

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Heritage Ranch Community Services District
Water System Number:	4010012

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 1, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Scott B. Duffield	Title: General Manager
Signature: 	Date: 6/3/2024
Phone number: 805-227-6230	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
https://heritageranchcsd.ca.gov/files/b63866c36/CCR_2023.pdf
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:
https://heritageranchcsd.ca.gov/files/b63866c36/CCR_2023.pdf
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:
www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Water system provides a Uniform Resource Locator (URL) prominently displayed on utility bill mailings that provides a direct link to the CCR, explains the nature of the link, and includes a customer option for delivery of a mailed paper copy, or emailed copy, of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



HERITAGE RANCH
COMMUNITY SERVICES DISTRICT
4870 HERITAGE ROAD
PASO ROBLES, CA 93446-4185



**SINGLE-PIECE 10 SGL 145752AA30-C-1
1917 3 SP 1-120



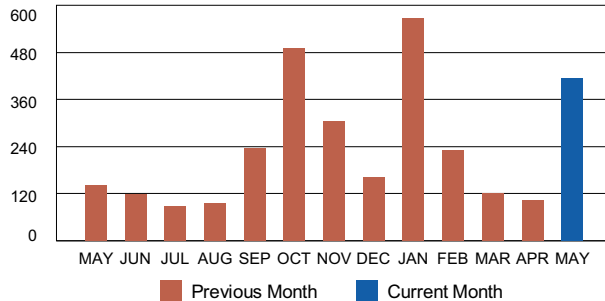
HROA
2130 HERITAGE LOOP RD
PASO ROBLES CA 93446-7800

CURRENT WATER USAGE

Meter	Previous Read	Current Read	Usage
00719067	6,734	7,148	414

1 Unit = 100 Cubic Feet = 748 Gallons of Water

USAGE HISTORY (IN UNITS)



SPECIAL MESSAGE

UTILITY BILL

ACCOUNT NUMBER

0999-0009-00

DUE DATE

06/25/2024

AMOUNT DUE

\$2,126.43

ACCOUNT INFORMATION

Account Name: HROA
Service Address: BIG POOL HERITAGE ROAD
Service Period: 05/01/2024 to 06/01/2024
Billing Date: 06/01/2024

FOR BILLING INQUIRIES, PLEASE CONTACT

Office Hours: Monday thru Friday, 7:30 a.m. to 4:00 p.m.
Phone: (805) 227-6230 Fax: (805) 227-6231
Website: www.heritagerranchcsd.ca.gov

BILL SUMMARY

Previous Balance \$675.63
Payments Received* -\$675.63
Balance Forward \$0.00

*PAYMENTS RECEIVED AFTER THE 25TH MAY NOT BE REFLECTED ON THIS BILL.

CURRENT CHARGES

Water \$82.56
Water Used
Tier - One 414 @ 4.65 \$1,925.10
Total Water Charges \$2,007.66
Sewer \$118.77
Total New Charges Due 06/25/2024 \$2,126.43

TOTAL AMOUNT DUE

\$2,126.43

**ANY REMAINING BALANCE AFTER THE 25TH
IS SUBJECT TO A 10% PENALTY.**

Keep the above portion for your records and return this portion along with your payment
PLEASE MAKE CHECK PAYABLE TO HERITAGE RANCH COMMUNITY SERVICES DISTRICT

ACCOUNT INFORMATION

Account Name: HROA
Service Address: BIG POOL HERITAGE ROAD
Service Period: 05/01/2024 to 06/01/2024
Billing Date: 06/01/2024

ACCOUNT NUMBER

0999-0009-00

DUE DATE

06/25/2024

AMOUNT DUE

\$2,126.43

AMOUNT ENCLOSED:

Please write account number on check and remit payment to:

☐ Check box for change of mailing address and/or contact information and indicate changes on reverse side.



HERITAGE RANCH
COMMUNITY SERVICES DISTRICT
4870 HERITAGE RD
PASO ROBLES CA 93446-4185

HERITAGE RANCH COMMUNITY SERVICES DISTRICT

4870 HERITAGE ROAD
PASO ROBLES, CA 93446
(805) 227-6230

SERVICE CHARGES

This bill is due and payable upon receipt. Current charges are past due if not paid by 4:00 pm on the 25th day of the month. At such time, a 10% past due penalty will be added. Accounts remaining unpaid after the penalty date are subject to termination and additional penalties. The district shall provide a seven day notification prior to service termination.

The district will not accept responsibility for late or non-delivery of utility bills by the post office. If you do not receive your bill by the 10th of the month, please contact the district at (805) 227-6230.

PAY BY MAIL

Use the return envelope provided in your bill to pay **by check or money order. DO NOT SEND CASH.**

PAY ONLINE

Pay your bill online at www.heritageranchcsd.ca.gov. We accept Visa, Mastercard, Discover, American Express and eCheck. There is a fee for this option.

SIGN UP FOR AUTOMATIC WITHDRAWAL

Sign up for auto-pay from your checking or savings account. Draft forms are available at the district office or on our website at www.heritageranchcsd.ca.gov. There is no charge for this payment option. You will continue to receive a monthly bill, however it will be stated "paid by draft". The district automatically drafts your account for the balance due on the 15th of the month.

ANNUAL WATER QUALITY REPORT

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires AWD to provide you with. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

To view your 2023 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: https://heritageranchcsd.ca.gov/files/b63866c36/CCR_2023.pdf. This report contains important information about the sources and quality of your drinking water. To speak with someone about the report or to receive a paper copy of your report mailed to you, please call (805) 227-6230.

Translations

- * Visite nuestra oficina o sitio web para solicitar una traducción de este aviso.
- * 请访问我们的办公室或网站，索取本通知的翻译。
- * Mangyaring bisitahin ang aming opisina o website upang humiling ng pagsasalin ng abiso na ito.
- * Vui lòng truy cập văn phòng hoặc trang web của chúng tôi để yêu cầu dịch thông báo này.
- * 이 통지의 번역을 요청하려면 사무실이나 웹사이트를 방문하십시오.

For more information regarding your account, current rates, charges and penalty amounts, conservation issues or other water and sewer related questions, please call (805) 227-6230 or visit our website at www.heritageranchcsd.ca.gov

**Due to privacy issues and ID theft, please do not mail any credit card information.
You can login to our online portal to see account information and make payments.**

If your billing address or contact information has changed or if your address is incorrect as it appears on this bill, please provide corrections here:

Billing Address: _____

City: _____ State: _____ Zip: _____

Primary Phone: _____ Secondary Phone: _____

E-mail Address: _____