

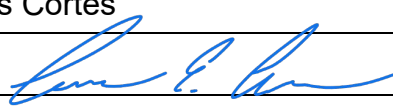
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	POWAY, CITY OF
Water System Number:	CA3710015

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2025, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Carlos Cortes	Title: Utilities Administrator
Signature: 	Date: 7/10/2025
Phone number:	(858) 668-4703

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: POWAY.ORG/WATERQUALITYREPORT2024
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: POWAY.ORG/WATERQUALITYREPORT2024
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

To provide CCR notice of availability to all City of Poway water consumers, we spread the word using multiple avenues. The City posted the report at a direct URL on a publicly available website. Physical materials included a phone number where a paper copy of the report could be requested. Below is a list of the notification methods used:

- Postcards mailed to all Poway addresses (zip codes 92064 and 92074)
- Media release issued June 23, 2025

- Postcards and/or reports placed at public locations throughout the community (library, parks, city buildings)
- Included in e-Newsletter
- Social media posts (Facebook, Instagram, Nextdoor)
- Messages on water bills

See the attached Poway CCR Outreach Packet for additional information.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

CITY OF POWAY



2024 Consumer Confidence Report Outreach Packet

City of Poway 2024 Water Quality Postcard



AVAILABLE ONLINE JULY 1, 2025 [POWAY.ORG/WATERQUALITYREPORT2024](https://poway.org/waterqualityreport2024)

The City of Poway's
2024 Water Quality Report is available online.
[POWAY.ORG/WATERQUALITYREPORT2024](https://poway.org/waterqualityreport2024)



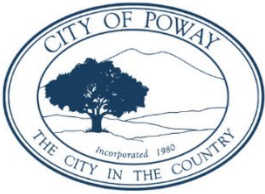
City of Poway
13325 Civic Center Dr.
Poway, CA 92064

PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
SAN DIEGO, CA
PERMIT NO 1943

The City of Poway routinely monitors its water supplies for a range of elements that have the potential to impact the quality of your water. Your water met or exceeded all federal and state drinking water standards. **If you would like the 2024 Water Quality Report mailed to your home, please call: City of Poway (858) 668-4700**

Learn more about drinking water:
[POWAY.ORG/WATERQUALITYREPORT2024](https://poway.org/waterqualityreport2024)

Español - Este postal contiene las instrucciones más recientes para obtener información importante sobre la calidad de su agua. Favor de hablar con alguien que lo entienda y se lo pueda traducir.



MEDIA RELEASE City of Poway

13325 Civic Center Drive | Poway, CA | 92064

FOR IMMEDIATE RELEASE
June 23, 2025

Contact: Carlos Cortes
Utilities Administrator
Office: 858-668-4703

Poway 2024 Annual Water Quality Report Now Available

Annual publication is a State and Federal requirement; provides test results of water quality analysis conducted in 2024

Poway, CA (June 23, 2025) – The City of Poway water customers continue to receive high-quality drinking water as shown in the City's 2024 Annual Water Quality Report released last week. The annual publication is a state and federal requirement that provides test results of water quality analysis conducted in 2024. Also called a Consumer Confidence Report or CCR, the report is intended to educate the public on the extensive monitoring done on its drinking water and the findings of those tests.

The city has posted the 2024 Water Quality Report on its website in lieu of sending copies by postal mail to homes and businesses. The report is available online at poway.org/waterqualityreport2024.

Printed copies of the 2024 Annual Water Quality Report are available at the Customer Services counter on the first floor of the Poway City Hall, 13325 Civic Center Drive. To have a copy of the report mailed to you, please contact Public Works at (858) 668-4700.

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Steve Vaus
Mayor

Peter De Hoff
Deputy Mayor

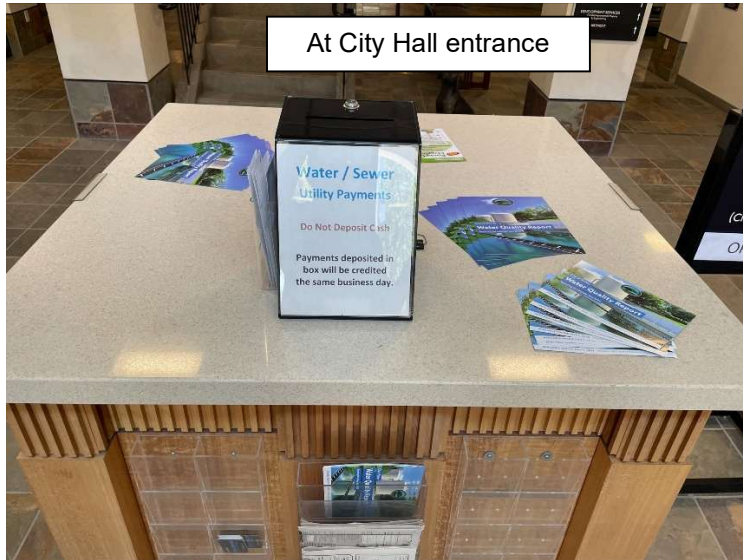
Tony Blain
Councilmember

Jenny Maeda
Councilmember

Christopher J Pikus
Councilmember

City of Poway 2024 Water Quality Report Distribution

Providing Water Quality Reports and/or postcards at community sites around town.
June 27, 2025



At Mickey Cafagna Community Center

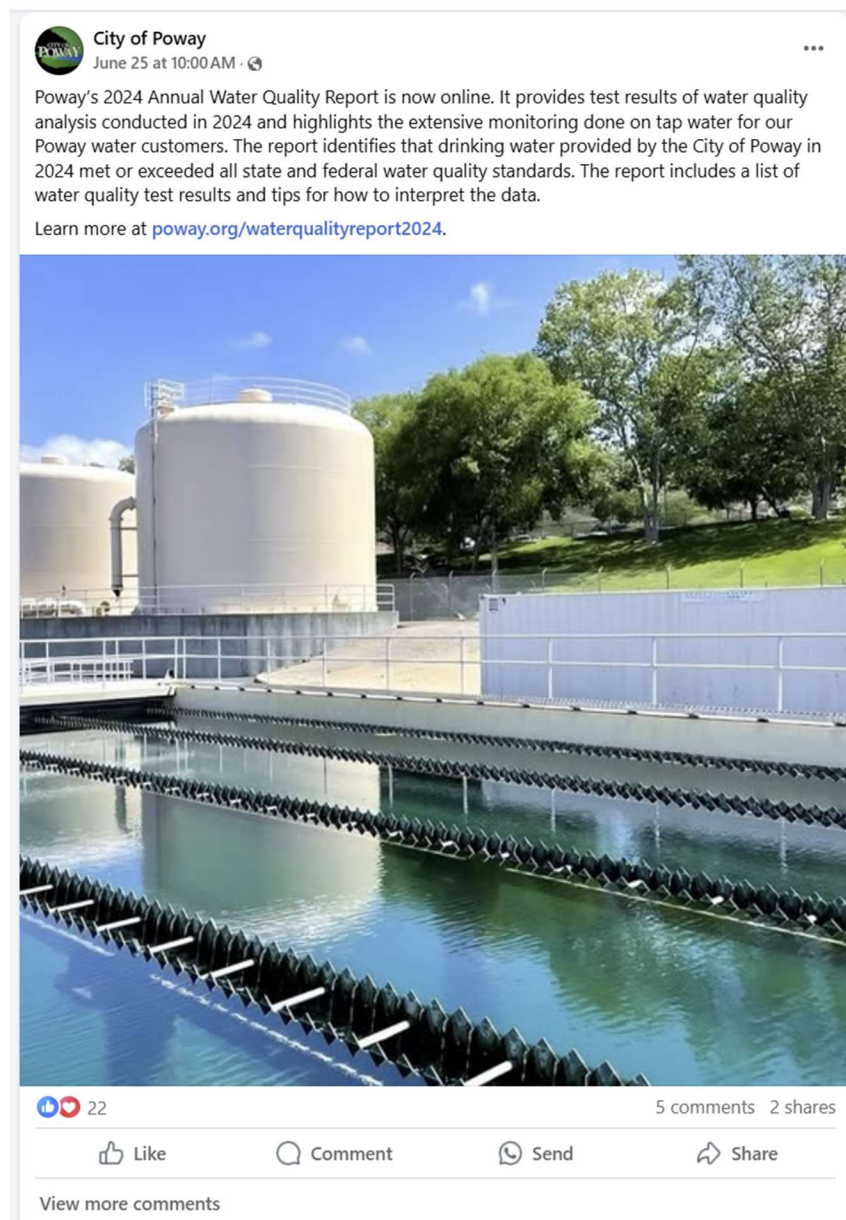
No image captured at Mickey Cafagna Center.

City of Poway Social Media Outreach
2024 Water Quality Report Online

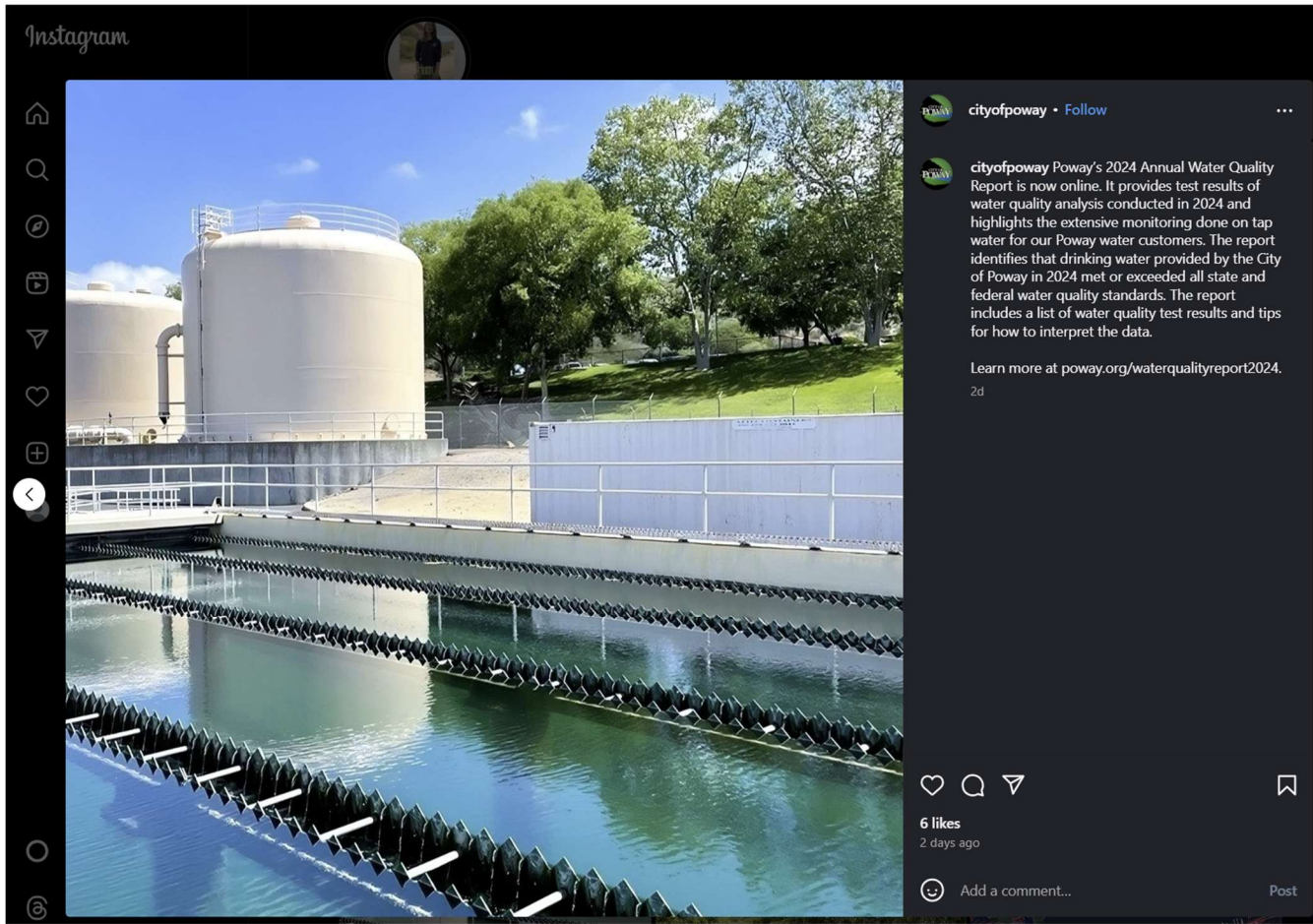
Posted Thursday, June 25, 2025 to Instagram, Nextdoor, and Facebook

Poway's 2024 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2024 and highlights the extensive monitoring done on tap water for our Poway water customers. The report identifies that drinking water provided by the City of Poway in 2024 met or exceeded all state and federal water quality standards. The report includes a list of water quality test results and tips for how to interpret the data. Learn more at poway.org/waterqualityreport2024.

Facebook



Instagram



Nextdoor



City of Poway

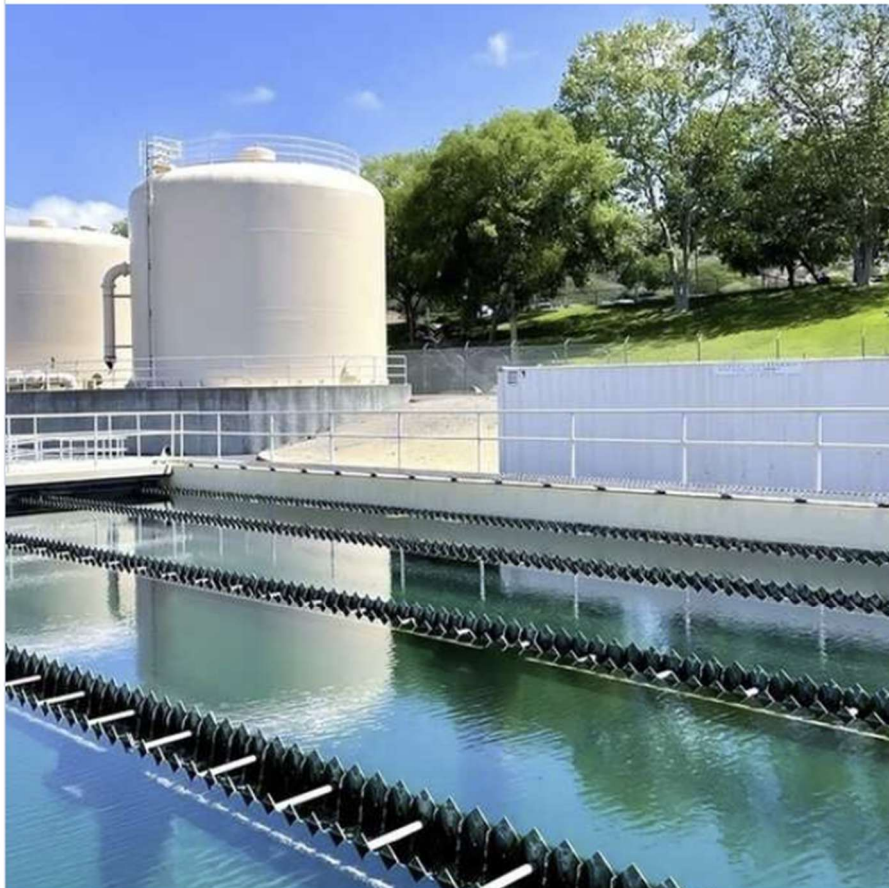
City of Poway City Manager's Office · 2 days ago

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Learn more at poway.org/waterqualityreport2024.



· poway.org



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[View this email in your browser](#)

In this issue



Poway Budget Focuses On Fundamentals

Poway City Council unanimously approved a balanced budget for the upcoming fiscal year that Mayor Steve Vaus described as “focusing on the fundamentals.” Reserves are fully funded at a level higher than any other city in the county. » [“We don’t chase shiny objects,” Mayor Vaus said at the June 17 Poway City Council meeting.](#)



Future Looks Bright for Poway Arts Center

Duncan Webb, founder of Webb Management, said there’s a lot to be proud of with the Poway Center for Performing Arts. He presented the results of a comprehensive operational analysis and fee study for the PCPA at the June 3 city council meeting. » [“With a combination of stronger presenting, more fundraising, and great education partnerships you’re in a strong position to move forward with the PCPA.”](#)

Poway Earns Workplace Honors at Star Awards

The City of Poway is honored to be named Large Business of the Year by the Poway Chamber of Commerce. » [The award, presented at last week’s Business Star Awards, honors a Chamber member who stands out for their exceptional business practices and community involvement.](#)



Poway Employee Retention & Recruiting

Poway’s focus on recruiting and retaining exceptional employees dedicated to serving the community is paying off. The city’s “vacancy rate” for unfilled positions is well below the state’s 20% threshold set in a new law to create awareness of the impact of vacancy rates on public services. » [In compliance with the new law, staff reported rates for each employee/bargaining group at the June 17 city council meeting.](#) » Our



Celebrate the Fourth of July in Poway!

- Bring your family and friends to Old Poway Park for a turn-of-the-century style experience at our Old Fashioned Fourth of July event.
- Honor those who selflessly served our country at the Veterans Park Ceremony.
- Enjoy two spectacular firework shows as they light up the sky over the Poway High School Stadium and Poway Sportsplex. (Viewing at Poway High School includes games, activities, and a DJ spinning the tunes.)

Get all the details online, including our [fireworks parking/viewing map](#).



around Poway

2024 Water Quality Report Released

Poway's 2024 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2024 and highlights the extensive monitoring done on tap water for our Poway water customers. The report identifies that drinking water provided by the City of Poway in 2024 met or exceeded all state and federal water quality standards. The report includes a list of water quality test results and tips for how to interpret the data.

Summer Camps in Full Swing

Summer camps are in full swing and we are having a blast! Still looking for the perfect way to add some sizzle to your summer? We have limited spots available in our specialty half- and full-day camps including creative arts, cooking, dance, science, sports and swim combo camps, and more.

Basic First Aid: Be The Help Until Help Arrives

Learn basic first aid including bleeding control, immobilization of fractures and sprains, burn care, and more. This course is for anyone, age 16 or above, that wants to be better prepared to handle a medical emergency at home. Two sessions are offered next month: Wednesday, July 9 from 6:30 to 8 p.m. and Saturday, July 12 from 8:30 to 10 a.m. This course is not for healthcare providers. Advance registration is required through the City Community Services program.

Deter Crime Through Neighborhood Watch

Neighborhood Watch programs have helped neighbors deter crime since 1972. It's a community-based program that partners with local law enforcement - and for the residents of Poway, it's a great opportunity to build a connection with the Sheriff's Poway Station.

Sign Up for Notifications

Visit the "Notify Me" page of Poway's website to sign up for meeting notifications and news. You can select the items you are interested in receiving, such as notifications about neighborhood meetings for Development Services projects or the Poway Today monthly e-newsletter.



City of Poway, 13325 Civic Center Drive, Poway, CA 92064
powaytoday@poway.org | poway.org

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#)

City of Poway 2024 Water Quality Report

Bill Messaging Insert

Example of a Bill that went out to customers



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Questions about this Utility Bill? Please call (858) 668-4401.

City Offices are located at 13325 Civic Center Drive

ACCOUNT INFORMATION					
Account Number: [REDACTED]					
Customer Number: [REDACTED]					
Service Address: [REDACTED]					
Read Dates: 4/15/2025 - 6/17/2025					
Statement Date: 6/26/2025					
DEBIT DATE: 7/7/2025					

METER INFORMATION					
Meter Number:	Meter Size:	Billing Days:	Previous Read:	Current Read:	Units Used:
13941921	1 1/2"	63	02237	02288	51

1 unit = 748 gallons

WATER USAGE HISTORY (UNITS)	
Jun	40
Aug	38
Oct	32
Dec	18
Feb	45
Apr	32
Jun 25	52

ACCOUNT SUMMARY	
Previous Balance	\$ 716.88
Payment(s) & Adjustments	\$ -716.88
WATER	
Basic Service	\$ 277.27
Consumption 51 @ \$6.56	\$ 334.56
SDCWA Pass-Thru 51 @ \$0.32	\$ 16.32
Water Subtotal	\$ 628.15
SEWER	
Basic Service	\$ 33.13
Sewer Flow 85% of Water	\$ 296.95
Sewer Subtotal	\$ 330.08
Balance Forward	\$ 0.00
Current Charges	\$ 958.23
Total Amount Due	\$ 958.23
Do Not Pay-Automatic Payment	

BILL MESSAGE
The annual water quality report for 2024 is available online at poway.org/waterqualityreport2024 . For a paper copy, call (858)668-4700.

Office hours: 7:30 AM to 5:30 PM Monday- Thursday, 8:00 AM to 5:00 PM Fridays. Closed every other Friday.

Pay your bill online at www.poway.org

PLEASE RETURN THIS PORTION AND WRITE YOUR ACCOUNT # ON YOUR CHECK

Cycle 4



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Please make checks payable to City of Poway

ACCOUNT NUMBER	[REDACTED]
NAME	[REDACTED]
SERVICE ADDRESS	[REDACTED]
PAYMENT DUE BY (7/7/2025)	\$958.23
PAST DUE DATE (07/29/2025)*	

*A late payment fee of 10% or \$50, whichever is less, will be added to past due amounts.