

Consumer Confidence Report Certification Form

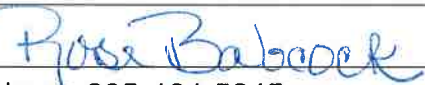
(To be submitted with a copy of the CCR)

JUL 18 2021

Water System Name:	Atascadero Mutual Water Company
Water System Number:	4010002

The water system named above hereby certifies that its Consumer Confidence Report was distributed beginning May 20, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rose Babcock	Title: Administrative Assistant
Signature: 	Date: 7/16/2021
Phone number: 805-464-5345	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://web.amwc.us/resources/CCR.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☒ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification in our May 2021 Water Bill that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://web.amwc.us/resources/CCR.pdf>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://web.amwc.us/resources/CCR.pdf>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Atascadero Mutual Water Company (AMWC) hand delivered multiple copies of our 2020 Consumer Confidence Report (CCR) to all apartment complexes, condos and mobile home parks where tenants are non-bill paying Customers. (Copy of letter attached.)

All AMWC customers who receive a paper copy of their bill were notified in the May bill of the availability of AMWC's Consumer Confidence Report, including the URL. A copy of the May bill is attached.

All AMWC customers who receive e-bills, were notified via email the availability of AMWC's 2020 Consumer Confidence Report on May 20, 2021. See attached message regarding CCR Email Notification.

AMWC's 2020 Consumer Confidence Report is ADA Service available on our website at <https://web.amwc.us/resources/CCR.pdf>

Delivery of multiple copies to single-billed complexes (apartments, condos, etc.) began June 11th by mail. Any returns from the post office were hand delivered with non-bill paying customer packets.

See additional information on the next page.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Additional information for reporting delivery of Atascadero Mutual Water Company's 2020 CCR

Multiple copies of our 2020 CCR are available at these public and Community Organizations, including our office located at 5005 El Camino Real, Atascadero. (Notification letters attached)

Chamber of Commerce
6907 El Camino Real
Atascadero, CA 93422

City of Atascadero
6500 Palma Ave.
Atascadero, CA 93422

Atascadero Public Library
6555 Capistrano Ave.
Atascadero, CA 93422

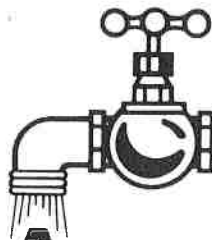
Mark IV Property Management
PO Box 1988
Atascadero, CA 93423-1988

Summer's Property Management
7548 Morro Rd.
Atascadero, CA 93422

Academe Real Estate
6575 Morro Rd.
Atascadero, CA 93422

Turn-Key Property Management
PO Box 1715
Paso Robles, CA 93447-1715

WCJ Property Management
7425 El Camino Real, Ste H
Atascadero, CA 93422



5005 EL CAMINO REAL • P.O. BOX 6075 • ATASCADERO, CA 93423 • (805) 466-2428

ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

June 11, 2021

Atascadero Chamber of Commerce
6907 El Camino Real
Atascadero, CA 93422

Reference: Atascadero Mutual Water Company
2020 Consumer Confidence Report

Enclosed are copies of Atascadero Mutual Water Company's (AMWC's) 2020 Consumer Confidence Report. The U.S. Environmental Protection Agency regulations require that this water quality report be produced and an effort be made to distribute it to each of AMWC's customers by mailing or made available electronically.

All AMWC accounts that are billed for water service have been notified. In the case of multi-family units, we do not have the names of the tenants or their mailing addresses, so we are unable to mail directly to them.

The report is available at <https://web.amwc.us/resources/CCR.pdf>

Your assistance in making this important information available to the public is greatly appreciated. If you have any questions, please feel free to give me a call me at 805-464-5345.

Thank you for your assistance.

Rose Babcock

Administrative Assistant

Enclosures



5005 EL CAMINO REAL • P.O. BOX 6075 • ATASCADERO, CA 93423 • (805) 466-2428

ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

June 11, 2021

City of Atascadero
6500 Palma Ave
Atascadero, CA 93422

Reference: Atascadero Mutual Water Company
2020 Consumer Confidence Report

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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

June 11, 2021

Atascadero Public Library
6555 Capistrano Ave
Atascadero, CA 93422

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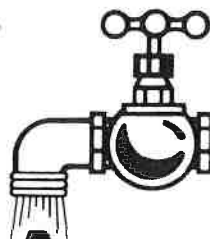
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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

July 7, 2021

Mark IV Property Management
PO Box 1988
Atascadero, CA 93423-1988

Reference: Atascadero Mutual Water Company
2020 Consumer Confidence Report

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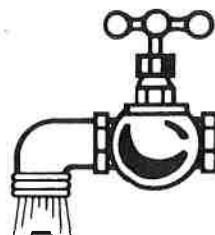
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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

July 7, 2021

Summer's Property Management
7548 Morro Rd
Atascadero, CA 93422

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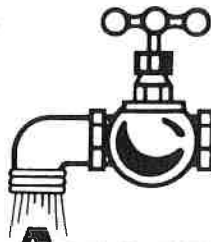
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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

July 7, 2021

Academe Real Estate
6575 Morro Rd.
Atascadero, CA 93422

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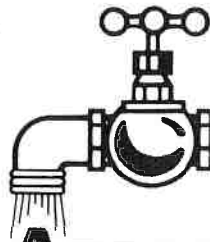
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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

July 7, 2021

Turn-Key Property Management
PO Box 1715
Paso Robles, CA 93447

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2020 Consumer Confidence Report

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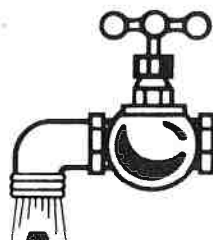
Your assistance in making this important information available to your Atascadero tenants is greatly appreciated. If you have any questions, please feel free to give me a call me at 805-464-5345.

Thank you for your assistance.

Rose Babcock

Administrative Assistant

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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

July 7, 2021

WCJ Property Management
7425 El Camino Real, Ste. H
Atascadero, CA 93422

Reference: Atascadero Mutual Water Company
2020 Consumer Confidence Report

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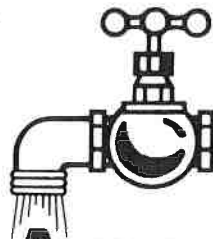
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ATASCADERO MUTUAL WATER COMPANY

ESTABLISHED 1913

June 11, 2020

Attention: Complex Owner/Manager

Regarding: 2020 Consumer Confidence Report

Enclosed are copies of Atascadero Mutual Water Company's (AMWC's) 2020 Consumer Confidence Report for posting at your complex. The U.S. Environmental Protection Agency regulations require that this water quality report be produced and an effort be made to distribute it to each of AMWC's customers by mailing or made available electronically.

All AMWC accounts that are billed for water service have been notified. In the case of multi-family units, we do not have the names of the tenants or their mailing addresses, so we are unable to mail directly to them. Your assistance in making this important information available to your tenants is greatly appreciated.

The full report is available at <https://web.amwc.us/resources/CCR.pdf>

If your tenant(s) would like a hard copy of the report, please have them give me a call me at 805-464-5345. I am happy to provide them with their own copy.

Thank you for your assistance.

Rose Babcock

Administrative Assistant

Enclosures

Rose Babcock

To: Lorraine M. Halderman
Subject: RE: CCR Email Notification

From: Lorraine M. Halderman <lhalderman@amwc.us>
Sent: Thursday, May 20, 2021 9:49 AM
To: Rose Babcock <rbabcock@amwc.us>
Subject: RE: CCR Email Notification

Dear AMWC Customer

Attached is a link to AMWC's Annual Water Quality Report, which includes the results for water testing performed in 2020. Please click the link below to view and/or download information about the source and quality of your drinking water. If you would like to receive a paper copy of the report, please contact our office at (805) 466-2428 or send request to info@amwc.us.

Link to Water Quality Report: <https://web.amwc.us/resources/CCR.pdf>

Este informe contiene información muy importante sobre su agua potable. Por favor traduzcala o hable con alguien que la entienda.

Sincerely,

Atascadero Mutual Water Company


Atascadero Mutual Water Company

5005 E. Camino Real

PO Box 6075

Atascadero, CA 93423-6075

(805) 466-2428

 Pay online @ www.amwc.us

24-hr. Pay by phone: (877) 260-7804

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 KEITH & CHERYL POWERS
 9220 BARRANCO RD
 ATASCADERO, CA 93422-2100

Account Statement

ACCOUNT INFORMATION

ACCOUNT:	008534-000
SERVICE ADDRESS:	9220 BARRANCO RD
SERVICE PERIOD:	4/24/2021 to 5/24/2021
BILLING DATE:	5/24/2021

METER READING

	Previous Reading		Current Reading		
Serial No	Date	Reading	Date	Reading	Usage
36927145	4/13/2021	405	5/12/2021	410	5

SPECIAL MESSAGE

A LATE FEE WILL BE ASSESSED ON UNPAID PREVIOUS BALANCES OF \$25.00 OR MORE IF NOT PAID BY JULY 5TH. LATE FEE = \$5.00 OR 10% OF THE UNPAID PREVIOUS BALANCE, WHICHEVER IS GREATER.

Usage (in 1,000 gal)

CURRENT CHARGES

Minimum Charge	22.00
Water Usage Charge (s)	13.23
Nacimiento Surcharge	5.00

TOTAL CURRENT CHARGES	40.23
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BILL SUMMARY

PREVIOUS BALANCE	37.58
Payments Received-Thank You	-37.58
ADJUSTMENTS	0.00
ADDITIONAL BILLING	0.00
CURRENT CHARGES	40.23

TOTAL AMOUNT DUE	40.23
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AMWC's 2020 Annual Water Quality Report is now available for viewing on our website at <https://web.amwc.us/resources/CCR.pdf>. Please contact us at (805) 466-2428 if you would like to receive a paper copy of the report.

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

PLEASE MAKE CHECK PAYABLE TO:

AMWC

ACCOUNT:	008534-000
SERVICE ADDRESS:	9220 BARRANCO RD
SERVICE PERIOD:	4/24/2021 to 5/24/2021
BILLING DATE:	5/24/2021
DUE DATE FOR CURRENT CHARGES:	6/22/2021

 KEITH & CHERYL POWERS
 9220 BARRANCO RD
 ATASCADERO, CA 93422

AMOUNT DUE

TOTAL AMOUNT DUE	40.23
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AMOUNT ENCLOSED
AUTO PAY


REMIT PAYMENT TO:


 ATASCADERO MUTUAL WATER COMPANY
 PO BOX 6075
 ATASCADERO CA 93423-6075

FREQUENTLY ASKED QUESTIONS

What are the rates for water usage?

<u>Tier</u>	<u>Use</u>	<u>Single-Family</u>	<u>Non-Single-Family</u>
1	(1,000 – 10,000 gals.)	\$2.30/thousand gals.	\$2.30/thousand gals.
2	(11,000 – 25,000 gals.)	\$3.50/thousand gals.	\$3.50/thousand gals.
3	(26,000 – 50,000 gals.)	\$4.90/thousand gals.	\$4.90/thousand gals.
4	(51,000 – 75,000 gals.)	\$5.60/thousand gals.	\$5.60/thousand gals.
5	(75,000+ gals.)	\$7.20/thousand gals.	\$5.60/thousand gals.

(Properties served by a booster station pay a 15% pumping surcharge based on their current usage.)

How can I start or cancel service or change my billing information?

- Call to speak with one of our Customer Account Specialists at (805) 466-2428
- Visit www.amwc.us, click on the Customers tab, and select Forms to submit the form electronically (E-form), or print and complete the form and submit it via fax, e-mail, or in person

Requests to start a new account will only be taken from shareholders (property owners), and only after escrow has closed.

Why can't the water account be only in my tenant's name?

As a non-profit mutual water company, not a public utility, AMWC can only serve its shareholders (property owners in our service area). There are options available for shareholders who wish to have a copy of the bill sent to another party, such as a tenant or property manager/agent. However, as the property owner, the shareholder is ultimately responsible for payment of all charges.

How can I pay my water bill?

- Cash – Pay at the AMWC office at 5005 El Camino Real, Atascadero
- Check or Money Order – Mail, bring to/drop in drop slot at the AMWC office, or drop at Perry's Parcel Service
- Credit/Debit Cards, e-checks – Go to www.amwc.us, call (877) 260-7804, or pay at the AMWC office
- AMWC's Auto-Pay/EFT Program (payment is automatically deducted from your bank account) – You must complete an "Automatic Bill Payment Authorization Form" (available on AMWC's website)
- Through your personal online banking system

What is the hardness of my water?

The hardness of Atascadero water varies between 12.9 and 31.0 grains per gallon (220 to 530 ppm). The average is 21.5 grains per gallon (368 ppm). Your water contains natural minerals that make it "hard." Hardness means that it is "hard" to create a lather of suds with soap.

DETACH HERE AND MAIL WITH PAYMENT

Name: _____

Billing Address: _____

City: _____

State: _____ Zip: _____

Phone Number(s): _____ (H) _____ (Cell) _____ (W)

Email: _____