

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Golden State Water Company – Los Osos
Water System Number:	CA4010017

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2023 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rocio Flores	Title: Water Quality Engineer
Signature:	Date:
Phone number: 626-250-1517	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.gswater.com/LosOsosCCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.gswater.com/LosOsosCCR
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.gswater.com/LosOsosCCR
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to use electronic delivery of the annual Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board – Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, B-3 printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Consumer Confidence Reports Available Now!



The Consumer Confidence Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2023 CCR mailed to your address or would like to speak with someone about the report, please call **1-800-999-4033** or email **waterquality@gswater.com**.

You can view your 2023 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse.

For more information, visit
gswater.com

- ✓ El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en ingles) le provee.
- ✓ El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable.
- ✓ Este informe contiene información importante acerca del origen y la calidad de su agua potable.



Si desea una copia en papel del CCR del 2023 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033** o por correo electrónico a **waterquality@gswater.com**.

Apple Valley North Water System
www.gswater.com/AppleValleyNorthCCR

Apple Valley South Water System
www.gswater.com/AppleValleySouthCCR

Arden Water System
www.gswater.com/ArdenCCR

Artesia Water System
www.gswater.com/ArtesiaCCR

Barstow Water System
www.gswater.com/BarstowCCR

Baypoint Water System
www.gswater.com/BaypointCCR

Bell-Bell Gardens Water System
www.gswater.com/BellBellGardensCCR

Calipatria Water System
www.gswater.com/CalipatriaCCR

Claremont Water System
www.gswater.com/ClaremontCCR

Clearlake Water System
www.gswater.com/ClearlakeCCR

Cordova Water System
www.gswater.com/CordovaCCR

Cowan Heights Water System
www.gswater.com/CowanHeightsCCR

Culver City Water System
www.gswater.com/CulverCityCCR

Cypress Ridge Water System
www.gswater.com/CypressRidgeCCR

Desert View Water System
www.gswater.com/DesertViewCCR

Edna Road Water System
www.gswater.com/EdnaRoadCCR

Florence-Graham Water System
www.gswater.com/FlorenceGrahamCCR

Hollydale Water System
www.gswater.com/HollydaleCCR

Lake Marie Water System
www.gswater.com/LakeMarieCCR

Los Osos Water System
www.gswater.com/LosOsosCCR

Lucerne Water System
www.gswater.com/LucerneCCR

Morongo Del Norte Water System
www.gswater.com/MorongoDelNorteCCR

Morongo Del Sur Water System
www.gswater.com/MorongoDelSurCCR

Nipomo Water System
www.gswater.com/NipomoCCR

Norwalk Water System
www.gswater.com/NorwalkCCR

Orcutt Water System
www.gswater.com/OrcuttCCR

Placentia-Yorba Linda Water System
www.gswater.com/Placentia-YorbaLindaCCR

Robbins Water System
www.gswater.com/RobbinsCCR

San Dimas Water System
www.gswater.com/SanDimasCCR

Simi Valley Water System
www.gswater.com/SimiValleyCCR

Sisquoc Water System
www.gswater.com/SisquocCCR

South Arcadia Water System
www.gswater.com/SouthArcadiaCCR

South San Gabriel Water System
www.gswater.com/SouthSanGabrielCCR

Southwest Water System
www.gswater.com/SouthwestCCR

Tanglewood Water System
www.gswater.com/TanglewoodCCR

West Orange County Water System
www.gswater.com/WestOrangeCountyCCR

Willowbrook Water System
www.gswater.com/WillowbrookCCR

Wrightwood Water System
www.gswater.com/WrightwoodCCR



SERVICE FOR

LOS OSOS CA 93402-3735

ACCOUNT NUMBER

BILL DATE June 07, 2023

DUE DATE June 28, 2023

AMOUNT DUE \$33.61

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com
Hearing Impaired TTY: (877) 933-9533
Preguntas? Llame al Centro de Servicio al Consumidor al (800) 999-4033

Visit gswater.com to enroll for service updates via e-newsletter.

Mail Payments to NEW Address: P.O. Box 51133, Los Angeles, CA 90051-1133. To learn about the various Payment Options we offer go to: www.gswater.com/payment-options or see back of bill

Account Summary table with rows: Previous Balance \$33.61, Payments -\$33.61, Current Charges \$33.61, Total Amount Due \$33.61

Current Activity Rate Schedule LO-1-R (LO1RM)

Table of charges: Service Charge \$22.75, Water Usage \$10.49, Surcharges, Fees, & Credits \$0.10, CPUC Fee \$0.27, Total New Charges \$33.61

Drought Stage 1 Usage History table with columns: Bill Period, 2020 Usage, Target Usage, Actual Usage

The Stage 1 TARGET USAGE (your allocation) for the PRIOR and CURRENT period is voluntary and based on the number of days of the bill period.

Read and Usage Information table with columns: Meter, Service Period, Days, Previous Reading, Current Reading, CCF Usage

Your opinion is very important to us. Please rate our service by calling 1-888 933 8648. Enter code 661 when prompted.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

POSTAL

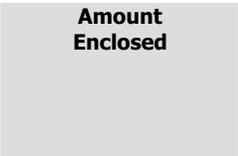
If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.



PO BOX 51133 LOS ANGELES CA 90051-1133

ACCOUNT NUMBER: [Redacted]

Current Charges Due On June 28, 2023 Total Amount Due \$33.61



[Redacted] Mission Hills, CA 91345

GOLDEN STATE WATER COMPANY PO BOX 51133 LOS ANGELES CA 90051-1133



To view your 2023 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/LosOsosCCR
 Watering Days: EVEN ADDRESSES (0,2,4,6,8): Sunday, Wednesday, Friday ODD ADDRESSES (1,3,5,7,9): Tuesday, Thursday, Saturday.
 Effective May 14, 2023, Golden State Water is shifting from Stage 2 to Stage 1 water restrictions, allowing outdoor watering three days a week. Customers are encouraged to use water wisely and only use what is needed.
 Los Osos Sewer Customers - Please visit the County website www.slocounty.ca.gov/pw/lo-lifap to see if you are eligible for the Low Income Financial Assistance Program. Please contact the County directly if there are any questions.

PAYMENT OPTIONS:

Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- ◆ **Auto Pay (Electronic Funds Transfer):** Submit an application to pay your bill automatically from a checking or savings account.
- ◆ **Online:** Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- ◆ **Phone:** Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check.
- ◆ **Mail:** Send bill stub and payment in enclosed envelope.
- ◆ **In Person:** Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent to make a Cash Payment (service fee applies).

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT

The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit <https://www.gswater.com/policy-of-discontinuation> available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT

The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit www.gswater.com/rates-schedules-and-tariffs.

DROUGHT INFORMATION

The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. For information on the drought, conservation and local requirements, please visit www.gswater.com/drought.

DISPUTING YOUR BILL: If you believe there is an error on your bill or have a question about your service, please call Golden State Water Company customer support at (800) 999-4033. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
 Mail: California Public Utilities Commission, Consumer Affairs Branch,
 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Language	Type of Call	Toll-free 800 Number
English	TTY/VCO/HCO to Voice	1-800-735-2929
	Voice to TTY/VCO/HCO	1-800-735-2922
	From or to Speech-to- Speech	1-800-854-7784
Spanish	TTY/VCO/HCO to Voice	1-800-855-3000
	Voice to TTY/VCO/HCO	

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name: _____

Address: _____

City: _____

State: _____ **Zip:** _____

Home Phone: _____

Work Phone: _____

Email: _____



Beaufort Gazette
 Belleville News-Democrat
 Bellingham Herald
 Bradenton Herald
 Centre Daily Times
 Charlotte Observer
 Columbus Ledger-Enquirer
 Fresno Bee

The Herald - Rock Hill
 Herald Sun - Durham
 Idaho Statesman
 Island Packet
 Kansas City Star
 Lexington Herald-Leader
 Merced Sun-Star
 Miami Herald

el Nuevo Herald - Miami
 Modesto Bee
 Raleigh News & Observer
 The Olympian
 Sacramento Bee
 Fort Worth Star-Telegram
 The State - Columbia
 Sun Herald - Biloxi

Sun News - Myrtle Beach
 The News Tribune Tacoma
 The Telegraph - Macon
 San Luis Obispo Tribune
 Tri-City Herald
 Wichita Eagle

AFFIDAVIT OF PUBLICATION

Account #	Order Number	Identification	Order PO	Amount	Cols	Depth
33423	431072	Print Legal Ad-IPL01263770 - IPL0126377		\$52.69	1	12 L

Attention: Kate Martin

GOLDEN STATE WATER COMPANY - SAN DIMAS
 630 FOOTHILL BLVD
 SAN DIMAS, CA 91773

Public Notice

Golden State Water Company's 2023 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2022 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at: www.gswater.com/annual-water-quality-reports.
 IPL0126377
 Jun 9 2023

In The Superior Court of The State of California
 In and for the County of San Luis Obispo

1 insertion(s) published on:
 06/09/23

Jane E. Duvrand

Legals Clerk

STATE OF TEXAS)

SS

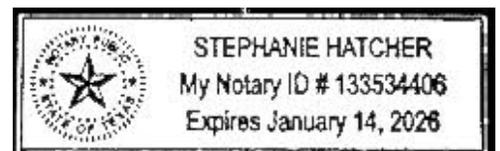
County of Dallas)

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen and not interested in the above entitled matter; I am now, and at all times embraced in the publication herein mentioned was, the principal clerk of the printers and publishers of The Tribune, a newspaper of general Circulation, printed and published daily at the City of San Luis Obispo in the above named county and state; that notice at which the annexed clippings is a true copy, was published in the above-named newspaper and not in any supplement thereof - on the following dates to wit; From 06/09/2023 To 06/09/2023 that said newspaper was duly and regularly ascertained and established a newspaper of general circulation by Decree entered in the Superior Court of San Luis Obispo County, State of California, on June 9, 1952, Case #19139 under the Gover

I certify (or declare) under the penalty of perjury that the foregoing is true and correct.

Stephanie Hatcher

Notary Public in and for the state of Texas, residing in Dallas County



Extra charge for lost or duplicate affidavits.
 Legal document please do not destroy!

July 6, 2023

California Public Utilities Commission
ATTN: Terence Shia, P.E.
Director, Water Division
505 Van Ness Avenue
San Francisco, California 94102

To: Terence Shia

Enclosed, please find printed versions of Golden State Water Company's 2023 Consumer Confidence Reports for year 2022 and a list of each water system owned and operated by our company.

The Consumer Confidence Reports were delivered to the respective water customers during June 2023. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at www.gswater.com/annual-water-quality-reports.

Should you have any further questions in this matter, you may contact Sunil Pillai at (714) 514-5210 (sunil@gswater.com), or Dawn White at (916) 853-3615 (dawn.white@gswater.com).

Sunil Pillai,

Vice President, Environmental Quality

Enclosure



List of Golden State Water Systems

1. Apple Valley North
2. Apple Valley South
3. Arden
4. Artesia
5. Barstow/Lenwood
6. Bay Point
7. Bell/Bell Gardens
8. Calipatria
9. Claremont
10. Clearlake
11. Cordova
12. Cowan Heights
13. Culver City
14. Cypress Ridge
15. Desert View
16. Edna Road
17. Florence-Graham
18. Hollydale
19. Lake Marie
20. Los Osos
21. Lucerne
22. Morongo Del Norte
23. Morongo Del Sur
24. Nipomo (Vista)
25. Norwalk
26. Orcutt
27. Placentia-Yorba Linda
28. Robbins
29. San Dimas
30. Simi Valley
31. Sisquoc
32. South Arcadia
33. South San Gabriel
34. Southwest
35. Tanglewood
36. West Orange
37. Willowbrook
38. Wrightwood