

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Menlo Park – Menlo Park Municipal Water
Water System Number:	CA4110017

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 26, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Scott Jaw	Title: Associate Engineer
Signature:	Date: 9/10/2024
Phone number: 650-330-6694	Email: scjaw@menlopark.gov

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used). We mailed a postcard (see Attachment A) to all service and mailing addresses within our service area. The postcards informed consumers that the 2023 CCR is available online in English and Spanish and contained a direct URL link to the report.
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <https://menlopark.gov/waterquality>
 - Mailing the CCR to postal patrons within the service area (zip code 94025)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (City Hall, Library)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (see Attachment B)
- Electronic announcement of CCR availability via social media outlets (Instagram, Facebook, Nextdoor)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (see Attachment A).
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Menlo Park mailed a postcard on June 26, 2024 as notification that the CCR is available. The postcard contained a direct URL to the CCR on the City's website.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



WATER QUALITY REPORT NOW AVAILABLE

Creating a **safe** community

Menlo Park Municipal Water's Water Quality Report is now available



WHAT IS IN THE WATER QUALITY REPORT?

- Details about where our water comes from
- Summary of the 2023 water quality sampling results
- City water quality results compared to drinking water standards set by the US EPA and the State Water Resources Control Board
- Water rates and water conservation information
- Other important information about our water system



TO VIEW THE REPORT

- Visit menlopark.gov/waterquality

REQUEST A HARD COPY

- Email water@menlopark.gov
- Call 650-330-6750

Este informe contiene información muy importante sobre agua potable. Este informe está disponible en español: en menlopark.gov/waterquality o para una copia impresa llame al 650-330-6750.



City of Menlo Park
701 Laurel St.
Menlo Park CA 94025

IMPORTANT NOTICE **AVISO IMPORTANTE**

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Home / **Menlo Park Municipal Water releases 2023 Annual Water Quality Report**

Menlo Park Municipal Water releases 2023 Annual Water Quality Report

Published on July 01, 2024

Menlo Park Municipal Water is committed to providing its customers with a safe and reliable supply of high-quality drinking water that meets Federal and State standards. Every June, the City of Menlo Park publishes a water quality report, also known as a Consumer Confidence Report, for Menlo Park Municipal Water customers.

The Annual Water Quality Report summarizes water quality sampling results from the 2023 calendar year and other important information related to drought restrictions, water conservation programs and water pollution prevention.



View the Annual Water Quality Report digitally in [English](#) (PDF, 6MB) and [Spanish](#) (PDF, 6MB) from [the City's water quality webpage](#). To request a paper copy of the English or Spanish version of the report, email the City at water@menlopark.gov or call 650-330-6750.

For more information, visit [the Menlo Park Municipal Water webpage](#).

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