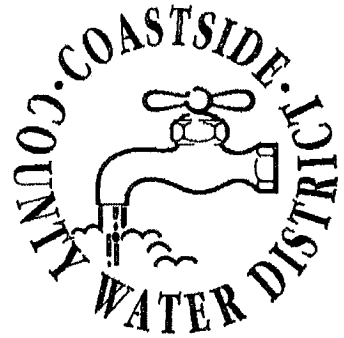


June 30, 2021

Mr. Eric L. Lacy, P.E.  
State of California Water Resources Control Board  
Division of Drinking Water – District 17 – Santa Clara  
850 Marina Bay Parkway, Building P, 2nd Floor  
Richmond, CA 94804-6403



Also Sent to: eric.lacy@waterboards.ca.gov

Re: 2020 Consumer Confidence Report Certification Form

Dear Mr. Lacy:

**JUL 26 2021**

Please find a copy of Coastside County Water District's Consumer Confidence Report (CCR) for calendar year 2020 enclosed, and a copy of the completed CCR certification form.

A postcard notifying the District's service area that the 2020 CCR is available was delivered by the U.S. Postal Service (Every Door Direct Mail) on June 23, 2021. In addition, customers with mailing addresses outside of the District's service area were mailed a postcard.

The 2020 CCR was posted on the District's website in both Spanish and English on June 18, 2021.

<http://www.coastsidewater.org/water-quality.html>

<http://www.coastsidewater.org/wqr>

<http://www.coastsidewater.org/wqr-spa>

If you have any questions regarding the report or distribution of the District's 2020 CCR, please do not hesitate to contact me.

Sincerely,

  
Mary Rogren  
General Manager

Enclosures: (1) CCR (Spanish and English), (2) Certification Form, (3) Image of Postcard  
(4) Image of E-Newsletter, (5) Social Media List with Images

## Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*


Water System Name:	<b>Coastside County Water District</b>
Water System Number:	<b>4110011</b>

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 23, 2021** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: **Mary Rogren**

Title: **General Manager**

Signature: 

Date: **6/30/2021**

Phone number: **(650) 726-4405**

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.coastsidewater.org/water-quality.html](http://www.coastsidewater.org/water-quality.html)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification (**postcard**) that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:

English: [www.coastsidewater.org/wqr](http://www.coastsidewater.org/wqr)

Spanish: [www.coastsidewater.org/wqr-spa](http://www.coastsidewater.org/wqr-spa)

- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

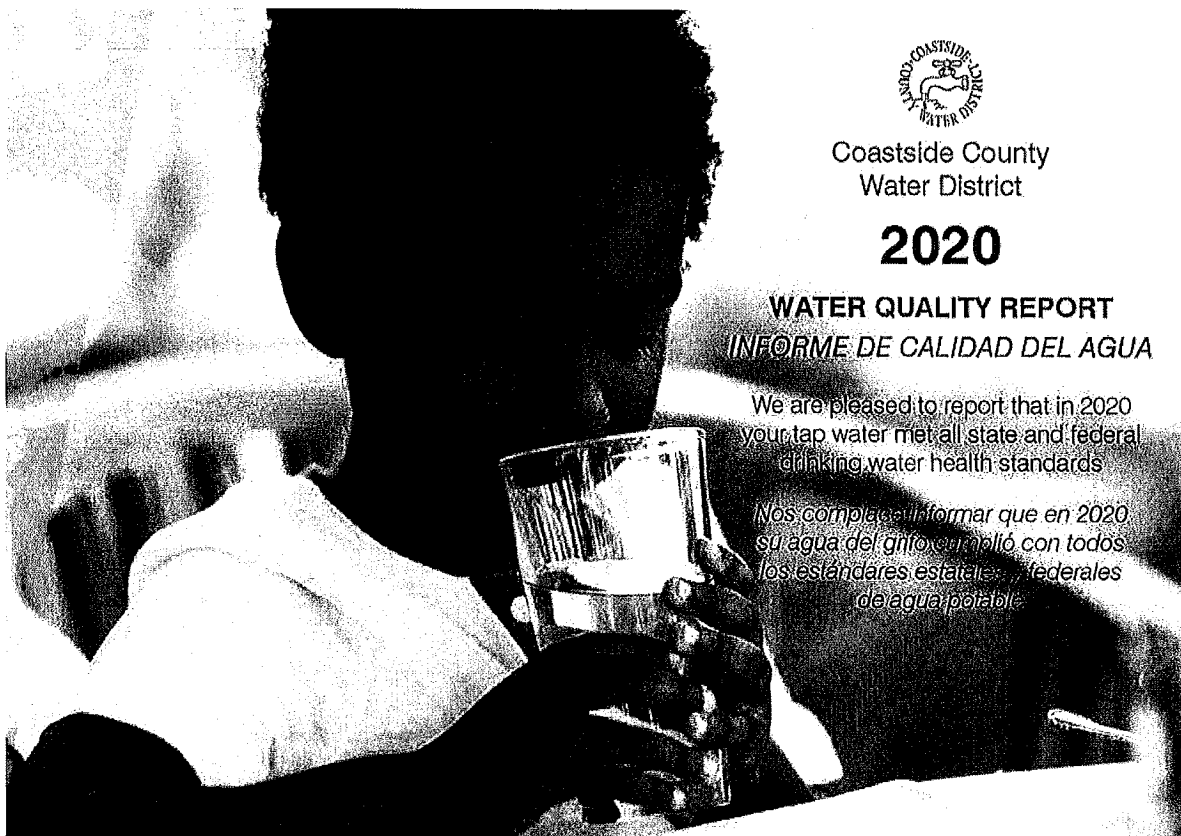
*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Coastside County Water District posted the 2020 Consumer Confidence Report on the District's website on June 18, 2021 and mailed out a postcard to all postal customers within our service area on June 23, 2021. In addition, the District mailed the postcard directly to customers with mailing addresses outside of the service area. The postcard provided a URL with a direct link to the CCR.

The District followed-up with outreach by using social media platforms and an electronic newsletter (email) to notify the community of the availability of the 2020 Consumer Confidence Report. The electronic newsletter included direct links to the Consumer Confidence Report.

As of the date of this certification, the District received seven requests that a printed copy be mailed to them.

POSTCARD



Coastside County Water District  
766 Main Street  
Half Moon Bay CA 94019-1025

View your 2020 Water Quality Report  
and learn more about your drinking water at  
<http://www.coastsidewater.org/wqr>

If you would like to receive a copy in  
the mail, please call (650) 726-4405


*This is important information about your drinking water.  
Translate it, or speak with someone who understands it.*

*Su 2020 Informe Anual de Calidad del Agua  
esta disponible para leer y aprender mas de  
su agua potable en  
<http://www.coastsidewater.org/wqr-spa>*

*Para recibir una copia en su correo,  
por favor llamar (650) 276-0128*

*Este informe contiene información muy importante sobre su agua  
para beber. Tradúzcelo o hable con alguien que lo entienda bien.  
Si lo gustaría recibir una copia de este reporte en Español, favor  
de llamar al Coastside County Water District, y le enviaremos una  
copia por correo.*

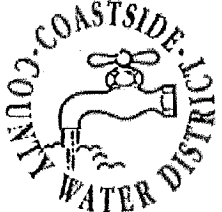
## ELECTRONIC NEWSLETTER




In 2020, your tap water met all state and federal drinking water health standards! Below are links to the English and Spanish versions of the annual water quality report.

[Water Quality Report - English](#)

[Water Quality Report - Spanish](#)



Coastside County Water District  
(650) 726-4405 | [coastsidewater.org](http://coastsidewater.org)



Coastside County Water District | 766 Main Street, Half Moon Bay, CA 94019

[Unsubscribe.cbrennan@coastsidewater.org](mailto:Unsubscribe.cbrennan@coastsidewater.org)

[Update Profile](#) | [About Constant Contact](#)

Sent by [cbrennan@coastsidewater.org](mailto:cbrennan@coastsidewater.org) in collaboration  
with

## FACEBOOK

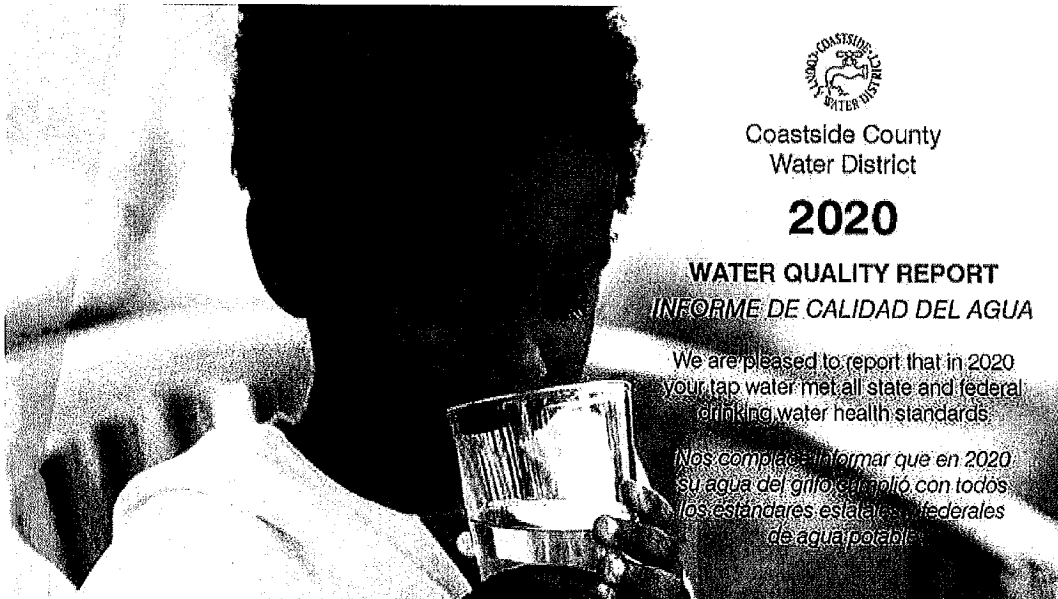


### Coastside County Water District

Published by Cathleen Brennan · Just now ·

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In 2020, your tap water met all state and federal drinking water health standards. To view the 2020 Annual Water Quality Report go to <https://www.coastsidewater.org/.../2020-Annual-Water...>



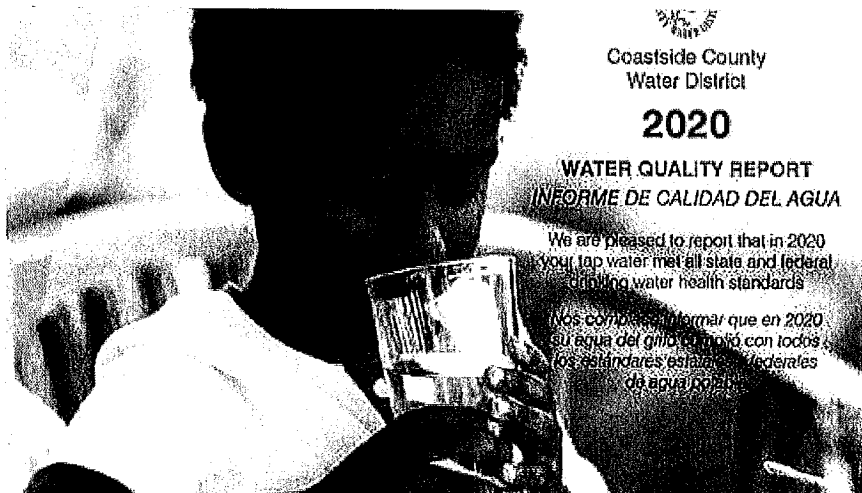
## TWITTER



### Coastside Water @CoastsideWater · 1s

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In 2020, customers of Coastside Water District received drinking water that met all state and federal drinking water health standards. [coastsidewater.org/reports\\_and\\_st...](https://www.coastsidewater.org/reports_and_st...)



# INSTAGRAM



*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*