 | 0.19 | 0.18-0.22 | 2.0 | 1 | Erosion of natural deposits, additives that promote strong teeth, discharges from fertilizers and aluminum factories |
| Nitrate (ppm) | 6/8/21 8/9/21 9/7/21 | 0.975 | 0.97-0.98 | 10 | 10 | Runoff and leaching from fertilizer, septic tanks, and sewage; erosion of natural deposits |
| Gross Alpha Particle Activity (pCl/L) | 8/22/17 | 4.57 | 4.57 | 15 | 0 | Erosion of natural deposits |
| TTHMs (Total Trihalomethanes) (ppb) | 8/4/20 | 2.7 | 2.7 | 80 | N/A | |

Table 5. Detection of Contaminants with a Secondary Drinking Water Standard

| Chemical or Constituent (and Reporting units) | Sample Date | Level Detected | Range of Detections | SMCL | PHG (MCLG) | Typical Source of Contaminant |
|---|-------------|-------------------|------------------------|------|---------------|--|
| Chloride (ppm) | 6/8/21 | 99 | 99 | 500 | N/A | Runoff/leaching from natural deposits; seawater intrusion |
| MBAS (ppb) | 12/22/19 | 160 | 160 | 500 | | Municipal and industrial waste discharges |

| Iron (ppb) (see explanation at end of Table 5) | 45 samples in 2021 | 1100 | ND-1100 | 300 | N/A | Leaching from natural deposits; industrial wastes |
|--|--------------------------|------|---------|------|-----|--|
| Manganese (ppb) (see explanation at end of Table 5) | samples in 2021 | 180 | ND-180 | 50 | N/A | Leaching from natural deposits |
| Odor-Threshold | 6/8/21 | 0 | 0 | | 3 | Naturally occurring organic material |
| Specific Conductance | 8/4/20 | 667 | 667 | 1000 | N/A | Substances that form ions when in water; seawater influence |
| Sulfate (ppm) | 6/8/21 | 44 | 44 | 500 | N/A | Runoff/leaching from natural deposits; seawater influence |
| Turbidity (NTU) | 8/4/20 | 2.2 | 0.42-5 | 5.0 | N/A | Soil runoff |
| Total Dissolved Solids (TDS) (ppm) | 6/8/21 | 434 | 434 | 1000 | N/A | Runoff; leaching from natural deposits |

Well 3 was drilled in 1935. After 87 years in service, the casing for this well failed in September 2021. We immediately took Well 3 offline and reported this failure to the State Water Resources Control Board, Division of Drinking Water (DDW). In October 2021, we took a water sample from the well and these results were reported to the DDW. The Level Detected exceeded the MCL and SCML; however, this low-quality water was <u>NEVER</u> delivered to our customers.

We routinely monitor for the level of iron and manganese in the water delivered to our customers. We took more than 40 samples from the discharge of our water tank in 2021 and had them analyzed for iron and manganese. In all cases, the results came back as Non-Detect (ND).

We monitor for aluminum every three years. Going back to 2013, the results for aluminum were less than the SCML (200 ppb).

The October results for aluminum, iron, and manganese are <u>NOT</u> representative of the water delivered to our customers. However, we have been directed by engineers from the DDW to include these results. Therefore, these nonrepresentative results are included. We are in the process of drilling a replacement well which will be online in 2022.

Table 6. Detection of Unregulated Contaminants

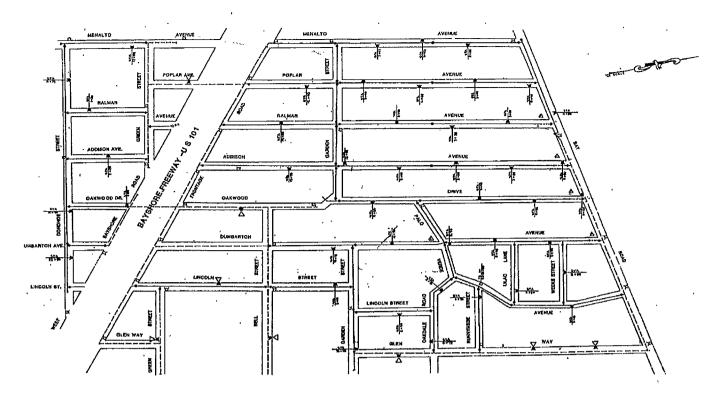
| Chemical or Constituent (and Reporting Units) | Sample Date | Level Detected | Range of Detections | Notification Level | Health Effects |
|---|----------------|-------------------|---------------------|-----------------------|--|
| Vanadium | 6/19/14 | 3.25 | 3.1-3.3 | 50 | The babies of some pregnant women who drink water containing vanadium in excess of the notification level may have an increased risk of developmental effects based on studies in laboratory animals |

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Palo Alto Park Mutual Water Company is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [Optional: If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at http://www.epa.gov/lead.



MAP OF THE PALO ALTO PARK MUTUAL WATER COMPANY'S SERVICE AREAS

Palt - xivy - min ivinitian viater Company

2190 Addison Avenue
East Palo Alto, CA 94303

www.PAPMWC.org

Community Water Service Since 1924
Servicio de Agua a la Comunidad Desde 1924

BOARD OF DIRECTORS / MESA DIRECTIVA

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Eric Lacy, P.E. ,District Engineer
State Water Resources Control Board
Division of Drinking Water
850 Marina Bay Parkway
Building P, 2nd Floor
Richmond, CA 94804

Palo Alto Park Mutual Water Company (PAPMWC) is Not a Metered System

"Water—Our Most Precious Resource" "Agua—Nuestro Recurso Más Valioso"