

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

Water System Name: Padre Dam Municipal Water District

Water System Number: CA 3710037

The water system named above hereby certifies that its Consumer Confidence Report was distributed on \_\_\_\_\_ (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Paul Clarke  
Signature:   
Title: Director of Operations and Water Quality  
Phone Number: (619) 258-4746 Date: 8/19/2020

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.padredam.org/2019WQR
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.padredam.org/2019WQR
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).  
URL: www.padredam.org/2019WQR
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.padredam.org/2019WQR
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Postcards were mailed to all postal customers in the Districts service area and included instructions with the required information on how to access the CCR. (Copy attached)

An email was sent to all customers with an email on file. (Copy attached)

Hard copies have been mailed to customers that have requested a copy.

Copies are available in the Customer Service Center lobby.

The CCR has been posted on the Districts web site, and links sent out via Facebook and Instagram sites.

The CCR was uploaded to the DRINC Portal on 9/21/2020

*This form is provided as a convenience and may be used to meet the certification requirement of  
section 64483(c) of the California Code of Regulations.*

**Paul Clarke**

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**From:** Melissa McChesney  
**Sent:** Tuesday, June 23, 2020 9:19 AM  
**To:** Paul Clarke  
**Subject:** FW: Your campaign Annual Water Quality Report has been sent

FYI...

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**From:** Constant Contact <noreply@constantcontact.com>  
**Sent:** Tuesday, June 23, 2020 9:18 AM  
**To:** Melissa McChesney <mmcchesney@padre.org>  
**Subject:** Your campaign Annual Water Quality Report has been sent



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Dear Melissa McChesney,

Your campaign '**Annual Water Quality Report**' was sent on 6/23/2020 around 12:17 PM EDT.

Below is a copy of the message your subscribers received. See how your campaign is doing by visiting Reports [in your account](#) to get real-time results and stats.

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**Subject:** Annual Water Quality Report

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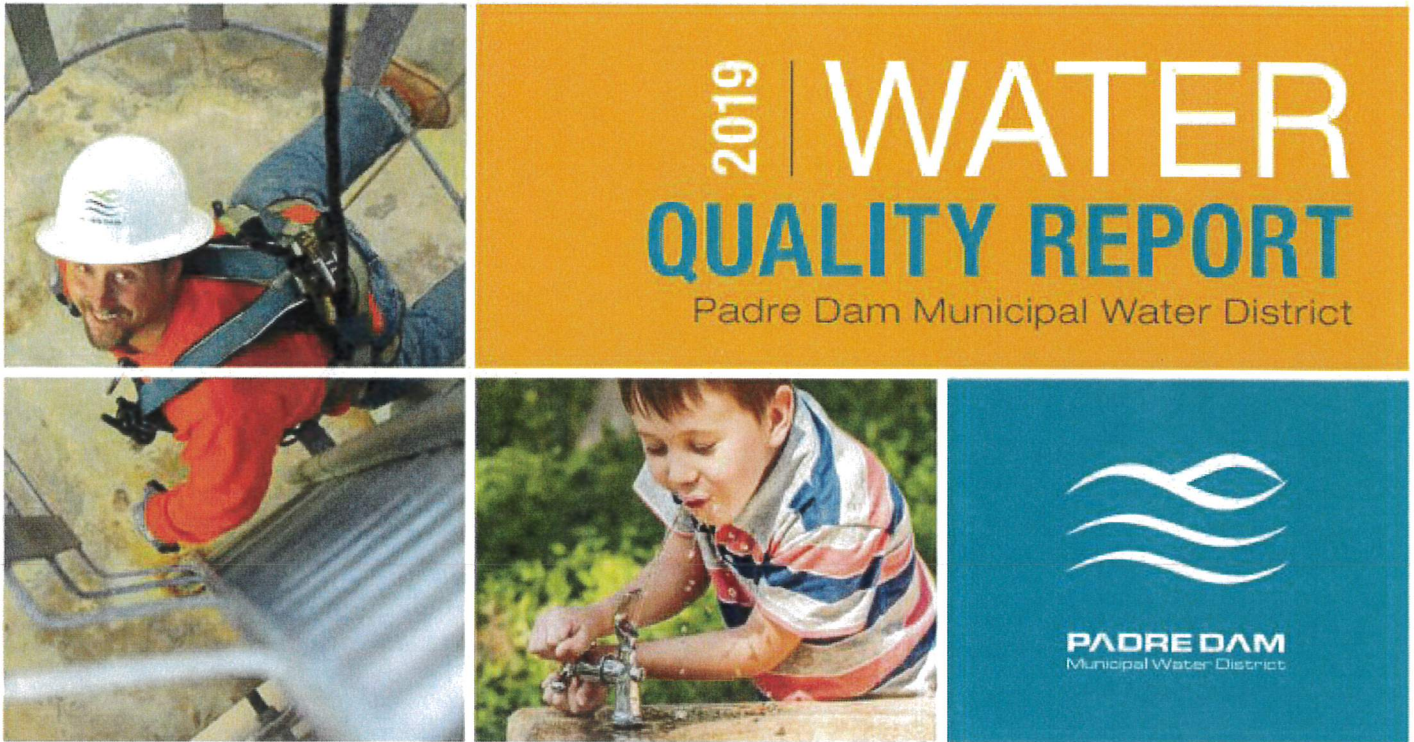
Having trouble viewing this email? [Click here](#)



**PADRE DAM**  
Municipal Water District



## Water Quality Report Now Available



Padre Dam's mission is to provide high quality water services to our customers in the most effective manner possible, earning customer and community respect. As part of that mission, Padre Dam compiles a Water Quality Report each year with information about the safety and quality of your drinking water.

[Click here to view the 2019 Water Quality Report.](#)

This report is a snapshot of last year's water quality (2019). Included are details about where your water comes from, what it contains, and how it compares to State and Federal standards.

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## We Are Here For You



During these uncertain times, one thing you can be sure of is that Padre Dam's water supply is safe, reliable and plentiful. Padre Dam employees are essential workers who will continue to work 24/7, 365 days a year to provide you with quality water and wastewater services.

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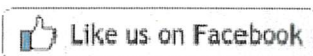
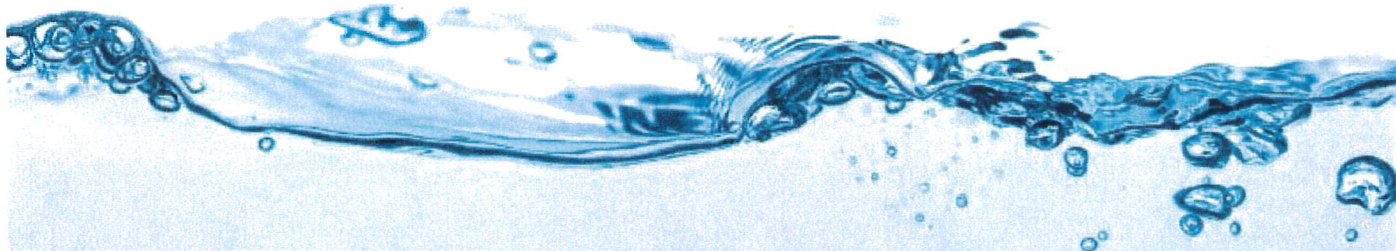
## East County Advanced Water Purification Program



The East County Advanced Water Purification Program will create a new local, sustainable and drought proof drinking water supply using state-of-the-art technology to purify East County's recycled water. The process will provide a safe, high quality drinking water source for the community and reduce our dependence on imported water.

The Program continues to progress and meet major milestones, including the formation of the Joint Powers Authority, the Program's governing body. The procurement process is well underway, and the production of drinking water is expected to begin in 2025.

Visit [www.EastCountyAWP.com](http://www.EastCountyAWP.com) for more information about the Advanced Water Purification Program.



Padre Dam Municipal Water District, 9300 Fanita Parkway, Santee, CA 92071

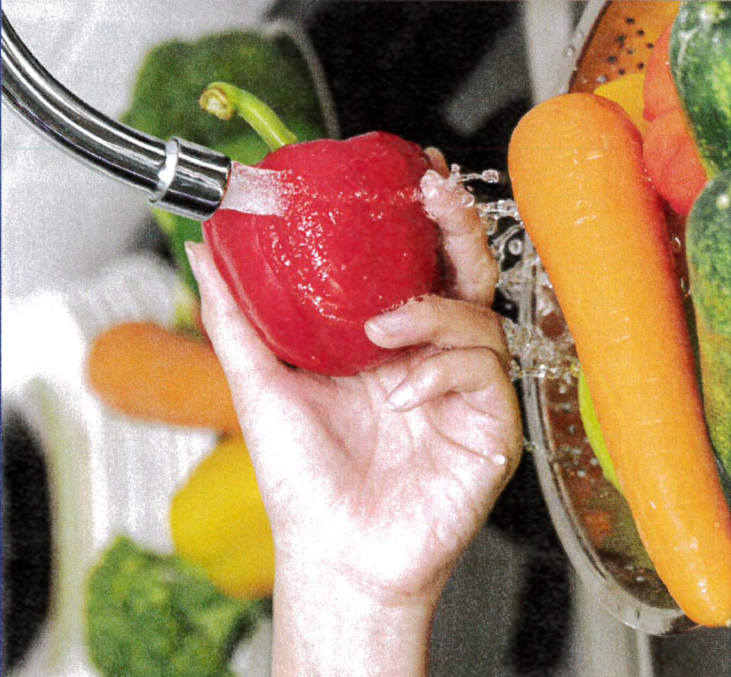
[SafeUnsubscribe™](#) [mmcchesney@padre.org](mailto:mmcchesney@padre.org)

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Sent by [water@padre.org](mailto:water@padre.org) in collaboration with







**PADRE DAM**  
Municipal Water District

# 2019 Water Quality Report



## Annual Water Quality Report Available Online

Padre Dam's Annual Water Quality Report provides important information on the source and quality of your drinking water. The State Water Resources Control Board Division of Drinking Water allows electronic delivery of the report. This helps Padre Dam to reduce paper consumption and minimize printing and mailing costs.

**Padre Dam's 2019 Annual Water Quality Report will be available online by July 1, 2020. To learn more about your drinking water please visit:**

**[www.padredam.org/2019WQR](http://www.padredam.org/2019WQR)**

The Water Quality Report is an annual report that water utilities provide to the public to raise customer awareness of the quality of their drinking water, where their drinking water comes from and the importance of protecting drinking water sources.

If you would like a paper report mailed to you, please email us at [water@padre.org](mailto:water@padre.org) or call 619-258-4613. Please provide your name, address, account number and email address in your communication to us. Please respond by June 24th if you would like to receive a paper copy of the 2019 Annual Water Quality Report.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.



P.O. Box 719003  
Santee, CA 92072

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