

# APPENDIX F: Certification Form (Suggested Format)

## Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

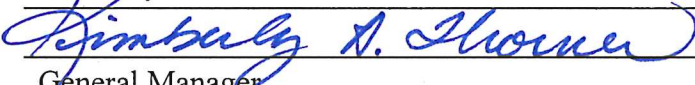
(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at [http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name: Olivenhain Municipal Water District

Water System Number: 3710029

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 31, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Kimberly A. Thorner

Signature: 

Title: General Manager

Phone Number: ( 760 ) 753-6466

Date: 6/11/20

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used:

Direct customers who receive their bill via USPS received notice of the availability of the CCR at [www.olivenhain.com/ccr](http://www.olivenhain.com/ccr) through an article featured in OMWD's Watching Water newsletter mailed on May 31, as well as by a notice printed directly on the May 31 billing statement.

Direct customers who receive their bill electronically received notice of the availability of the CCR at [www.olivenhain.com/ccr](http://www.olivenhain.com/ccr) in the email notifying them of the availability to view their May 31 bill statement, by the Watching Water newsletter article, and by a notice printed directly on the May 31 billing statement.

Indirect customers that do not receive bills from OMWD received a copy of the Watching Water newsletter mailed on May 31 via USPS that prominently featured the URL.

Additionally, a link to the CCR was shared on the homepage at [www.olivenhain.com](http://www.olivenhain.com), as well as via Facebook and Twitter. Printed copies of the CCR were made available to customers unable to receive electronic delivery; either by request or in OMWD's lobby, as noted in the message included on each customer's May 31 billing statement and in the Watching Water newsletter.

- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR on the Internet at [www.olivenhain.com](http://www.olivenhain.com)  
☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)  
☐ Advertising the availability of the CCR in news media (attach copy of press release)

- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address: www.\_\_\_\_\_
- ☐ *For investor-owned utilities:* Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*