

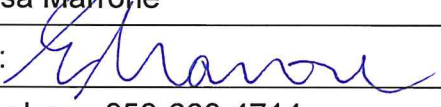
Consumer Confidence Report (CCR) Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Poway
Water System Number:	CA3710015

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Elisa Marrone	Title: Management Analyst
Signature: 	Date: 8/2/2022
Phone number: 858-668-4714	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.poway.org/waterqualityreport2021
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.poway.org/waterqualityreport2021
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

<p>To provide CCR availability to all customers, the City of Poway spread the word through multiple pathways. The City posted the report at a direct URL on a publicly available website. Physical materials included a phone number where a paper copy of the report could be requested. Below is a list of the notification methods used:</p>

- | |
|---|
| <ul style="list-style-type: none"> • Postcards mailed to all Poway addresses (zip codes 92064 and 92074) |
| <ul style="list-style-type: none"> • Media release issued June 27, 2022 |

<ul style="list-style-type: none"> Featured on Poway's home page at www.poway.org
<ul style="list-style-type: none"> Postcards and/or reports placed at public locations throughout the community (library, parks, city buildings)
<ul style="list-style-type: none"> Social media posts (Facebook, Twitter, Next Door)
<ul style="list-style-type: none"> Messages on water bills
See the following pages for additional information.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



CITY OF POWAY WATER QUALITY REPORT

REPORTING FOR
CALENDAR YEAR 2021
AVAILABLE ONLINE



POWAY.ORG/WATERQUALITYREPORT2021

The City of Poway's
2021 Water Quality Report is available online.
POWAY.ORG/WATERQUALITYREPORT2021

The City of Poway routinely monitors our water supplies for the entire range of elements that have the potential to impact the quality of your water. We do not settle for meeting health and safety standards – our goal is to exceed them.

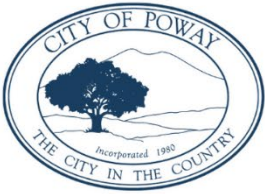
If you would like the 2021 Water Quality Report mailed to your home, please call:
City of Poway (858) 668-4700

Learn more about drinking water:
POWAY.ORG/WATERQUALITYREPORT2021

Español - Este postal contiene las instrucciones más recientes para obtener información importante sobre la calidad de su agua. Favor de hablar con alguien que lo entienda y se lo pueda traducir.

City of Poway
13325 Civic Center Dr.
Poway, CA 92064

PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
SAN DIEGO, CA
PERMIT NO 1943
ECRWSS



MEDIA RELEASE City of Poway

13325 Civic Center Drive | Poway, CA | 92064

FOR IMMEDIATE RELEASE
June 27, 2022

Contact: Elisa Marrone
Management Analyst
Office: (858) 668-4714

Poway 2021 Annual Water Quality Report Now Available

Annual publication is a State and Federal requirement; provides test results of water quality analysis conducted in 2021

Poway, CA (June 27, 2022) – The City of Poway water customers continue to receive high-quality drinking water as shown in the City's 2021 Annual Water Quality Report released this week. The annual publication is a state and federal requirement that provides test results of water quality analysis conducted in 2021. Also called a Consumer Confidence Report or CCR, the report is intended to educate the public on the extensive monitoring done on its drinking water and the findings of those tests.

The City has posted the 2021 Water Quality Report on its website in lieu of sending copies by postal mail to homes and businesses. The report is available online at poway.org/waterqualityreport2021.

Printed copies of the 2021 Annual Water Quality Report are available at the Customer Services counter on the first floor of the Poway City Hall, 13325 Civic Center Drive. To have a copy of the report mailed to you, contact Public Works at (858) 668-4700

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Steve Vaus
Mayor

John Mullin
Deputy Mayor

Caylin Frank
Council member

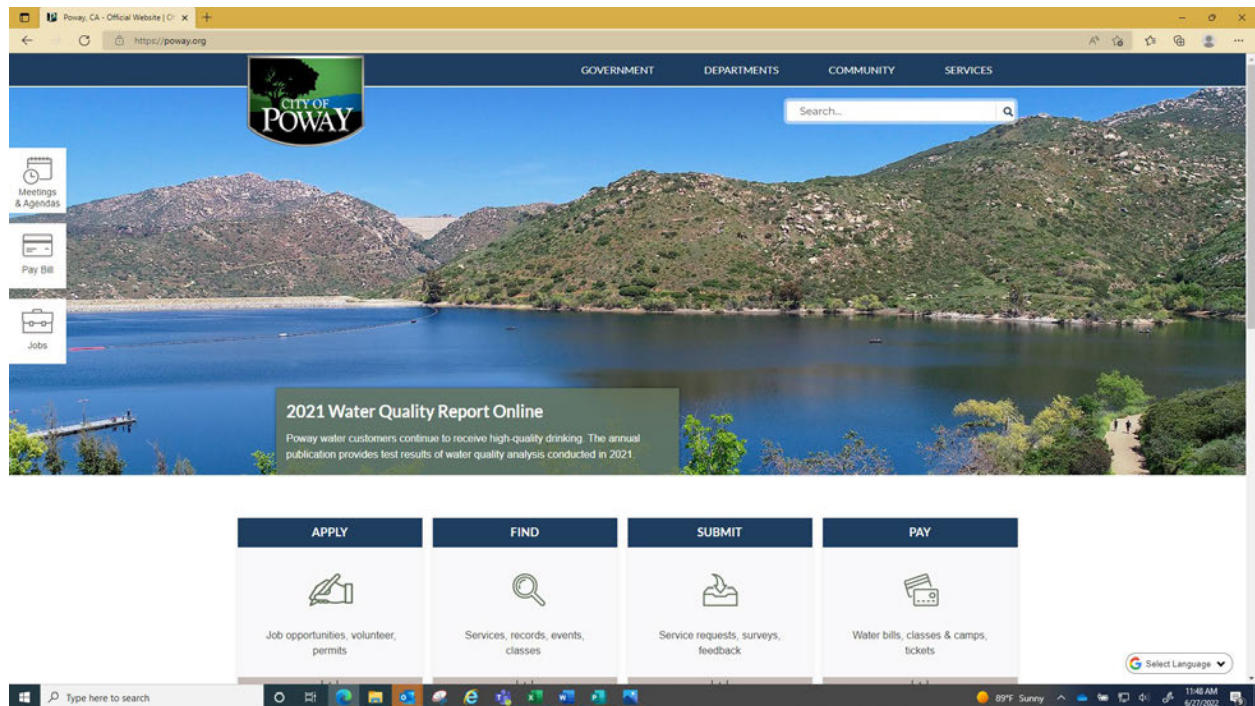
Dave Grosch
Council member

Barry Leonard
Council member

City of Poway 2021 Water Quality Report

Message to show availability posted on City's home page,
www.poway.org, June 27 - July 31, 2022

In addition to being available directly at www.poway.org/waterqualityreport2021



City of Poway 2021 Water Quality Report

Providing Water Quality Reports and/or postcards at community sites
around town. July 2022



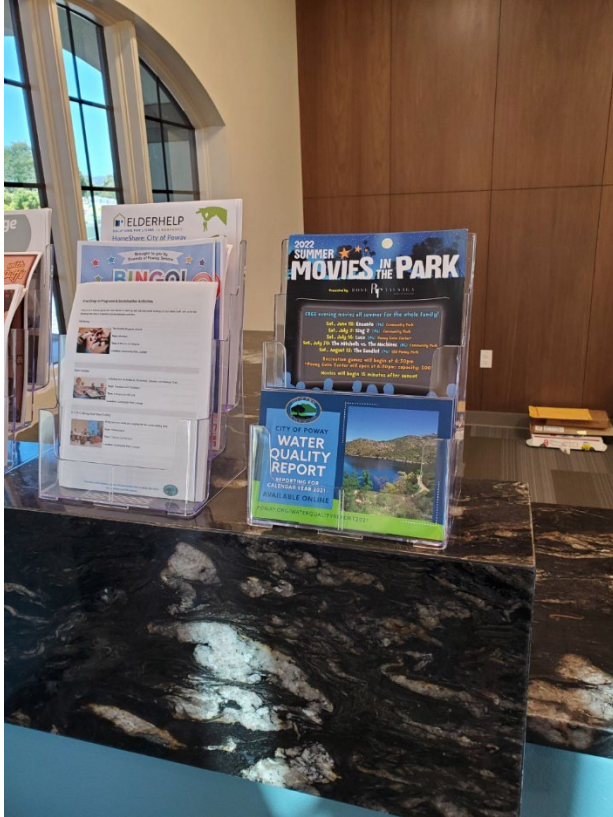
At Old Poway Park



At Customer Service counter, City Hall



At City Hall entrance



At Mickey Cafagna Community Center



At Poway Library

Social Media Outreach

2021 Water Quality Report Online

Posted Tuesday, July 5, 2022

FACEBOOK



TWITTER



City of Poway @cityofpoway · 16h

...

The @cityofpoway 2021 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2021 and highlights the extensive monitoring done on tap water for our #Poway water customers. Learn more at poway.org/waterqualityre...



3



NEXTDOOR



City of Poway ✓

City of Poway City Manager's Office • 16 hr ago



Poway's 2021 Annual Water Quality Report is Now Online. This annual report provides test results of water quality analysis conducted in 2021 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at [See more...](#)

Posted to **Subscribers of City of Poway**



1 · 161 Impressions



Like



Comment



Share



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Questions about this Utility Bill? Please call (858) 668-4401

City Offices are located at 13325 Civic Center Drive

ACCOUNT INFORMATION

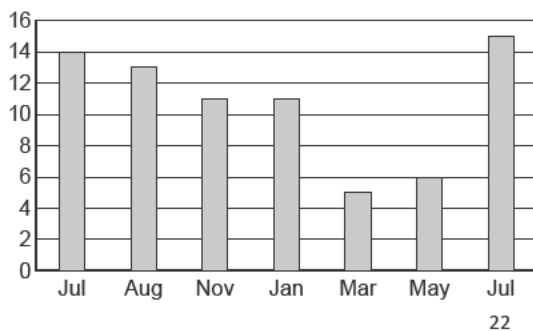
Account Number: [REDACTED]
Customer Number: [REDACTED]
Service Address: [REDACTED]
Read Dates: 5/2/2022 - 7/6/2022
Statement Date: 7/14/2022
Due Date: 7/25/2022

METER INFORMATION

Meter Number:	Meter Size:	Billing Days:	Previous Read:	Current Read:	Units Used:
[REDACTED]	3/4"	65	2552	2567	15

1 unit = 748 gallons

WATER USAGE HISTORY (UNITS)



ACCOUNT SUMMARY

Previous Balance	\$ 161.87
Payment(s) & Adjustments	\$ -161.87

WATER

Basic Service	\$ 67.15
Block 1 (0-20) 15 @ \$5.22	\$ 78.30
Water Subtotal	\$ 145.45

SEWER

Basic Service	\$ 29.45
Sewer Flow	\$ 33.95
Sewer Subtotal	\$ 63.40

Balance Forward	\$ 0.00
Current Charges	\$ 208.85
Total Amount Due	\$ 208.85

BILL MESSAGE

The annual water quality report for 2021 is available online at www.poway.org/waterqualityreport2021. For a paper copy, call (858) 668-4700.

Office hours: 7:30 AM to 5:30 PM Monday- Thursday, 8:00 AM to 5:00 PM Fridays. Closed every other Friday.

Pay your bill online at www.poway.org

PLEASE RETURN THIS PORTION AND WRITE YOUR ACCOUNT # ON YOUR CHECK

Cycle 1



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

ACCOUNT NUMBER	[REDACTED]
NAME	[REDACTED]
SERVICE ADDRESS	[REDACTED]
PAYMENT DUE BY (7/25/2022)	\$208.85
PAST DUE DATE (08/16/2022)*	

Please make checks payable to City of Poway

*A late payment fee of 10% or \$50, whichever is less, will be added to past due amounts.

AMOUNT ENCLOSED: \$ _____



CITY OF POWAY
PO BOX 51097
LOS ANGELES, CA 90051-5397

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