


**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State
Water Board's website at
http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Olivenhain Municipal Water District
Water System Number:	3710029

The water system named above hereby certifies that its Consumer Confidence Report was distributed in June 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Olivenhain Municipal Water District
Name: Kimberly A. Thorner
Signature: 
Title: General Manager
Phone number: 760-753-6466
Date: 7/22/24

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used:

Customers who receive their bill via USPS received notice of the availability of the CCR at www.olivenhain.com/ccr through an article featured in OMWD's *Watching Water* newsletter mailed with OMWD June 14, 21, and 28 billing statements. Additionally, a notice of the availability of the CCR at www.olivenhain.com/ccr was printed directly on all June billing statements.

Customers who receive their bill electronically received notice of the availability of the CCR at www.olivenhain.com/ccr in the email notifying them of the availability to view their June 14, 21, and 28 billing statements, by the *Watching Water* newsletter article, and by a notice printed directly on their June billing statements.

Printed copies of the CCR were made available to customers unable to receive electronic delivery; either by request or in OMWD's lobby, as noted in the message

included on each customer's June billing statement and in the Watching Water newsletter.

- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR on the internet at www.olivenhain.com and advertising it on the home page

Additionally, a link to the CCR was shared via Facebook and Twitter.

- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)
- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

Indirect customers who do not receive bills from OMWD received a copy of the Watching Water newsletter mailed on June 12, 2024, via USPS that prominently featured a URL to the CCR in PDF form as well as the availability of a printed copy.

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly accessible internet site at the following address: **[INSERT INTERNET ADDRESS]**
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).