

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: Golden State Water Company – Los Osos

Water System Number: CA4010017

The water system named above hereby certifies that its Consumer Confidence Report was distributed by July 1, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Dawn White
 Signature: _____
 Title: Water Quality Manager
 Phone Number: (916) 853-3615 Date: 9/15/2022

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR at the following URL: www.gswater.com/LosOsosCCR
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☒ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.gswater.com/LosOsosCCR _____
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.gswater.com/LosOsosCCR _____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board – Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c), California Code of Regulations.*



Consumer Confidence
Reports **Available Now!**

THE CONSUMER CONFIDENCE REPORT

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2022 CCR mailed to your address or would like to speak with someone about the report, please **call 1-800-999-4033** or **email waterquality@gswater.com**.

You can view your 2022 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse.

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en inglés) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.



Si desea una copia en papel del CCR del 2022 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, **llame al 1-800-999-4033** o por **correo electrónico a waterquality@gswater.com**.

Apple Valley North Water System

Apple Valley South Water System

Arden Water System

Artesia Water System

Barstow Water System

Baypoint Water System

Bell-Bell Gardens Water System

Calipatria Water System

Claremont Water System

Clearlake Water System

Cordova Water System

Cowan Heights Water System

Culver City Water System

Cypress Ridge Water System

Desert View Water System

Edna Road Water System

Florence-Graham Water System

Hollydale Water System

Lake Marie Water System

Los Osos Water System

Lucerne Water System

Morongo Del Norte Water System

Morongo Del Sur Water System

Nipomo Water System

Norwalk Water System

Orcutt Water System

Placentia-Yorba Linda Water System

San Dimas Water System

Simi Valley Water System

Sisquoc Water System

South Arcadia Water System

South San Gabriel Water System

Southwest Water System

Tanglewood Water System

West Orange County Water System

Willowbrook Water System

Wrightwood Water System

www.gswater.com/AppleValleyNorthCCR

www.gswater.com/AppleValleySouthCCR

www.gswater.com/ArdenCCR

www.gswater.com/ArtesiaCCR

www.gswater.com/BarstowCCR

www.gswater.com/BaypointCCR

www.gswater.com/BellBellGardensCCR

www.gswater.com/CalipatriaCCR

www.gswater.com/ClaremontCCR

www.gswater.com/ClearlakeCCR

www.gswater.com/CordovaCCR

www.gswater.com/CowanHeightsCCR

www.gswater.com/CulverCityCCR

www.gswater.com/CypressRidgeCCR

www.gswater.com/DesertViewCCR

www.gswater.com/EdnaRoadCCR

www.gswater.com/FlorenceGrahamCCR

www.gswater.com/HollydaleCCR

www.gswater.com/LakeMarieCCR

www.gswater.com/LosOsosCCR

www.gswater.com/LucerneCCR

www.gswater.com/MorongoDelNorteCCR

www.gswater.com/MorongoDelSurCCR

www.gswater.com/NipomoCCR

www.gswater.com/NorwalkCCR

www.gswater.com/OrcuttCCR

www.gswater.com/Placentia-YorbaLindaCCR

www.gswater.com/SanDimasCCR

www.gswater.com/SimiValleyCCR

www.gswater.com/SisquocCCR

www.gswater.com/SouthArcadiaCCR

www.gswater.com/SouthSanGabrielCCR

www.gswater.com/SouthwestCCR

www.gswater.com/TanglewoodCCR

www.gswater.com/WestOrangeCountyCCR

www.gswater.com/WillowbrookCCR

www.gswater.com/WrightwoodCCR



SERVICE FOR
[REDACTED]
Los Osos CA 93402-4322

ACCOUNT NUMBER
[REDACTED]

DUE DATE
August 22, 2022

Page 1 of 2

BILL DATE
August 01, 2022

AMOUNT DUE
\$210.96

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com
Hearing Impaired TTY: (877) 933-9533
Preguntas? Llame al Centro de Servicio al Consumidor al **(800) 999-4033**

Visit **gswater.com** to enroll for service updates via **e-newsletter**.
Your local Office: **Is Closed to the Public at Los Osos, CA 93402**

To learn about the various Payment Options we offer go to:
www.gswater.com/payment-options

AUTO PAY

Current Activity

Rate Schedule LO-1-R (LO1RB)

Service Charge **3/4" meter**
Service Charge \$68.26
Water Usage
Tier 1 - Water Usage - 13.00 CCF at \$10.485 \$136.31
Surcharges, Fees, & Credits
CAP Prog Adm Surcharge - 13.00 CCF at \$0.095 \$1.24
Other Surcharge/credit \$2.18
CPUC Fee - 1.43% - of \$207.99 \$2.97
Total New Charges **\$210.96**

Account Summary

| | | |
|---|--------------------------|-----------|
| Previous Balance | | \$137.79 |
| Payments | 6-17-22 Thank You | -\$137.79 |
| Current Charges | Due On August 22, 2022 | \$210.96 |
| <i>Amount To Be Debited on or after August 22, 2022</i> | | \$210.96 |
| Total Amount Due | | \$210.96 |

Drought Stage 2

Usage History (One CCF = 7.48 CGL or 748 gallons)

| Bill Period | 2020 Usage | Target Usage * | Actual Usage |
|----------------|-------------------------|-------------------------|------------------------|
| Prior | 10 CCF or 74.80 CGL | 16 CCF or 119.68 CGL | 9 CCF or 67.32 CGL |
| Current | 15 CCF or 112.20 CGL | 18 CCF or 134.64 CGL | 13 CCF or 97.24 CGL |
| Next | 15 CCF or 112.20 CGL | 16 CCF or 119.68 CGL | |

TARGET USAGE (your allocation) for the PRIOR and CURRENT period is based on the number of days of the bill period. The EMERGENCY DROUGHT SURCHARGE may appear higher as it is based on actual usage variance for the number of days in the bill period when the Staged Mandatory Conservation became effective.

Read and Usage Information

| Meter | Service Period | Days | Previous Reading | Current Reading | CCF Usage |
|------------|----------------|------|------------------|-----------------|-----------|
| [REDACTED] | May 25 Jul 27 | 63 | 625 | 638 | 13 |

Your next scheduled meter read date is approximately September 26, 2022

Your opinion is very important to us. Please rate our service by calling 1-888 933 8648. Enter code 661 when prompted.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.



**PO BOX 9016
SAN DIMAS CA 91773-9016**

POSTAL

If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.

ACCOUNT NUMBER: [REDACTED]

AUTO PAY

**Amount
Enclosed**

[REDACTED]
Los Osos, CA 93402-4322

GOLDEN STATE WATER COMPANY
PO BOX 9016
SAN DIMAS CA 91773-9016

To view your 2021 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/LosOsosCCR

Effective June 26, 2022 all outdoor irrigation is limited to (2) two days-per week and is, banned between the hours of 9 am - 5 pm.

Watering Days: EVEN ADDRESSES (0,2,4,6,8): Sunday, Wednesday ODD ADDRESSES (1,3,5,7,9): Tuesday, Saturday.

Los Osos Sewer Customers - Please visit the County website www.slocounty.ca.gov/pw/lo-lifap to see if you are eligible for the Low Income Financial Assistance Program. Please contact the County directly if there are any questions.

On February 21, 2022 the 2020 WRAM&MCBA surcharge expired.

Effective May 1, 2022, all general metered service customers will receive a one-time credit on their bills, due to the annual recalibration of the WRAM&MCBA balances. For more information, visit gswater.com

PAYMENT OPTIONS:

Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- ♦ **Auto Pay (Electronic Funds Transfer):** Submit an application to pay your bill automatically from a checking or savings account.
- ♦ **Online:** Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- ♦ **Phone:** Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check.
- ♦ **Mail:** Send bill stub and payment in enclosed envelope.
- ♦ **In Person:** Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent to make a Cash Payment (service fee applies).

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT

The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit <https://www.gswater.com/policy-of-discontinuation> available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT

The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit gswater.com/rates-schedules-and-tariffs.

DROUGHT INFORMATION

The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. For information on the drought, conservation and local requirements, please visit www.gswater.com/drought.

DISPUTING YOUR BILL: If you believe there is an error on your bill or have a question about your service, please call Golden State Water Company customer support at (800) 999-4033. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

| Language | Type of Call | Toll-free 800 Number |
|----------|--|--|
| English | TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO From or to Speech-to- Speech | 1-800-735-2929 1-800-735-2922 1-800-854-7784 |
| Spanish | TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO | 1-800-855-3000 |

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level or rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name:

Address:

City:

State:

Zip:

Home Phone:

Work Phone:

Email:

[View this email in your browser](#)



Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2022 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1-800-999-4033 or email waterquality@gswater.com.

You can view your 2022 Consumer Confidence Report and learn more about your drinking water by visiting the following URL:

www.gswater.com/LakeMarieCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de

información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2022 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

Sincerely,
Golden State Water Company

For the latest updates, visit our website at www.gswater.com
or follow us on Twitter and Facebook @GoldenStateH2O.



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Beaufort Gazette
Belleville News-Democrat
Bellingham Herald
Bradenton Herald
Centre Daily Times
Charlotte Observer
Columbus Ledger-Enquirer
Fresno Bee

The Herald - Rock Hill
Herald Sun - Durham
Idaho Statesman
Island Packet
Kansas City Star
Lexington Herald-Leader
Merced Sun-Star
Miami Herald

el Nuevo Herald - Miami
Modesto Bee
Raleigh News & Observer
The Olympian
Sacramento Bee
Fort Worth Star-Telegram
The State - Columbia
Sun Herald - Biloxi

Sun News - Myrtle Beach
The News Tribune Tacoma
The Telegraph - Macon
San Luis Obispo Tribune
Tri-City Herald
Wichita Eagle

AFFIDAVIT OF PUBLICATION

| Account # | Order Number | Identification | Order PO | Amount | Cols | Depth |
|-----------|--------------|-----------------------------|----------|---------|------|-------|
| 33423 | 312121 | Print Legal Ad - IPL0087995 | | \$34.08 | 1 | 15 L |

Attention: Kate Martin

GOLDEN STATE WATER COMPANY - SAN DIMAS
630 FOOTHILL BLVD
SAN DIMAS, CA 91773

In The Superior Court of The State of California
In and for the County of San Luis Obispo

No. of Insertions: 1
Beginning Issue of: 09/02/2022
Ending Issue of: 09/02/2022

Jane E. Durand

Legals Clerk

STATE OF TEXAS)

SS

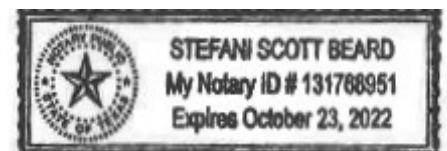
County of Dallas)

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen and not interested in the above entitled matter; I am now, and at all times embraced in the publication herein mentioned was, the principal clerk of the printers and publishers of The Tribune, a newspaper of general Circulation, printed and published daily at the City of San Luis Obispo in the above named county and state; that notice at which the annexed clippings is a true copy, was published in the above-named newspaper and not in any supplement thereof - on the following dates to wit: From 09/02/2022 To 09/02/2022 that said newspaper was duly and regularly ascertained and established a newspaper of general circulation by Decree entered in the Superior Court of San Luis Obispo County, State of California, on June 9, 1952, Case #19139 under the Government Code of the State of California.

I certify (or declare) under the penalty of perjury that the foregoing is true and correct.

Stefani Beard

Notary Public in and for the state of Texas, residing in Dallas County



Extra charge for lost or duplicate affidavits.
Legal document please do not destroy!

Public Notice

Golden State Water Company's 2022 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2021 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at:
www.gswater.com/annual-water-quality-reports
IPL0087995
Sep 2 2022

September 7, 2022

California Public Utilities Commission
ATTN: Terence Shia, P.E.
Director, Water Division
505 Van Ness Avenue
San Francisco, California 94102

To: Terence Shia

Enclosed, please find printed versions of Golden State Water Company's 2022 Consumer Confidence Reports for year 2022 and a list of each water system owned and operated by our company.

The Consumer Confidence Reports were delivered to the respective water customers during June 2022. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at www.gswater.com/annual-water-quality-reports.

Should you have any further questions in this matter, you may contact Sunil Pillai at (714) 514-5210 (sunil@gswater.com), or Dawn White at (916) 853-3615 (dawn.white@gswater.com).

Sunil Pillai,

Vice President, Environmental Quality

Enclosure

List of Golden State Water Systems

1. Apple Valley North
2. Apple Valley South
3. Arden
4. Artesia
5. Barstow/Lenwood
6. Bay Point
7. Bell/Bell Gardens
8. Calipatria
9. Claremont
10. Clearlake
11. Cordova
12. Cowan Heights
13. Culver City
14. Cypress Ridge
15. Desert View
16. Edna Road
17. Florence-Graham
18. Hollydale
19. Lake Marie
20. Los Osos
21. Lucerne
22. Morongo Del Norte
23. Morongo Del Sur
24. Nipomo (Vista)
25. Norwalk
26. Orcutt
27. Placentia-Yorba Linda
28. Robbins
29. San Dimas
30. Simi Valley
31. Sisquoc
32. South Arcadia
33. South San Gabriel
34. Southwest
35. Tanglewood
36. West Orange
37. Willowbrook
38. Wrightwood