

APPENDIX F

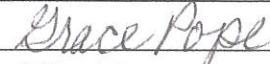
Consumer Confidence Report Certification Form (copy of CCR is attached)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: Morro Rock Mutual Water Company

Water System Number: 4010015

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 23, 2021, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Grace Pope
Signature: 
Title: Office Manager
Phone Number: (805)995-3766 Date: July 19, 2021

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- X CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Included a direct internet address link to view 2020 CCR and a box to check on the return payment stub or phone number to call if you want a paper copy mailed to you. A sample is attached.
- X "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- X Posting the CCR on the Internet <https://slocounty.ca.gov/ccr/mrmwc>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - X Posted the CCR in public places (attach a list of locations)
 - X Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - X Delivery to community organizations (attach a list of organizations)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

MORRO ROCK MUTUAL WATER CO.

P.O. BOX 757
CAYUCOS, CA 93430
(805) 995-3766

KEEP THIS STUB FOR YOUR RECORDS

Bill Date: 05/28/2021 Account: 000873

Service Address: 295 D STREET

Present Read: 05/27/2021 2093

Previous Read: 04/28/2021 2085

Read in thousands of gallons

Consumption 8

Outstanding Balance \$ -0.19

Current Charges \$ 121.36

Total Due: \$ 121.17

10% LATE FEE ADDED

IF NOT PAID BY: 06/28/2021

2020 Water Quality Reports avail. June 15, 2021

<https://slocounty.ca.gov/ccr/mrmwc>

RETURN THIS STUB WITH
PAYMENT TO:

MORRO ROCK MUTUAL WATER CO.
P.O. BOX 757, CAYUCOS, CA 93430

ADDRESS SERVICE REQUESTED

☐ Yes, please mail me a copy of the CCR. Or call 805-995-3766.

Account: 000873

Service Address: 295 D STREET

Consumption: 8

Outstanding Balance \$ -0.19

Current Charges \$ 121.36

Total Due: \$ 121.17

10% Late Fee After Due Date 06/28/2021

TANYA DOWNING
295 D STREET

CAYUCOS, CA 93430

FIRST-CLASS MAIL
U.S. POSTAGE
PAID
CAYUCOS, CA 93430
PERMIT NO. 757

This notice contains instructions for you to obtain important information about your drinking water. Translate it, or speak with someone who understands it.

- Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable.
- Traducir, o hablar con alguien que lo entienda.

Customer: Your water bill is due and payable upon receipt. Bills are delinquent after due date shown on front and are subject to a 10% penalty. If payment in full is not received within 90 days, water service will be discontinued upon 10 days notice by mail. Consumer shall pay \$50.00 in addition to past-due bill before service will be restored.

MORRO ROCK MUTUAL WATER COMPANY

2020 Water Quality Report

P.O. Box 757, 425 S. Ocean Avenue, Cayucos, CA 93430
(805) 995-3766



PUBLISHED JUNE 2021

To our customers: Morro Rock Mutual Water Company is pleased to present this annual report describing the quality of your drinking water.

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo ó hable con alguien que lo entienda bien.

What is the source of my drinking water?

Your water comes from Whale Rock Reservoir and a groundwater well located adjacent to Cayucos on the east side of Highway One. Whale Rock Reservoir has a total capacity of 38,967 acre-feet and is managed by the Whale Rock Commission (City of San Luis Obispo, California Men's Colony, and Cal Poly University). No swimming or other body contact sports are allowed on the reservoir in order to minimize viral contamination from human contact. Water from the reservoir is piped downstream to the Cayucos Water Treatment Plant (WTP) where it is filtered with a percentage of water passing through two granular activated carbon filters. Water is then chlorinated prior to distribution. Treated water is distributed to the Cayucos Area Water Organization (CAWO) which consists of three water agencies: Cayucos Beach Mutual Water Company (CBMWC), Morro Rock Mutual Water Company (MRMWC) and the County of San Luis Obispo County Service Area 10A (CSA 10A). These three agencies have a combined entitlement of 582 acre-feet per year of Whale Rock Reservoir water plus access to a small amount of groundwater. The Whale Rock watershed is approximately 20.3 square miles in size and is susceptible to the following contamination: wastewater, animal grazing, recreational activities, unauthorized activities, use of pesticides/ herbicides, geological formations and hazardous materials spills. The watershed is well managed and these potential sources of contamination are minimized.

Sanitary surveys of the watersheds above and below Whale Rock Reservoir were updated in 2015. The source assessments of selected CAWO wells were also updated in 2015. The surveys and assessments were conducted to locate potential sources of contamination and evaluate the ability of the water treatment plant and wells to handle the contamination. The updated studies included a review of water system information, meetings with water system staff, and field reconnaissance. No significant changes were noted in the watersheds. The source assessments continue to conclude that the wells were most vulnerable to the following activities for which no associated contaminant has been detected in the water supply: Sewer collection system, low-density septic systems, agricultural drainage and an agricultural well.

A copy of the complete assessment is available at: California State Water Resources Control Board, Division of Drinking Water, 1180 Eugenia Place, Suite 200, Carpinteria, California 93013

or

Morro Rock Mutual Water Company
425 S. Ocean Avenue, Cayucos CA 93430

or

County of San Luis Obispo, Department of Public Works,
County Government Center, Room 207, San Luis Obispo,
CA 93408.

You may also request a summary of the source assessment report by contacting: Faith Zenker, Water Quality Manager, County of San Luis Obispo (805) 781-1576.



All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the US EPA's Safe Drinking Water Hotline, 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The USEPA and Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline, 1-800-426-4791.

Additionally, the EPA Office of Ground Water and Drinking Water maintains a website with useful information on drinking water. The address is www.epa.gov/safewater/. Information can also be obtained by accessing the American Water Works Association's website at www.awwa.org, the CSWRCB-DDW website at http://www.swrcb.ca.gov/drinking_water/programs/index.shtml, or by calling Faith Zenker, San Luis Obispo County Water Quality Manager, at (805) 781-1576.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

The water company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have it tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline 1-800-426-4791 or at <http://www.epa.gov/safewater/lead>.



HELP CONSERVE WATER



- 1. Toilets should not be running more than a few seconds after a flush. If it continues to run beyond that, several components may be bad. A running toilet indicates that there's a leak somewhere between the tank and the bowl.***
- 2. Do not allow the application of potable water to outdoor landscapes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.***
- 3. The use of a hose that dispenses potable water to wash a vehicle, should have a shut off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.***
- 4. Sweep walkways, driveways, patios and decks – do not wash with a hose.***
- 5. Don't let the water run – turn water off when brushing teeth or shaving and shower quickly.***

MORRO ROCK MUTUAL WATER COMPANY 2020 DATA SUMMARY TABLE

Delivered Water is a combination of water from two sources, CAWO Well and Whale Rock Reservoir. In 2020, CAWO Well provided 1.38% and Whale Rock Reservoir (Treated) provided 98.62% of the water delivered. For questions about this data, contact Morro Rock Mutual Water Company (805) 995-3766 or San Luis Obispo County Water Quality Laboratory (805) 781-1576.

DETECTION OF PRIMARY DRINKING WATER STANDARDS

TABLE 1: MICROBIOLOGICAL CONTAMINANTS

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Total Coliform	Present or Absent	2020		Absent				
E. coli	Present or Absent	2020		Absent				
Heterotrophic Plate Count	CFU/mL	2020		Absent				

TABLE 2: LEAD AND COPPER FROM CONSUMER'S HOMES

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Copper	ppb	2019	10	220	34.9	Treated Water	1.3	
Lead	ppb	2019	10	6.3	0.7-1.51	Source Water	0.05	

TABLE 3: DISINFECTION BYPRODUCTS, DISINFECTANT RESIDUALS, and DISINFECTION BYPRODUCT PRECURSORS

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Total Trihalomethane	ppb	2020		220	34.9	Treated Water	1.3	
Halacetic Acids	ppb	2020		6.3	0.7-1.51	Source Water	0.05	
Chlorine Residuals	ppm	2020		0.05	0.7-1.51	Source Water	0.05	

TABLE 4: RADIOACTIVE CONTAMINANTS

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Gross Alpha Particle Activity	pCi/L	2020		3.4	3.3-3.5	Source Water	15	

TABLE 5: INORGANIC CONTAMINANTS

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Arsenic	ppb	2020		2.6	2.6	Treated Water	10	
Fluoride	ppm	2020		0.32	0.32	Treated Water	2	
Nitrates as NO ₃ (ppm)	ppm	2018		0.34	0.14-0.75	Source Water	10	

TABLE 6: DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Aluminum	ppm	2020		82	71-92	Treated Water	200	
Color	CU	2020		ND	ND-1	Delivered	15	
Odor - Threshold	TON	2020		ND	ND-2.0	Delivered	3	
Specific Conductance	µS/cm	2020		890	890	Treated Water	1600	
Sulfate	ppm	2020		96	96	Treated Water	500	
Total Dissolved Solids	ppm	2020		410	410	Treated Water	1000	
Turbidity	NTU	2020		0.09	0.05-0.21	Delivered	5	

TABLE 7: DETECTION OF CONTAMINANTS WITHOUT A DRINKING WATER STANDARD

CONTAMINANT	UNITS	YEAR SAMPLED	NUMBER OF SAMPLES COLLECTED	90 th PERCENTILE COLLECTED	HIGHEST RUNNING ANNUAL AVERAGE	Where Sampled	MCL	POTENTIAL SOURCE OF CONTAMINATION
Alkalinity as CaCO ₃	ppm	2020		229	229	Treated Water	NS	
Calcium	ppm	2020		50	50	Treated Water	NS	
Hardness as CaCO ₃	ppm	2020		300	300	Treated Water	NS	
Magnesium	ppm	2020		42	42	Treated Water	NS	
pH		2020		8.06	8.06	Treated Water	NS	
Sodium	ppm	2020		36	36	Treated Water	NS	