

## APPENDIX B: eCCR Certification Form (Suggested Format)

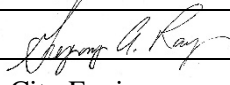
### Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

Water System Name: City of Grover Beach

Water System Number: 401004

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 29, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:      Name: Gregory A. Ray  
                                 Signature:   
                                 Title: City Engineer  
                                 Phone Number: ( 805 ) 473-4530      Date: 6/29/2020

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.groverbeach.org/Document\\_Venter/View/81](http://www.groverbeach.org/Document_Venter/View/81)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.groverbeach.org/Document Center/View/81](http://www.groverbeach.org/Document Center/View/81)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

**Attachment 1: A notification flyer that the CCR is available on the City's website, including URL, was mailed to every water customer**

**Attachment 2: Notification that the CCR is available on the City's website, including URL, was posted on the City's Facebook, Twitter, Instagram pages, and the community's Nextdoor app**

**Attachment 3: A press release was provided to the local paper / news media informing the public that the CCR is available on the City's website, including URL**

**Attachment 4: An ad was placed on the City's local community access cable channel that the CCR is available on the City's website, including URL.**

**Lastly, hard copies are available at the front counter within City Hall and can be mailed to any customer requesting a copy.**

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*



# Annual Water Quality Report



The purpose of the Consumer Confidence Report (CCR) is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

**The 2019 Consumer Confidence Report will be available [June 30, 2020](#).**

To receive a FREE printed copy of the City of Grover Beach's Annual Water Quality Report, please contact:

**City of Grover Beach Public Works Department**  
**805-473-4530 or email: [publicworks@groverbeach.org](mailto:publicworks@groverbeach.org)**

To view the 2019 Consumer Confidence Report and to learn more about your drinking water, please visit:

**[www.groverbeach.org/DocumentCenter/View/81](http://www.groverbeach.org/DocumentCenter/View/81)**

This notice contains instructions for you to obtain important information about your drinking water, translate it, or speak with someone who understands it.

*Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.*





# Annual Water Quality Report

*Did you ever wonder . . .*

- *What is the quality of my water?*
- *Where does my water come from?*
- *What does it take to deliver water to my home?*
- *How can I protect my drinking water?*

***Get all of the answers to your questions and more!***

To view the 2019 Consumer Confidence Report and to more about your drinking water, please visit:

**[www.GroverBeach.org/DocumentCenter/View/81](http://www.GroverBeach.org/DocumentCenter/View/81)**



This notice contains instructions for you to obtain important information about your drinking water, translate it, or speak with someone who understands it.

*Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.*

**To receive a printed copy of the [report](#) for no charge, please contact:**

City of Grover Beach ♦ PUBLIC WORKS DEPARTMENT ♦ (805) 473-4530 ♦ Email: [PublicWorks@GroverBeach.org](mailto:PublicWorks@GroverBeach.org)



# CITY OF GROVER BEACH PUBLIC WORKS DEPARTMENT

**PRESS RELEASE**  
**FOR IMMEDIATE RELEASE**  
June 30, 2020

Authorized for Release: Matthew Bronson, City Manager  
Contact: Greg Ray, Public Works Director/City Engineer  
Telephone: (805) 473-4530

## CITY OF GROVER BEACH RELEASES ANNUAL WATER QUALITY REPORT

GROVER BEACH – The 2019 Consumer Confidence Report (CCR) prepared by the Grover Beach Public Works Department is now available on the City website at:

[www.GroverBeach.org/DocumentCenter/View/81](http://www.GroverBeach.org/DocumentCenter/View/81)

The U.S. Environmental Protection Agency (EPA) under the Safe Drinking Water Act (SDWA) requires water systems to provide this annual water quality report to all of our consumers. The purpose of the CCR is to raise customer awareness on the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

The City has previously mailed its customers a printed copy of the CCR to comply with the Safe Water Drinking Act. Recently, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the annual report. In an effort to be more environmentally responsible, as well as minimize printing and mailing costs, the City of Grover Beach has made a digital copy available for viewing and downloading on the City's website. To receive a printed or email copy of the report, at no charge, please contact the Public Works Department at (805) 473-4530 or send an email to [publicworks@groverbeach.org](mailto:publicworks@groverbeach.org).

The City of Grover Beach cares about the quality of drinking water we provide and our Public Works Department employees work hard to provide all of our customers with drinking water that meets or exceeds the safety and quality standards set by the state and federal governments. One of the goals of the Grover Beach Public Works Department is to ensure the water system will continue to supply high quality and safe drinking water to all of our customers, now and in the future.

/s/

Wendi B. Sims, City Clerk

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**PRESS RELEASE TO:**  
*Media: The Tribune & New Times*

**POSTED on Date 30, 2020**  
City Hall, Channel 20, and City website

**Consumer Confidence Report**  
Annual Water Quality Report

- *What is the quality of my water?*
- *Where does my water come from?*
- *What does it take to deliver water to my home?*
- *How can I protect my drinking water?*





 For additional information, please call (805) 473-4530  
[www.groverbeach.org](http://www.groverbeach.org)  A great place to spread your wings.



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**Consumer Confidence Report**  
Annual Water Quality Report

To view the 2019 Consumer Confidence Report, please visit:  
[www.GroverBeach.org/DocumentCenter/View/81](http://www.GroverBeach.org/DocumentCenter/View/81)

*To receive a printed copy or email copy at no charge*  
Please contact:  
**PUBLIC WORKS DEPARTMENT**  
805-473-4530 or [PublicWorks@groverbeach.org](mailto:PublicWorks@groverbeach.org)




 For additional information, please call (805) 473-4530  
[www.groverbeach.org](http://www.groverbeach.org)  A great place to spread your wings.


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**Consumer Confidence Report**  
Annual Water Quality Report

*Get all of the answers to your questions and more!*

To view the 2019 Consumer Confidence Report, please visit:  
[www.GroverBeach.org/DocumentCenter/View/81](http://www.GroverBeach.org/DocumentCenter/View/81)



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