

## APPENDIX B: eCCR Certification Form (Suggested Format)

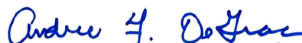
### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	San Francisco Regional Water System
Water System Number:	3810001

The water system named above hereby certifies that its Consumer Confidence Report was posted on the [San Francisco Public Utilities Commission \(SFPUC\)](#) website on [May 28, 2021](#) and appropriate postcard notices of availability of the online Consumer Confidence Report were mailed to customers on [June 18, 2021](#). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Andrew DeGraca, P.E.	Title: Water Quality Division Director
Signature: 	Date: 7/12/2021
Phone number: (650) 652-3102	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.sfpuc.org/waterqualityreport](http://www.sfpuc.org/waterqualityreport)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized). *Note that although the SFPUC did not specifically call out the CCR for this system in each of the social media listed below, the availability of the report was promoted to all followers and online traffic is directed to where the report is located on SFPUC's website. Thus, the report is promoted via these social media (see screenshots attached to the SFWS CCR Certification).*
  - [Facebook](#)
  - [Twitter](#)
  - [Nextdoor](#)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL:
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.sfpuc.org/waterqualityreport](http://www.sfpuc.org/waterqualityreport)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

We sent postcards notifying residents and business owners of the release of the report
online as well as how they can obtain a hardcopy of the report. The report was available
on our website at the time that the postcards would have arrived in local mailboxes.

*This form is provided as a convenience and may be used to meet the certification requirement of  
section 64483(c) of the California Code of Regulations.*



San Francisco  
**Water Power Sewer**  
Services of the San Francisco Public Utilities Commission

YOUR 2020 ANNUAL WATER  
QUALITY REPORT IS NOW

**AVAILABLE  
ONLINE AT**

**[sfpuc.org/waterqualityreport](https://sfpuc.org/waterqualityreport)**

For a printed copy, call **(415) 551-4749**



This report contains important information about your drinking water. Translate it, or speak with someone who understands it.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Mahalaga ang impormasyong ito. Mangyaring ipasalin ito.

این اطلاعیه شامل اطلاعات مهمی راجع به آب آشامیدنی است. اگر نمیتوانید این اطلاعات را به زبان انگلیسی بخوانید لطفاً از کسی که میتواند این را برایتان تفسیر کند یا با کسی که میتواند این را برایتان تفسیر کند.

Cé rapport contient des information importantes concernant votre eau potable. Veuillez traduire, ou parlez avec quelqu'un qui peut le comprendre.

”هذا التقرير يحتوي على معلومات مهمة تتعلق بمياه الشفة (أو الشرب).  
ترجم التقرير، أو تكلم مع شخص يستطيع أن يفهم التقرير.“

Этот отчет содержит важную информацию о вашей питьевой воды. Переведите его или поговорите с тем, кто это понимает.

הדו"ח הזה מכיל מידע חשוב לגבי מי השתייה שלך.  
תרגם את הדו"ח או דבר עם מישהו שמבין אותו

此份水質報告，內有重要資訊。請找他人為你翻譯和解說清楚。

Chi tiết này thật quan trọng. Xin nhờ người dịch cho quý vị.

Dieser Bericht enthält wichtige Information über Ihr Trinkwasser. Bitte übersetzen Sie ihn oder sprechen Sie mit jemandem, der ihn versteht.

Questo rapporto contiene informazioni importanti che riguardano la vostra acqua potabile. Traducetelo, o parlate con una persona qualificata in grado di spiegarvelo.

この報告書には上水道に関する重要な情報が記されております。翻訳を御依頼なされるか、内容をご理解なさっておられる方にお尋ね下さい。

यह सूचना महत्वपूर्ण है । कृपा करके किसी से सका अनुवाद करायें ।

이 안내는 매우 중요합니다. 본인을 위해 번역인을 사용하십시오.

Η κατοὺθεν αναφορά παρουσιαζή σπουδαίες πληροφορίες για το ποσιμο νερό σας. Πρακακλω να το μεταφράσετε ή να το σζολειασετε με καποιον που το καταλαβαινη απολητας.



San Francisco  
Water Power Sewer  
Services of the San Francisco Public Utilities Commission

Customer Services  
525 Golden Gate Avenue, 3rd Floor  
San Francisco, CA 94102



@MySFPUC  
#qualitymatters

PRESRT STD  
U.S. POSTAGE  
PAID  
SAN FRANCISCO, CA  
PERMIT NO. 6678

Veá nuestro Informe Anual de Calidad del Agua de 2020 en  
[sfpuc.org/waterqualityreport](https://sfpuc.org/waterqualityreport). 查閱2020年水質報告 [sfpuc.org/waterqualityreport](https://sfpuc.org/waterqualityreport)  
Tingnan ang aming ulat tungkol sa kalidad ng aming tubig para sa 2020  
[sfpuc.org/waterqualityreport](https://sfpuc.org/waterqualityreport).