

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Menlo Park – Menlo Park Municipal Water
Water System Number:	CA4110017

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 23, 2025 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Scott Jaw	Title: Associate Engineer
Signature:	Date: 9/29/2025
Phone number: 650-330-6694	Email: scjaw@menlopark.gov

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used). We mailed a postcard (see Attachment A) to all service and mailing addresses within our service area. The postcards informed consumers that the 2024 CCR is available online in English and Spanish and contained a direct URL link to the report.
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <https://menlopark.gov/waterquality>
 - Mailing the CCR to postal patrons within the service area (zip code 94025)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (City Hall, Library)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (see Attachment B)
- Electronic announcement of CCR availability via social media outlets (Instagram, Facebook, Nextdoor)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (see Attachment A).
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Menlo Park mailed a postcard on June 23, 2025 as notification that the CCR is available. The postcard contained a direct URL to the CCR on the City's website.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Attachment A

IMPORTANT NOTICE
AVISO IMPORTANTE

City of Menlo Park
701 Laurel St.
Menlo Park, CA 94025



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2024 WATER QUALITY REPORT NOW AVAILABLE **EL INFORME DE CALIDAD DEL AGUA DE 2024 YA ESTÁ DISPONIBLE**

The 2024 Water Quality Report is now available to view online at menlopark.gov/waterquality. Please reach out to water@menlopark.gov to request a physical copy.

El Informe de Calidad del Agua de 2024 ya está disponible en línea en menlopark.gov/waterquality. Para solicitar una copia impresa, contactenos a water@menlopark.gov.

2024 WATER QUALITY REPORT OVERVIEW

RESUMEN DEL INFORME DE CALIDAD DEL AGUA DE 2024



OVERVIEW

Menlo Park Municipal Water (MPMW) sources its drinking water from the Hetch Hetchy Regional Water System, operated by the San Francisco Public Utilities Commission (SFPUC). This system serves over 2 million Bay Area residents with high-quality water primarily sourced from Sierra Nevada Mountain snowmelt. The water is treated to meet all federal and state standards for safety and quality.

SFPUC enforces a comprehensive watershed protection program to reduce contamination risks. MPMW purchases this water and supplies it to 4,400 service connections in Menlo Park's Upper and Lower Zones. The water system is routinely tested for bacteria, chlorine, lead, copper and disinfection by-products. Weekly sampling ensures compliance with health standards set by the United States Environmental Protection Agency and the State of California. Review the 2024 Water Quality Report for a full list of contaminants and their concentrations.

Note: MPMW monitors water quality up to the water meter. Once water passes through the meter and enters private property, quality may be impacted by internal plumbing. The property owner is responsible for maintenance and testing beyond the meter.

RESUMEN

Menlo Park Municipal Water (MPMW) obtiene el agua potable del Sistema Regional de Agua Hetch Hetchy, operado por la Comisión de Servicios Públicos de San Francisco (SFPUC por sus siglas en inglés). Este sistema abastece a más de 2 millones de residentes del Área de la Bahía con agua de alta calidad procedente, en su mayoría, del deshielo de las montañas de Sierra Nevada. El agua es tratada para así cumplir con todas las normas federales y estatales de seguridad y calidad.

La SFPUC aplica un programa integral de protección de cuencas hidrográficas para reducir los riesgos de contaminación. MPMW compra esta agua y la suministra a 4400 conexiones de servicio en las zonas altas y bajas de Menlo Park. El sistema de agua se analiza periódicamente para detectar bacterias, cloro, plomo, cobre y subproductos de la desinfección. El muestreo semanal garantiza el cumplimiento de las normas sanitarias establecidas por la Agencia de Protección Ambiental de los Estados Unidos y el estado de California. Consulte el informe sobre la calidad del agua de 2024 para obtener una lista completa de los contaminantes y sus concentraciones.

Nota: MPMW supervisa la calidad del agua hasta el contador. Una vez que el agua pasa por el contador y entra en la propiedad privada, la calidad puede verse afectada por las tuberías internas. El propietario es responsable del mantenimiento y las pruebas más allá del contador.

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FOR MORE INFORMATION

- Visit menlopark.gov/waterquality
- Email water@menlopark.gov
- Call 650-330-6750

PARA MÁS INFORMACIÓN

- Visite menlopark.gov/waterquality
- Envíe un correo electrónico a water@menlopark.gov
- Llame al 650-330-6750



Attachment B



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Home / Menlo Park Municipal Water releases 2024 Annual Water Quality Report

Menlo Park Municipal Water releases 2024 Annual Water Quality Report

Published on June 30, 2025

Menlo Park Municipal Water (MPMW) is committed to providing its customers with a safe and reliable supply of high-quality drinking water that meets federal and state standards. Every June, the City of Menlo Park publishes a water quality report, also known as a Consumer Confidence Report, for MPMW customers.

The Annual Water Quality Report summarizes water quality sampling results from the 2024 calendar year and other important information related to drought restrictions, water conservation programs and water pollution prevention.



View the Annual Water Quality Report digitally in [English](#) (PDF, 4MB) and [Spanish](#) (PDF, 4MB) on [the City's water quality webpage](#). To request a paper copy of the English or Spanish version of the report, email the City at water@menlopark.gov or call 650-330-6750.

For more information, visit the MPMW webpage at menlopark.gov/water.

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