

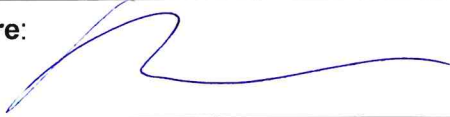
Consumer Confidence Report (CCR) Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Poway
Water System Number:	CA3710015

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Angelina Martinez	Signature: 
Title: Management Analyst	
Phone number: (858) 668 - 4714	Date: 8/19/2021

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.poway.org/waterqualityreport2020
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☒ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.poway.org/waterqualityreport2020
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

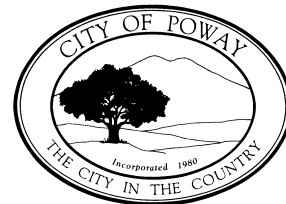
To ensure all customers have access to an electronic or physical copy of the CCR, for all notification methods the City of Poway provided a direct URL to the CCR on a publicly available website and a phone number where a hardcopy of the report could be requested. Below is a list of the notification methods utilized:

- A press release was issued on June 28, 2021
- Postcards were mailed to all residences and businesses within Poway zip codes (92064 & 92074)
- Notification was included on water bills
- Social media notifications were posted on City accounts on Facebook, Twitter and Nextdoor
- A link to the CCR was included on the City's website homepage from 6/29 to 7/31/2021
- Postcards were displayed at the following locations: Community Center at Community Park, Community Services and Customer Services kiosk at City Hall, Lake Poway Recreation Center, Old Poway Park, and the Poway Branch of the San Diego County Library.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

STEVE VAUS, Mayor
BARRY LEONARD, Deputy Mayor
CAYLIN FRANK, Councilmember
DAVE GROSCH, Councilmember
JOHN MULLIN, Councilmember

CITY OF POWAY



June 28, 2021

FOR IMMEDIATE RELEASE

Contact: Angelina Martinez
Management Analyst
(858) 668-4714

POWAY WATER QUALITY REPORTS NOW AVAILABLE

POWAY, CA – The City of Poway water customers continue to receive high-quality drinking water according to the City's 2020 Annual Water Quality Report released this week. The annual publication is a state and federal requirement that provides test results of water quality analysis conducted in 2020. Also called a Consumer Confidence Report, the report is intended to educate the public on the extensive monitoring done on its drinking water and the findings of those tests.

The City will be posting the 2020 Water Quality Report on its website in lieu of sending copies by postal mail to homes and businesses. The report is available online at www.poway.org/waterqualityreport2020.

Printed copies of the 2020 Annual Water Quality Report are available at the Customer Services counter on the first floor of the Poway City Hall, 13325 Civic Center Drive. To have a copy of the report mailed, contact Public Works at (858) 668-4714.

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City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Questions about this Utility Bill? Please call (858) 668-4401

City Offices are located at 13325 Civic Center Drive

ACCOUNT INFORMATION

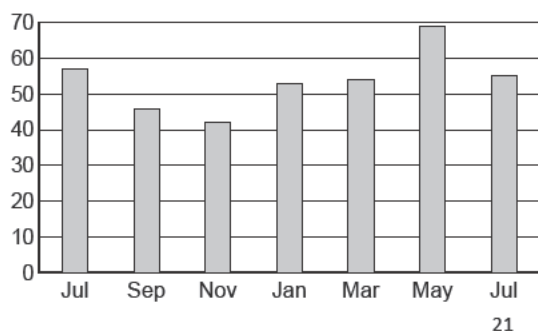
Account Number: [REDACTED]
Customer Number: [REDACTED]
Service Address: [REDACTED]
Read Dates: 5/19/2021 - 7/19/2021
Statement Date: 7/29/2021
Due Date: 8/9/2021

METER INFORMATION

Meter Number:	Meter Size:	Billing Days:	Previous Read:	Current Read:	Units Used:
[REDACTED]	[REDACTED]	61	[REDACTED]	[REDACTED]	55

1 unit = 748 gallons Gallons Used: 41,140

WATER USAGE HISTORY (UNITS)



ACCOUNT SUMMARY

PREVIOUS BALANCE	\$	798.59
Payment(s)-Thank You	\$	-798.59

WATER

Basic Service	\$	88.39
Consumption 55 @ \$4.91	\$	270.05
WATER CHARGES	\$	358.44

SEWER

Basic Service	\$	28.31
Sewer Flow 85% of Water	\$	273.49
SEWER CHARGES	\$	301.80

Total Current Charges	\$	660.24
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Balance Forward	\$	0.00
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TOTAL AMOUNT DUE	\$	660.24
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BILL MESSAGE

The annual water quality report for 2020 is available online at www.poway.org/waterqualityreport2020 For a paper copy, call (858) 668-4700.

Office hours: 7:30 AM to 5:30 PM Monday- Thursday, 8:00 AM to 5:00 PM Fridays. Closed every other Friday.

Pay your bill online at www.poway.org

PLEASE RETURN THIS PORTION AND WRITE YOUR ACCOUNT # ON YOUR CHECK

Cycle 3



City of Poway
P.O. Box 51097
Los Angeles, CA 90051-5397

Please make checks payable to City of Poway

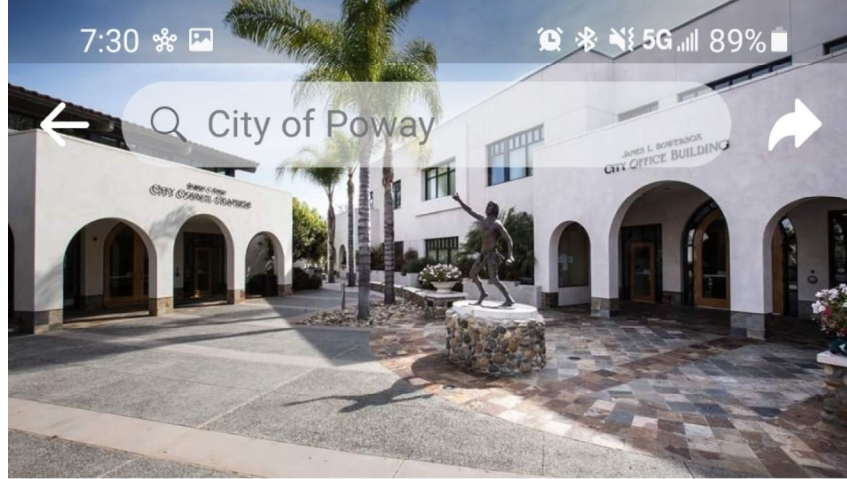
ACCOUNT NUMBER	[REDACTED]
NAME	[REDACTED]
SERVICE ADDRESS	[REDACTED]
AMOUNT DUE BY (8/9/2021)	\$660.24
PAST DUE DATE (08/31/2021)*	

*A late payment fee of 10% or \$50, whichever is less, will be added to past due amounts.

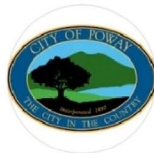
AMOUNT ENCLOSED: \$ _____



CITY OF POWAY
PO BOX 51097
LOS ANGELES, CA 90051-5397



Facebook Post
6/29/2021



City of Poway

Public & Government
Service



Like

Sign Up

poway.org

8,422 people like this

Reviews

Videos

Events

Posts

Community



City of Poway

4h •



Poway's 2020 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2020 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at poway.org/waterqualityreport2020.



Twitter Post 6/29/2021



The [@cityofpoway](#) 2020 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2020 and highlights the extensive monitoring done on tap water for our [#Poway](#) water customers. Learn more at [poway.org/waterqualityre....](#)



3:30 PM · Jun 29, 2021 · Twitter Web App

Nextdoor Post 6/29/2021



City of Poway

City of Poway City Manager's Office • Just now



Poway's 2020 Water Quality Report Now Online. Poway's 2020 Annual Water Quality Report is now online. It provides test results of water quality analysis conducted in 2020 and highlights the extensive monitoring done on tap water for our Poway water customers. It includes a list of water quality test results and how to interpret the data. Learn more at [poway.org/waterqualityreport2020](#).

Posted to **Subscribers of City of Poway**



Like



Comment



Share



Add a comment...

CITY OF POWAY

WATER QUALITY REPORT

REPORTING FOR
CALENDAR YEAR 2020

AVAILABLE ONLINE



POWAY.ORG/WATERQUALITYREPORT2020

**The City of Poway's
2020 Water Quality Report is available online.**

POWAY.ORG/WATERQUALITYREPORT2020

The City of Poway routinely monitors our water supplies for the entire range of elements that have the potential to impact the quality of your water. We do not settle for meeting health and safety standards – our goal is to exceed them.

**If you would like the 2020 Water Quality Report
mailed to your home, please call:**

City of Poway (858) 668-4714

Learn about your drinking water:
POWAY.ORG/WATERQUALITYREPORT2020



**Español - Este postal contiene las instrucciones más recientes para
obtener información importante sobre la calidad de su agua.
Favor de hablar con alguien que lo entienda y se lo pueda traducir.**

City of Poway
13325 Civic Center Dr.
Poway, CA 92064

PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
SAN DIEGO, CA
PERMIT NO 1943
ECRWSS

**Postcard Proof
Mailed to all property-owners,
water customers and residents
in Poway on 6/25/2021**



**Community Center at
Community Park in Poway**



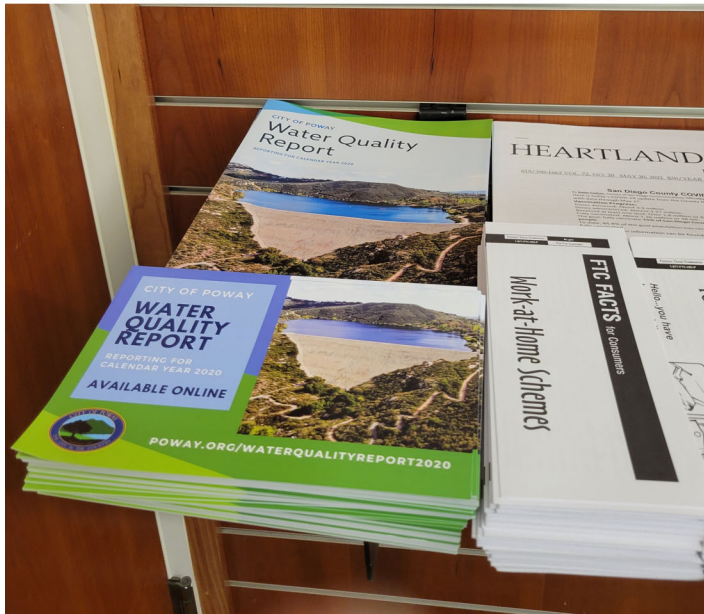
**Community Services kiosk
and Customer Services
Kiosk (not photographed) at
Poway City Hall**



Lake Poway Recreation Center



Old Poway Park



Poway Library

A link to the CCR was included on the City's website homepage from 6/29 to 7/31.