



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission



2020 ANNUAL WATER QUALITY REPORT



CITY OF SAN FRANCISCO

UNDERSTANDING THIS REPORT

The San Francisco Public Utilities Commission (SFPUC) produces this annual report detailing where your water comes from, how we treat it, and its overall chemical composition. We do this not only to meet a regulatory requirement but also provide an educational opportunity for you to understand our drinking water operations and public health protection efforts.

We are committed to providing high quality drinking water for all our customers. Our system is large and we work across several counties to maintain the system that delivers potable water for your consumption. In addition to the wider system outside of San Francisco, we also maintain a system of reservoirs within San Francisco. It is our hope that this report will not only provide you with greater knowledge of your water, but also an increased understanding of the considerable skill, talent, and effort of the SFPUC staff that goes into ensuring businesses and residents have reliable access to this precious resource.

We're proud of our water, and we hope you are too. Throughout this report, you'll find facts and figures to help expand upon the basic information we're required to provide. We hope you enjoy getting to know a little more about who we are as an Agency and how you can get involved.

WATER FACT:

Bottled water not only contributes to plastic waste and additional carbon emissions in transportation, it is also on average

11 TIMES

more expensive than tap water, and not as heavily regulated as tap water.

OUR DRINKING WATER SOURCES AND TREATMENT

Our drinking water supply consists of surface water and groundwater that are well protected and carefully managed by the SFPUC. These sources are diverse in both the origin and the location with the surface water stored in reservoirs located in the Sierra Nevada, Alameda County and San Mateo County, and groundwater stored in a deep aquifer located in San Francisco and San Mateo counties. Maintaining this variety of sources is an important component of the SFPUC's near- and long-term water supply management strategy. A diverse mix of sources protects us from potential disruptions due to emergencies or natural disasters, provides resiliency during periods of drought, and helps us ensure a long-term, sustainable water supply as we address issues such as climate uncertainty, regulatory changes and population growth.

To meet drinking water standards for consumption, water from all of our surface water sources including the upcountry non-Hetch Hetchy sources (UNHHS) undergoes treatment before it is delivered to our customers. Water from the Hetch Hetchy Reservoir is exempt from state and federal filtration requirements but receives the following treatment: ultraviolet light and chlorine disinfection, pH adjustment for optimum corrosion control, fluoridation for dental health protection, and chloramination for maintaining disinfectant residual and minimizing the formation of regulated disinfection byproducts. Water from local Bay Area reservoirs in Alameda County and San Mateo County is delivered to Sunol Valley Water Treatment Plant (SVWTP) and Harry Tracy Water Treatment Plant (HTWTP), respectively, and is treated by filtration, disinfection, fluoridation, optimum corrosion control and taste and odor removal processes.

In 2020, the SFPUC did not use the UNHHS; a small amount of groundwater from two local wells was added to our surface water supplies.

WATER FACT:

96% of the Earth's water is saline,

2% is trapped in the polar caps as ice.

Humans rely on the remaining **2%** for drinking water.

Source: on.doi.gov/3uNqkjV

WATERSHED PROTECTION

The SFPUC conducts watershed sanitary surveys for the Hetch Hetchy source annually and for the local water sources and UNHHS every five years. The latest sanitary surveys for the local watersheds and the UNHHS watershed were completed in 2021 for the period of 2016-2020. All these surveys together with our stringent watershed protection management activities were completed with support from partner agencies including National Park Service and US Forest Service. The purposes of the surveys are to evaluate the sanitary conditions and water quality of the watersheds and to review results of watershed management activities conducted in the preceding years. Wildfire, wildlife, livestock, and human activities continue to be the potential contamination sources. You may contact the San Francisco District office of the State Water Resources Control Board's Division of Drinking Water (SWRCB-DDW) at **510-620-3474** to review these reports.



WATER QUALITY

The SFPUC regularly collects and tests water samples from reservoirs and designated sampling points throughout the system to ensure the water delivered to you meets or exceeds federal and state drinking water standards. In 2020, we conducted more than **95,400** drinking water tests in the source, transmission, and distribution system. This is in addition to the extensive treatment process control monitoring performed by our certified operators and online instruments.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (USEPA) and the SWRCB-DDW prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

FLUORIDATION AND DENTAL FLUOROSIS

Mandated by State law, water fluoridation is a widely accepted practice proven to be safe and effective for preventing and controlling tooth decay. Our fluoride target level in the water is 0.7 milligram per liter (mg/L, or part per million, ppm), which is consistent with the May 2015 State regulatory guidance on optimal fluoride level. Infants fed formula mixed with water containing fluoride at this level may still have a chance of developing tiny white lines or streaks in their teeth. These marks are referred to as mild to very mild fluorosis, and are often only visible under a microscope. Even in cases where the marks are visible, they do not pose any health risk. The Centers of Disease Control (CDC) considers it safe to use optimally fluoridated water for preparing infant formula. To lessen this chance of dental fluorosis, you may choose to use low-fluoride bottled water to prepare infant formula. Nevertheless, children may still develop dental fluorosis due to fluoride intake from other sources such as food, toothpaste and dental products.

Contact your healthcare provider or SWRCB-DDW if you have concerns about dental fluorosis. For additional information about fluoridation or oral health, visit the SWRCB-DDW website waterboards.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.html, the CDC website cdc.gov/fluoridation, or our website sfpuc.org/waterquality.

WATER FACT:

Ever wondered how much water it takes to make breakfast?

*On average, it takes about **35 gallons** to produce a cup of coffee beans, **193 gallons** to produce the wheat for a 1lb loaf of bread, and **50 gallons** of water to produce 2 eggs.*

Source: waterfootprint.org

GET FAMILIAR WITH OUR WATERSHEDS

The system that delivers our water is made up of many different sources of water. We work hard to protect our water and water quality. Find out about each of our reservoirs, how much they contribute to the system and how you can visit them.

A watershed is a land area that collects and channels rainfall and snowmelt by gravity to creeks, streams, and rivers, and eventually to common outflow points such as reservoirs, bays, and the ocean.

CALAVERAS RESERVOIR

FUN FACT:

The largest of our East Bay reservoirs, Calaveras is located near a seismically active fault. The original dam was built in 1925, and was recently replaced along with several upgrades to improve our ability to better manage the watershed's biodiversity.



CHERRY LAKE

FUN FACT:

This is the only lake in our system where recreational boating is permitted on the water itself, as this is only an emergency supply. Maintained in partnership with the US Forest Service, Cherry Lake is a popular recreation spot for locals and visitors alike.



CRYSTAL SPRINGS RESERVOIR

FUN FACT:

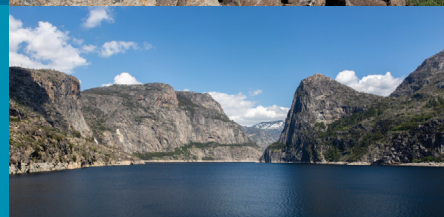
Actually consisting of two reservoirs, Upper and Lower Crystal Springs together provide one of the most accessible watersheds to visit offering the opportunity to walk, hike, and even attend docent lead bike tours along nearby trails.



HETCH HETCHY RESERVOIR

FUN FACT:

The name of our largest reservoir is Miwok for "Valley of the Two Trees", which refers to a pair of pines that once stood at the head of Hetch Hetchy Valley. Miwok names are still used throughout the area, including the two waterfalls Tueeulala Fall, Wapama Fall, and Kolana Rock.



LAKE ELEANOR

FUN FACT:

Although the current lake was created by the damming of the Eleanor Creek in 1918, there was a smaller natural lake located at the same site, and bearing the same name. Today, visitors can take advantage of trails primarily used for moderate hikes as well as the campground.



PILARCITOS RESERVOIR

FUN FACT:

Construction of Pilarcitos Dam began in 1862, and was completed in 1866. It was raised in 1867 and 1874. The dam is an earth fill dam with a clay puddle core, and a height of 95 feet from foundation to crest. The reservoir has a capacity of just over 1 billion gallons. It serves as a key water supply for Half Moon Bay.



SAN ANDREAS RESERVOIR

FUN FACT:

As the name would suggest, the San Andreas fault runs through the Reservoir, and the dam holding back the reservoir survived the 1906 earthquake. The 6-mile long Sawyer Camp Trail links San Andreas and Crystal Springs reservoirs.



SAN ANTONIO RESERVOIR

FUN FACT:

Located near the town of Sunol in Alameda County, This reservoir was impounded in 1964 by Turner Dam, named after former General Manager of Hetch Hetchy, James H. Turner. Like Calaveras, it is closed to the public.





WATER FACT:

The cost of SF tap water averages at

**\$0.002
PER GALLON**

SPECIAL HEALTH NEEDS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly people and infants, can be particularly at risk from infections.

These people should seek advice about drinking water from their healthcare providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the USEPA's Safe Drinking Water Hotline **800-426-4791** or at epa.gov/safewater.

BORON DETECTION ABOVE NOTIFICATION LEVEL IN SOURCE WATER

In 2020, boron was detected at a level of 1.06 ppm in the raw water stored in Pond F3 East, an approved source in Alameda Watershed. This detection is lower than those in the past, and is slightly above the California Notification level (NL). Boron is an element in nature, and is typically released into air and water when soils and rocks naturally weather. Currently there is no drinking water standard for this naturally-occurring contaminant.

PER- AND POLYFLUOROALKYL SUBSTANCES (PFAS)

PFAS is a group of approximately 5,000 man-made, persistent chemicals used in a variety of industries and consumer products. We previously reported that a voluntary round of PFAS monitoring at our surface water sources and some groundwater wells was conducted in 2019. The objective is to identify if our supply sources and water in the distribution system are impacted by PFAS. No PFAS was detected in our water sources; only one PFAS contaminant, ADONA, was slightly detected at a level of 2.7 parts per trillion in our distribution system. In 2020, another round of voluntary monitoring for PFAS was completed for the two new groundwater wells in the Golden Gate Park; no PFAS contaminants were detected. Considering a new PFAS analytical method recently adopted by the USEPA for some more PFAS contaminants, we plan to conduct another round of PFAS monitoring in 2021. For additional information about PFAS, visit our website at sfpub.org/waterquality, SWRCB-DDW website waterboards.ca.gov/pfas, and/or USEPA website epa.gov/pfas.

CONTAMINANTS AND REGULATIONS

Generally, the sources of drinking water (both tap water and bottled water) include rivers, lakes, oceans, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Such substances are called contaminants, and may be present in source water as:

Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife,

Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming,

Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses,

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application and septic systems,

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline **800-426-4791**, or at epa.gov/safewater.

DRINKING WATER AND LEAD

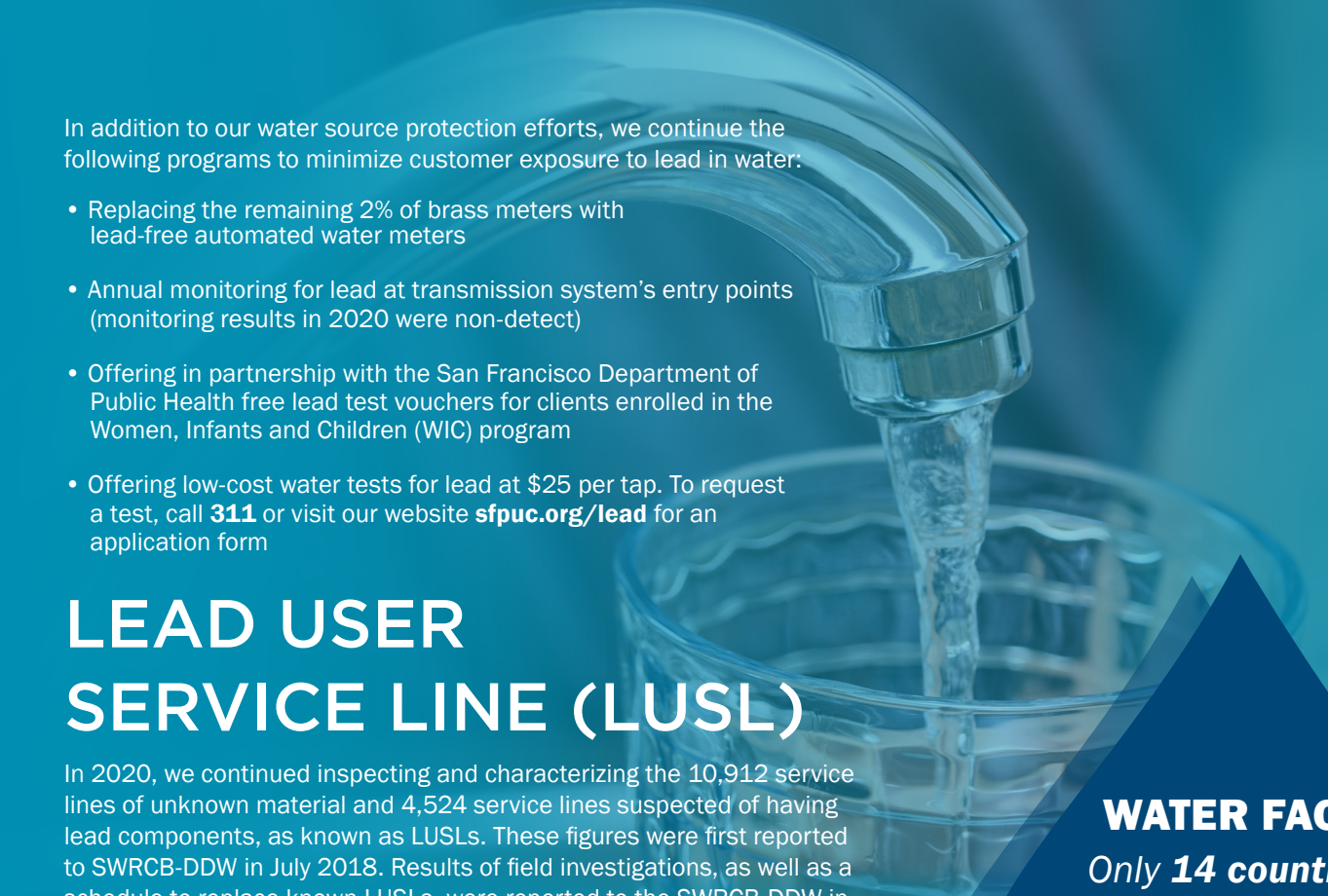
Exposure to lead, if present, can cause serious health effects in all age groups, especially for pregnant women and young children. Infants and children who drink water containing lead could have decreases in IQ and attention span and increases in learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water and removing lead pipes, but we cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your pipes for several minutes, such as running your tap, taking a shower, doing laundry or a load of dishes, before using water for drinking and cooking. You can also use a filter certified by an American National Standards Institute accredited certifier to remove lead from drinking water. If you are concerned about lead in your water you may wish to have your water tested, call 311 or access our website at sfpub.org/lead to apply for lead testing analysis at a minimal fee. Information about lead in drinking water, testing methods, and steps you can take to minimize exposure is available at epa.gov/safewater/lead.

WATER FACT:

Since 2010, the SFPUC has funded the installation of over **170 Drink-Tap Stations**, including **12** installed in January 2021 in collaboration with neighborhood groups and the City's COVID Command Center to support COVID recovery efforts.





In addition to our water source protection efforts, we continue the following programs to minimize customer exposure to lead in water:

- Replacing the remaining 2% of brass meters with lead-free automated water meters
- Annual monitoring for lead at transmission system's entry points (monitoring results in 2020 were non-detect)
- Offering in partnership with the San Francisco Department of Public Health free lead test vouchers for clients enrolled in the Women, Infants and Children (WIC) program
- Offering low-cost water tests for lead at \$25 per tap. To request a test, call **311** or visit our website **sfpuc.org/lead** for an application form

LEAD USER SERVICE LINE (LUSL)

In 2020, we continued inspecting and characterizing the 10,912 service lines of unknown material and 4,524 service lines suspected of having lead components, as known as LUSLs. These figures were first reported to SWRCB-DDW in July 2018. Results of field investigations, as well as a schedule to replace known LUSLs, were reported to the SWRCB-DDW in July 2020. As of April 2021, there remains 4,481 service lines of unknown material and 4,434 LUSLs to be field verified by the end of 2022. The LUSL inventory and map are accessible to public and can be found at **sfpuc.org/waterquality**. Investigations at schools and licensed child care centers are prioritized in the schedule. Our policy is to remove and replace any LUSL promptly if it is discovered during pipeline repair and/or maintenance. We are also conducting a pilot study to determine the effects of the lead components on lead levels at customer taps.

LEAD AND COPPER TAP SAMPLING RESULTS

We conducted our triennial Lead and Copper Rule (LCR) monitoring in 2018, and these tap sampling results are accessible at **sfpuc.org/waterquality**. LCR monitoring occurs at household taps within residences. The results do not represent lead and copper concentrations throughout the distribution system. The next round of LCR monitoring will be in 2021.

LEAD IN SCHOOLS

We assisted a total of 190 public and private K-12 schools in lead monitoring for their tap water between 2017 and 2019. School monitoring data can be found at **sfpuc.org/lead**. Presently we are working with San Francisco Unified School District to develop a voluntary, 5-year recurring monitoring program to provide continued support to local schools in addressing lead in their tap water. However, due to COVID-19 situation, discussions with the school district has been postponed.

WATER FACT:

*Only **14 countries** report high levels of community and user participation for collaborative management and decision-making.*

Source: : **UN Water: SDG6 Water and Sanitation for All, 2021.**

bit.ly/3m0gag7



KEY WATER QUALITY TERMS

The following are definitions of key terms referring to standards and goals of water quality noted on the data table.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs or MCLGs as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS): MCLs, MRDLs, and TT (see below) for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Turbidity: A water clarity indicator that measures cloudiness of the water, and is also used to indicate the effectiveness of the filtration system. High turbidity can hinder the effectiveness of disinfectants.

Cryptosporidium is a parasitic microbe found in most surface water. We regularly test for this waterborne pathogen and found it at very low levels in source water and treated water in 2020. However, current test methods approved by the USEPA do not distinguish between dead organisms and those capable of causing disease. Ingestion of *Cryptosporidium* may produce symptoms of nausea, abdominal cramps, diarrhea, and associated headaches. *Cryptosporidium* must be ingested to cause disease, and it may be spread through means other than drinking water.

OUR WATER IN THE COMMUNITY: THE WESTSIDE ENHANCED WATER RECYCLING PROJECT

On the west side of San Francisco, we are aiming to save up to 2 million gallons per day (mgd) on average of drinking water that is currently used for non-drinking purposes such as irrigation and lake fill. Recycled water will be delivered for these uses through a system of pipelines, pump stations, storage tanks and reservoirs. The system will bring recycled water from the recycled water treatment facility to Golden Gate Park, Lincoln Park Golf Course, the Presidio Golf Course and other landscaped areas for irrigation.

Almost 8 miles of new recycled water pipelines have been constructed mostly under City streets. These pipelines will bring recycled water from the newly constructed treatment facility to sites where the water will be used. Construction has also begun on an underground recycled water reservoir, and above-ground recycled water pump station in Golden Gate Park that will pump recycled water to Lincoln Park and the Presidio.

SAN FRANCISCO WATER SYSTEM-WATER QUALITY DATA FOR 2020

The table below lists detected contaminants in our drinking water in 2020 and the information about their typical sources. Contaminants below detection limits for reporting are not shown, in accord with regulatory guidance. We hold a SWRCB-DDW monitoring waiver for some contaminants in our surface water supply and therefore their monitoring frequencies are less than annual. Visit sfpub.org/waterquality for a list of all water quality parameters we monitored in raw water and treated water in 2020.

DETECTED CONTAMINANTS	UNIT	MCL	PHG OR (MCLG)	RANGE OR LEVEL FOUND	AVERAGE OR [MAX]	MAJOR SOURCES IN DRINKING WATER
TURBIDITY						
Unfiltered Hetch Hetchy Water	NTU	5	N/A	0.2 - 0.5 ⁽¹⁾	[1.3]	Soil runoff
	NTU	1 ⁽²⁾	N/A	-	[0.4]	Soil runoff
Filtered Water from Sunol Valley Water Treatment Plant (SVWTP)	-	Min 95% of samples ≤0.3 NTU ⁽²⁾	N/A	99.8% - 100%	-	Soil runoff
	NTU	1 ⁽²⁾	N/A	-	[0.1]	Soil runoff
Filtered Water from Harry Tracy Water Treatment Plant (HTWTP)	-	Min 95% of samples ≤0.3 NTU ⁽²⁾	N/A	100%	-	Soil runoff
DISINFECTION BY-PRODUCTS AND PRECURSOR						
Total Trihalomethanes	ppb	80	N/A	13 - 43	[43] ⁽³⁾	By-product of drinking water disinfection
Haloacetic Acids	ppb	60	N/A	10 - 33	[35] ⁽³⁾	By-product of drinking water disinfection
Total Organic Carbon ⁽⁴⁾	ppm	TT	N/A	1.7 - 3.4	2.9	Various natural and man-made sources
MICROBIOLOGICAL						
Total Coliform	-	NoP ≤5.0% of monthly samples	(0)	-	[0.6%]	Naturally present in the environment
<i>Giardia lamblia</i>	cyst/L	TT	(0)	0 - 0.05	0.01	Naturally present in the environment
INORGANICS						
Fluoride (source water) ⁽⁵⁾	ppm	2.0	1	ND - 0.7	0.3 ⁽⁶⁾	Erosion of natural deposits; water additive to promote strong teeth
Chloramine (as chlorine)	ppm	MRDL = 4.0	MRDLG = 4	0.1 - 3.5	[2.5] ⁽⁷⁾	Drinking water disinfectant added for treatment
CONSTITUENTS WITH SECONDARY STANDARDS	UNIT	SMCL	PHG	RANGE	AVERAGE	MAJOR SOURCES OF CONTAMINANT
Chloride	ppm	500	N/A	<3 - 15	9	Runoff / leaching from natural deposits
Specific Conductance	µS/cm	1600	N/A	30 - 260	160	Substances that form ions when in water
Sulfate	ppm	500	N/A	1 - 34	17	Runoff / leaching from natural deposits
Total Dissolved Solids	ppm	1000	N/A	<20 - 137	72	Runoff / leaching from natural deposits
Turbidity	NTU	5	N/A	ND - 0.2	ND	Soil runoff
LEAD AND COPPER ⁽⁸⁾	UNIT	AL	PHG	RANGE	90 TH PERCENTILE	MAJOR SOURCES IN DRINKING WATER
Copper	ppb	1300	300	ND - 103	64	Internal corrosion of household water plumbing systems
Lead	ppb	15	0.2	<1 - 90	6	Internal corrosion of household water plumbing systems
OTHER WATER QUALITY PARAMETERS	UNIT	ORL	RANGE	AVERAGE	KEY	
Alkalinity (as CaCO ₃)	ppm	N/A	6.7 - 138	55	< / ≤ = less than / less than or equal to AL = Action Level Max = Maximum Min = Minimum N/A = Not Available ND = Non-Detect NL = Notification Level NoP = Number of Coliform-Positive Sample NTU = Nephelometric Turbidity Unit ORL = Other Regulatory Level ppb = part per billion ppm = part per million µS/cm = microSiemens/centimeter	
Calcium (as Ca)	ppm	N/A	2.9 - 22	12		
Chlorate ⁽⁹⁾	ppb	800 (NL)	67 - 1200	262		
Hardness (as CaCO ₃)	ppm	N/A	8.0 - 79	45		
Magnesium	ppm	N/A	0.2 - 6.8	4.0		
pH	-	N/A	8.1 - 9.8	9.3		
Potassium	ppm	N/A	0.3 - 1.3	0.8		
Silica	ppm	N/A	2.8 - 7	4.8		
Sodium	ppm	N/A	2.4 - 22	14		
Strontium	ppb	N/A	14 - 242	110		

FOOTNOTES ON SAN FRANCISCO WATER SYSTEM - WATER QUALITY DATA:

(1) These are monthly average turbidity values measured every 4 hours daily. (2) There is no turbidity MCL for filtered water. The limits are based on the TT requirements for filtration systems. (3) This is the highest locational running annual average value. (4) Total organic carbon is a precursor for disinfection byproduct formation. The TT requirement applies to the filtered water from the SVWTP only. (5) The SWRCB -DDW recommended an optimal fluoride level of 0.7 ppm be maintained in the treated water. In 2020, the range and average of the fluoride levels were 0.6 ppm - 0.9 ppm and 0.7 ppm, respectively. (6) Natural fluoride in the Hetch Hetchy source was ND. Elevated fluoride levels in the raw water at

the SVWTP and HTWTP were attributed to the transfer of fluoridated Hetch Hetchy water into the local reservoirs. **(7)** This is the highest running annual average value. **(8)** The most recent Lead and Copper Rule monitoring was in August 2018. Two of the 90 site samples collected at consumer taps had lead concentrations above the AL. **(9)** The detected chlorate in the treated water is a degradation product of sodium hypochlorite, which we use for water disinfection.

Note: The different water sources blended at different ratios throughout the year have resulted in varying water quality. Additional water quality data may be obtained by calling our Water Quality Division toll-free number at 877-737-8297.

San Francisco Local Groundwater - Water Quality Data for Year 2020

Treated Water (Sunset Reservoir)	DETECTED CONTAMINANTS	UNIT	MCL	PHG OR (MCLG)	RANGE OR LEVEL FOUND	AVERAGE	MAJOR SOURCES IN DRINKING WATER
	INORGANICS						
	Chromium (VI)	ppb	N/A ⁽¹⁾	0.02	ND - 1.3	ND	Leaching from natural deposits; waste discharges from electroplating
	Nitrate (as nitrogen)	ppm	10	10	ND - 0.5	ND	Landscape fertilizers and leaked wastewater
	Fluoride	ppm	2.0 (Natural-Source)	1	0.7	0.7	Erosion of natural deposits; water additive to promote strong teeth
	DETECTED CONTAMINANTS	UNIT	SMCL	PHG	RANGE OR LEVEL FOUND	AVERAGE	MAJOR SOURCES OF CONTAMIANIT
	CONSTITUENTS WITH SECONDARY STANDARDS						
	Chloride	ppm	500	N/A	5.5 - 6.2	5.9	Runoff / leaching from natural deposits
	Color	Unit	15	N/A	5	5	Naturally-occurring organic materials
	Specific Conductance	µS/cm	1600	N/A	57 - 325	138	Substances that form ions when in water
Raw Water (San Francisco Local Groundwater Wells)	Sulfate	ppm	500	N/A	2.3 - 3.5	2.9	Runoff / leaching from natural deposits
	Total Dissolved Solids	ppm	1000	N/A	25 - 73	50	Runoff / leaching from natural deposits
	Turbidity	NTU	5	N/A	0.1	0.1	Soil runoff
	OTHER WATER QUALITY PARAMETERS	UNIT	ORL		RANGE	AVERAGE	
	Strontium	ppb	N/A		22 - 28	25	
	DETECTED CONTAMINANTS	UNIT	MCL	PHG OR (MCLG)	RANGE	AVERAGE	MAJOR SOURCES IN DRINKING WATER
	INORGANICS ⁽²⁾						
	Chromium (VI)	ppb	N/A ⁽¹⁾	0.02	2.5 - 23	14.7	Leaching from natural deposits; waste discharges from electroplating
	Chromium (Total)	ppb	50	(100)	ND - 21	10.7	Erosion of natural deposits; discharge from electroplating
	Nitrate (as nitrogen)	ppm	10	10	3.1 - 9.4	5.8	Landscape fertilizers and leaked wastewater
	VOLATILE ORGANICS						
	Carbon tetrachloride ⁽³⁾	ppb	0.5	0.1	0.6 - 0.9	0.7	Commercial and industrial solvent used in dry cleaning prior to 1960
	Tetrachloroethylene ⁽⁴⁾	ppb	5	0.06	1.5 - 2.2	1.9	Commercial and industrial solvent used in dry cleaning prior to 2010, and as a metal degreaser in auto shops and metalworking industries
	OTHER WATER QUALITY PARAMETERS	UNIT	ORL		RANGE	AVERAGE	
	pH	-	N/A		7.3 - 8.3	7.8	
	Strontium	ppb	N/A		131 - 187	159	
	Vanadium	ppb	50 (NL)		5.9 - 7	6.5	

FOOTNOTES ON SAN FRANCISCO LOCAL GROUNDWATER - WATER QUALITY DATA:

(1) Chromium (VI) is currently regulated by the SWRCB-DDW under a MCL of 50 ppb for total chromium. The results of total chromium monitoring in treated water were ND in 2020. **(2)** The concentration ranges and averages of these contaminants are indicative of the raw groundwater quality prior to blending, which is approved by SWRCB-DDW as a treatment for groundwater. They are not representative of water in the distribution system. In 2020, only two wells (Lake Merced Well and West Sunset Well) delivered groundwater to the distribution system intermittently. **(3)** Carbon tetrachloride was detected above the MCL in the raw water at South Sunset Well; however, the well was not in operation throughout 2020. **(4)** Tetrachloroethylene was slightly detected in the raw water at Golden Gate Central Well, which supplied Golden Gate Park throughout 2020 for irrigation only.



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*Interested in learning
more? Our Commission
meets monthly, and more
details are on our website*

sfpuc.org/commission

Sophie Maxwell, PRESIDENT
Anson Moran, VICE PRESIDENT
Tim Paulson, COMMISSIONER
Ed Harrington, COMMISSIONER
Newsha K. Ajami, COMMISSIONER

This report contains important information about our drinking water. Please contact SFPUC Communications at **415-554-3289** or email **info@sfpuc.org** for assistance.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse SFPUC a **415-554-3289** para asistirlo en español con alguien que lo entienda bien.

此份水質報告，內有重要資訊。請找他人為你翻譯和解說清楚。

San Francisco Public Utilities Commission

Every day we deliver high-quality drinking water to 2.7 million people in San Francisco, Alameda, Santa Clara and San Mateo counties. We generate clean, reliable hydroelectricity that powers 100% of San Francisco's vital services, including police and fire stations, street lights, Muni, SF General Hospital and more.



This report contains important information about your drinking water. Translate it, or speak with someone who understands it.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Mahalaga ang impormasyong ito. Mangyaring ipasalin ito.

این اطلاعیه شامل اطلاعات مهمی راجع به آب آشامیدنی است. اگر نمیتوانید این اطلاعات را بر زبان انگلیسی بخوانید لطفاً از کسی که میتواند برای بگیرد تا مطالب را برای شما به فارسی ترجمه کند.

Cé rapport contient des information importantes concernant votre eau potable. Veuillez traduire, ou parlez avec quelqu'un qui peut le comprendre.

”هذا التقرير يحتوي على معلومات مهمة تتعلق بمياه الشفة (أو الشرب).
ترجم التقرير، أو تكلم مع شخص يستطيع أن يفهم التقرير.“

Этот отчет содержит важную информацию о вашей питьевой воды. Переведите его или поговорите с тем, кто это понимает.

הדו"ח הזה מכיל מידע חשוב לגבי מי השתייה שלך
תרגם את הדו"ח או דבר עם מישהו שמבין אותו

此份水質報告，內有重要資訊。請找他人為你翻譯和解說清楚。

Chi tiết này thật quan trọng. Xin nhờ người dịch cho quý vị.

Dieser Bericht enthält wichtige Information über Ihr Trinkwasser. Bitte übersetzen Sie ihn oder sprechen Sie mit jemandem, der ihn versteht.

Questo rapporto contiene informazioni importanti che riguardano la vostra acqua potabile. Traducetelo, o parlate con una persona qualificata in grado di spiegarvelo.

この報告書には上水道に関する重要な情報が記されております。翻訳を御依頼なされるか、内容をご理解なさっておられる方にお尋ね下さい。

यह सूचना महत्वपूर्ण है। कृपा करके किसी से:सका अनुवाद करायें।

이 안내는 매우 중요합니다. 본인을 위해 번역인을 사용하십시오.

Η κατοθεν αναφορά παρουσιάζει σπουδαιες πληροφορίες για το ποσιμο νερο σας. Πρακακλω να το μεταφρασετε η να το σξολειασετε με καποιον που το καταλαβαινη απολητως.