

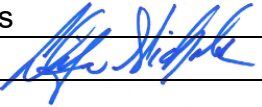
Consumer Confidence Report (CCR) Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Poway
Water System Number:	CA3710015

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 27, 2024, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Alisa Nichols		Title: Utilities Administrator
Signature:		Date: 7/03/2024
Phone number:		(858) 668-4703

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
POWAY.ORG/WATERQUALITYREPORT2023
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (See attached Poway CCR Outreach Packet for a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: POWAY.ORG/WATERQUALITYREPORT2023
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

<p>To provide CCR availability to all customers, the City of Poway spread the word through multiple pathways. The City posted the report at a direct URL on a publicly available website. Physical materials included a phone number where a paper copy of the report could be requested. Below is a list of the notification methods used:</p>

- | |
|---|
| <ul style="list-style-type: none"> • Postcards mailed to all Poway addresses (zip codes 92064 and 92074) |
| <ul style="list-style-type: none"> • Media release issued June 27, 2024 |

<ul style="list-style-type: none"> • Postcards and/or reports placed at public locations throughout the community (library, parks, city buildings)
<ul style="list-style-type: none"> • Included in E-Newsletter
<ul style="list-style-type: none"> • Social media posts (Facebook, Twitter, Instagram)
<ul style="list-style-type: none"> • Messages on water bills
See the attached Poway CCR Outreach Packet for additional information.

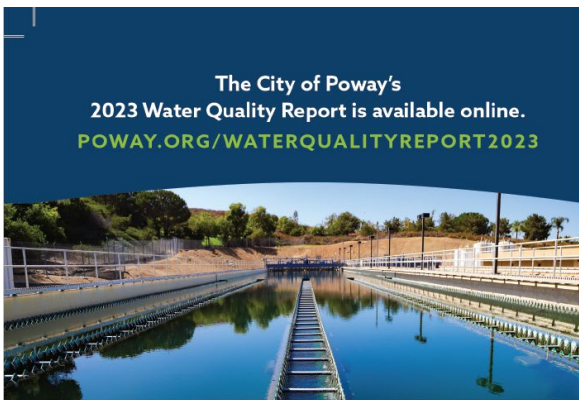
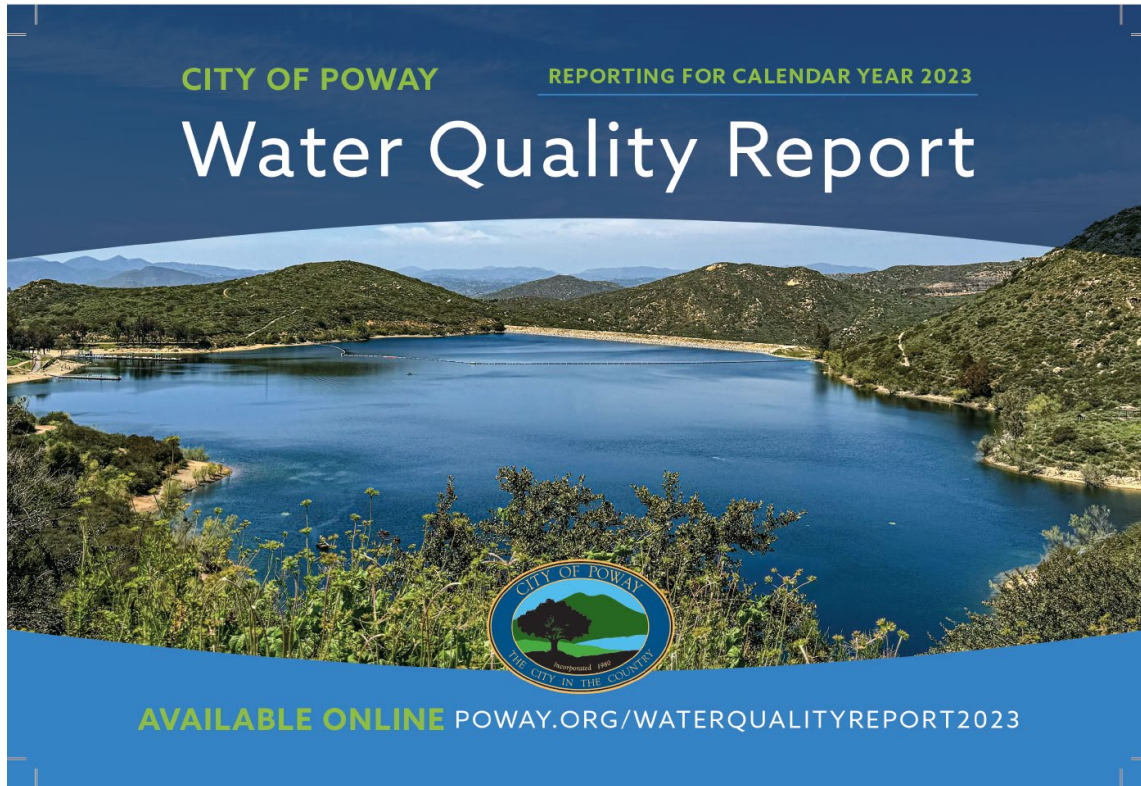
This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

CITY OF POWAY



2023 Consumer Confidence Report Outreach Packet

City of Poway 2023 Water Quality Postcard



The City of Poway's
2023 Water Quality Report is available online.
[POWAY.ORG/WATERQUALITYREPORT2023](https://poway.org/waterqualityreport2023)

The City of Poway routinely monitors its water supplies for a range of elements that have the potential to impact the quality of your water. Your water met or exceeded all federal and state drinking water standards.

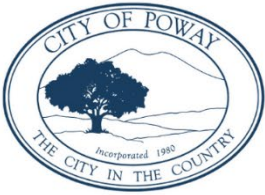
If you would like the 2023 Water Quality Report mailed to your home, please call: City of Poway (858) 668-4700

**Learn more about drinking water:
[POWAY.ORG/WATERQUALITYREPORT2023](https://poway.org/waterqualityreport2023)**

Español - Este postal contiene las instrucciones más recientes para obtener información importante sobre la calidad de su agua. Favor de hablar con alguien que lo entienda y se lo pueda traducir.

City of Poway
13325 Civic Center Dr.
Poway, CA 92064

PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
SAN DIEGO, CA
PERMIT NO 1943



MEDIA RELEASE City of Poway

13325 Civic Center Drive | Poway, CA | 92064

FOR IMMEDIATE RELEASE
June 27, 2024

Contact: Alisa Nichols
Utilities Administrator
Office: (858) 668-4703

Poway 2023 Annual Water Quality Report Now Available

Annual publication is a State and Federal requirement; provides test results of water quality analysis conducted in 2023

Poway, CA (June 27, 2024) – The City of Poway water customers continue to receive high-quality drinking water as shown in the City's 2023 Annual Water Quality Report released this week. The annual publication is a state and federal requirement that provides test results of water quality analysis conducted in 2023. Also called a Consumer Confidence Report or CCR, the report is intended to educate the public on the extensive monitoring done on its drinking water and the findings of those tests.

The city has posted the 2023 Water Quality Report on its website in lieu of sending copies by postal mail to homes and businesses. The report is available online at poway.org/waterqualityreport2023.

Printed copies of the 2023 Annual Water Quality Report are available at the Customer Services counter on the first floor of the Poway City Hall, 13325 Civic Center Drive. To have a copy of the report mailed to you, please contact Public Works at (858) 668-4700.

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Steve Vaus
Mayor

Caylin Frank
Deputy Mayor

Peter De Hoff
Council member

Brian Pepin
Council member

Anita Edmonson
Council member

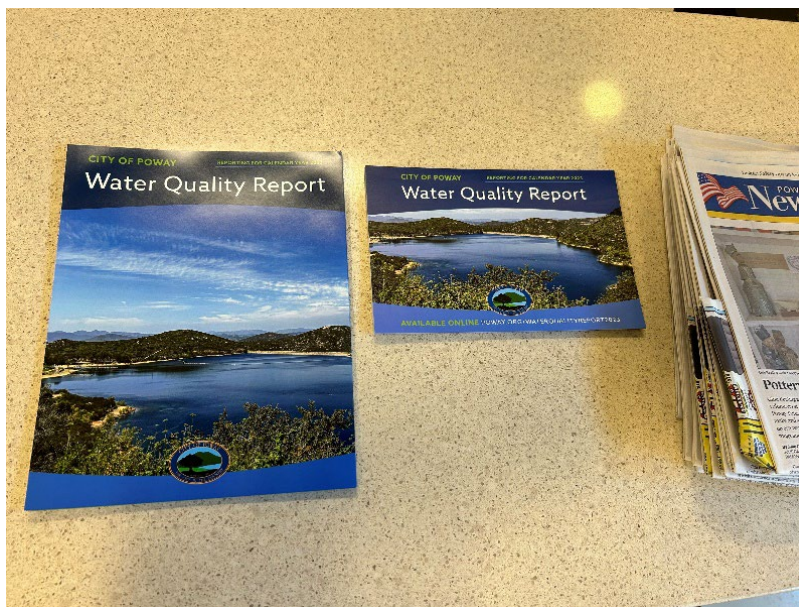
City of Poway 2023 Water Quality Report

Providing Water Quality Reports and/or postcards at community sites around town.
June 27, 2023

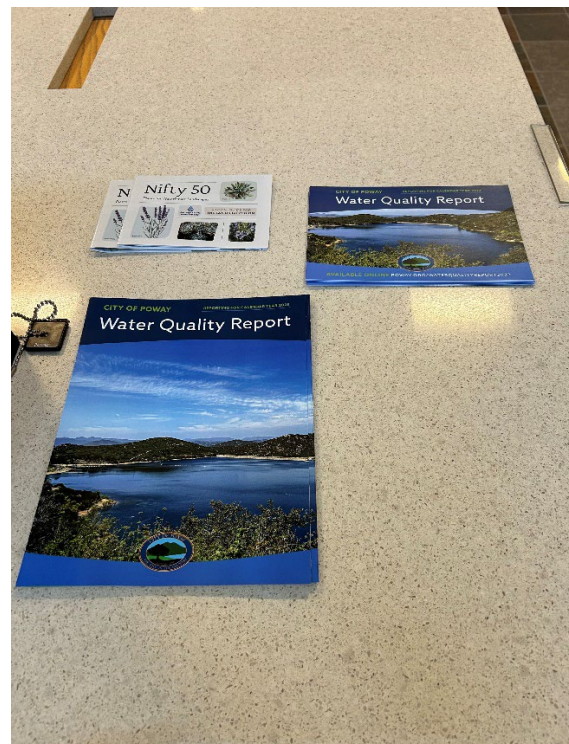
Public Works Administrative
Building



At City Hall entrance



At Customer Service counter,
City Hall



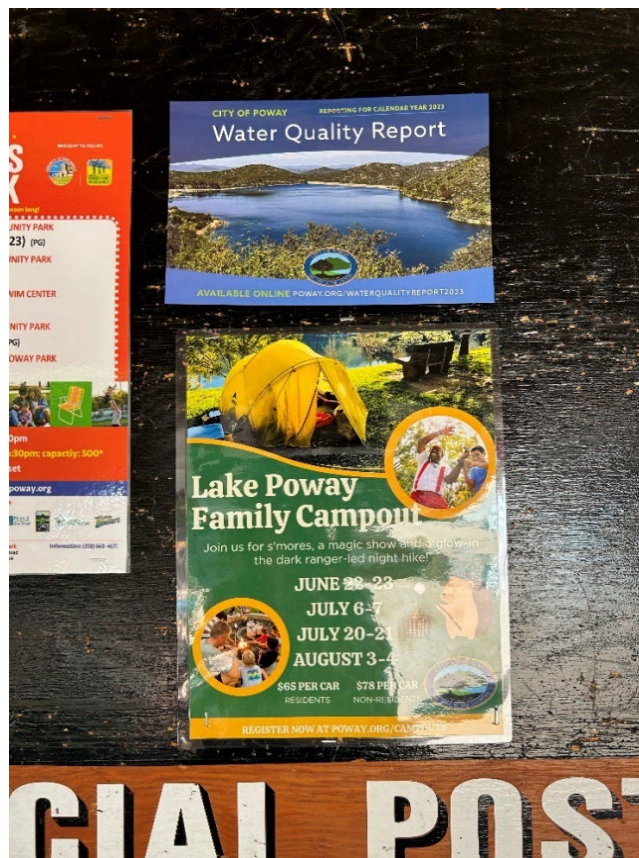
At Mickey Cafagna Community Center



At Poway Library



At Old Poway Park



City of Poway Social Media Outreach
2023 Water Quality Report Online

Posted Thursday, June 27, 2024

X



City of Poway @cityofpoway · Jun 27

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Poway's 2023 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2023 and highlights the extensive monitoring done on tap water for our Poway water customers. Learn more at [poway.org/waterqualityre....](https://poway.org/waterqualityre...)



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Facebook



City of Poway

Published by Rene Carmichael



• June 27 at 3:10 PM • 🌐

Poway's 2023 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2023 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at poway.org/waterqualityreport2023.



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cityofpoway Poway's 2023 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2023 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at poway.org/waterqualityreport2023.

4d



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Nextdoor



City of Poway ✓

City of Poway City Manager's Office • 4 days ago



Poway's 2023 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2023 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at poway.org/waterqualityreport2023.



poway.org



Posted to **Subscribers of City of Poway**



2

• 908 Impressions



Like



Comment




Share


Poway Today: Poway's E-Newsletter

Poway Today

CITY OF POWAY E-NEWS JUNE 2024





In this issue



Development Services Director Announced

Poway is proud to announce Julie Procopio as the city's new Development Services director. City Manager Chris Hazeltine said they knew it would take a special person to fill the shoes of the former director, who led the department for 16 years. » *Julie has the right combination of dedication to public service and leadership experience to take on that challenge and serve the city, its residents and businesses well.*






Council Unanimously Passes Budget

The Poway City Council unanimously approved a nearly \$123 million operating budget for the 2024-25 fiscal year at the June 18 council meeting. » In his budget overview, Temporary Finance Manager Tim McDermott observed: "Poway has done an excellent job planning for today, planning for the future, and planning for the what-ifs."

Clearwell Replacement Project Update

The contractor continues excavation of the former clearwell site and use of the Public Works yard as the haul route for removal of soil and rock excavated. Flaggers are present at the site and Lake Poway Road to ensure safety for





Get ready for another year of fabulous Fourth of July festivities around the City of Poway!

- Bring your family and friends to Old Poway Park for Old Fashioned Fourth of July and celebrate our country's independence turn-of-the-20th-century style from 10 a.m. until 4 p.m.
- The Fourth of July Veterans Park Ceremony begins at 11 a.m. at Veterans Park (adjacent to Old Poway Park), complete with the park's cannon firing.
- Enjoy two spectacular firework shows as they light up the sky over the Poway High School Stadium and Poway Sportsplex at 9 p.m. Gates at Poway High School open at 6 p.m. for games, activities, and a DJ spinning the tunes.

Check out all the details on our [Events calendar](#) on our website.

around Poway

Be Informed. Stay Informed

The smoke that drifted into Poway from the fire in Del Mar earlier this week was a good reminder about the importance of being prepared and staying informed. Having access to current information is critical during an emergency. Here are three things you can do now to ensure you have what you need, when you need it: 1) Register your email and mobile number with [Alert San Diego](#) with your current address; 2) Download the [SD Emergency app](#) on your mobile phone and/or tablet; 3) Download the [Poway CityApp](#).

Annual Water Quality Report Online

Poway's 2023 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2023 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data.

Old Fashioned Fourth of July Volunteers Needed


Calling all volunteers! If you would like to give back to your community while having a blast doing it, Old Poway Park has the opportunity for you! Volunteer alongside the Old Poway Park crew at the Old Fashioned Fourth of July event on July 4. [Sign up online.](#)



City of Poway 2023 Water Quality Report

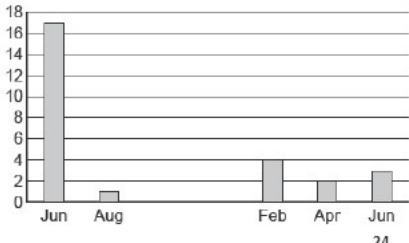
Bill Messaging Insert

Example of a Bill that went out to customers



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Questions about this Utility Bill? Please call (858) 668-4401 City Offices are located at 13325 Civic Center Drive

ACCOUNT INFORMATION		ACCOUNT SUMMARY									
Account Number:	[REDACTED]	Previous Balance	\$ 255.86								
Customer Number:	[REDACTED]	Payment(s) & Adjustments	\$ -255.86								
Service Address:	[REDACTED]	WATER									
Read Dates:	4/15/2024 - 6/20/2024	Basic Service @ \$245.20	\$ 245.20								
Statement Date:	6/27/2024	Consumption 3 @ \$5.33	\$ 15.99								
DEBIT DATE:	7/8/2024	Water Subtotal	\$ 261.19								
METER INFORMATION		Balance Forward		\$ 0.00							
Meter Number:	[REDACTED]	Meter Size:	1 1/2R"	Billing Days:	66	Previous Read:	00004	Current Read:	00007	Units Used:	3
1 unit = 748 gallons		Current Charges		\$ 261.19							
WATER USAGE HISTORY (UNITS)		Total Amount Due		\$ 261.19							
		**Do Not Pay-Automatic Payment**									
BILL MESSAGE											
The annual water quality report for 2023 is available online at www.poway.org/waterqualityreport2023 . For a paper copy, call (858) 668-4700.											

Office hours: 7:30 AM to 5:30 PM Monday- Thursday, 8:00 AM to 5:00 PM Fridays. Closed every other Friday.

Pay your bill online at www.poway.org

PLEASE RETURN THIS PORTION AND WRITE YOUR ACCOUNT # ON YOUR CHECK

Cycle 4



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Please make checks payable to City of Poway

ACCOUNT NUMBER	[REDACTED]
NAME	[REDACTED]
SERVICE ADDRESS	[REDACTED]
PAYMENT DUE BY (7/8/2024)	\$261.19
PAST DUE DATE (07/30/2024)*	

*A late payment fee of 10% or \$50, whichever is less, will be added to past due amounts.

AMOUNT ENCLOSED: \$ _____
Do Not Pay-Automatic Payment



CITY OF POWAY
PO BOX 51097
LOS ANGELES, CA 90051-5397

POS0628A 2314 1 AV 0.507
7000002448 00.0009.0130 2314/1



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