

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Otay Water District

Water System Number: 3710034

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 20, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Tenille Otero
Signature: 
Title: Communications Officer
Phone Number: (619) 670-2256 Date: 06/24/2019

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.otaywater.gov/consumerconfidencereport
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.otaywater.gov/consumerconfidencereport
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.otaywater.gov/consumerconfidencereport
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.otaywater.gov/consumerconfidencereport
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Otay Water District mailed postcards to all customers to notify them that the CCR is available at www.otaywater.gov/consumerconfidencereport. Notice was sent in English and Spanish.

The postcard notified customers without internet access that they can request a printed copy to be mailed to them via postal mail by calling the Otay Water District at (619) 670-2222, emailing info@otaywater.gov or by visiting the District's headquarters at 2554 Sweetwater Springs Blvd., Spring Valley, CA 91978.

Postcards and copies of the CCR were also delivered to local libraries, community centers, and a college. Libraries, community centers and the college include:

- Southwestern College, 900 Olay Lakes Rd., Chula Vista, CA 91910
- Bonita-Sunnyside Library, 4375 Bonita Rd., Bonita, CA 91902
- Chula Vista Public Library, 2015 Birch Rd. #407, Chula Vista, CA 91915
- Veterans Park Community Center, 785 E Palomar St., Chula Vista, CA 91911
- Heritage Park and Community Center, 1381 E Palomar St., Chula Vista, CA 91913
- Montevalle Recreation Center, 840 Duncan Ranch Rd., Chula Vista, CA 91914
- Water Conservation Garden, 12122 Cuyamaca College Dr. W, El Cajon, CA 92019
- Spring Valley Community Center, 8735 Jamacha Blvd., Spring Valley, CA 91977
- Spring Valley Branch Public Library, 836 Kempton Street, Spring Valley, CA 91977
- Casa de Oro Branch Public Library, 9805 Campo Rd., Spring Valley, CA 91977
- Rancho San Diego Branch Library, 11555 Via Rancho San Diego, El Cajon, CA 92019

Postcards were placed in the lobby of the Otay Water District's administrative office for walk-in customers.

A notice/news story about the water quality report was posted on the homepage of the Otay Water District website.

An email was sent out to customers that have elected to receive emails that the CCR is available at www.otaywater.gov/consumerconfidencereport.

A notice was sent out via social media (Otay Water District's Facebook, Twitter, LinkedIn and Instagram accounts) that the CCR is available online.

A notice was sent out via the Otay Water District's Nextdoor account. Nextdoor is a private social network for neighborhoods. Staff posted to neighborhoods within the District's service area.

A notice was included in the summer edition of the District's customer newsletter, "The Pipeline."

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.